

# MODEL X

2015-2020

## OWNER'S MANUAL



Software version: 2021.32  
Europe

## YOUR OWNER'S MANUAL

For the latest and greatest information that is customized to your vehicle, view the Owner's Manual on your vehicle's touchscreen by touching **Controls** > **Manual**. The information is specific to your vehicle depending on the features you purchased, vehicle configuration, market region and software version. In contrast, owner information that is provided by Tesla elsewhere is updated as necessary and may not contain information unique to your vehicle.

## RELEASE NOTES

Information about new features is displayed on the touchscreen after a software update, and can be viewed at any time by touching **Controls** > **Software** > **Release Notes**. If the content in the Owner's Manual on how to use your vehicle conflicts with information in the Release Notes, the Release Notes take precedence.

## ILLUSTRATIONS AND PRODUCT SPECIFICATIONS

The illustrations provided in this document are for demonstration purposes only. Depending on vehicle options, software version and market region, the information displayed on the touchscreen in your vehicle may appear slightly different.

All specifications and descriptions contained in this document are verified to be accurate at the time of printing. However, because continuous improvement is a goal at Tesla, we reserve the right to make product modifications at any time. To communicate any inaccuracies or omissions in this document, please send an email to: [ownersmanualfeedback@tesla.com](mailto:ownersmanualfeedback@tesla.com).

## SAFETY INFORMATION

You can find safety information in your Model X Owner's Manual on the touchscreen.

For detailed information about your Model X, go to the Tesla website for your region, log on to your Tesla Account, or sign up to get an account.

If you have any questions or concerns about your Model X, call Tesla. To find the number for your region, go to [www.tesla.com](http://www.tesla.com), select your region at the bottom of the page, then view contact information.

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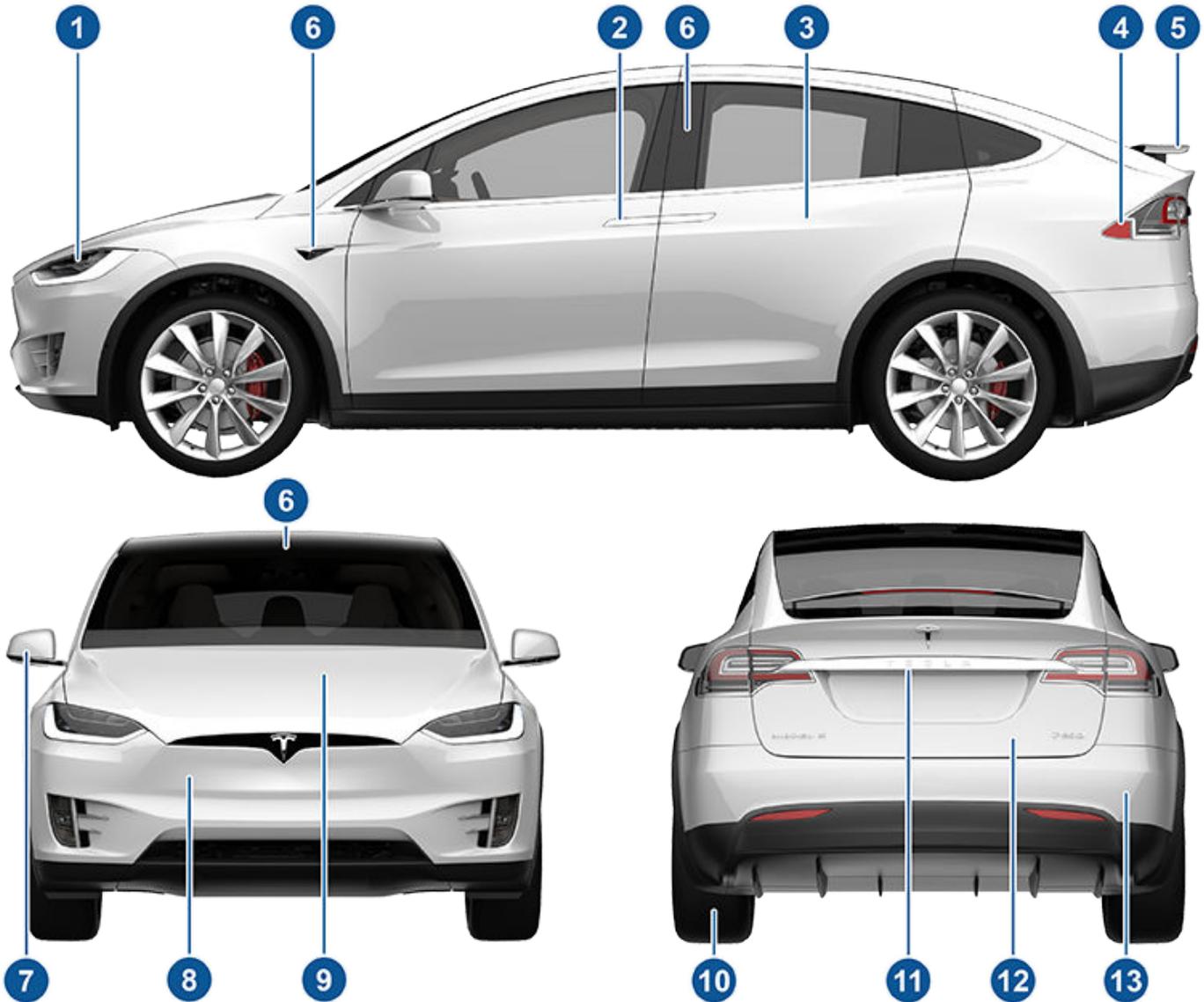
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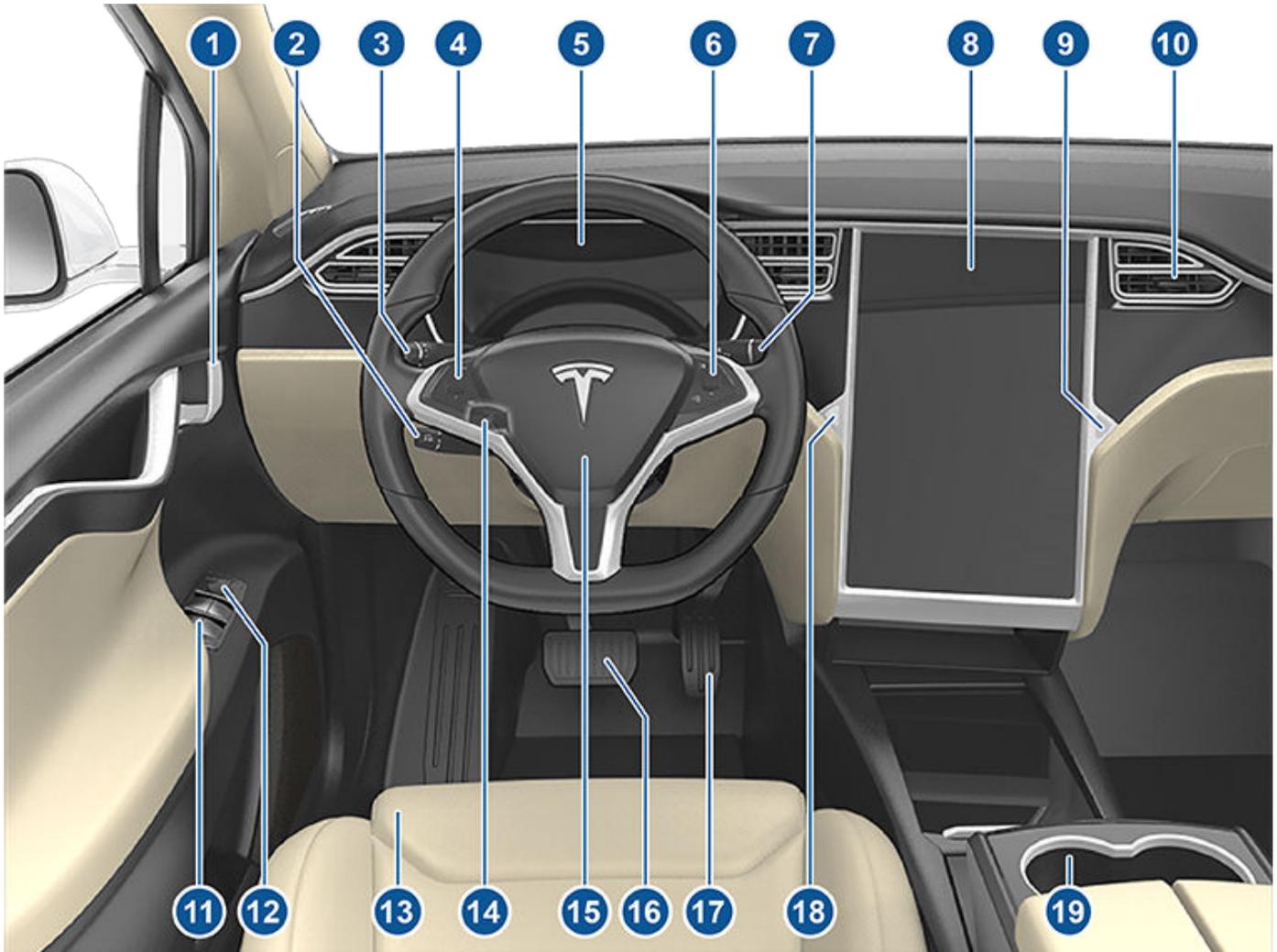
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# Exterior Overview



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2. Front doors ([Keys and Doors on page 7](#))
3. Falcon wing doors ([Keys and Doors on page 7](#))
4. Charge port ([Charging Instructions on page 180](#))
5. Active spoiler (optional) ([Active Spoiler on page 91](#))
6. Autopilot cameras ([About Autopilot on page 103](#))
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1. Interior door handles ([Opening Doors from the Interior](#) on page 9)
2. Autopilot stalk ([Traffic-Aware Cruise Control](#) on page 106 and [Autosteer](#) on page 112)
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4. Steering wheel buttons - left ([Using Left Steering Wheel Buttons](#) on page 57)
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15. Horn ([Horn](#) on page 59)
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## Interior Overview

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- 18. Hazard warning lights ([Hazard Warning Flashers on page 66](#))
- 19. Cup holders ([Cup Holders on page 22](#))

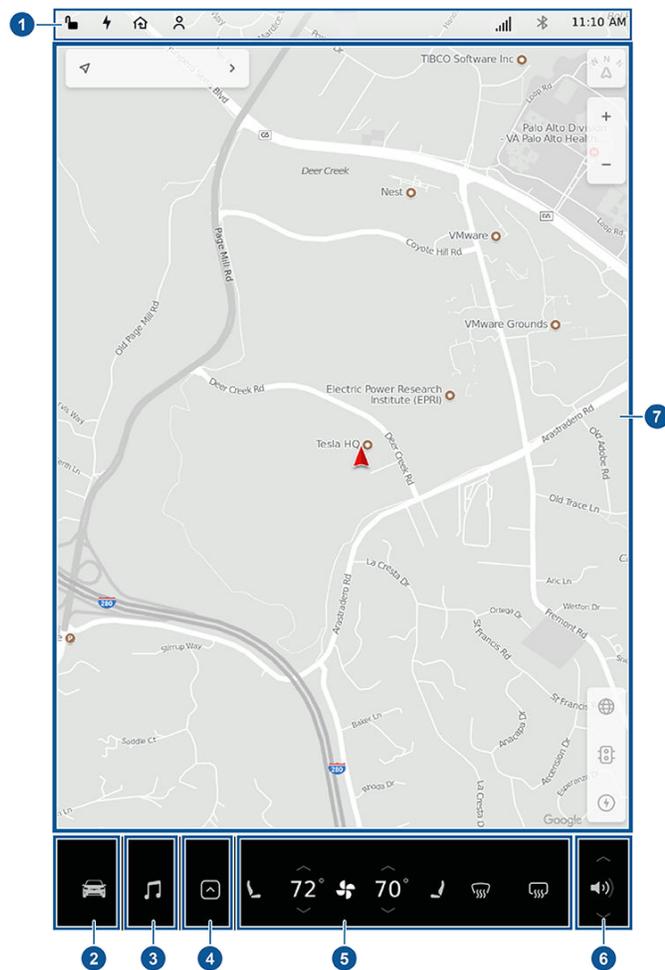
**NOTE:** On RHD (Right Hand Drive) vehicles, the controls illustrated above are arranged similarly, but are mirrored on the right side of the vehicle.



The main components of the touchscreen are shown here. The touchscreen is used to control many features that, in traditional cars, are controlled using physical buttons (for example, adjusting the heating and air conditioning, headlights, etc.). You can also use the touchscreen to customize Model X to suit your preferences.

**WARNING:** Always pay attention to road and traffic conditions when driving. To minimize driver distraction and ensure the safety of vehicle occupants as well as other road users, avoid using the touchscreen to adjust settings while the vehicle is in motion.

**NOTE:** The image below is provided for demonstration purposes only. Depending on vehicle options, software version and market region, your touchscreen may appear slightly different.



1. This area on the top of the touchscreen displays useful information and provides shortcuts to various features. In addition to the time of day and the current outside temperature, this area displays the following icons:



Touch to lock/unlock all doors and trunks.



Touch to display the charging screen and access charge settings on the touchscreen.



Add, configure, or quickly switch driver profiles (including Valet Mode and Easy Entry). See [Driver Profiles on page 55](#).



Displays when a notification is in effect. Touch to display information about the notification. To display a list of the most recent notifications, with the most recent listed first, you can also touch **Service > Notifications**.



Displays when a software update is available (see [Software Updates on page 173](#)).



Displays when Dashcam is ready to be used (you have inserted a supported flash drive into the USB port). Touch to operate Dashcam. When in Park, touch the Dashcam icon and select "Launch Viewer" to watch your saved Dashcam and Sentry Mode clips (see [Dashcam on page 89](#)).



Touch to enable or disable Sentry Mode to actively monitor the vehicle's surroundings (see [Sentry Mode on page 165](#)).



Control or program HomeLink devices (if equipped) (see [HomeLink Universal Transceiver on page 169](#)).



Connected to a Wi-Fi network.



Connected to cellular network. Touch to connect to Wi-Fi (see [Connecting to Wi-Fi on page 172](#)).



# Touchscreen Overview



Connect to a Bluetooth device (see [Pairing a Bluetooth Phone on page 160](#)).



Displays the status of the front passenger airbag, as described in [Airbags on page 52](#).

2. Controls. Touch to control features and customize Model X to suit your preferences (see [Controls on page 140](#)).
3. Media Player (see [Media and Audio on page 157](#)).
4. Touch the app launcher then choose from the following apps:



**Call.** See [Phone on page 160](#).



**Calendar.** See [Calendar on page 162](#).



**Camera.** Display the area behind Model X. This area also displays automatically whenever you shift into Reverse. See [Rear View Camera on page 88](#).



**Energy.** See [Getting Maximum Range on page 86](#).



**Charging.** See [Charging Instructions on page 180](#).



**Web.** Access the Internet using the web browser.



**Entertainment.** Browse the full library of games and access video streaming services, all from your vehicle's touchscreen. To launch, Model X must be in Park.

**NOTE:** Due to vehicle configuration or market region, Entertainment, Arcade, and/or Theater may not be available on your vehicle.



**Toybox.** Display Easter Eggs (see [Entertainment and Toybox on page 218](#)).

**NOTE:** Swiping up on the app launcher displays the most recently used app (provided an app is not currently being displayed).

**NOTE:** Depending on the market region and vehicle options, your vehicle may not be equipped with some features.

5. Climate Controls (see [Climate Controls on page 147](#)).
6. Volume Control (see [Volume Control on page 157](#)).
7. The map displays on the touchscreen at all times (see [Maps and Navigation on page 152](#)).

**NOTE:** When you touch **Controls**, choose an app, or expand Media Player, the window displays on top of the map. To close the Controls window, touch **Controls** again or touch the **X** in the top corner of the window. To close an app, touch the **X** in the top corner of the window. To close Media Player, drag it all the way down to the bottom of the touchscreen or touch the icon again.



## Keyless Locking and Unlocking

Locking and unlocking Model X is convenient. Although you must be carrying a valid key, there is no need to use it. Model X has sensors around the driver's door that can recognize the presence of a key within a range of approximately three feet (one meter). So, you can keep your key in your pocket or purse and Model X detects it as you approach.

When you walk up to Model X carrying your key, the doors automatically unlock if Passive Entry is on (**Controls > Safety & Security > Passive Entry**). To open the rear trunk, press the switch located under the powered liftgate's exterior handle.

**NOTE:** Model X must detect your key near the driver's door before the doors or powered liftgate unlock.

**NOTE:** If Passive Entry is off, you must use the key to unlock Model X. See [Using the Key on page 7](#).

If equipped with the premium upgrade package, and the **Automatic Doors** setting is turned on, when you walk up to Model X carrying your key, doors automatically unlock and the driver's door partially opens. If not equipped, or if this setting is turned off, doors automatically unlock and a door opens when you press its handle.

**NOTE:** You can choose whether you want all doors, or just the driver's door, to unlock when you approach Model X carrying your key (see [Door Unlock Mode on page 13](#)).

When carrying your key with you, you can also open the rear trunk without having to use the key. Simply press the switch located under the powered liftgate's exterior handle. Driver Door Unlock Mode (see [Door Unlock Mode on page 13](#)) must be off and the vehicle must detect the key near the driver's door before opening the rear trunk.

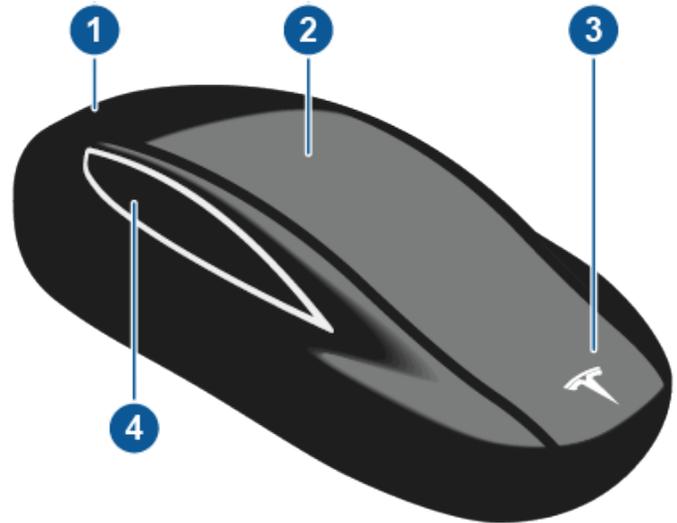
Model X also locks automatically. If you enable **Walk Away Door Lock**, Model X locks when you walk away carrying your key with you (see [Walk-Away Door Lock on page 13](#)).

In addition, you can set Model X to sound a soft horn whenever you car locks or unlocks (if equipped). To set up, touch **Controls > Vehicle > Lock Confirmation Sound**.

While sitting inside Model X, you can also lock and unlock the vehicle by touching the icon on the touchscreen's status bar or by touching **Controls > Quick Controls**.

## Using the Key

To quickly familiarize yourself with the key, think of the key as a miniature version of Model X, with the Tesla badge representing the front. The key has three buttons on the top that feel like softer areas on the surface, and a metal button on each side representing the falcon wing doors.



1. Trunk
  - Double-click to open the rear trunk.
  - If equipped with a powered liftgate, double-click to close the rear trunk. You can also single-click to stop the liftgate when it is moving.
  - Hold the button down for one to two seconds to open the charge port door.
2. Lock/Unlock All
  - Single-click to lock all doors and rear trunk. Hazard warning lights flash once.

**NOTE:** If a door or the rear trunk is open, hazard warning lights flash three times and doors do not lock. But you can enable a single-click to both close all doors (and rear trunk) and lock them, by turning on the **Close All with Key Fob** setting (touch **Controls > Vehicle > Close All with Key Fob**). By default, this setting is turned off and you must triple-click the button to close and lock all doors.

  - Double-click to unlock. Hazard warning lights flash twice.

**NOTE:** If Model X is equipped with the premium upgrades package and Automatic Doors is enabled (touch **Controls > Vehicle > Automatic Doors**), doors unlock and the driver's door opens as you approach Model X. A subsequent double-click opens the passenger front door.

3. Front trunk



# Keys and Doors

- Double-click to open the front trunk.

## 4. Falcon wing doors

- Double-click to open/close the associated falcon wing door.
- Single-click to stop movement of the associated falcon wing door. Subsequently double-clicking reverses movement of the falcon wing door. For example if the door was opening, it closes, and vice versa.

**NOTE:** Falcon wing doors are designed to proactively detect obstacles that prevent the doors from moving when an obstacle is detected.

**⚠ WARNING:** Model X falcon wing doors have several sensors to detect the presence of an object in the door's path. In most cases, when an object is detected, the door stops moving. However, the sensors are unable to detect all areas under all circumstances, particularly when closing. Therefore, you must monitor the movement of falcon wing doors to ensure the door's path of movement is free of obstacles, staying prepared at all times to proactively intervene to stop the door from contacting an object (including a person). Failure to do so can cause serious damage or bodily injury.

You do not need to point the key at Model X, but you must be within operating range (which varies depending on the strength of the key's battery).

If Model X is unable to detect the key, the touchscreen displays a message indicating that a key is not inside. Place the key where Model X can best detect it, which is below the 12V power socket (see [Key Fob Not Inside on page 61](#)).

Radio equipment on a similar frequency can affect the key. If this happens, move the key at least one foot (30 cm) away from other electronic devices (phone, laptop, etc). If the key does not work, you may need to change its battery. If the key's battery is discharged, you can open Model X by following the unlocking procedure (see [Unlocking When the Key Doesn't Work on page 13](#)).

**⚠ CAUTION:** Remember to bring the key with you when you drive. Although you can drive Model X away from its key, you will be unable to power it back on after it powers off.

**⚠ CAUTION:** Protect the key from impact, high temperatures, and damage from liquids. Avoid contact with solvents, waxes and abrasive cleaners.

## Replacing the Key Battery

The key's battery lasts for approximately a year with normal use. When the battery is low, a message displays on the instrument panel. Follow these steps to replace it:

**NOTE:** Tesla recommends replacing the battery in all keys at the same time.

1. With the key placed button-side down on a soft surface, use a small flat-bladed tool or fingernail to release the bottom cover.



**NOTE:** If a lanyard is attached to the key, you can release the bottom cover by placing your thumb against the "X" on the bottom cover, then firmly pulling the lanyard toward you (hence pushing the key off of its cover). You can also pry the cover off by placing a small flat-bladed tool, a fingernail, or the Tesla-provided tool against the lanyard cord.

2. Remove the battery by carefully releasing it from the retaining clips at an angle.

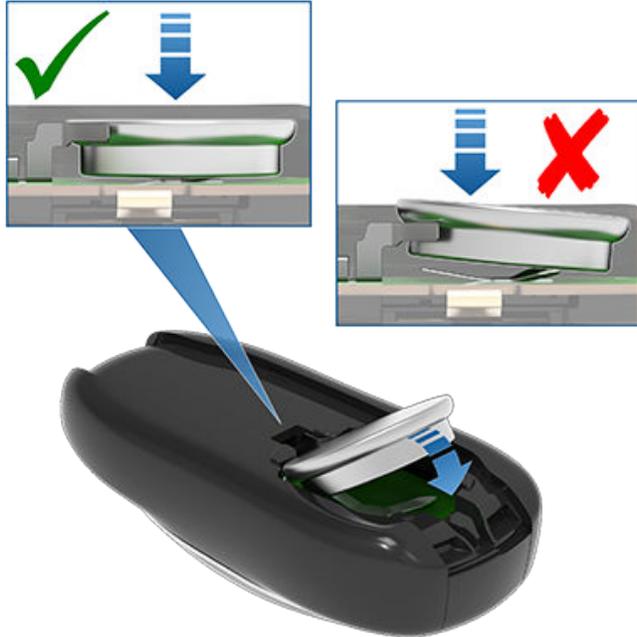


3. Insert the new battery (type CR2354) with the '+' side facing up. The battery fits snugly so you must slide it into position at an angle toward the Positive contact (the contact located near the center of the key), then press down firmly on the other side, ensuring it is held firmly in its intended position.



**NOTE:** Tesla recommends using Panasonic CR2354 batteries. These can be purchased through online retailers, local supermarkets, and drug stores.

**CAUTION:** The battery should press against the spring on the positive contact. Do not place the battery on top of the contact and force it down vertically. Doing so may damage the contact.

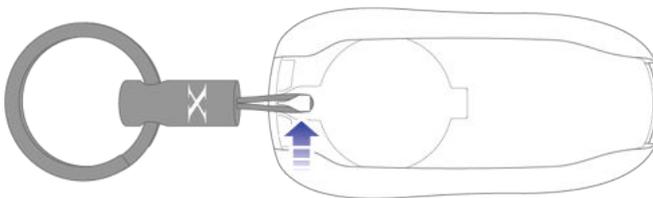


**NOTE:** Wipe the battery clean before fitting and avoid touching the battery's flat surfaces. Finger marks on the flat surfaces of the battery can reduce battery life.

4. Holding the cover at an angle, align the tabs on the widest side of the cover with the corresponding slots on the key, then press the cover firmly onto the key until it snaps into place.
5. Test that the key works by unlocking and locking your vehicle.

## Attaching a Lanyard

The Model X key supports the use of a small lanyard. To attach a lanyard, release the bottom cover as described above. Place the lanyard over the pin on the back side of the key. Re-align the cover and snap into place.



## Getting More Keys

If you lose a key or require an additional one, contact Tesla. Model X can recognize up to eight keys.

When ordering a new key for Model X, take all available keys with you for reprogramming.

## Opening Doors from the Interior

To open a front door, pull the interior door handle toward you.



You can also use the touchscreen to open and close doors when inside Model X. Touch **Controls** > **Quick Controls**, then choose the door you want to open or close. In addition, if Model X is equipped with the premium upgrades package, when you press the brake pedal, the driver's door automatically closes.

**NOTE:** To prevent children from opening falcon wing doors using the interior handles, use the touchscreen, **Controls** > **Vehicle** > **Child-Protection Lock**, to turn on the child-protection locks (see [Child-Protection Lock](#) on page 13).

## Opening and Closing Front Doors from Outside

Model X doors are electrically powered. When you approach Model X carrying a key, you can specify that you want to unlock only the driver's door by touching **Controls** > **Vehicle** > **Driver Door Unlock Mode**. This feature also only unlocks the driver's door when you shift into Park.

You can also set the driver's door to open automatically upon your approach (if equipped). The door partially opens (between 20° and 45° depending on obstacles detected by sensors). Touch **Controls** > **Vehicle** > **Automatic Doors**. If this setting is on, you can also open



# Keys and Doors

the driver's door by double-clicking the key fob's lock/unlock button. A subsequent double-click opens the front passenger door.

**NOTE:** See [Cold Weather Best Practices on page 101](#) for information on opening the doors in cold weather.

**CAUTION:** The front doors may not fully open or close automatically when parked on a very steep hill. Never rely on Model X to fully open or close the doors for you when parked on a steep hill.

**NOTE:** Depending on date of manufacture and options chosen at time of purchase, your Model X may not be equipped with automatic doors.



Whenever a door is open, the Door Open indicator displays on the instrument panel. Also, the image of the Model X on the touchscreen's **Controls > Quick Controls** window also provides a visual representation of an open door or trunk.

To close doors from the outside, you can:

- Manually push them shut.
- Single-click or triple-click the key fob's lock/unlock button (if the **Close All with Key Fob** setting is on, only a single click is needed to close all doors and trunks—a triple-click is needed if the setting is off).

Once inside you can close the doors by touching **Controls > Quick Controls**.

**NOTE:** Powered doors stop moving if an obstacle is detected.

**WARNING:** Before allowing an automated feature to open or close a front door (rather than doing so manually), it is important to check that the area around the door is free of obstacles (such as people and objects). You must proactively monitor the door's movement to ensure that it does not contact a person or object. Failure to do so can result in damage or serious injury.

## Front Door Pop Actuator

Since your Model X does not have traditional door handles that you can pull from the outside, it is equipped with pop actuators (sometimes referred to as "ice breakers") that are used to assist in opening the front doors in cases where resistance is detected, such as ice buildup in cold weather. The pop actuator is located just above the front door latch, and extends as necessary to open the front door. Once the front door opens slightly, the pop actuator gently retracts back into the door.



If the pop actuator is unable to retract because it is stuck to or caught on something, the pop actuator can be extended manually to extract the object by performing the following:

1. Carefully close the door latch using a pen, screwdriver, or comparable tool (never use a finger or body part and avoid damaging the paint); Model X will detect this as though the door is closed.



2. Make sure Model X is unlocked, then press the exterior door handle or pull the interior door handle to reset the latch and extend the pop actuator.
3. As the pop actuator extends out from the door, quickly extract the object.

**WARNING:** The pop actuator will attempt to retract back into the door almost immediately after the door handle is pressed or pulled. The pop actuator retracts gently, but will not release automatically if something gets caught.

**WARNING:** As with all mechanical and moving parts on the vehicle, never put body parts in, or near, moving components. Make sure children are monitored when opening and closing doors. Interacting with moving components, including the pop actuator, can cause serious damage or bodily injury.



## Opening and Closing Falcon Wing Doors

Model X has falcon wing doors that easily open and close by pressing a button, using a key fob, or touching the associated icon on the touchscreen. The falcon wing doors are equipped with several sensors that detect the presence of people and objects and, if an object is detected, the door stops moving. Based on detected objects, the doors may adjust their outward and upward movement in an attempt to avoid contacting the object. For example, if an object is detected above Model X, the door's movement may extend further outward but lower, whereas if an object is detected beside the door, the door may extend outward much less.

**⚠ WARNING:** It is important to keep your hands clear of the falcon wing door frames at all times. Proactively check the door frame area prior to closing, and monitor the movement of the door during closing to ensure that it does not come into contact with a person or object. Failure to do so can result in damage or serious injury.

**⚠ WARNING:** Before opening or closing a falcon wing door, it is important to check that the area around the door is free of obstacles (people and objects). Although the doors have many sensors, it can not detect all objects at all times, particularly when moving. At any given moment, there may be areas near the door that are not in the detection zone. Therefore, when opening or closing a falcon wing door, you and your passengers must stand away from the door as it is moving, while proactively monitoring the door's movement and being prepared to take corrective action at any time. To stop a door from moving, single-click the falcon wing door button on the key fob, press the switch on the door or door pillar, or touch the button on the touchscreen.

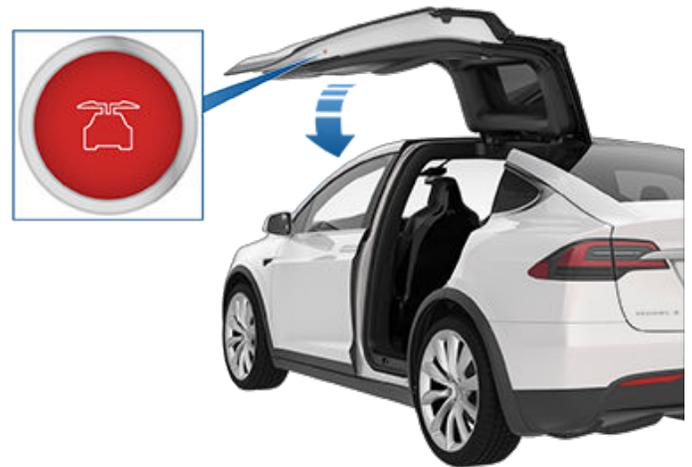
To open a falcon wing door from outside Model X, press the door handle or press the falcon wing door button on the key fob (see [Using the Key on page 7](#)).

To open a falcon wing door from inside Model X, press the switch located on the door pillar, or touch the associated door icon on the touchscreen (**Controls > Quick Controls**):



**NOTE:** If Model X is locked, using the switch (illustrated above) the first time unlocks the associated door. Pulling it a second time opens it.

To close a falcon wing door, press the button located on the inside of the door. You can also use the key fob (see [Using the Key on page 7](#)), use the switch on the door pillar (illustrated above), or touch the associated door icon on the touchscreen (**Controls > Quick Controls**).



**NOTE:** To prevent children from opening falcon wing doors using the interior switch, turn on child-protection locks using the touchscreen (**Controls > Vehicle > Child-Protection Lock**). See [Child-Protection Lock on page 13](#).

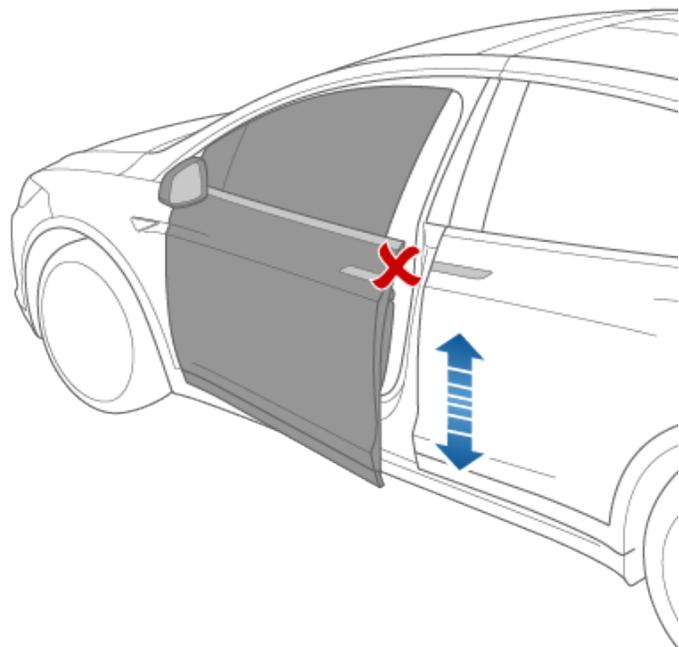
**NOTE:** You can configure Model X to open the falcon wing doors to a lower height setting by using the touchscreen (**Controls > Vehicle > Falcon Door Height**).

**NOTE:** If a falcon wing door detects an obstacle while closing, it reverses a few inches before it stops moving.



# Keys and Doors

**WARNING:** Whenever a front door is partially open (approximately 20°) as you are opening or closing the associated falcon wing door, you **MUST** keep your hands (or any object) away from the opening edge of the front door. When a falcon wing door passes by a partially opened front door, the distance between the two doors is very narrow. Objects, such as hands or fingers, placed in this area, are not detected by sensors and can therefore become pinched between the doors. To avoid bodily injury, it is a good practice to keep your hands away from the front door whenever you are opening or closing a falcon wing door.



**CAUTION:** Remove accumulation of snow or ice before opening a falcon wing door. Snow can get inside Model X and ice can prevent the door from opening.

**CAUTION:** In rainy weather, leaving a falcon wing open while opening the liftgate can result in rain water falling from the liftgate into the rear seating area.

**NOTE:** Falcon wing doors open only when Model X is stationary.

**WARNING:** When opening or closing a falcon wing door, it is important to proactively monitor the movement of the door to ensure that it does not come into contact with a person or object. Failure to do so can cause serious damage or injury.

## Obstacle Detection

A falcon wing door stops moving when one of its many sensors detects an obstacle, or when the door senses resistance because it has made contact with an object. The touchscreen displays a warning. In these cases, provided it is appropriate to continue opening or closing the falcon wing door, you can override obstacle

detection by pressing and holding the switch located on the door pillar, or touching and holding the associated door icon on the touchscreen.

When Model X detects a low ceiling (for example, in a garage), it opens the falcon wing doors (and trunk) to a lower height, even if no obstacle is detected. You can override this height and open the doors higher by touching the associated door icon on the touchscreen (**Controls > Quick Controls**). The touchscreen displays a message asking you if you always want to open the doors to the higher height at this location, and saves your choice. The next time you open the falcon wing doors at this location, Model X opens them to the height you saved.

**WARNING:** Before overriding a falcon wing door's default opening height, visually inspect the area to ensure adequate clearance between the door and the detected object.

**WARNING:** Applying adhesive products such as wraps, stickers, rubber coating, etc. on the outside of the falcon wing doors can affect the sensors' ability to detect obstacles properly.

## Calibration

If the falcon wing doors lose calibration, a message displays on the touchscreen. To calibrate the doors, first ensure that both doors have plenty of space to open and close and are clear of passengers, objects, etc. Then press and hold the **Calibrate** button until five seconds after calibration is complete. During calibration, the lower door opens all the way out (requiring extra space on the side of Model X), the upper door moves all the way down, and then the lower door closes.

## Interior Locking and Unlocking

From inside Model X, you can use the touchscreen to lock or unlock doors and trunks, provided a valid key is inside the vehicle. Touch the lock icon on the touchscreen's status bar.

When you stop Model X and engage the Park gear, you can choose whether you want doors to unlock or remain locked. To do so, touch **Controls > Vehicle > Unlock on Park**. When enabled, doors automatically unlock when you engage the Park gear.

You can also unlock doors by pressing the Park button on the end of the gear selector a second time (for example, after pressing it one time to engage the Park gear).

**NOTE:** If a door or trunk is still open when you lock Model X, it locks when you close it.



## Door Unlock Mode

You can choose to unlock only the driver's door when you approach your vehicle carrying your key or when you shift into Park. To do so, touch **Controls > Vehicle > Driver Door Unlock Mode**.

## Child-Protection Lock

Model X has child-protection locks on the falcon wing doors and liftgate to prevent them from being opened using interior handles. Use the touchscreen to turn child-protection locks on or off. Touch **Controls > Vehicle > Child-Protection Lock**.

**NOTE:** It is recommended that you turn child-protection locks on whenever children are seated in the rear seats.

## Drive Away Locking

Model X automatically locks all doors (including the trunks) whenever your driving speed exceeds 5 mph (8 km/h).

## Walk-Away Door Lock

Doors and trunks automatically lock whenever you walk away carrying the key or if the key is otherwise not detected by your vehicle (not present, dead battery, etc.).

To turn this feature on or off, touch **Controls > Vehicle > Walk-Away Door Lock**.

Check the **Exclude Home** checkbox to prevent doors from locking when you walk away carrying the key when Model X is parked at the location you have designated as Home. For details on how to designate a location as Home, see [Recent, Favorite, Home and Work Destinations](#) on page 155.

**NOTE:** If Model X detects an authenticated key for five minutes after you exit the vehicle and close all doors, Walk-Away Door Lock disables and doors do not lock when you leave with the key. You will need to manually lock Model X until after your next drive.

**NOTE:** If all doors are closed and you use the key to unlock Model X, walk away locking is temporarily suspended for one minute. If you open a door within this minute, it does not re-lock until after all the doors are closed and you have walked away with the key.

**NOTE:** If you unlock Model X using the mobile app, it automatically locks after a short period of time if all doors remain closed. If parked in an area without cellular service (such as an indoor parking garage), ensure that you have a functional key fob available to unlock Model X.

## Unlocking When the Key Doesn't Work

If Model X does not unlock when you walk up to it, or when you double-click the unlock button on the top of your key, the key's battery may be dead. Even if this is the case, you can still use the key to unlock and drive Model X.

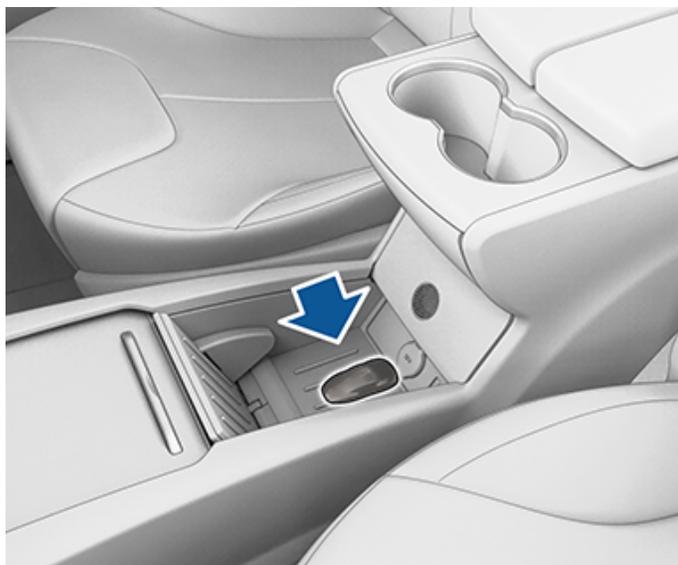
**NOTE:** Although you can still use your key, you should consider using the mobile app to remotely unlock and start the vehicle. Then, replace your key's battery when convenient.

To unlock Model X (and disable the security alarm) using the key, first position the key at the base of the door pillar between the front door and the falcon wing door, on the driver's side of the vehicle. Then press the driver's door handle. If Model X doesn't unlock, try adjusting the position of the key and try again. The key must be in the correct position for the vehicle to unlock. If Model X still doesn't unlock, remove the key's battery and try again. See [Replacing the Key Battery](#) on page 8.

**NOTE:** The following illustration assumes a left hand drive (LHD) vehicle. On a right hand drive (RHD) vehicle, the locations are mirrored.



To drive Model X after gaining access to the cabin, place the bottom of the key against the center console, immediately below the 12V power outlet, then press and hold the brake pedal to start Model X.



**NOTE:** Unlocking Model X using this method disables walk away locking. You must manually re-enable walk away locking after replacing the key's battery.

### Opening Interior Doors with No Power

If Model X has no electrical power, the front doors open as usual using the interior door handles. To open the rear doors, carefully remove the speaker grille from the door and pull the mechanical release cable down and towards the front of the vehicle. After the latch is released, manually lift up the door.



## Opening and Closing

Press down on a switch to lower the associated window. Window switches operate at two levels:

- To lower a window fully, press the switch all the way down and immediately release.
- To lower a window partially, press the switch gently and release when the window is where you want it.



Similarly, pull a switch to raise the associated window:

- To raise a window fully, pull the switch all the way up and immediately release.
- To raise a window partially, pull the switch gently and release when the window is where you want it.

If a window is left open unintentionally, Model X can send a notification to the mobile app (touch **Controls** > **Locks** > **Car Left Open Notification**, then choose **Doors & Windows**).

**NOTE:** See [Cold Weather Best Practices on page 101](#) for information on preparing windows for cold weather.

-  **CAUTION:** To avoid damage, windows automatically lower slightly when you open or close a door. If you manually raise a window when the door is open, ensure it is slightly lowered before closing the door.
-  **WARNING:** Before closing a window, it is the driver's responsibility to ensure that all occupants, especially children, do not have any body parts extended through the window's opening. Failure to do so can cause serious injury.

## Locking Rear Windows

To prevent passengers from using the rear window switches, touch **Controls** > **Locks** > **Window Lock**. To unlock the rear windows, touch **Window Lock** again.

To prevent passengers from using the rear window switches, press the rear window lock switch. The switch light turns on. To unlock rear windows, press the switch again.



-  **WARNING:** To ensure safety, it is recommended that you lock the rear window switches whenever children are seated in the rear seats.
-  **WARNING:** Never leave children unattended in Model X.

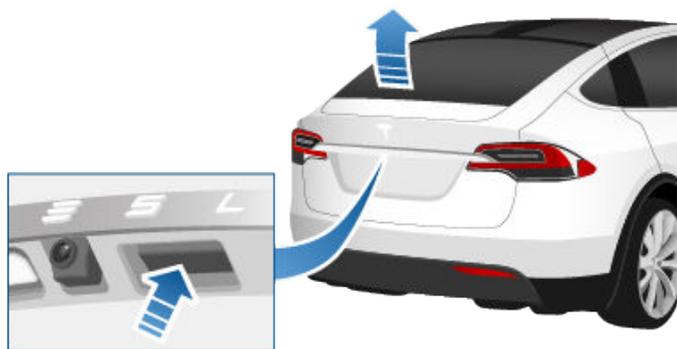
## Opening

To open the rear trunk, ensure the vehicle is in Park, then do one of the following:

- Touch **Controls** > **Quick Controls** > **TRUNK** on the touchscreen.
- Double-click the rear trunk button on the key fob.
- Touch the rear trunk button on the mobile app.
- Press the switch located under the powered liftgate's exterior handle (a valid key must be detected).

**NOTE:** If **Passive Entry** is off, you must use a key to unlock Model X before you can use the switch to open the powered liftgate. See [Using the Key on page 7](#).

Model X must be unlocked or detect a key before you can use the switch to open the powered liftgate.



When a door, trunk or powered liftgate is open, the instrument panel displays the Door Open indicator light. The image of your Model X on the touchscreen also displays the open trunk.

To stop a powered liftgate while it is moving, single-click the rear trunk button on the key fob. Then, when you double-click the rear trunk button, it moves again, but in the opposite direction (provided it was not almost entirely open or closed when you stopped it). For example, if you single-click to stop the powered liftgate while opening, when you double-click, it closes.

**NOTE:** In emergency situations, you can override an open or close command by grasping the powered liftgate to stop it in place.

To open the powered liftgate from inside the vehicle in the unlikely situation that Model X has no power, see [Interior Emergency Trunk Release on page 17](#).

If Model X detects a low ceiling (for example, in a garage), it opens the powered liftgate (and falcon wing doors) to a lower height, even if no obstacle is detected. You can override this height by manually lifting it higher. When doing so, the touchscreen prompts you to choose if you always want the trunk to open to this higher position at this location, and saves your choice. If you choose to do so, the next time you open the powered liftgate at this location, Model X opens it to the saved height.

**⚠ WARNING:** Before opening or closing the powered liftgate, check that the area around the liftgate is free of obstacles (people and objects). Although the powered liftgate can detect obstacles, it cannot detect all objects at all times. Do not rely on the liftgate to sense an obstruction when opening or closing. You must proactively monitor the liftgate to ensure that it does not come into contact with a person or object. Failure to do so may result in damage or injury.

## Closing

To close the powered liftgate, do one of the following:

- Touch the associated **CLOSE** button on the touchscreen (**Controls** > **Quick Controls**).
- Double-click the rear trunk button on the key fob.
- Press the switch located on the underside of the liftgate (see [Adjusting Liftgate Opening Height on page 16](#)).

If the powered liftgate senses an obstruction when closing, it stops moving and chimes two times. Remove the obstruction and try closing it again.

## Adjusting Liftgate Opening Height

You can adjust the opening height of the powered liftgate to make it easier to reach or to avoid low-hanging ceilings or objects (for example, a garage door or light):

1. Open the trunk, then manually lower or raise the powered liftgate to the desired opening height.
2. Press and hold the button on the underside of the powered liftgate for three seconds until you hear a confirmation chime.



3. Confirm that you have set it to the desired height by closing the powered liftgate, then reopening it.

## Accessing the Cargo Area

Secure all cargo before moving Model X, and place heavy cargo in the lower trunk compartment.

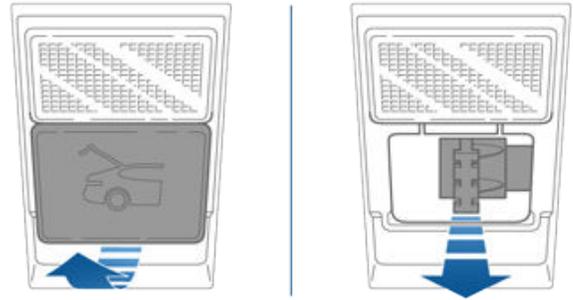
To access the cargo area inside the rear trunk, push down on the ridged portion of the handle of the cargo cover and then pull up. You can then adjust the position of the cargo cover or completely remove it.



- CAUTION:** Never load more than 175 lbs (80 kg) in the upper trunk compartment or more than 285 lbs (130 kg) in the lower trunk compartment. Doing so can cause damage.

## Interior Emergency Trunk Release

An illuminated mechanical release located inside the rear trunk allows you to open the rear trunk from the inside if Model X has no electrical power. This mechanical release also allows a person locked inside to get out.



1. Remove the cover by pulling its lower edge very firmly toward you.
2. Pull the cable to release the latch.
3. Push the rear trunk open.

**NOTE:** The button glows for several hours after a brief exposure to ambient light.

- WARNING:** Do not allow children to play inside the trunk or become locked inside. An unrestrained child could suffer serious injury or death in a crash. A child could suffer heat exhaustion if trapped in the vehicle, especially without climate control on.

## Opening

To open the front trunk, ensure the vehicle is in Park, and then do one of the following before pulling the hood open:

- Touch **Controls** > **Quick Controls** > **FRONT TRUNK** on the touchscreen.
- Double-click the front trunk button on the key fob.
- Touch the front trunk button in the mobile app.



When a door or trunk/liftgate is open, the instrument panel displays the Door Open indicator light. The image of your Model X on the touchscreen also displays the open front trunk.

**WARNING:** Before opening or closing the hood, it is important to check that the area around the hood is free of obstacles (people and objects). Failure to do so may result in damage or serious injury.

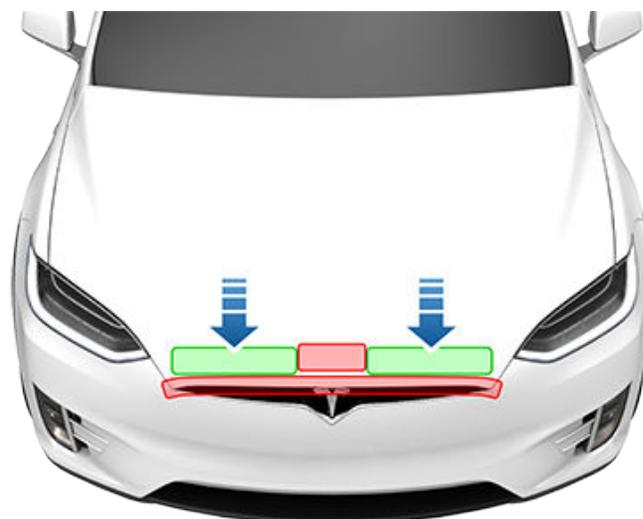
**NOTE:** The front trunk locks whenever closed and you lock Model X using either the touchscreen or externally using the key or mobile app, you leave Model X carrying your key (if [Walk-Away Door Lock](#) on page 13 is turned on), or when Valet mode is active (see [Valet Mode](#) on page 55).

## Closing

The Model X hood is not heavy enough to latch under its own weight and applying pressure on the front edge or center of the hood can cause damage.

To properly close the hood:

1. Lower the hood until the striker touches the latches.
2. Place both hands on the front of the hood in the areas shown (in green), then press down firmly to engage the latches.
3. Carefully try to lift the front edge of the hood to ensure that it is fully closed.



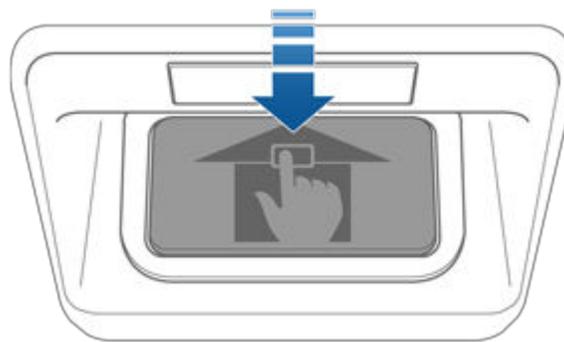
**CAUTION:** To prevent damage:

- Apply pressure only to the green areas shown. Applying pressure to the red areas can cause damage.
- Do not close the hood with one hand. Doing so applies concentrated force in one area and can result in a dent or crease.
- Do not apply pressure to the front edge of the hood. Doing so can crease the edge.
- Do not slam or drop the hood.
- To avoid scratches, don't have anything in your hands (keys). Jewelry can also cause scratches.

**WARNING:** Before driving, you must ensure that the hood is securely latched in the fully closed position by carefully trying to lift the front edge of the hood upward and confirming there is no movement.

## Interior Emergency Release

An illuminated interior release button inside the front trunk allows a person locked inside to get out.



Press the interior release button to open the front trunk, then push up on the hood.

**NOTE:** The interior release button glows following a brief exposure to ambient light.

 **WARNING:** People should never climb inside the front trunk. Never shut the front trunk when a person is inside.

 **WARNING:** Care should be taken to ensure that objects inside the front trunk do not bump against the release button, causing the hood to accidentally open.

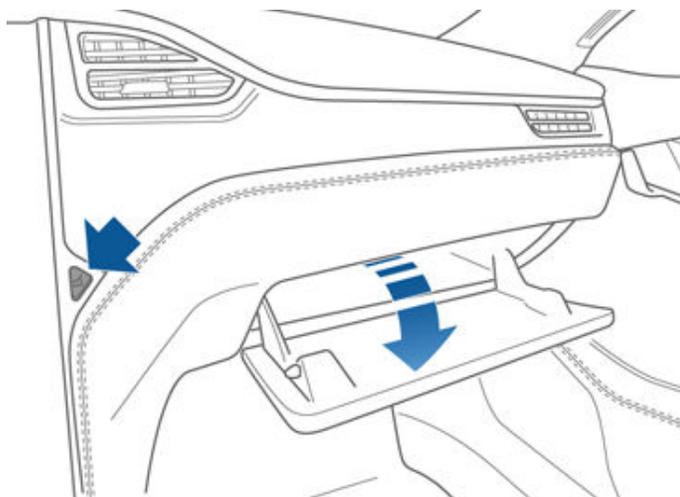


## Interior Storage and Electronics

### Glovebox

To open the glovebox, press the switch located on the side of the touchscreen. The glovebox locks whenever Model X is locked externally, using the key or walk-away locking. It also locks when Model X is in Valet mode (see [Valet Mode on page 55](#)). It does not lock when you lock Model X using the lock icon on the touchscreen's status bar.

For additional glovebox security, touch **Controls** > **Safety & Security** > **Glovebox PIN** to set a 4-digit PIN (see [Glovebox PIN on page 165](#)).

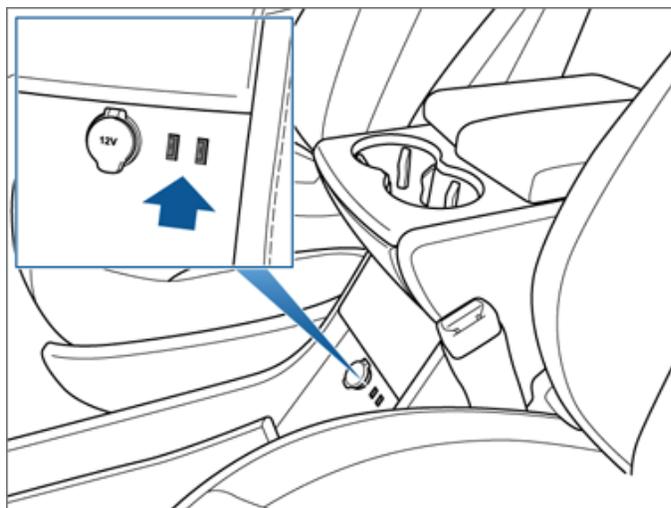


**NOTE:** If you leave the glovebox open, its light eventually turns off.

**WARNING:** When driving, keep the glovebox closed to prevent injury to a passenger if a collision or sudden stop occurs.

### USB Ports

Your Model X has two USB ports located on the front of the center console that you can use to connect USB devices. To play audio files stored on a USB drive connected to these ports, see [Playing Media from Devices on page 158](#). You can also use these ports to charge USB devices.



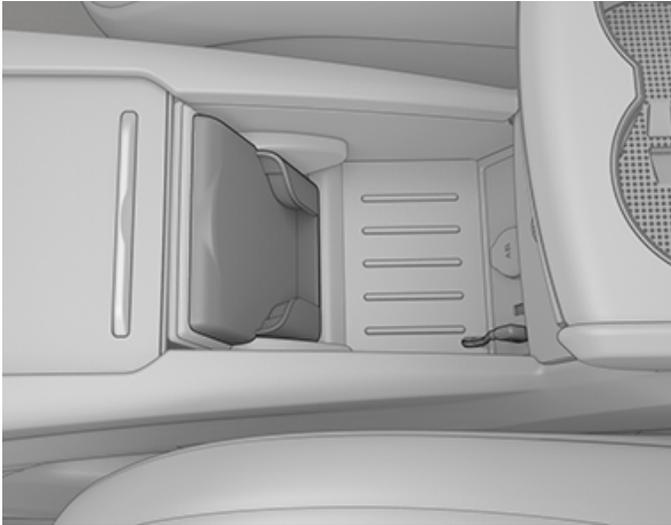
In addition, Model X has two charge-only USB ports located at the rear of the center console, and another charge-only connection located between the third row seats.

**NOTE:** You can charge four devices simultaneously using the two ports at the front of the center console and the two at the rear of the console.

**NOTE:** Power is available whenever the vehicle is considered "awake." The vehicle may be awake for many reasons. For example, when using features such as Summon, or when features such as Preconditioning, Cabin Overheat Protection, Keep Climate On, Dog Mode, Camp Mode, Sentry Mode, etc. are enabled. The vehicle is also awake whenever the 12V battery is being charged or is in use, during HV charging, when the vehicle is communicating with the mobile app, etc. Leaving an accessory plugged in does not deplete the 12V battery.

### Wireless Phone Charger

If equipped, the Model X wireless phone charger provides up to 6.5W to charge a Qi-enabled phone. Simply open the center console and place your phone in the charger, located on the back of the bin cover. The wireless phone charger uses a front USB port. Your device may feel warm while charging, but this is a normal effect of inductive charging.



**NOTE:** Power is available whenever the vehicle is considered "awake" The vehicle may be awake for many reasons. For example, when using features such as Summon, or when features such as Preconditioning, Cabin Overheat Protection, Keep Climate On, Dog Mode, Camp Mode, Sentry Mode, etc. are enabled. The vehicle is also awake whenever the 12V battery is being charged or is in use, during HV charging, when the vehicle is communicating with the mobile app, etc. Leaving an accessory plugged in does not deplete the 12V battery.

**NOTE:** In situations where Model X is unable to detect the key (low battery, interference, etc.), place it immediately below the 12V power socket in the center console where Model X can best detect it.



**WARNING:** The power socket and an accessory's connector can become hot.

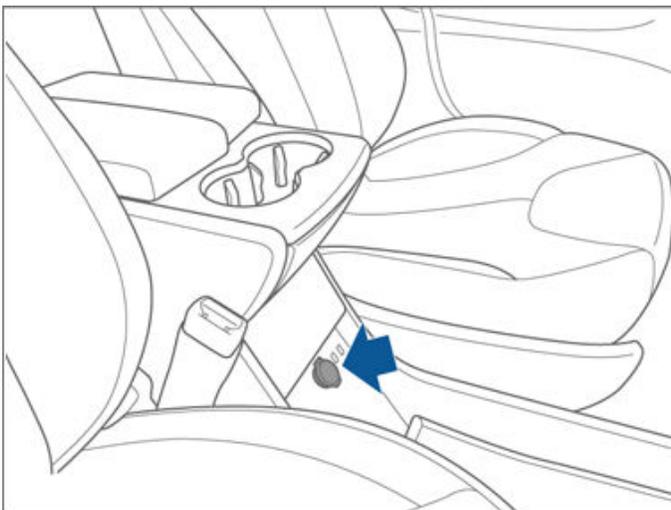
Model X will charge your phone only when the vehicle is powered on (the touchscreen is on and you are in the vehicle). Your phone will not charge after exiting the vehicle. Model X will also not charge if the vehicle's Battery is discharged.

**NOTE:** Ensure your phone supports inductive charging.

**NOTE:** The wireless phone charger may not work if your phone case is too large or is made of metal. Try removing the phone from its case before placing in the charger.

## 12V Power Socket

Your Model X has a power socket located on the front of the center console. An additional 12V power socket is located in the rear trunk. Power is available whenever the instrument panel and touchscreen are on.

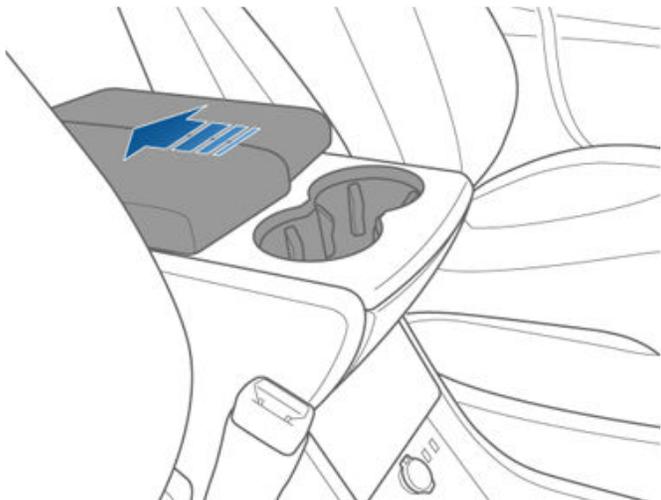


The 12V power sockets are suitable for accessories requiring up to 11A continuous draw (15A peak) or a maximum of 150 continuous watts (180 watts peak).

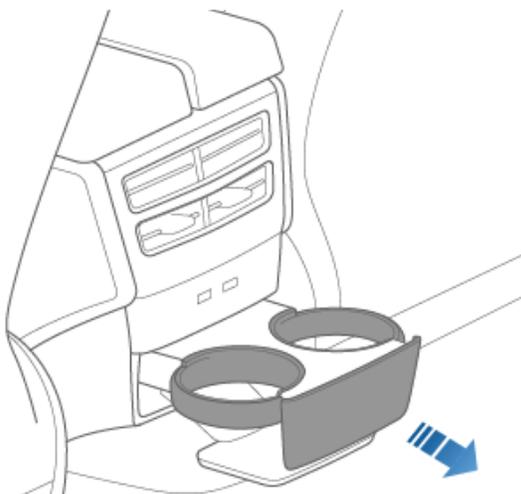


## Cup Holders

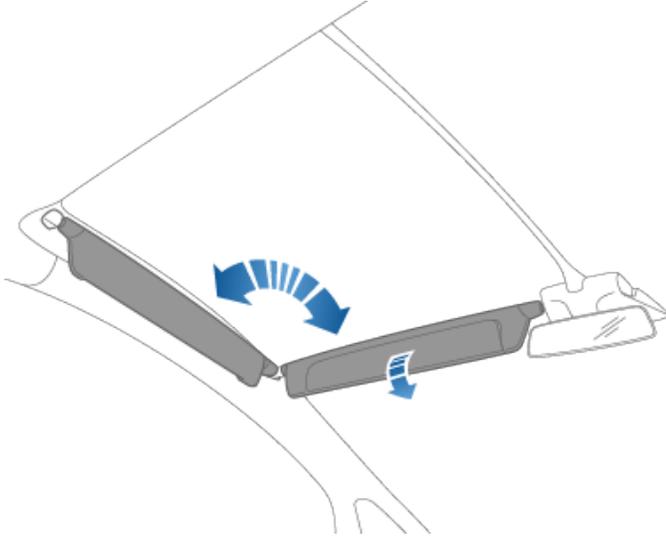
To expose a front cup holder, slide back the armrest.



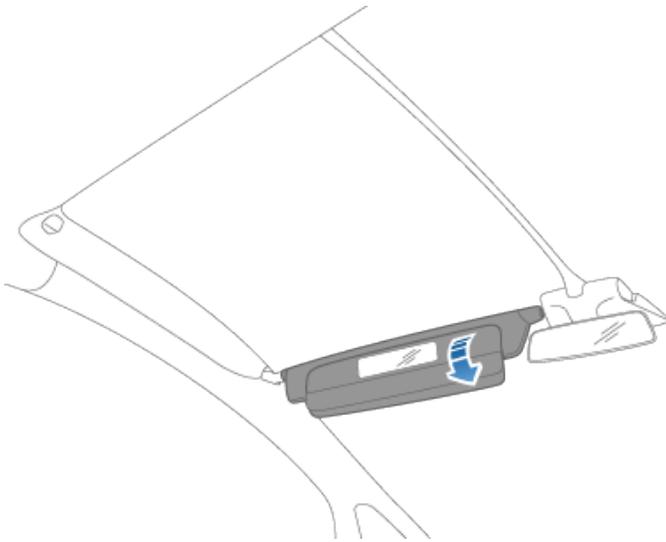
To expose rear cup holders (if equipped), press and release the cup holder face plate located at the back of the center console.



The sun visors in Model X are held in place by magnets. To protect occupants from sunlight coming through the windshield, release the sun visor from the pillar and pivot it toward the rear view mirror until the magnet snaps into place. While held in place by the magnet, you can adjust the sun visor and lower the extender to provide maximum shade.



To expose the vanity mirror, lower the visor extender then lower the mirror cover. While the cover is lowered, the mirror is exposed and lights are illuminated.



To protect front seat occupants from sunlight coming through the side window, lower the sun visor from the pillar then lower the visor extender.



# Front and Rear Seats

## Correct Driving Position

The seat, head support, seat belt and airbags work together to maximize your safety. Using these correctly ensures greater protection.

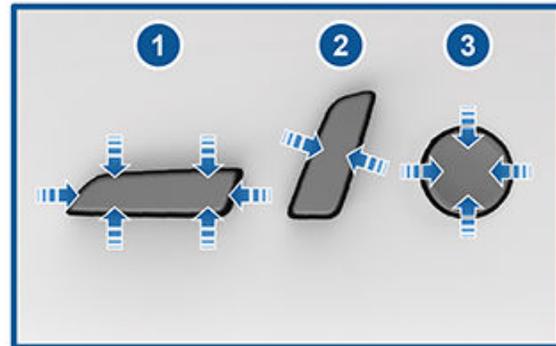


Position the seat so you can wear the seat belt correctly, while being as far away from the front airbag as possible:

1. Sit upright with both feet on the floor and the seat back reclined no more than 30 degrees.
2. Make sure you can easily reach the pedals and that your arms are slightly bent when holding the steering wheel. Your chest should be at least 10 inches (25 cm) from the center of the airbag cover.
3. Place the shoulder section of the seat belt mid-way between your neck and your shoulder. Fit the lap section of the belt tightly across your hips, not across your stomach.

Model X seats include integrated head supports that cannot be adjusted or removed.

## Adjusting the Front Seats



1. Move seat forward/backward and adjust the seat's height and tilt angle up/down.
2. Adjust backrest.
3. Adjust lumbar support.

**⚠ WARNING:** Before adjusting a front seat, check that the area around the seat is free of obstacles (people and objects).

**⚠ WARNING:** Do not adjust seats while driving. Doing so increases the risk of a collision.



**⚠ WARNING:** Riding in a moving vehicle with the seat back reclined can result in serious injuries in a collision, as you could slide under the lap belt or be propelled into the seat belt. Ensure your seat back is reclined no more than 30 degrees when the vehicle is moving.

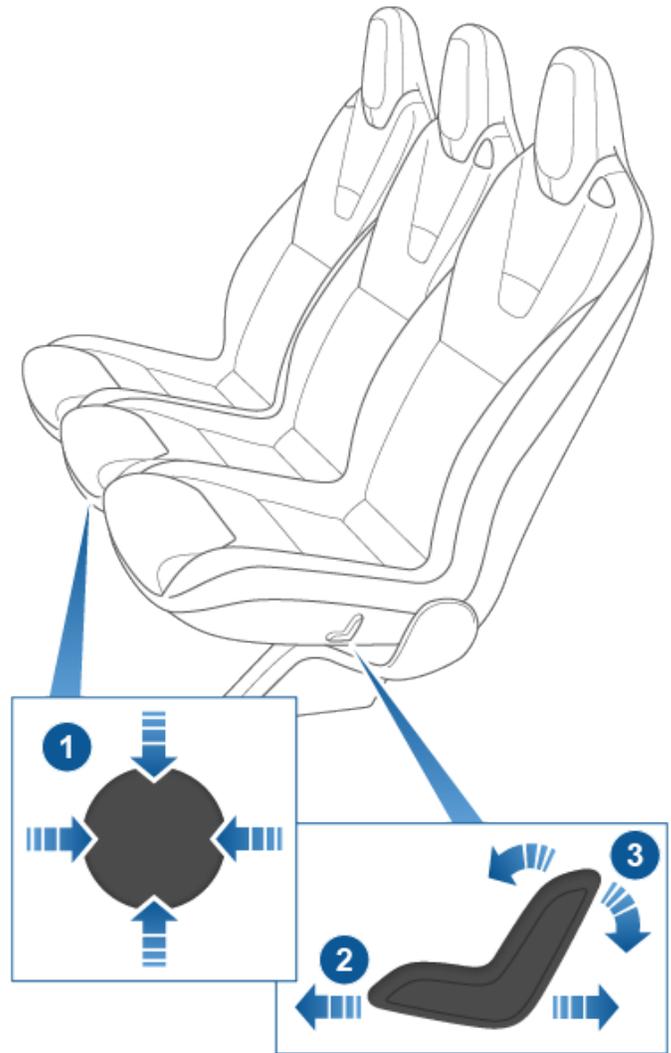
## Adjusting Second Row Monopost Seats

A Model X equipped with monopost seats can accommodate two or three passengers in the second row, depending on the option chosen at time of purchase. There are two ways to adjust the position of these seats:

- Touch **Controls > Seats** on the touchscreen. Press and hold the icon associated with the seat you want to adjust. White icons indicate that the seat can be moved in that direction; gray icons indicate that the seat cannot be moved any farther in that direction.

**NOTE:** The front seats may move forward slightly to accommodate the forward movement of the second row seats.

- Use the manual adjustments illustrated below. In addition to moving a seat forward/rearward, the manual seat adjustments allow you to adjust the backrest. Although the control on the outboard seats is L-shaped, and the control on the middle seat is circular, they both provide the same functions.



1. Move seat forward/backward (up/down on the control) and adjust the backrest (left/right on the control).
2. Move seat forward/backward.
3. Adjust backrest.

**NOTE:** The backrest locks into position when you release the lever. If a backrest is not locked into position when a driving gear is engaged, the instrument panel displays an alert for the unlocked backrest. Adjust the backrest again, ensuring it locks into position.

**⚠ WARNING:** Before driving, ensure the seat is locked in position. You may need to pull the seat forward or backward until it clicks into place.



## Front and Rear Seats

### Adjusting Second Row Seat Backs (Bench Seats)

If your Model X is equipped with two seating rows, the second row bench seats can accommodate up to three passengers. Use the mechanical adjustment lever located at the side of each outboard seating position to adjust the seat backs. A bench seat is split 60/40 so the adjustment lever on the left side moves the seat backs for both the left and center seats, whereas the lever on the right side moves the rightmost seat back only. While pulling and holding the lever, move the seat back to the desired position, and then release the lever. When returning a seat back to its upright position, try moving it forward or back to ensure it is securely latched into position.



**⚠ WARNING:** Riding in a moving vehicle with the seat back reclined can result in serious injuries in a collision, as you could slide under the lap belt or be propelled into the seat belt. Ensure the backs of occupied seats are reclined no more than 30 degrees when the vehicle is moving.

### Folding Second Row Seat Backs (Bench Seats)

The second row seat backs on bench seats can be folded fully forward so they lay flat and maximize cargo space. Pull up the mechanical lever located on the side of each outboard seat (the same lever you use to recline the seats, as described above), then push the seat back fully forward. The bench seats have a 60/40 split—therefore, the adjustment lever on the left side folds the seat backs for both the left and center seats, whereas the lever on the right folds the rightmost seat back only.

**NOTE:** Before folding seats fully forward, remove any items from the seats and the rear footwell. To allow the seat backs to fold completely flat, you may need to move the front seats forward.

### Moving Second Row Bench Seats

**NOTE:** Only bench seats in seven-seat vehicles can be moved forward and rearward. The bench seats in five-seat vehicles are stationary.

Use the mechanical lever located beneath each outboard seating position to move the second row seats forward or rearward. The bench seats have a 60/40 split—therefore, the lever on the left side moves the seat for the left and center seats, whereas the lever on the right side moves only the rightmost seat. Pull and hold the lever while moving the seat forward or rearward. Release the lever when the seat is at the desired location.



**NOTE:** You can adjust the position of bench seats using the mechanical levers only. You cannot use the touchscreen to adjust bench seats.

### Accessing Third Row Seats (if equipped) - Monopost Seating

A button is located on the backrest of each outboard monopost seat in the second row. This button makes it easy for passengers to enter and exit the third row seating positions. Touch **Controls > Seats > Easy Entry** and choose how you want this button to work:

- **ON** - Allows you to tilt and move the associated outboard seat fully forward, and the center seat partially forward, with a **single-press** of the button.
- **OFF** - When off, which is recommended if a child seat is installed in the second row, you must **hold** the button to move the second row seats forward.

After using the third row ingress button to access third row seats, simply press the button again to return the seats to their normal position.



## Accessing Third Row Seats (if equipped) - Bench Seating



A button is located on the backrest of each outboard bench seat in the second row. This button makes it easy for passengers to enter and exit the third row seating positions. Press and release the button on the left outboard seat to tilt and move the combined left and center seats forward. Press and release the button on the right outboard seat to tilt and move the right seat forward.



**⚠ WARNING:** For vehicles with third row seats, do not use the third row ingress button located on the backrest of a second row outboard seat when a child is seated in the second row. Using the button tilts and moves the seats forward and can squeeze the occupant. Do not rely on Model X to recognize or accommodate occupants seated in the vehicle while using this button. Use this button only when the second row seats are unoccupied.

**⚠ WARNING:** For vehicles with third row seats, do not use the third row ingress button located on the backrest of a second row outboard bench seat when a child is seated in the second row. Using the button allows the combined left and center seats to be moved forward and can squeeze the occupant. Use this button only when the second row seats are unoccupied. Before driving, ensure the seat and the seat back are securely latched into position.

### Guidelines for using the third row ingress button:

- If a front row seat is positioned such that the second row seat will collide with it during an easy entry operation, it automatically moves forward just enough to accommodate the forward position of the second row monopost seat.
- Forward movement of second row monopost seats cancels if an occupant adjusts a second row seat while it is moving.
- When an outboard seat tilts forward after pressing the button, its backrest resets to the forward position and may need to be re-adjusted for comfort.

In some situations, such as when you are parked on an incline or when the seat's trim affects the movement of the bench seats after you press the button, the bench seats might not move forward completely, and you may need to push the seats forward gently until they reach the end of the track.

**⚠ WARNING:** Use the third row ingress button to access the third row ONLY when the second row seats are unoccupied. Do not rely on Model X to recognize or accommodate occupants seated in the vehicle while using the button.

**⚠ WARNING:** After you use the third row ingress button to access the third row seats, push the bench seats back to their seating position, ensuring the seats are securely latched into position by trying to move them forward and rearward. Failure to do so increases the risk of injury.

**⚠ WARNING:** Always ensure that the seat is locked in position before traveling. Failure to do so increases the risk of injury.

**⚠ WARNING:** The seat must be fully latched into position before driving. Push or pull the seat until you hear the seat "click" into place.



## Front and Rear Seats

### Folding Third Row Seat Backs (if equipped)

To fold a third row seat, press the button located in the top outside corner of the seat. The button has two detents.



1. Fold head restraint forward.
2. Fold seat back forward.

**NOTE:** Before folding third row seat backs, remove any items from the seats and the footwell. To allow the seat backs to fold completely flat, you may need to move the second row seats forward.

**NOTE:** Driving with the third row seats backs folded forward might result in increased perceivable noise and/or vibration coming from the rear of the vehicle (trunk, suspension, etc.).

**NOTE:** To raise the seats, hold the button on the top outside corner of the seat then pull the seat back upward until it latches into place. Try pulling the seat back forward to confirm that it is locked in the upright position.

**WARNING:** Always ensure the seats and seat backs are locked in their upright position before travel. Failure to do so increases the risk of injury.

### Seat Heaters

The front seats contain heating pads that operate at three levels from 3 (highest) to 1 (lowest). To operate the seat heaters, see [Climate Controls on page 147](#).

If Model X is equipped with the cold weather package, you can also control seat heaters in all rear seating positions, as well as heated wipers and washer nozzles by touching the climate controls on the touchscreen (see [Climate Controls on page 147](#)).

**WARNING:** To avoid burns resulting from prolonged use, individuals who have peripheral neuropathy, or whose capacity to feel pain is limited because of diabetes, age, neurological injury, or some other condition, should exercise caution when using the climate control system and seat heaters.

### Seat Covers

**WARNING:** Do not use seat covers in Model X. Doing so could restrict deployment of the seat-mounted side air bags if a collision occurs. Also, if the vehicle is equipped with an occupant detection system that is used to determine the status of the passenger front airbag, seat covers may interfere with this system.

## Wearing Seat Belts

Using seat belts and child safety seats is the most effective way to protect occupants if a collision occurs. Therefore, wearing a seat belt is required by law in most jurisdictions.

Both the driver and passenger seats are equipped with three-point inertia reel seat belts. Inertia reel belts are automatically tensioned to allow occupants to move comfortably during normal driving conditions.

The seat belt reel automatically locks to prevent movement of occupants if Model X experiences a force associated with hard acceleration, braking, cornering, or an impact in a collision.

## Seat Belt Reminders



The seat belt reminder on the instrument panel alerts you if a seat belt for an occupied driver or passenger seat is unbuckled. If the belt remains unbuckled, the reminder flashes and an intermittent chime sounds. If all occupants are buckled up and the reminder stays on, re-buckle seat belts to ensure they are correctly latched. Also remove any heavy objects (such as a briefcase) from an unoccupied seat. If the reminder light continues to stay on, contact Tesla.

**WARNING:** Seat belts must be worn by passengers in all seating positions.

## To Fasten a Belt

1. Ensure correct positioning of the seat (see [Correct Driving Position on page 24](#)).
2. Draw the belt out smoothly, ensuring the belt lays flat across the pelvis, chest and mid-point of your collar bone, between the neck and shoulder.
3. Insert the latch plate into the buckle and press together until you hear a click indicating it is locked in place.



4. Pull the belt to check that it is securely fastened.
5. Pull the diagonal part of the belt toward the reel to remove excess slack.

## To Adjust the Shoulder Anchor Height

Model X is equipped with an adjustable shoulder anchor for each front seat to ensure that the seat belt is positioned correctly. The seat belt should lay flat across the mid-point of your collar bone while in the correct driving position (see [Correct Driving Position on page 24](#)). Adjust the height of the shoulder anchor if the seat belt is not positioned correctly:

1. Press and hold the button on the shoulder anchor to release the locking mechanism.
2. While holding the button, move the shoulder anchor up or down as necessary so that the seat belt is positioned correctly.



3. Release the button on the shoulder anchor so that it locks into position.
4. Without pressing the button, pull on the seat belt webbing and attempt to move the shoulder anchor downwards to check that it is locked into position.

**WARNING:** Ensure that the seat belt is positioned correctly and that the shoulder anchor is locked into position before driving. Riding in a moving vehicle with the seat belt positioned incorrectly or with the shoulder anchor not locked into position can reduce the effectiveness of the seat belt in a collision.

## To Release a Belt

Hold the belt near the buckle to prevent the belt from retracting too quickly, then press the button on the buckle. The belt retracts automatically. Ensure there is no obstruction that prevents the belt from fully retracting. The belt should not hang loose. If a seat belt does not fully retract, contact Tesla.

## Wearing Seat Belts When Pregnant

Do not put the lap or shoulder sections of the seat belt over the abdominal area. Wear the lap section of the belt as low as possible across the hips, not the waist. Position the shoulder portion of the belt between the breasts and to the side of the abdomen. Consult your doctor for specific guidance.



**⚠ WARNING:** Never place anything between you and the seat belt to cushion the impact in the event of a collision.

## Seat Belt Pre-tensioners

The front seat belts are equipped with pre-tensioners that work in conjunction with the airbags in a severe frontal collision. The pre-tensioners automatically retract both the seat belt anchor and the seat belt webbing, reducing slack in both the lap and diagonal portions of the belts, resulting in reduced forward movement of the occupant.

The second row outboard seats are equipped with shoulder pre-tensioners to retract the seat belt webbing to reduce forward movement of the occupant.



If the pre-tensioners and airbags did not activate in an impact, this does not mean they malfunctioned. It usually means that the strength or type of force needed to activate them was not present.

**⚠ WARNING:** Once the seat belt pre-tensioners have been activated, they must be replaced. After any collision, have the airbags, seat belt pre-tensioners and any associated components checked and, if necessary, replaced.

## Testing Seat Belts

To confirm that seat belts are operating correctly, perform these three simple checks on each seat belt.

1. With the seat belt fastened, give the webbing nearest the buckle a quick pull. The buckle should remain securely locked.
2. With the belt unfastened, unreel the webbing to its limit. Check that unreeling is free from snags, and visually check the webbing for wear. Allow the webbing to retract, checking that retraction is smooth and complete.
3. With the webbing half unreeled, hold the tongue plate and pull forward quickly. The mechanism should lock automatically and prevent further unreeling.

If a seat belt fails any of these tests, contact Tesla immediately.

For information about cleaning seat belts, see [Seat Belts](#) on page 194.

## Seat Belt Warnings

-  **WARNING:** Seat belts should be worn by all occupants at all times, even if driving for a very short distance. Failure to do so increases the risk of injury or death if a collision occurs.
-  **WARNING:** Secure small children in a suitable child safety seat as described in the Child Safety Seat topic. Always follow the child safety seat manufacturer's instructions when installing.
-  **WARNING:** Ensure that all seat belts are worn correctly. An improperly worn seat belt increases the risk of injury or death if a collision occurs.
-  **WARNING:** Do not wear seat belts over hard, fragile or sharp items in clothing, such as pens, keys, eyeglasses, etc. The pressure from the seat belt on such items can cause injury.
-  **WARNING:** Seat belts should not be worn with any part of the strap twisted.
-  **WARNING:** Each seat belt assembly must be used by one occupant only. It is dangerous to put a seat belt around a child being carried on an occupant's lap.
-  **WARNING:** Seat belts that have been worn in a collision must be inspected or replaced by Tesla, even if damage to the assembly is not obvious.
-  **WARNING:** Seat belts that show signs of wear (such as fraying), or have been cut or damaged in any way, must be replaced by Tesla.
-  **WARNING:** Avoid contaminating a seat belt's components with any chemicals, liquids, grit, dirt or cleaning products. If a seat belt fails to retract or latch into the buckle, it must be replaced immediately. Contact Tesla.
-  **WARNING:** Do not make modifications or additions that can prevent a seat belt mechanism from taking up slack, or that can prevent a seat belt from being adjusted to remove slack. A slack seat belt greatly reduces occupant protection.
-  **WARNING:** Do not make modifications that can interfere with the operation of a seat belt, or that can cause a seat belt to become inoperable.
-  **WARNING:** Do not use after market comfort and convenience products that attach to the seat belts.
-  **WARNING:** When seat belts are not in use, they should be fully retracted and not hanging loose. If a seat belt does not fully retract, contact Tesla.
-  **WARNING:** The seat belt system has no user serviceable parts and may contain pyrotechnics. Do not disassemble, remove, or replace components.

## Passenger Front Airbag Must Be OFF

**⚠ WARNING:** Never seat a child in a rear-facing child restraint system in the front passenger seat. DEATH or SERIOUS INJURY to the child could occur. Always ensure this airbag is OFF (see [Airbags on page 52](#)).

Refer to the following label fitted to the sun visors:



To disable the passenger front airbag, touch **Controls > Safety & Security > Passenger Front Airbag** (see [Airbags on page 52](#)).

The status of the passenger front airbag displays in the top corner of the touchscreen:



Before driving with a child seat on the front passenger seat, always double-check the status of the passenger front airbag to confirm that it is OFF.



To protect an adult subsequently occupying the front passenger seat, remember to turn the passenger front airbag back ON.

**⚠ WARNING:** It is the driver's responsibility to confirm that the passenger front airbag is OFF when a child is seated in the front passenger seat.

**⚠ WARNING:** If the status of the passenger front airbag does not match the conditions above, contact Tesla immediately.

## Suitability and Fitting of Child Restraint Systems

All Model X seat belts are designed for adults. When seating infants and children, you must:

- Use a child restraint system appropriate for the child's age, weight, or size (see [Recommended Child Restraint Systems on page 33](#)).
- Use a child restraint system that is appropriate for the specific seating position in Model X. For details on what type of child restraint system can be used in each passenger seat, see [Front Passenger Seat on page 35](#), [Second Row Outboard Seats \(Bench Seats\) on page 37](#) or [Second Row Outboard Seats \(Monopost Seats\) on page 39](#), [Second Row Center Seat \(Bench or Monopost\) on page 41](#), and [Third Row Seats on page 43](#).
- Properly install the child restraint system by following the manufacturer's instructions (see [Installing Belt-based Child Restraint Systems on page 45](#) and [Installing ISOFIX Child Restraint Systems on page 45](#) for general guidelines).

**⚠ WARNING:** If your Model X is equipped with second row monopost seats, disable **Easy Entry** into the third row whenever installing a child seat in the second row (see [Accessing Third Row Seats \(if equipped\) - Monopost Seating on page 26](#)).

**⚠ WARNING:** If your Model X is equipped with bench seats, disable **Easy Entry** into the first row whenever installing a child seat in the second row (see [Accessing Third Row Seats \(if equipped\) - Bench Seating on page 27](#)).



**WARNING:** Before driving after installing a child seat in the second row, ensure that a "seat unlocked" warning does NOT display on the touchscreen or instrument panel. This warning indicates that the seat is unsafe for an occupant because it was not returned to its safe, locked position. If the touchscreen or instrument panel displays the warning message, move the seat or backrest slightly forward or backward until it locks firmly into position and the message no longer displays.

## Recommended Child Restraint Systems

In the table below, Tesla provides recommended child restraint systems based a child's weight group (as defined in ECE R44 "Uniform Provisions Concerning Restraining Devices for Child Occupants"). Although all weight groups can occupy any passenger seat in Model X, the type of child restraint system that can be used in each seat can vary. For example, only belt-based child restraint systems (as defined in [Two Installation Methods on page 33](#)) can be used in the rear center passenger seat.

Weight Group	Child Weight	Tesla Recommended
Group 0	Up to 10 kg	No recommendation
Group 0+	Up to 13 kg	Maxi-Cosi CabrioFix with Easybase2, or FamilyFix
Group I	9 to 18 kg	Britax Römer DUO PLUS
Group II	15 to 25 kg	Britax KIDFIX <sup>2</sup> R
Group III	22 to 36 kg	Britax KIDFIX <sup>2</sup> R, Peg Perego Viaggio 2-3 Shuttle Base

## Seating Larger Children

If a child is too large to fit into a child restraint system, but too small to be safely secured using the vehicle's seat belts, use a booster seat appropriate for the child's age and size. For children needing a booster seat, Tesla recommends using the base of the Peg Perego Viaggio 2-3 Shuttle. When using and installing a booster seat, carefully follow the instructions provided by the manufacturer.

## Two Installation Methods

**NOTE:** Always install child restraint systems by following the instructions provided by the manufacturer of the child restraint system.

Among many other variants, there are two general types of child restraint systems based on how they are secured in the seat:

- Belt-based - secured using the vehicle's seat belts (see [Installing Belt-based Child Restraint Systems on page 45](#)).
- ISOFIX/i-Size- secured to anchor bars built into the vehicle's seats (see [Installing ISOFIX Child Restraint Systems on page 45](#)).

Some child restraint systems can be installed using either method. Refer to the instructions provided by the manufacturer of the child restraint system to determine which installation method to use and for detailed installation instructions.

In Model X, belt-based child restraints can be installed in any passenger seat and ISOFIX/i-Size systems can be installed in either of the second row outboard seats. Specific details about the type of child restraint system that can be used in each seat is provided next.



## Seating Children Safely

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**NOTE:** ISOFIX and i-Size are international standards for integrated anchors used in passenger vehicles to attach child safety seats.

**⚠ WARNING:** Do not use ISOFIX/i-Size anchors with child restraint system or booster seats that have an integral safety belt where the combined weight of the child plus the child restraint system exceeds 33 kg.



## Front Passenger Seat

**⚠ WARNING:** Never seat a child on the front passenger seat when the passenger front airbag is active. Doing so can cause serious injury or death.

**⚠ WARNING:** To accommodate a belt-based child restraint system in the front seat, you must raise the seat upward to the mid-height position (raise it approximately 3 cm).

**NOTE:** The front passenger seat is not equipped with lower anchor bars to support the installation of ISOFIX child restraint systems. The front passenger seat is also not equipped with an upper tether anchor.



When the passenger front airbag is disabled and the seat bottom is raised half way up, infants and children can occupy the front passenger seat using the following types of belt-based child restraint systems:



## Seating Children Safely

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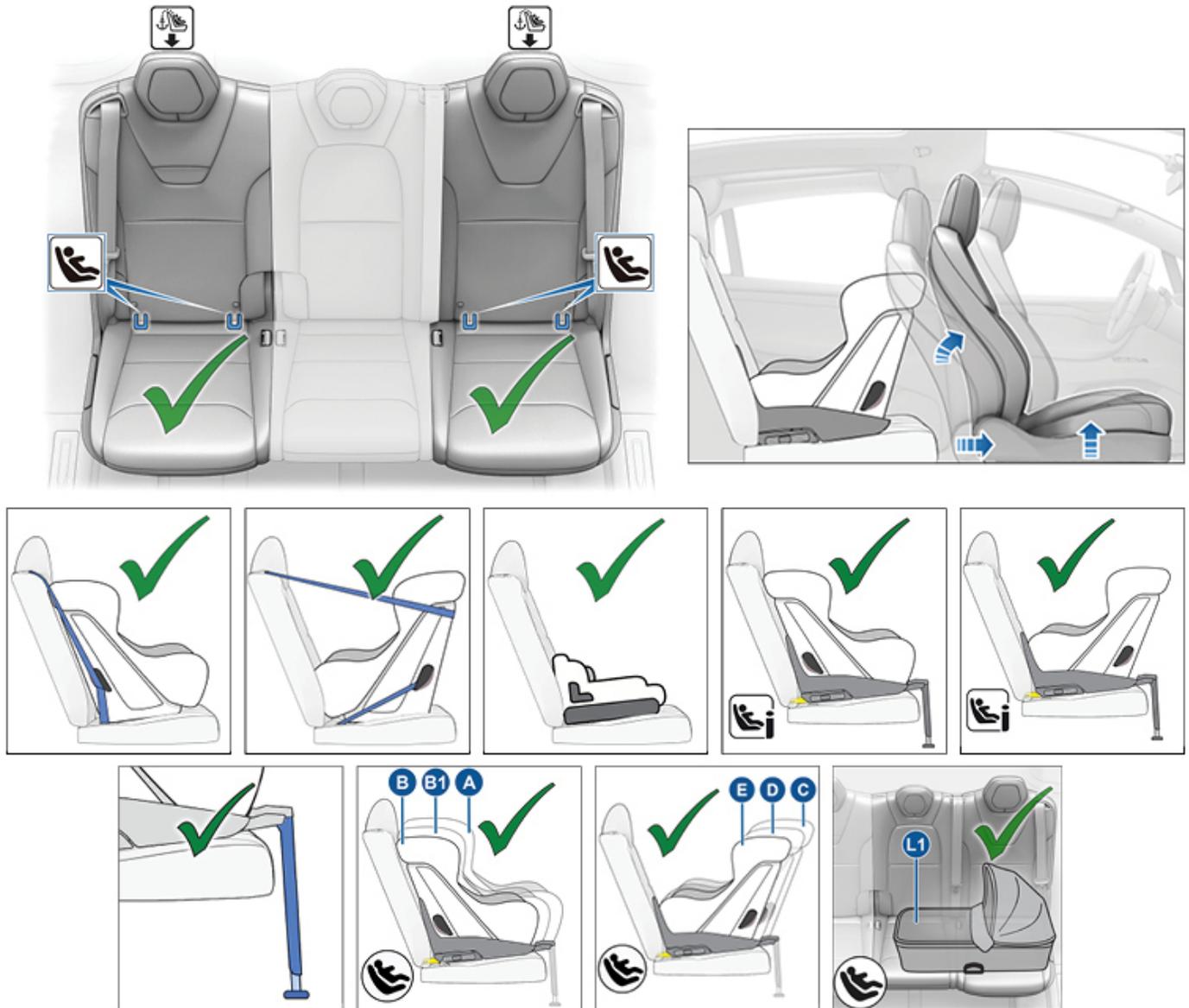
- Forward-facing, universal.
- Rear-facing, universal.

**NOTE:** The front passenger seat is not equipped with lower anchor bars to support the installation of ISOFIX/i-Size child restraint systems.

Weight Group	Child Weight	Passenger Front Airbag ON	Passenger Front Airbag OFF
Group 0	Up to 10 kg	Not Allowed	Allowed
Group 0+	Up to 13 kg	Not Allowed	Allowed
Group I	9 to 18 kg	Not Allowed	Allowed
Group II	15 to 25 kg	Not Allowed	Allowed
Group III	22 to 36 kg	Not Allowed	Allowed



## Second Row Outboard Seats (Bench Seats)



Infants and children can occupy a second row outboard seat using either belt-based, or ISOFIX (IU), or i-Size (i-U) child restraint systems. The second row outboard seats support the use of the following ISOFIX size classes:

- Size class A\*, B, and B1 forward-facing.
- Size class C\*, D and E rear-facing.
- Size class L1 left-facing lateral carrycot.

Larger children can also occupy a rear outboard seat using a Type B2 or B3 booster seat, attached as described in the instructions provided by the child restraint system manufacturer.

**NOTE:** To accommodate large rear-facing ISOFIX child restraint systems (size class C), you may need to move the seat in the full rearward position, and move the corresponding front seat forward to the mid-track position (up to 13 cm forward of the rearmost position), raise the seat upward (3 cm from its lowest position), and angle the seat back to 15 degrees (or 10 degrees rearward from its forward-most position).

**NOTE:** The second row outboard seats support the use of upper tether straps (see [Attaching Upper Tether Straps](#) on page 47).



## Seating Children Safely

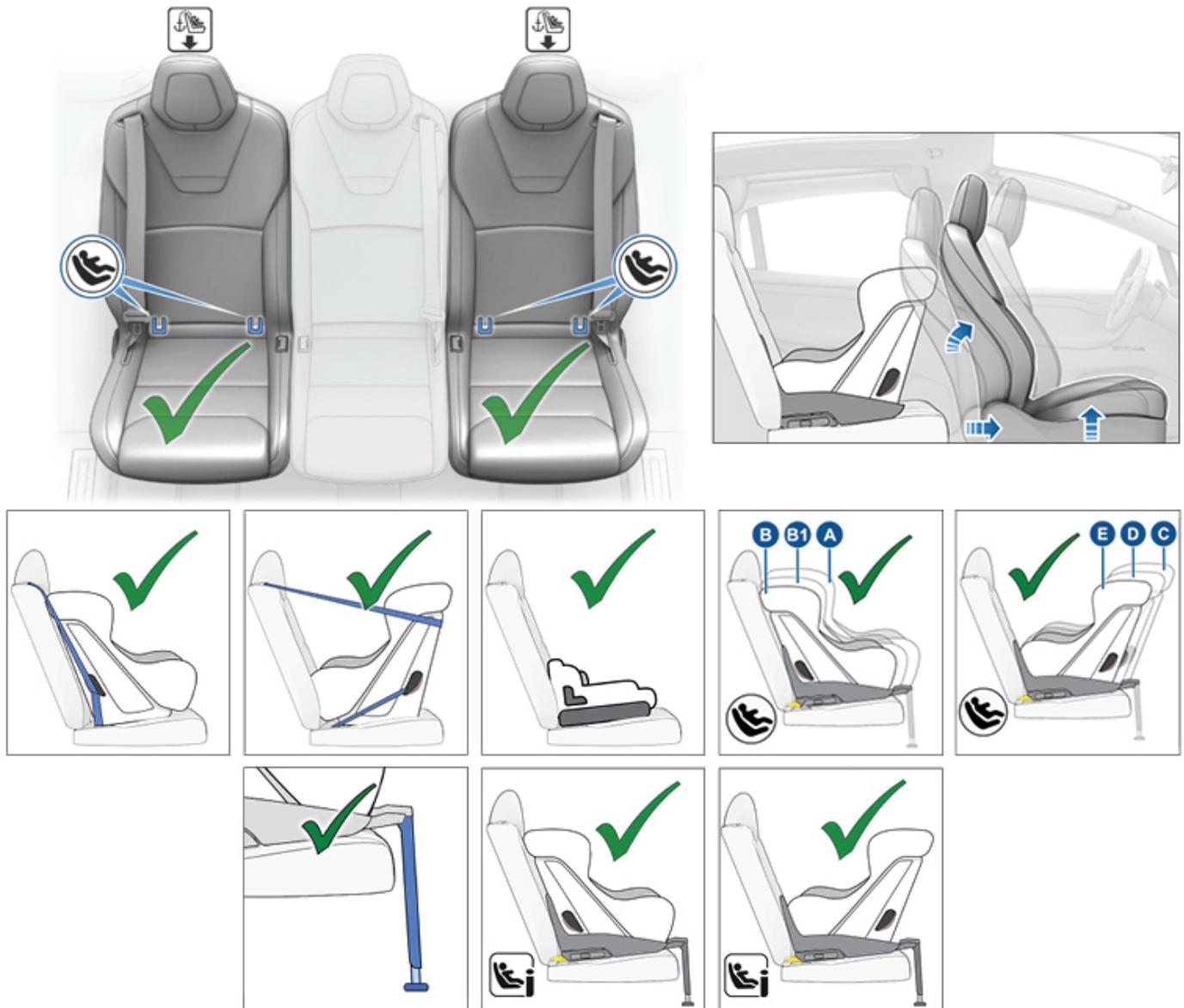
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**NOTE:** All weight groups are supported.

-  **WARNING:** Do not use **Easy Entry** (as described in [Driver Profiles on page 55](#)) to automatically move the driver's seat to the full rearward position if a child safety seat is installed on the rear seat located behind the driver's seat. With reduced clearance, the movement of the seat may impact a child's legs, cause injury, or dislodge the seat.
  
-  **WARNING:** Before driving after installing a child seat in the second row, ensure that a "seat unlocked" warning does NOT display on the touchscreen or instrument panel. This warning indicates that the seat is unsafe for an occupant because it was not returned to its safe, locked position. If the touchscreen or instrument panel displays the warning message, move the seat or backrest slightly forward or backward until it locks firmly into position and the message no longer displays.



## Second Row Outboard Seats (Monopost Seats)



Infants and children can occupy a second row outboard seat using either belt-based or ISOFIX child restraint systems. You can use forward-facing and rear-facing belt-based, ISOFIX, or i-Size (i-U) child restraint systems in a second row outboard seat. The second row outboard seats support the use of the following ISOFIX size classes:

- Size class A\*, B, and B1 forward-facing.
- Size class C\*, D and E rear-facing.

Larger children can also occupy a second row outboard seat using a Type B2 or B3 booster seat, attached as described in the instructions provided by the child restraint system manufacturer.

**NOTE:** To accommodate large rear-facing ISOFIX child restraint systems (size class C), you may need to move the seat in the full rearward position, and move the corresponding front seat forward to the mid-track position (up to 13 cm forward of the rearmost position), raise the seat upward (3 cm from its lowest position), and angle the seat back to 15 degrees (or 10 degrees rearward from its forward-most position).

**NOTE:** The second row outboard seats support the use of upper tether straps (see [Attaching Upper Tether Straps on page 47](#)).



## Seating Children Safely

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**NOTE:** All weight groups are supported.

-  **WARNING:** Do not use **Easy Entry** (as described in [Driver Profiles on page 55](#)) to automatically move the driver's seat to the full rearward position if a child safety seat is installed on the rear seat located behind the driver's seat. With reduced clearance, the movement of the seat may impact a child's legs, cause injury, or dislodge the seat.
-  **WARNING:** For vehicles with third row seats, when a child is seated in a second row monopost seat, the setting for the button that moves a second row outboard seat forward for easy access into the third row should be **OFF** (**touchControls > Seats > Easy Entry**). This ensures that you need to manually hold the button to move the seat, preventing a child seated in the second row from being pushed against the corresponding front seat. See [Accessing Third Row Seats \(if equipped\) - Monopost Seating on page 26](#).
-  **WARNING:** Before driving after installing a child seat in the second row, ensure that a "seat unlocked" warning does NOT display on the touchscreen or instrument panel. This warning indicates that the seat is unsafe for an occupant because it was not returned to its safe, locked position. If the touchscreen or instrument panel displays the warning message, move the seat or backrest slightly forward or backward until it locks firmly into position and the message no longer displays.



## Second Row Center Seat (Bench or Monopost)



Infants can occupy the rear center seat using a rear-facing belt-based child restraint system. Children can occupy the rear center seat using either a rear-facing or a forward-facing belt-based child restraint system..

Larger children can occupy the second row center seat using a Type B2 or B3 booster seat, attached as described in the instructions provided by the child restraint system manufacturer.

**NOTE:** The second row center seat is not equipped with lower anchor bars to support the installation of ISOFIX child restraint systems.

**NOTE:** All weight groups are supported.

**⚠ WARNING:** For vehicles with third row seats, do not use the button located on the backrest of a second row outboard **bench seat** when a child is seated in the second row. Using the button tilts and moves the combined left and center seats forward and can squeeze the occupant. Do not rely on Model X to recognize or accommodate occupants seated in the vehicle while using this button. Use this button only when the second row seats are unoccupied. See [Accessing Third Row Seats \(if equipped\) - Bench Seating on page 27](#).



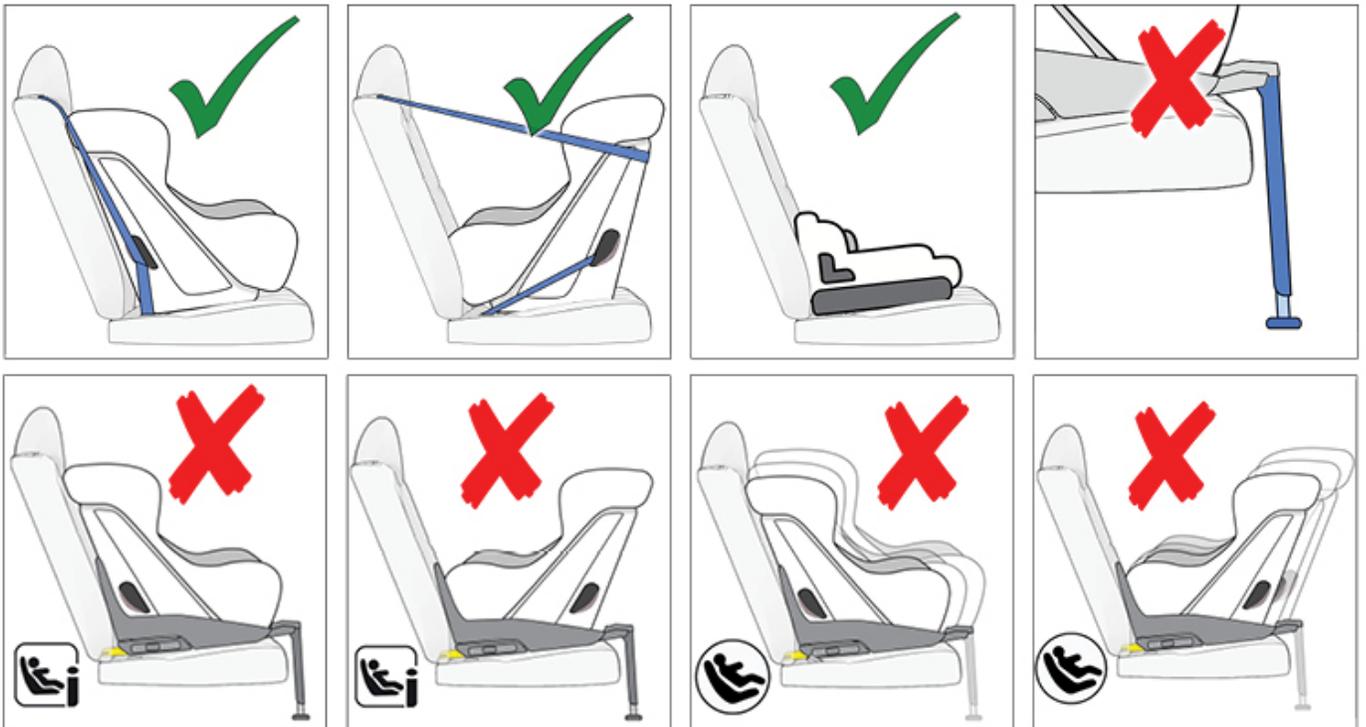
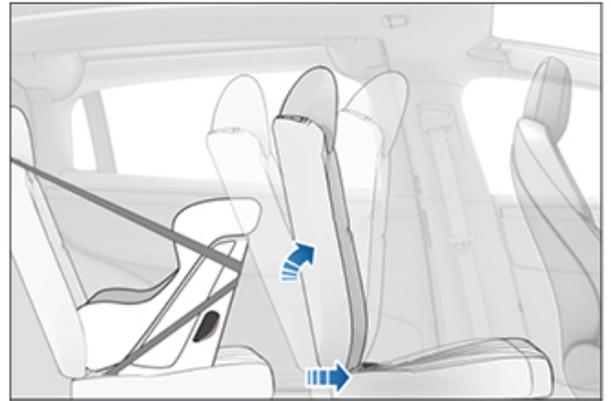
## Seating Children Safely

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**⚠ WARNING:** Before driving after installing a child seat in the second row, ensure that a "seat unlocked" warning does NOT display on the touchscreen or instrument panel. This warning indicates that the seat is unsafe for an occupant because it was not returned to its safe, locked position. If the touchscreen or instrument panel displays the warning message, move the seat or backrest slightly forward or backward until it locks firmly into position and the message no longer displays.



## Third Row Seats



Infants and children can occupy a third row seat using a belt-based child restraint system.

Larger children can also occupy a third row seat using a Type B2 booster attached as described in the instructions provided by the child restraint system manufacturer.

**NOTE:** To accommodate a large rear-facing child restraint, you may need to move the corresponding second row seats forward, and angle the seat back to the forward-most position to make room for the child restraint.

**NOTE:** The third row seats are not equipped with lower anchor bars to support the installation of ISOFIX child restraint systems.



## Seating Children Safely

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**NOTE:** All weight groups are supported.



## Installing Belt-based Child Restraint Systems

Always follow the detailed instructions provided by the manufacturer of the child restraint system. Follow these general guidelines for belt-based child restraint systems:

- Ensure that the child restraint system is appropriate for the weight, height, and age of the child.
  - Avoid dressing the child in bulky clothing.
  - Do not place any objects between the child and the child restraint system.
  - Adjust the child restraint system's harnesses for every child, every trip.
1. Place the child restraint system in the appropriate seat and fully extend the seat belt. Route and buckle the seat belt in accordance with the instructions provided by the manufacturer of the child restraint system.

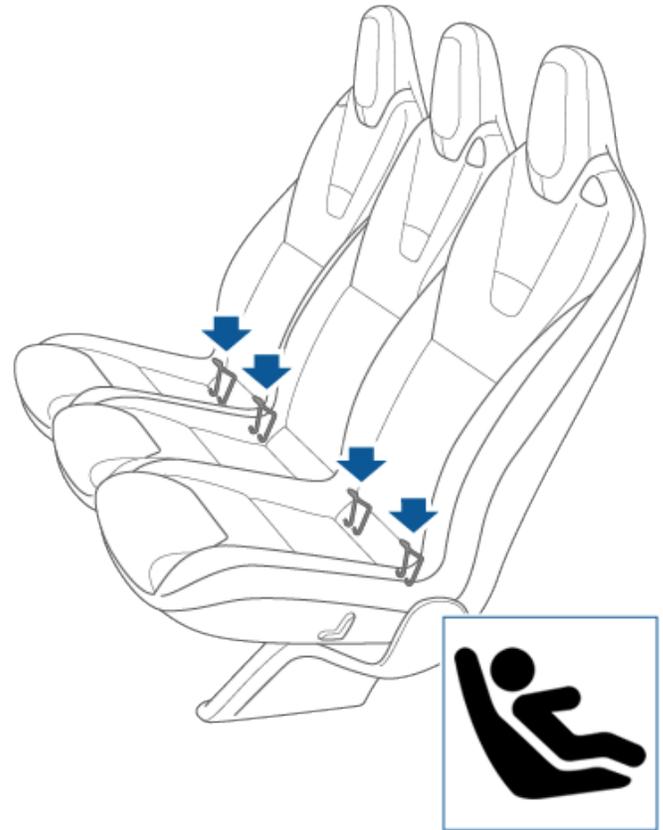


2. Allow the seat belt to retract, and remove all slack in the seat belt while firmly pushing the child restraint system into the vehicle's seat.
3. Attach the upper tether strap(s), as required by the manufacturer of the child restraint system (see [Attaching Upper Tether Straps on page 47](#)).

## Installing ISOFIX Child Restraint Systems

Second row outboard seating positions are equipped with ISOFIX/i-Size anchor bars. These anchor bars are located between the seat's cushion and back rest. The exact location of each anchor bar is identified by a marking (illustrated below) located on the seat back, directly above its associated anchor bars.

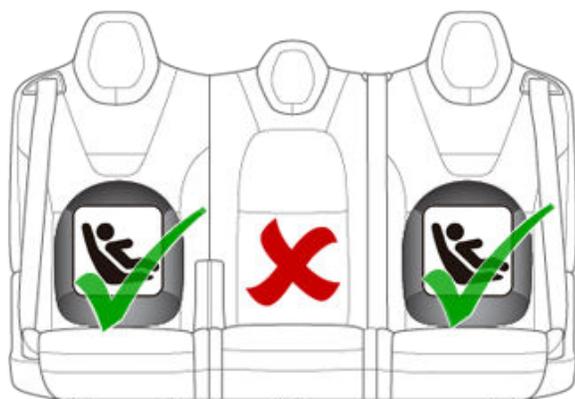
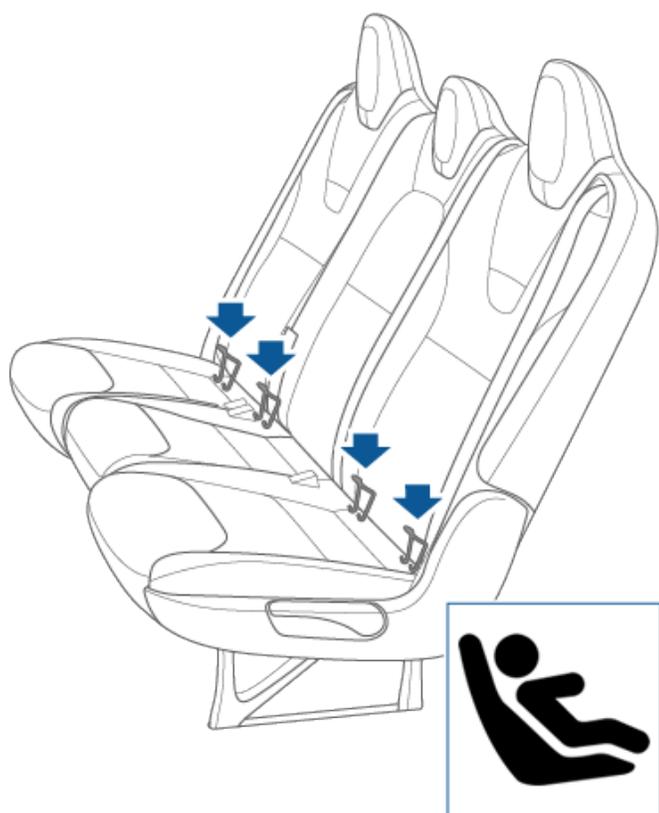
### Monopost Seats:



### Bench Seats:



## Seating Children Safely



To install an ISOFIX/i-Size child restraint system, carefully read and follow the instructions provided by the manufacturer of the child restraint system. These instructions describe how to slide the child restraint system onto the seat's anchor bars until you hear it "click" into place. You may need to push the child restraint system firmly against the seat back to ensure it fits snugly.



Before seating a child, ensure that the child restraint system is securely installed. Grasp the front of the child restraint system with one hand on each side, and attempt to:

- Twist the child restraint system from side to side.
- Pull the child restraint system away from the seat.

If the child restraint system rotates or moves away from the seat, both latches are not fully engaged onto the seat's anchor bars. You must reinstall it and try again. It is critical that both latches on the child restraint system are fully engaged.

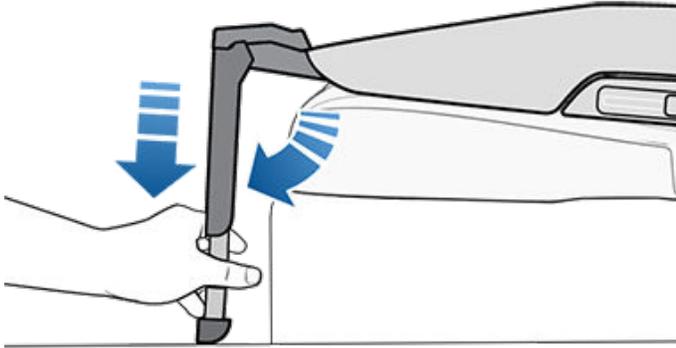
**⚠ WARNING:** Do not use ISOFIX/i-Size anchors with child restraint system or booster seats that have an integral safety belt where the combined weight of the child plus the child restraint system exceeds 33 kg.

### Safety Leg

First and second row passenger seats in Model X support the use of a child restraint system with a safety leg. If the child restraint system is equipped with a leg, extend the leg as described in the instructions provided by the manufacturer of the child restraint system.



**⚠ WARNING: USE ONLY SEAT BELT RETAINED CHILD SAFETY SEATS IN THE CENTER SEATING POSITION.**



## Attaching Upper Tether Straps

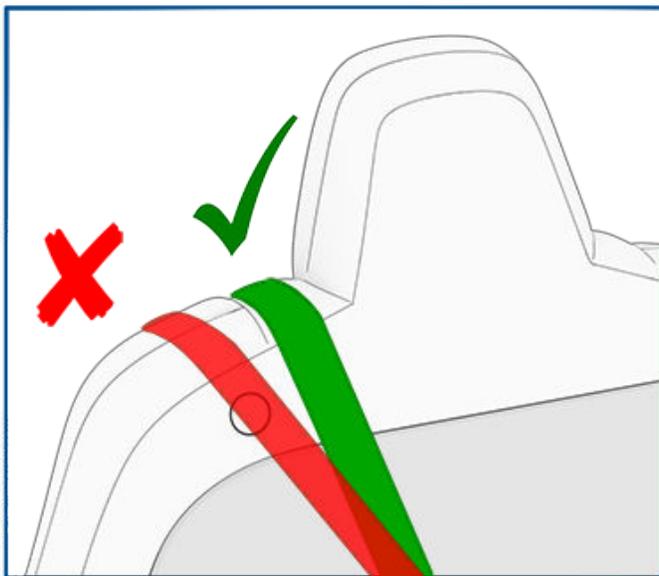
Second and third row seats support the use of upper tether straps. When the instructions provided by the manufacturer of the child restraint system include attaching an upper tether strap, attach its hook to the anchor point located behind the associated seat.

**NOTE:** Tighten upper tether straps according to the instructions provided by the manufacturer of the child restraint system.

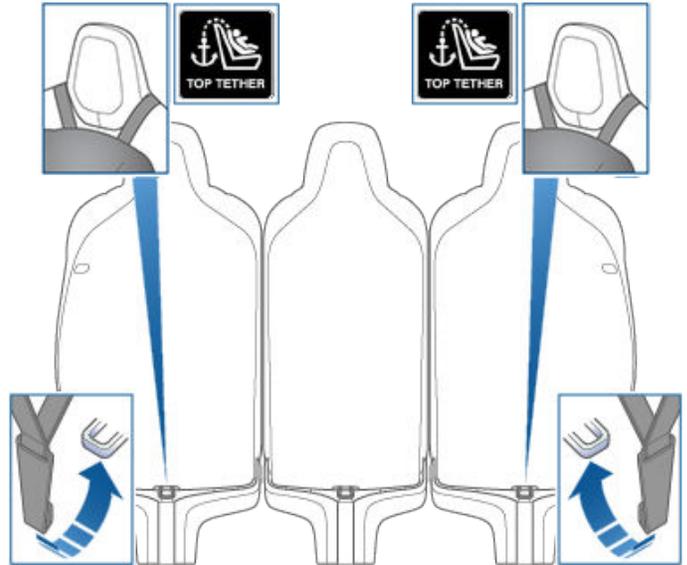
The anchor points for tether straps are located on the back of the second and third row seats.

For dual-strap tethers, position a strap on each side of the head restraint.

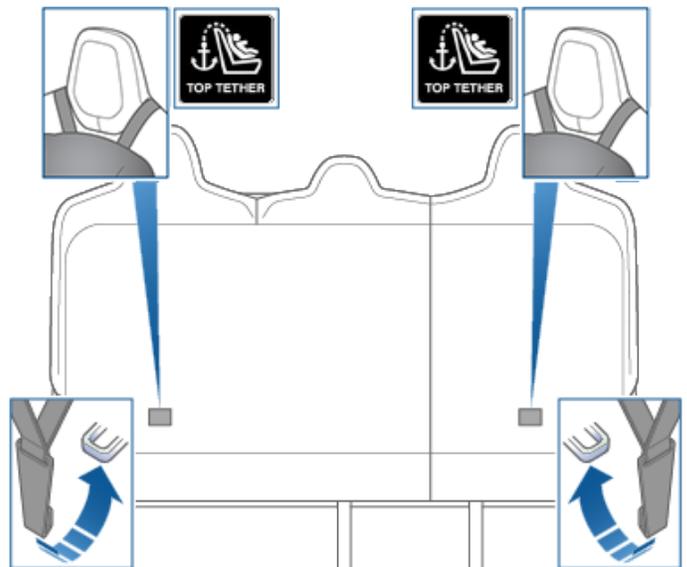
**⚠ WARNING:** When routing tether straps, keep the strap close to the headrest as illustrated below. On a Model X equipped with third row seats, do not allow a tether strap to cover the third row access button on the rear shoulder of the seat.



## Dual Straps - Second Row Monopost Seats:



## Dual Straps - Second Row Bench Seats:

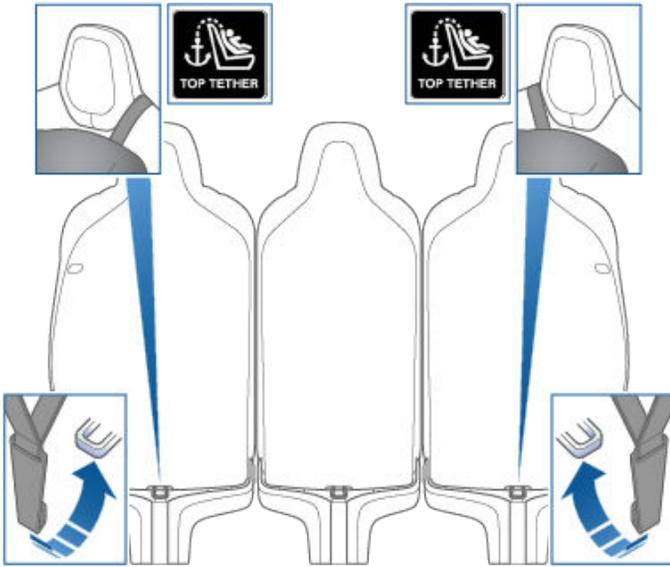


## Single Strap - Second Row Monopost Seats:

For single-strap tethers, position the strap in the outboard seating positions over the outside-facing side of the head restraint (the same side of the head restraint as the seat belt retraction mechanism). In the center seating position (if equipped), center and position the strap over the top of the head restraint.

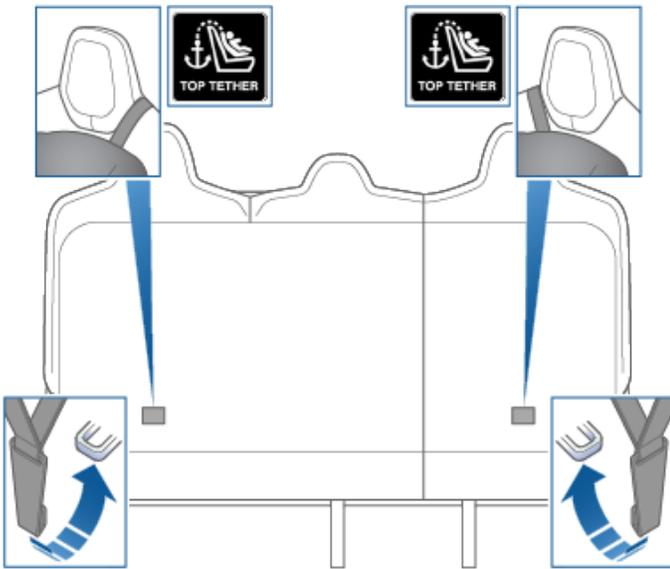


# Seating Children Safely



## Single Strap - Second Row Bench Seats:

For single-strap tethers, position the strap in the outboard seating positions over the outside-facing side of the head restraint (the same side of the head restraint as the seat belt retraction mechanism). In the center seating position (if equipped), center and position the strap over the top of the head restraint.





## Technical Information

ECE 16-07 Annex 17, Appendix 3, Table 1

	Seat Position Number (see below)						
	1 and 3 Pass Airbag OFF	1 and 3 Pass Airbag ON	4	5	6	7	9
Weight Groups Allowed	O, O+, I, II, III	No	O, O+, I, II, III				
Suitable for universal belted?	Yes (*1)	No	Yes	Yes	Yes	Yes (*4)	Yes (*4)
Suitable for i-Size?	No	No	Yes	No	Yes	No	No
Suitable for lateral (L1/L2)?	No	No	L1 (*3)	No	No	No	No
Largest suitable rear-facing ISOFIX (R1/R2X/R2/R3).	No	No	R3 (*2)	No	R3 (*2)	No (*5)	No (*5)
Largest suitable forward-facing ISOFIX (F1/F2X/F2/F3).	No	No	F3	No	F3	No (*5)	No (*5)
Largest suitable booster seat (B2/B3).	B3	No	B3 (*6)	B3 (*6)	B3 (*6)	B2	B2
Suitable for safety leg?	Yes	No	Yes	Yes	Yes	No	No
<p>*NOTES:</p> <ol style="list-style-type: none"> <li>1. To accommodate a seat belt-retained Child Restraint System in the front seat, adjust the seat upward to the mid-height position.</li> <li>2. To accommodate an ISOFIX Child Restraint System in a second or third row seat, adjust the corresponding seat in front of it to the mid-track position. Angle the backrest 15 degrees from its forward-most position. Front seat only - adjust the seat cushion upwards 3 cm from its lowest position.</li> <li>3. A carrycot may be used on the left side of a second row bench seat, not on monopost seats.</li> <li>4. When a universal belted child restraint system is installed in the third row, the outboard and center seats in the second row cannot be used.</li> <li>5. Third row ISOFIX is available in cars manufactured before October 2019.</li> <li>6. Two B3 or three B2 booster seats may be used in the outboard positions.</li> </ol> <p>Adult safety belt buckles are not located laterally between ISOFIX anchor bars in any given seat.</p>							

### Summary of Seat Position Numbers

Seat Position	Location in Vehicle
1	Front Left (RHD vehicles only)
3	Front Right (LHD vehicles only)
4	Second Row Left



## Seating Children Safely

Seat Position	Location in Vehicle
5	Second Row Center
6	Second Row Right
7	Third Row Left (Optional)
9	Third Row Right (Optional)



## Child Restraint System Warnings

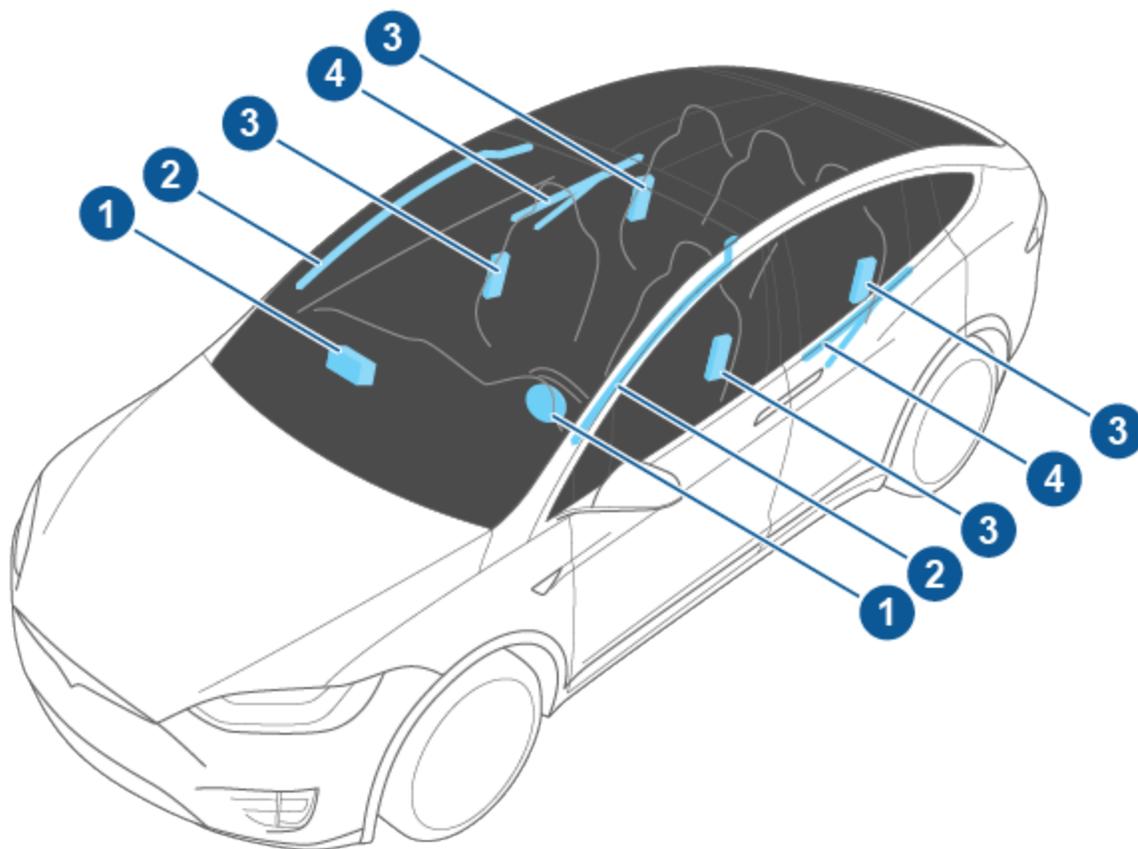
-  **WARNING:** Never use a rearward facing child restraint system on a seat protected by an active passenger front airbag. Doing so can cause serious injury or death. Refer to the warning label located on the sun visor.
-  **WARNING:** Some child restraint systems are designed to be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt. Children could be endangered in a crash if their child restraint systems are not properly secured in the vehicle.
-  **WARNING:** Do not use a forward-facing child restraint system until your child weighs over 9 kg (20 lbs.) and can sit independently. Up to the age of two, a child's spine and neck are not sufficiently developed to avoid injury in a frontal impact.
-  **WARNING:** Do not allow a baby or infant to be held on a lap. All children should be restrained in an appropriate child restraint system at all times.
-  **WARNING:** To ensure children are safely seated, follow all instructions provided in this document and by the manufacturer of the child restraint system.
-  **WARNING:** Children should ride in a rear-facing child restraint system using the seat's integrated 5-point harness for as long as possible until they reach the maximum size or weight limit of the rear-facing child restraint system.
-  **WARNING:** When seating larger children, make sure the child's head is supported and the child's seat belt is properly adjusted and fastened. The shoulder portion of the belt must be away from the face and neck, and the lap portion must not be over the stomach.
-  **WARNING:** Never attach two child restraint systems to one anchor point. In a collision, one anchor point may be incapable of securing both seats.
-  **WARNING:** Child restraint anchor bars are designed to withstand only those loads imposed by correctly fitted child restraints. Under no circumstances are they to be used for adult seat belts, harnesses, or for attaching other items or equipment to the vehicle.
-  **WARNING:** Always check harnesses and tether straps for damage and wear.
-  **WARNING:** Never leave a child unattended, even if the child is secured in a child restraint system.
-  **WARNING:** Never use a child restraint system that has been involved in a collision. Discard the seat and have it replaced as described in the child restraint system manufacturer's instructions.

## Location of Airbags

Airbags are located in the approximate areas shown below. Airbag warning information is printed on the sun visors.

Model X is equipped with an airbag and lap/shoulder belt at both front seating positions. The airbag is a supplemental restraint at those seating positions. All occupants, including the driver, should always wear their seat belts whether or not an airbag is also provided at their seating position to minimize the risk of severe injury or death in the event of a crash.

**NOTE:** On RHD (Right Hand Drive) vehicles, the locations of the passenger and driver airbags are reversed.



- 1. Front airbags
- 2. Curtain airbags
- 3. Seat-mounted side airbags
- 4. Door-mounted airbags

## How Airbags Work

Airbags inflate when sensors detect an impact that exceeds deployment thresholds. These thresholds are designed to predict the severity of a crash in time for the airbags to help protect the vehicle's occupants. Airbags inflate instantly with considerable force accompanied by a loud noise. The inflated bag, together with the seat belts, limits movement of occupants to reduce the risk of injury.

Front airbags are not ordinarily designed to inflate in rear collisions, rollovers, side collisions and when braking heavily or driving over bumps and potholes. Likewise, front airbags may not inflate in all frontal collisions, such as minor front collisions, underride collisions, or minor impacts with narrow objects (such as posts or poles). Significant superficial damage can occur to the vehicle without the airbags inflating and, conversely, a relatively small amount of structural damage can cause airbags to inflate. Therefore, the external appearance of the vehicle after a collision does not represent whether or not the front airbags should have inflated.

 **WARNING:** Before modifying your vehicle to accommodate a person with disabilities in a way that may affect the airbag system, contact Tesla.

## Types of Airbags

Model X has the following types of airbags:

- **Front airbags:** The front airbags are designed to reduce injuries if larger children or adults are riding in the front seats. Follow all warnings and instructions related to seating a child on the front passenger seat (if permitted in your market region).
- **Seat-mounted side airbags:** A seat-mounted side airbag in the front driver, front passenger and second row outboard seats help protect the pelvis and the thorax region of the torso. The seat-mounted side airbags on both the impacted and non-impacted side of the vehicle will inflate in the event of severe side impact or severe offset frontal impact.
- **Curtain airbags:** A curtain airbag on each side of Model X in the front roof-rail help protect the head. Curtain airbags on both the impacted and non-impacted side of the vehicle will inflate if a severe side impact occurs, a severe offset frontal impact occurs, or if the vehicle rolls over.
- **Door-mounted airbags:** There is an airbag on each side of Model X mounted in the trim on the falcon wing doors. These are the same as the curtain airbags in that they help protect the head and typically inflate in the event of a severe side impact, a severe offset frontal impact, or if the vehicle rolls over. The door-mounted airbags on both the impacted and non-impacted side of the vehicle will inflate.

## Passenger Front Airbag Status

The status of the passenger front airbag displays on the touchscreen:



The Passenger Airbag Off indicator displays only when the passenger front airbag is OFF. When the passenger front airbag is OFF, it does not inflate when a collision occurs. This indicator does not display when the airbag is ON or when the seat is unoccupied.



To protect an adult occupying the front passenger seat, ensure the passenger front airbag is ON. When the passenger airbag is ON, it may inflate when a collision occurs.

 **WARNING:** If seating a child in the front passenger seat is legally permissible in your market region, it is the driver's responsibility to ensure that the passenger front airbag is OFF. Never seat a child in the front passenger seat with an active airbag, even if using a child safety seat or booster seat. DEATH or SERIOUS INJURY to the child can occur.

## Disabling the Passenger Front Airbag

When a child is seated in the front passenger seat (even when the child is seated in a child safety seat or booster seat), you must disable the passenger front airbag to prevent it from injuring the child if a collision occurs.

To disable the front airbag on the passenger side of the vehicle, touch **Controls > Safety & Security > Passenger Front Airbag**, and then ensure that the passenger airbag status on the touchscreen indicates that the airbag is off (see [Passenger Front Airbag Status on page 53](#)).

**NOTE:** Model X has a capacitive touchscreen and may not respond to your touch if you are wearing standard gloves. If the touchscreen is not responding, remove gloves or wear gloves with conductive fingertips for use with capacitive touchscreens.

 **WARNING:** When you manually disable the passenger front airbag, you must subsequently manually enable it to protect an adult occupant seated in the front passenger seat.

 **WARNING:** If the passenger front airbag does not appear to be functioning (for example, if the airbag is on, even if you have turned it off, or vice versa), do not seat a passenger in the front seat. Contact Tesla immediately.



# Airbags

**WARNING:** It is the driver's responsibility to confirm that the passenger front airbag is OFF when a child is seated in the front passenger seat. Do not rely on the occupant detection system to turn off airbags. Before driving with a child seated on the front passenger seat, always double-check passenger airbag status displayed on the touchscreen.

**WARNING:** Never seat a child in a child safety seat or a booster seat on the front passenger seat when the airbag is activate. Doing so can cause serious injury or death.

## Inflation Effects

**WARNING:** When airbags inflate, a fine powder is released. This powder can irritate the skin and should be thoroughly flushed from the eyes and from any cuts or abrasions.

After inflation, the airbags deflate to provide a gradual cushioning effect for the occupants and to ensure the driver's forward vision is not obscured.

If airbags have inflated, or if your vehicle has been in a collision, always have the airbags, seat belt pretensioners and any associated components checked and, if necessary, replaced by Tesla.

In a collision, in addition to the airbags inflating:

- Doors and liftgate unlock.
- Hazard warning lights turn on.
- Interior lights turn on.
- High voltage is disabled.

To restore high voltage power, use the touchscreen to manually power off Model X (see [Powering Off on page 61](#)), then press the brake to power it back on again.

## Airbag Warning Indicator



The airbag indicator on the touchscreen remains lit if the airbag system is malfunctioning. The only time this indicator should light up is briefly when Model X first powers up, in which case it turns off within a few seconds. If it remains lit, contact Tesla immediately and do not drive.

## Airbag Warnings

**WARNING:** All occupants, including the driver, should always wear their seat belts, whether or not an airbag is also provided at their seating position, to minimize the risk of severe injury or death in the event of a collision.

**WARNING:** Front seat occupants should not place their arms over the airbag module, as an inflating airbag can cause fractures or other injuries.

**WARNING:** Do not use seat covers on Model X. Doing so could restrict deployment of the seat-mounted side air bags if a collision occurs. It can also reduce the accuracy of the occupant detection system, if equipped.

**WARNING:** Airbags inflate with considerable speed and force, which can cause injury. To limit injuries, ensure that occupants are wearing seat belts and are correctly seated, with the seat positioned as far back as possible.

**WARNING:** Do not use a rear-facing child safety seat on a seat with an operational airbag in front of it. Doing so can cause injury or death if the airbag inflates.

**WARNING:** To ensure correct inflation of the side airbags, maintain an unobstructed gap between an occupant's torso and the side of Model X.

**WARNING:** Passengers shouldn't lean their heads against doors. Doing so can cause injury if a curtain airbag inflates.

**WARNING:** Do not allow passengers to obstruct the operation of an airbag by placing feet, knees or any other part of the body on or near an airbag.

**WARNING:** Do not attach or place objects on or near the front airbags, the side of the front seats, the headliner at the side of the vehicle, or any other airbag cover that could interfere with inflation of an airbag. Objects can cause serious injury if the vehicle is in a collision severe enough to cause the airbag to inflate.

**WARNING:** Following inflation, some airbag components are hot. Do not touch until they have cooled.



## Creating a Driver Profile

When you first adjust the driver's seat, steering wheel, or driver's side mirror, the touchscreen prompts you to create a driver profile to save these adjustments. Your profile also saves various preferences you make while customizing Model X.



To add a new driver profile, touch the driver profile icon at the top of the touchscreen. Then touch **Add New Driver**, type the driver's name and touch **Create Profile**. Follow the onscreen instructions to save the seating position to the driver profile. You can also check the **Use Easy Entry** checkbox if you want to save (or use existing) Easy Entry settings (described below) in which the driver's seat and the steering wheel are automatically adjusted to make it easy to enter and exit Model X.

If you change the position of the steering wheel, driver's seat, or driver's side mirror after you have saved or chosen a driver profile, the touchscreen prompts you to save the new position or restore the previously saved position (other settings are automatically saved). To change a setting without saving or restoring, just ignore the prompt.

To adjust Model X based on a driver's profile, touch the driver profile icon and choose the desired profile. The saved adjustments are automatically made.

**NOTE:** Valet mode is a built-in driver profile that limits speed and restrict access to some Model X features (see [Valet Mode on page 55](#)).

**NOTE:** To stop automatic adjustments that are in process based on a driver's profile, touch **Stop** on the Driver Profile dropdown menu. Automatic adjustments also stop if you manually adjust a seat, mirror, or the steering wheel.

## Easy Entry

You can define an Easy Entry setting that moves the steering wheel and driver's seat to make it easy to enter and exit Model X. Any driver can use the Easy Entry setting by associating it with their driver's profile. When the Easy Entry setting is associated with a driver's profile, the steering wheel and driver's seat automatically adjust when the park gear is engaged and the driver's seat belt is unbuckled, allowing an easy exit from the vehicle. When returning to the vehicle and stepping on the brake pedal, settings automatically adjust back to the settings used by the most recent driver profile (or based on the key if it's linked to a driver profile).

To use **Easy Entry** with a driver profile, ensure the **Use Easy Entry** box is checked.



**WARNING:** Never use Easy Entry to move the driver's seat to the full rearward position when a child safety seat is installed on a rear seat located behind the driver's seat. With reduced clearance, the movement of the seat may impact a child's legs, cause injury, or dislodge the seat.

## Restoring a Driver's Profile



To adjust Model X based on a driver's profile, touch the driver profile icon at the top of the touchscreen. Then choose the driver, and Model X is adjusted based on the settings that have been saved to the chosen driver profile.

## Saved Settings

A subset of the settings that you choose from the Controls window to customize your Model X are also saved to your driver's profile. The settings that are associated with driver profiles may vary depending on the version of software currently installed on your Model X.

## Linking a Driver Profile to a Key Fob

You can link a driver profile to a specific key fob to allow Model X to automatically select the correct driver profile when the linked key fob is detected as you approach the vehicle and open the driver's door. To link a driver profile to a key fob, enter Model X with the key fob and touch the driver profile icon at the top of the touchscreen. Select the driver profile you would like to link to the key, then touch **Link to Key Fob**.

**NOTE:** Model X only detects one key fob at a time. The driver profile is linked to the key fob that is detected by the vehicle at that time. Therefore, if you want to link driver profiles to multiple keys, ensure that only the key that you would like to link the driver profile to is within detection range while performing the linking procedure. Move all other keys outside of the detection range (at least three feet (one meter) away from Model X).

**NOTE:** Model X can support up to eight linked keys. However, a driver profile can only be linked to one key.

To remove the link between a driver profile and key, touch the driver profile icon at the top of the touchscreen. Select the driver profile, then touch the **X** next to **Linked to Key Fob**.

## Valet Mode

When Model X is in Valet mode, the following restrictions apply:

- Speed is limited to 70 mph (113 km/h).



# Driver Profiles

- Maximum acceleration and power are limited.
- Front trunk and glovebox are locked.
- Home and Work locations are not available in the navigation system.
- Voice commands are disabled.
- Autopilot convenience features are disabled.
- The Allow Mobile Access setting is disabled.
- HomeLink (if applicable in your market region) is not accessible.
- Driver Profiles are not accessible.
- Wi-Fi and Bluetooth are disabled. When Model X is in Valet mode, you cannot pair new Bluetooth devices or view or delete existing paired devices. However, if a Bluetooth-paired device or a known Wi-Fi network is within operating range (approximately 30 feet or 9 meters), Model X connects to it.

## Starting Valet Mode

With Model X in Park, touch the driver profile icon at the top of the touchscreen, then touch **Valet Mode**.

The first time you enter Valet mode, the touchscreen prompts you to create a 4-digit PIN that you will use to cancel Valet mode.

When Valet mode is active, the instrument panel displays the word **Valet** above the driving speed and the Valet mode driver profile displays on the touchscreen.

You can also use the mobile app to start and cancel Valet mode (provided Model X is in Park). When using the mobile app, you do not need to enter a PIN because you are already required to log into the app using your Tesla Account credentials.

**NOTE:** If the **PIN to Drive** setting is enabled (see [PIN to Drive on page 165](#)), you must enter the driving PIN before you can define or enter a Valet PIN. Once in Valet mode, Model X can be driven without the valet needing to enter the driving PIN.

**NOTE:** The **PIN to Drive** setting is not available when Valet mode is active.

If you forget your valet PIN, reset it from inside Model X by entering your Tesla Account credentials (which also cancels Valet mode). You can also reset your PIN using the mobile app.



**WARNING:** Do not use Valet mode when towing a trailer. The torque limitations of Valet mode can make it difficult for Model X to pull a trailer up a hill.

## Canceling Valet Mode

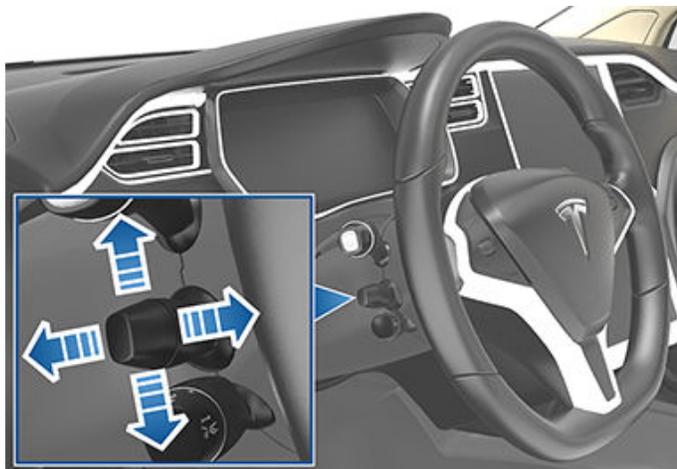
With Model X in Park, touch the **Valet Mode** driver profile icon at the top of the touchscreen, and enter your 4-digit PIN.

When you cancel Valet mode, all settings associated with the most recently used driver profile and climate control settings are restored, and all features are available.

**NOTE:** You do not need to enter a PIN to cancel Valet mode from the mobile app.

## Adjusting Steering Wheel Position

Adjust the steering wheel to the desired driving position by moving the control on the left side of the steering column. Using this control, you can move the steering wheel forward and backward and up and down.



**WARNING:** Do not make adjustments while driving.

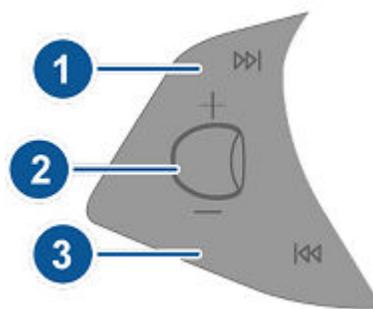
## Adjusting Steering Effort

You can adjust the feel and sensitivity of the steering system to suit your personal preference:

1. On the touchscreen, touch **Controls > Driving > Steering Mode**.
2. Choose a steering option:
  - **Comfort** - Reduces the effort required to turn the steering wheel. In town, Model X feels easier to drive and park.
  - **Standard** - Tesla believes that this setting offers the best handling and response in most conditions.
  - **Sport** - Increases the effort required to turn the steering wheel. When driving at higher speeds, Model X feels more responsive.

## Using Left Steering Wheel Buttons

Use the buttons on the left side of the steering wheel to change radio stations, control media player volume, and to choose what displays on the left side of the instrument panel (whenever the Navigation app is not displaying instructions).



### 1. Next

If you are listening to local or satellite radio and you have defined more than one radio preset, press to play the next preset in the radio band that is currently playing. If you have not defined more than one preset, press to go to the next available frequency.

If you are listening to Internet radio, or to an audio file on a connected Bluetooth or USB device, press to skip to the next song or station.

If you have more than one favorite defined, press and hold to cycle through favorites.

### 2. Scroll Button

- To adjust the media volume, roll up or down.
 

**NOTE:** The scroll button adjusts the volume for media, navigation instructions and phone calls based on what is currently in use. As you adjust volume, the instrument panel displays the volume level and whether you are adjusting volume for media, navigation or phone.
- To mute the media volume, or to pause/play an audio file, tap the scroll button.
- To choose what displays on the left side of the instrument panel, hold the scroll button briefly until the available options are displayed. Roll the scroll button to choose **Empty, Car Status, Clock, Media, Energy, Trips, Suspension**, etc. When the option you want is highlighted, tap the scroll button.

**NOTE:** The option you choose to display using the left scroll button is retained until you manually change it. It is also saved in your driver profile.

**NOTE:** Car status displays information such as status of doors and trunks, and on newer model vehicles, the tire pressure measurements.

### 3. Previous

Same as described above for Next, except it skips to the previous song or station. If you have more than one favorite defined, press and hold to cycle through favorites.



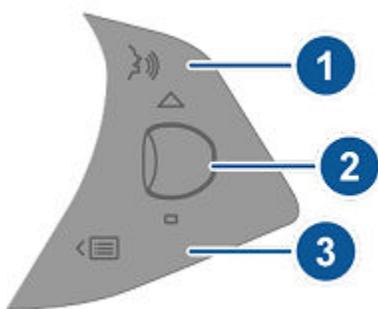
# Steering Wheel

**NOTE:** Regardless of how you customize the left side of the instrument panel, it automatically changes to display navigation instructions (if applicable), or to let you know if a door or trunk is open when Model X is in a driving gear.

## Using Right Steering Wheel Buttons

Use the buttons on the right side of the steering wheel to access call options while on a phone call, to choose what displays on the right side of the instrument panel, to adjust Model X features, and to use voice commands.

**NOTE:** Whenever you receive or make a phone call, the right side of the instrument panel automatically displays call options to help you easily handle phone calls on your Bluetooth-connected phone.



1. Press to use a voice command to call a contact, navigate, or listen to Internet music. When you hear the tone, speak your command. Press again to end the voice command, or simply stop speaking. For details, see [Using Voice Commands on page 58](#).
2. Scroll Button
  - During a phone call, touch the scroll button to display call options that allow you to perform an action on the call.
  - Roll the scroll button to adjust the most recently used feature from the feature list (see Menu button).
  - To choose what displays on the right side of the instrument panel, hold the scroll button briefly until the available options are displayed. Roll the scroll button to choose **Empty**, **Car Status**, **Clock**, **Media**, **Energy**, **Trips**, **Suspension**, etc. When the option you want is highlighted, tap the scroll button.

**NOTE:** Car status displays information such as status of doors and trunks, and on newer model vehicles, the tire pressure measurements.

**NOTE:** The option you choose to display using the right scroll button is retained until you manually change it. It is also saved in your driver profile.

- To restart the touchscreen, hold down both scroll buttons for approximately five seconds. See [Restarting the Touchscreen on page 61](#).

- **Suspension.** Display a real-time visualization of how the suspension system is dynamically adjusting each wheel's damping to account for changing road conditions. Roll the scroll button to choose Suspension and then press the scroll button. See [Air Suspension on page 163](#).

### 3. Menu button

Press to display a menu that allows you to control the following Model X:

- **Temperature.** Roll the scroll button to change the driver side temperature, or press the wheel to turn the climate control system on and off.
- **Fan Speed.** Roll the scroll button to adjust the speed of the fan used to cool or heat the cabin.
- **Display Brightness.** Roll the scroll button to change the brightness level of the displays, or press the wheel to restore default settings.
- **Recent Calls.** If your phone is paired to Model X, roll the scroll button to view your recent calls. Press the scroll button to call the contact that's displayed. To pair your phone, see [Pairing a Bluetooth Phone on page 160](#).
- **Contacts.** If your phone is paired to Model X, roll the scroll button to navigate to contacts in your phone. Your contacts are listed alphabetically by their last name. To pair your phone, see [Pairing a Bluetooth Phone on page 160](#).

Press the menu button again to close the feature list.

## Using Voice Commands

You can use voice commands to call a contact, navigate to a location, listen to Internet music or control many aspects of your Model X. Voice commands are designed to understand natural requests. Tap the voice button on the right side of the steering wheel to initiate a voice command. When you hear the tone, speak your command. As you speak, the instrument panel displays an interpretation of your command. It also displays tips to remind you of the type of commands you can speak. When you finish speaking the command, tap the voice button again or simply wait.

To choose the language you want to use for voice commands, touch **Controls** > **Display** > **Voice Recognition Language**.

- To call a contact on your Bluetooth-connected phone, say "Call" or "Dial", followed by the contact's first and/or last name(s). For example, "Call Joe" or "Call Joe Smith".
- To search for, or navigate to, a location, say "Where is", "Drive to", or "Navigate to", followed by an address, business name, business category, or landmark. For example, "Where is Stanford University?", "Drive to Tesla in Palo Alto", or

“Navigate to Starbucks on Homestead in Cupertino”. If you have defined a navigation address for your home or work locations, you can use a voice command to navigate there by saying “Navigate home” or “Navigate to work”.

- To listen to an Internet music service, say “Listen to” or “Play”, followed by the name of the song, album, artist, or combination. To improve voice recognition accuracy, provide multiple cues in your command, such as artist plus song (for example, “Listen to Yellow Brick Road” or “Play Yellow Brick Road by Elton John”).
- Control various aspects of Model X by speaking statements or commands. For example, “Speed up the wipers”, “The screen is too bright”, “Turn on the driver’s seat heater”, “I’m cold”.

For a complete list of voice commands, go to <https://www.tesla.com/support/voice-commands>.

**NOTE:** Tesla is continuously improving the ability of Model X to recognize voice commands. To support these ongoing quality improvements, Tesla captures short voice recordings anonymously. To protect your privacy, these short recordings are not associated with your personal information or with your vehicle’s identification number. Tesla assures that it is not possible to search any system for a recording associated with a specific customer or vehicle.

## Heated Steering Wheel

If Model X is equipped with the cold weather package, you can warm up the steering wheel by touching climate controls on the touchscreen (see [Climate Controls on page 147](#)). When turned on, radiant heat keeps the steering wheel at a comfortable temperature.

## Horn

To sound the horn, press and hold the center pad on the steering wheel.



## Adjusting Exterior Side Mirrors

Press the button associated with the mirror you want to adjust (left or right). The button's light turns on and you can then press the dial to move the mirror to the desired position. Repeat for the other side mirror. If prompted, touch **Save** on the touchscreen to save the mirror adjustment in your driver profile.



To fold and unfold exterior mirrors, press the center button. You can set the mirrors to fold automatically whenever Model X is locked by touching **Controls > Vehicle > Mirror Auto-Fold**. The mirrors unfold automatically whenever you unlock Model X.

When you use the center button to fold the mirrors in for parking in a tight space, the mirrors remain folded in until your driving speed reaches 31 mph (50 km/h), or until you use the center button to unfold the mirrors.

**NOTE:** You cannot fold a mirror if driving above 31 mph (50 km/h).



The driver's side mirror automatically dims at night, in proportion to the level of glare from the headlights of a vehicle behind you (except when in Reverse gear). Also, both exterior side mirrors have heaters that turn on and off with the rear window defroster.

**NOTE:** See [Cold Weather Best Practices on page 101](#) for information to ensure your mirrors function properly in cold weather.

## Auto-Fold Mirrors Based on Location

Model X can automatically fold and unfold the side mirrors based on location, which saves you from having to manually position them each time you need to fold or unfold the mirrors when at a frequented place (such as narrow garages, tight parking spaces, etc.).

To set up, Model X must be driving at a low speed (less than 3 mph/5 kph) or stopped at the location you want your vehicle to remember. Go to **Controls > Vehicle > Always Fold Mirrors at this Location**. Next time you approach the saved location, your mirrors fold and unfold within 25 feet (7.5 meters) of the specified location.

You can also integrate auto-folding mirrors with HomeLink (see [HomeLink Universal Transceiver on page 169](#)). To enable, go to **HomeLink > Auto-Fold Mirrors when Nearby**.



**CAUTION:** Mirrors may not automatically fold or unfold if you return to a saved location and are driving faster than 3 mph/5 kph.

## Mirror Auto-tilt When Reversing

Both exterior mirrors can automatically tilt downward when backing up. To adjust the auto-tilt position, shift into Reverse, then adjust the mirrors (press the button associated with the mirror you want to adjust, then press the dial to move the mirror to the desired position). Touch **Save** on the touchscreen to save the mirror adjustment in your driver profile.

When you shift back into any other gear, the mirrors tilt back to their normal (upward) position. But now that you have adjusted them for backing up, they automatically tilt to the selected downward position whenever you shift into Reverse.

You can turn the auto-tilt feature on or off using the touchscreen, Touch **Controls > Vehicle > Mirror Auto-Tilt**.

## Rear View Mirror

The rear view mirror is adjusted manually. When in the Drive or Neutral gear, the rear view mirror automatically dims in low lighting conditions based on the time of day (for example, when driving at night).



## Starting

When you open a door to enter Model X, the instrument panel and touchscreen power on and you can operate all controls. To drive Model X:

1. **PRESS THE BRAKE PEDAL** - Model X powers on and is ready to drive.
2. **SELECT A GEAR** - move the gear stalk down for Drive or up for Reverse (see [Gears on page 63](#)).

**NOTE:** If the **PIN to Drive** feature is enabled (see [PIN to Drive on page 165](#)), you must also enter a valid PIN on the touchscreen before you can drive Model X.

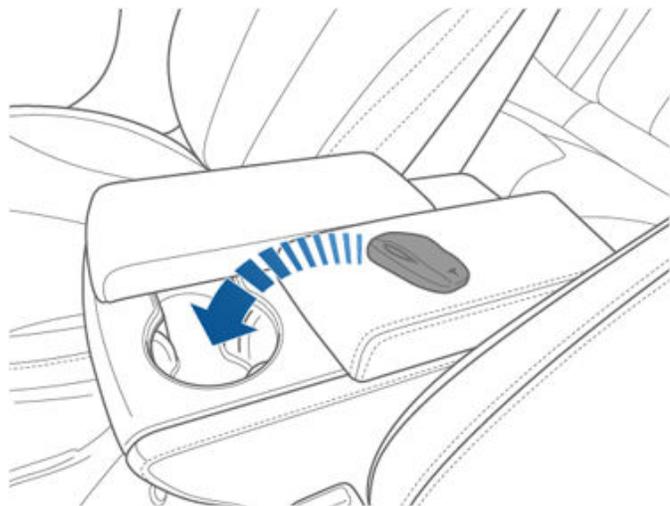
**NOTE:** If Passive Entry is off and you do not press the brake pedal to start Model X within approximately five minutes, a message displays on the instrument panel and you must use the key to lock then unlock Model X again before you can drive the vehicle.

Everything you need to know when driving Model X displays on the instrument panel.

## Key Fob Not Inside

If Model X does not detect a key fob when you press the brake, the instrument panel displays a message telling you that a key fob is not inside.

If you receive this message, press the brake and place the key fob in the center console cup holder where Model X can best detect it.



If Model X still does not detect the key fob, try holding it against the center console, immediately below the 12V power socket (see [12V Power Socket on page 21](#)). If the key fob is still not detected, remove the key fob's battery and try again. See [Replacing the Key Battery on page 8](#). Or try using another key fob. If another key fob does not work, contact Tesla.

A number of factors can affect whether Model X can detect the key fob. These include a low battery in the key fob, interference from other devices using radio signals, and objects between the key fob and receiver.

Always keep the key fob with you. After driving, the key fob is needed to restart Model X after it powers off. And when you leave Model X, you must bring the key fob with you to lock Model X, either manually or automatically.

## Powering Off

When you finish driving, shift into Park by pressing the button on the end of the drive stalk. When you leave Model X with the key fob, it powers off automatically, turning off the instrument panel and touchscreen.

Model X also powers off automatically after being in Park for 15 minutes, even if you are sitting in the driver's seat.

Although usually not needed, you can power off Model X while sitting in the driver's seat, provided the vehicle is not moving. Touch **Controls > Safety & Security > Power Off**. Model X automatically powers back on again if you press the brake pedal or touch the touchscreen.

**NOTE:** Model X automatically shifts into Park whenever it is determined that you are exiting the vehicle (for example, the driver's seat belt is unbuckled and the vehicle is almost at a standstill). If you shift into Neutral, Model X shifts into Park when you open the door to exit. To keep Model X in Neutral, see [Instructions for Transporters on page 215](#).

## Restarting the Touchscreen

If your touchscreen is unresponsive or demonstrates unusual behavior, you can restart it to potentially resolve the issue.

**NOTE:** To ensure the safety of vehicle occupants as well as other road users, restarting the touchscreen should be done only when the vehicle is in Park.

1. Shift into Park.
2. Hold down both scroll buttons on the steering wheel until the touchscreen turns black.



## Starting and Powering Off

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3. After a few seconds, the Tesla logo appears. Wait approximately 30 seconds for the touchscreen to restart. If the touchscreen is still unresponsive or demonstrating unusual behavior after a few minutes, try power cycling the vehicle. See [Power Cycling the Vehicle on page 62](#).

**NOTE:** Restarting the touchscreen using the scroll buttons does not power Model X off and on.

### Power Cycling the Vehicle

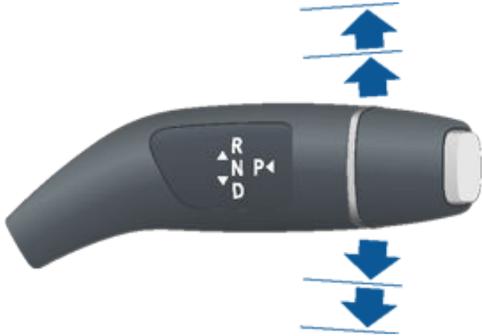
If your vehicle demonstrates unusual behavior or a nondescript alert is present, you can try power cycling the vehicle to potentially resolve the issue.

1. Shift into Park.
2. On the touchscreen, touch **Controls > Safety & Security > Power Off**.
3. Wait for at least two minutes without interacting with the vehicle. Do not open the doors, touch the brake pedal, touch the touchscreen, etc.
4. After two minutes have passed, press the brake pedal or open the door to wake the vehicle.

## Shifting Gears

When Model X is in Park, you must press the brake pedal to shift to another gear.

Move the drive stalk up or down to change gears.



If you try to shift into a gear that the current driving speed prohibits, a chime sounds and the gear does not change.

### Reverse

Push the drive stalk all the way up and release. You can only shift into Reverse when Model X is stopped or moving less than 5 mph (8 km/h).

### Neutral

Push the drive stalk up or down to the first position and release to shift into Neutral. Neutral allows Model X to roll freely when you are not pressing the brake pedal.

**NOTE:** If Autosteer or Traffic-Aware Cruise Control (if equipped) is active, you must push the drive stalk up or down to the first position and hold it there for more than 1 second to shift into Neutral. In doing so, Autosteer or Traffic-Aware Cruise Control is disabled.

**NOTE:** You must press the brake pedal to shift out of Neutral if driving slower than approximately 5 mph (8 km/h).

If Model X is in Park and you use the touchscreen to release the parking brake (**Controls > Safety & Security > Parking Brake**), Model X shifts into Neutral (see [Parking Brake on page 76](#)).

### Drive

Push the drive stalk all the way down and release. You can shift into Drive when Model X is stopped or moving less than 5 mph (8 km/h) in Reverse.

## Park

Press the end of the drive stalk while Model X is stopped.



Model X automatically shifts into Park whenever you connect a charge cable or if two or more of the following conditions are met simultaneously while traveling slower than approximately 1.5 mph (2 km/h):

- The driver's seat belt is unbuckled.
- The occupancy sensor in the driver's seat does not detect an occupant.
- The driver's door is opened.

To make it convenient to pick up passengers, you can also unlock all doors at any time by shifting into Park then pressing the Park button a second time.

**NOTE:** You must press the brake pedal to shift *out of* Park.

**NOTE:** The above conditions do not reflect a comprehensive list of reasons why Model X may or may not automatically shift into Park and, in certain scenarios, it is possible for your vehicle to shift into Park when only one of the above conditions is true.



**WARNING:** In emergency situations, if the brakes are not functioning properly, press and hold the Park button on the drive stalk to bring the vehicle to a stop. Do not use this method to stop the vehicle unless absolutely necessary.

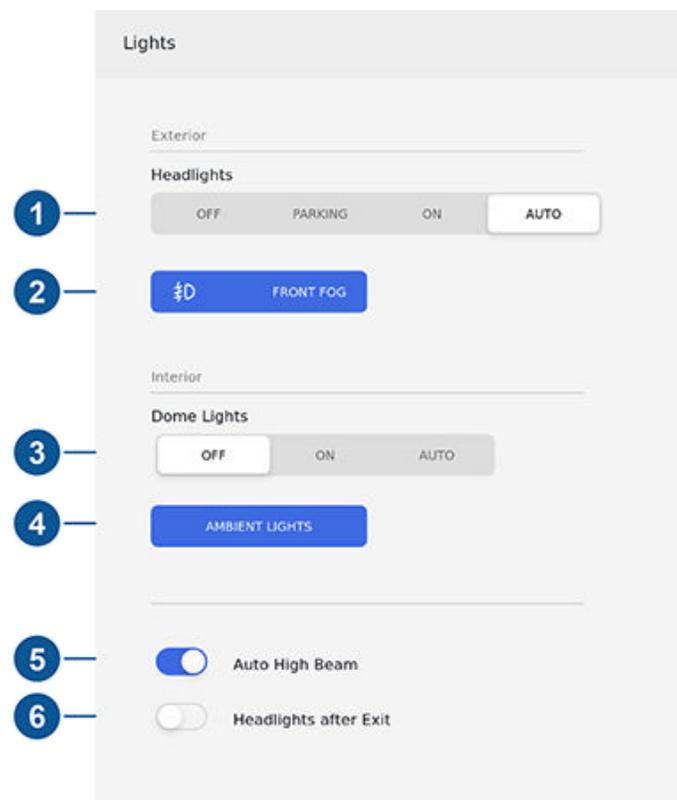


**WARNING:** It is the driver's responsibility to always ensure the vehicle is in Park before exiting. Never rely on Model X to automatically shift into Park for you; it might not work in all circumstances (for example, if Creep or a slope causes the vehicle to travel greater than approximately 1.5 mph (2 km/h)).

## Controlling Lights

Touch **Controls** > **Lights** to control the lights.

In addition to the lights that you can control from the touchscreen, Model X has convenience lights that turn on and off automatically based on what you are doing. For example, interior lights, marker lights, tail lights, and puddle lights turn on when you unlock Model X, when you open a door, and when you shift into Park. They turn off automatically after a minute or two or when you shift into a driving gear or lock Model X.



1. Exterior lights (headlights, tail lights, side marker lights, parking lights, and license plate lights) are set to **AUTO** each time you start Model X. When set to **AUTO**, exterior lights automatically turn on when driving in low lighting conditions. If you change to a different setting, lights always revert to **AUTO** on your next drive.

Touch one of these options to change the exterior light setting:

- **OFF**: Exterior lights turn off until you manually turn them back on or until the next time you drive. If daytime running lights are required in your region, the exterior lights used for this purpose are always on when Drive gear is engaged.
- **PARKING**: Only the side marker lights, parking lights, tail lights and license plate lights turn on.

**NOTE:** If daytime running lights are required in your region, the exterior lights used for this purpose are always on whenever a driving gear (Drive or Reverse) is engaged.

- **ON**: Exterior lights turn on.

**CAUTION:** Be sure the headlights and rear lights are on during low visibility conditions (for example, when it is dark, foggy, snowy, or the road is wet, etc.). The rear tail lights are off while daytime running lights are on. Failure to do so can cause damage or serious injury.

**NOTE:** To comply with local traffic regulations when crossing from a left-hand traffic region to a right-hand traffic region, and vice versa, headlights should be adjusted. If you plan to drive to a region that requires headlights to be adjusted, schedule a service appointment using the mobile app.

2. If equipped, touch to turn the fog lights on or off. Fog lights operate only when low beam headlights are on. When headlights are turned off, fog lights also turn off.



The rear fog indicator displays on the instrument panel whenever rear fog lights are on.



The front fog indicator displays on the instrument panel whenever the optional front fog lights are on.

**NOTE:** Depending on the market region and vehicle options, your vehicle may not be equipped with front and/or rear fog lights.

**NOTE:** In some regions, there is no control for the front fog lights. They operate in conjunction with the headlights and turn on only in situations where low beam headlights are on.

3. Turn the interior dome (map) lights on or off. If set to **AUTO**, all interior dome lights turn on when you unlock Model X, open a door upon exiting, or shift into Park.

**NOTE:** You can also manually turn an individual dome light on or off by pressing its lens. If you turn a dome light on, it turns off when Model X powers off. If Model X was already powered off when you manually turned the light on, it turns off after 60 minutes.

4. If you turn on **AMBIENT LIGHTS**, interior ambient lights turn on whenever the headlights are on.
5. If you turn on **Auto High Beam**, headlights automatically switch from high beam headlights to low beam headlights when light is detected in front of Model X. See [High Beam Headlights on page 65](#).

6. If you turn on **Headlights after Exit**, the exterior lights remain on for one minute after you stop driving and park Model X in low lighting conditions. See [Headlights After Exit on page 65](#).

## High Beam Headlights

Push the turn signal stalk away from you to turn the high beam headlights on continuously. To cancel, pull the stalk towards you.

To briefly flash the high beam headlights, pull the stalk towards you.



The high beam headlights can automatically switch to low beam when there is light detected in front of Model X (for example, from an oncoming vehicle). To turn this feature on or off, touch **Controls > Quick Controls > AUTO HIGH BEAM** or **Controls > Lights > AUTO HIGH BEAM**.

**NOTE:** Your chosen setting is retained until you manually change it.

In situations where high beams are turned off because **AUTO HIGH BEAM** is turned on and light is detected in front of Model X, you can temporarily turn on high beams by pulling the stalk all the way toward you.

The following indicator lights are visible on the instrument panel to show the status of the headlights:

Low beam headlights are on.



High beam headlights are on. Illuminates when high beams are on but the **AUTO HIGH BEAM** setting is turned off or if the **AUTO HIGH BEAM** setting is turned on but is temporarily unavailable.



High beams are currently turned on, and **AUTO HIGH BEAM** is ready to turn off the high beams if light is detected in front of Model X.



High beams are temporarily turned off because **AUTO HIGH BEAM** is operating and light is detected in front of Model X. When light is no longer detected, high beam headlights automatically turn back on.

**WARNING:** **AUTO HIGH BEAM** is a convenience only and is subject to limitations. It is the driver's responsibility to make sure that headlights are always appropriately adjusted for weather conditions and driving circumstances.

## Headlights After Exit

When you stop driving and park Model X in low lighting conditions, exterior lights temporarily remain illuminated. They automatically turn off after one minute or when you lock Model X whichever comes first.

To turn this feature on and off, touch **Controls > Lights > Headlights After Exit**. When **Headlights After Exit** is off, the headlights turn off immediately when you engage the Park gear and open a door.

## Adaptive Front Lighting System (AFS)

If equipped, the Adaptive Front Lighting System (AFS) automatically adjusts the beam of the headlights to improve your driving view. Electric sensors measure driving speed, steering angle and yaw (the rotation of the car around the vertical axis) to determine the optimum position of the headlights based on current driving conditions. For example, to improve visibility while driving on winding roads at night, the AFS casts the beam in the direction of the curve. When low beam headlights are turned on and when driving at lower speeds, AFS improves lateral illumination to increase the visibility of pedestrians and curbs, and to improve visibility when turning at a dark intersection, into a driveway, or when making a u-turn.

The Adaptive Front Lighting System (AFS) operates whenever headlights are on. If Model X isn't moving, or is moving in reverse, the adaptive headlights do not activate. This prevents the headlights from inadvertently blinding other drivers.

If the AFS fails, the instrument panel displays an alert. Contact Tesla Service.





## Turn Signals

Move the turn signal stalk up (before turning right) or down (before turning left). The turn signals flash three times or continuously, depending on how far up or down you move the stalk. Lightly push the stalk up or down for a three-flash sequence. For a continuous signal, push the stalk fully up or down.



The turn signals stop operating when canceled by the steering wheel, or when you return the stalk to the central position.



When a turn signal is operating, the corresponding turn signal indicator lights up on the instrument panel and a clicking sound can be heard.



**⚠ WARNING:** When actively using Traffic-Aware Cruise Control (if equipped), engaging a turn signal can cause Model X to accelerate in specific situations (see [Overtake Acceleration on page 109](#)).

**⚠ WARNING:** When actively using Autosteer (if equipped), engaging a turn signal can cause Model X to change lanes (see [Auto Lane Change on page 114](#)).

## Hazard Warning Flashers

To turn on the hazard warning flashers, press the button located on the side of the touchscreen closest to the steering wheel. All turn signals flash. Press again to turn off.

**NOTE:** Hazard warning flashers operate even without a key nearby.



## Instrument Panel Overview

The instrument panel changes depending on whether Model X is:

- Off (shown below).
- Driving (see [Instrument Panel - Driving](#) on page 71).
- Charging (see [Charging Status](#) on page 183).

When Model X is off, the instrument panel shows remaining estimated range, status of doors, and outside temperature. When you press the brake, indicator lights flash on briefly along the top. Unless an indicator light applies to a current situation, it should turn off. If an indicator light fails to turn on or off, contact Tesla.

**NOTE:** The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, and market region, the information displayed may be slightly different.



The following indicators illuminate on the instrument panel to advise you or alert you of a specific condition.



A brake system fault is detected or the brake fluid level is low. See [Braking and Stopping](#) on page 74. Contact Tesla immediately.



A brake booster fault has been detected. See [Braking and Stopping](#) on page 74.



An ABS (Anti-lock Braking System) fault is detected. See [Braking and Stopping](#) on page 74. Contact Tesla immediately.



The parking brake is manually applied. See [Parking Brake](#) on page 76.



## Instrument Panel

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A parking brake fault is detected. Contact Tesla. See [Parking Brake on page 76](#).



Low beam headlights are on.



High beam headlights are on. Illuminates when high beams are on but the Auto High Beam setting is turned off or if the Auto High Beam setting is turned on but is temporarily unavailable. See [High Beam Headlights on page 65](#).



High beam headlights are currently turned on, and Auto High Beam is ready to turn off the high beams if light is detected in front of Model X. See [High Beam Headlights on page 65](#).



High beam headlights are temporarily turned off because Auto High Beam is on and is detecting light in front of Model X. When light is no longer detected, the high beams automatically turn back on. See [High Beam Headlights on page 65](#).



Parking lights (side marker lights, tail lights, and license plate lights) are on. See [Lights on page 64](#).



Front fog lights, if equipped. See [Lights on page 64](#).



Rear fog lights, if equipped. See [Lights on page 64](#).



Adaptive Front Lighting, if equipped. See [Adaptive Front Lighting System \(AFS\) on page 65](#).



Electronic stability control systems are actively minimizing wheel spin by controlling brake pressure and motor power (indicator flashes amber). See [Traction Control on page 78](#). If this indicator remains on, a fault is detected and you should immediately contact Tesla.



If a fault is detected that reduces the performance of the air suspension system, this amber indicator light displays. If the problem persists, contact Tesla. See [Air Suspension on page 163](#).



If a fault is detected that disables the air suspension system, a red indicator lights up on the instrument panel. Contact Tesla.



Airbag safety. If this red indicator does not flash on briefly when Model X prepares to drive, or if it remains on, contact Tesla immediately. See [Airbags on page 52](#).



Vehicle Hold is actively applying the brakes. See [Vehicle Hold on page 81](#).



Tire pressure warning. The pressure of a tire is out of range. If a fault with the Tire Pressure Monitoring System (TPMS) is detected, the indicator flashes. For a TPMS fault, contact Tesla. See [Tire Care and Maintenance on page 187](#).



A door or trunk is open. See [Keys and Doors on page 7](#), [Rear Trunk on page 16](#), or [Front Trunk on page 18](#).



A seat belt for an occupied seat is not fastened. See [Seat Belts on page 29](#).



The front passenger's air bag is turned off. See [Airbags on page 52](#).



Electronic stability control systems are no longer minimizing wheel spin. On a Rear Wheel Drive vehicle, the traction control system has been turned off, or on an All-Wheel Drive vehicle, Slip Start has been enabled. See [Traction Control on page 78](#).



Model X is in Transport mode and can roll freely. It does not automatically shift into Park when you exit. See [Instructions for Transporters on page 215](#).



Trailer mode (if equipped) is active. See [Towing and Accessories on page 92](#).



Appears when some of the energy stored in the Battery may not be available due to cold weather conditions. During these cold weather conditions, charging rates may also be limited. If Model X is plugged in, you can heat your Battery by turning on climate control with the mobile app. The snowflake icon disappears when the Battery is sufficiently warm.



## Instrument Panel

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Vehicle power is currently being limited because the energy remaining in the Battery is low or the vehicle's systems are being heated or cooled.



Flashes green when the left turn signal is operating. Both turn signal indicators flash green when the hazard warning flashers are operating.



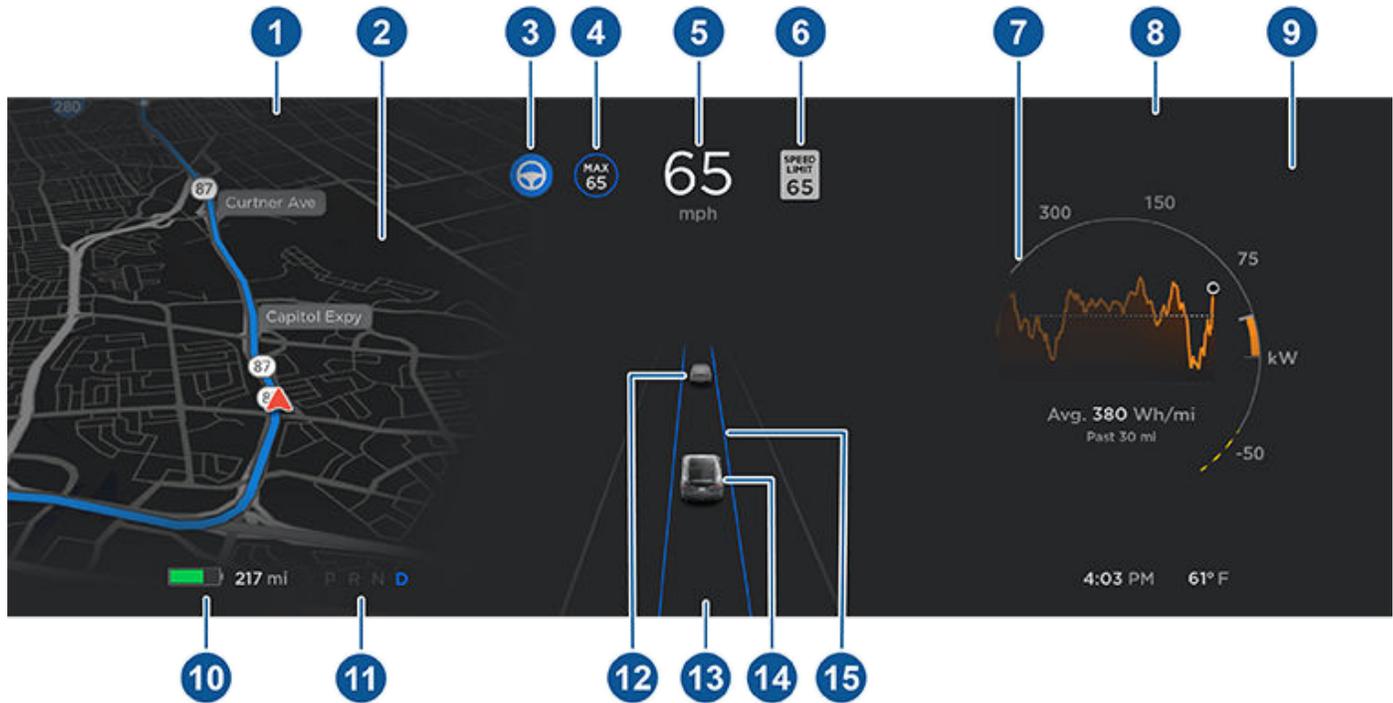
Flashes green when the right turn signal is operating. Both turn signal indicators flash green when the hazard warning flashers are operating.



## Instrument Panel - Driving

When Model X is driving (or ready to drive), the instrument panel shows your current driving status and a real-time visualization of the road as detected by the Autopilot components (see [About Autopilot on page 103](#)). The visualization automatically zooms in and out as needed to inform you when a vehicle is detected in your blind spot.

**NOTE:** The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, and market region, the information displayed may be slightly different.



**NOTE:** Touch **Controls > Autopilot > Full Self-Driving Visualization Preview** (if equipped) to display more details about the roadway and its surroundings, such as road markings, stop lights, objects (such as trash cans and poles), etc.

1. Indicator lights display along the top to provide status (see [Instrument Panel Overview on page 67](#)).
2. When you are actively navigating to a destination, navigation instructions display here. Use the left steering wheel buttons to change what displays on the left side of the instrument panel whenever navigation instructions are not displayed (see [Using Left Steering Wheel Buttons on page 57](#)).
3. Autosteer is actively steering Model X. When Autosteer is available but you haven't activated it, the icon is gray (see [Autosteer on page 112](#)).
4. Traffic-Aware Cruise Control is cruising at a set speed. When Traffic-Aware Cruise Control is available but you haven't set a cruising speed, the icon is gray and the speed is not shown (see [Traffic-Aware Cruise Control on page 106](#)).

**NOTE:** On roads where the map data determines that a conditional speed limit exists (for example, a speed limit based on time of day or weather conditions), a second speed limit displays below the first speed limit. It is the driver's responsibility to determine whether the conditional speed limit is currently in effect and adjust the driving speed accordingly.

5. Driving speed.
6. The speed limit (if available) that is currently being detected by Speed Assist (see [Speed Assist on page 138](#)).

**NOTE:** The icon associated with the detected speed limit reflects the style of speed limit signs used in your market region.



## Instrument Panel

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7. On the Energy graph, dashed lines appear on the power meter if Model X is limiting power. The dashed lines appear on the top portion (energy being used) when power available for acceleration is being limited, and on the bottom portion (energy being gained) when power that can be gained by regenerative braking is limited. Model X limits power for many reasons. Here are just a few examples:

- Acceleration may be limited when the Battery is reaching a low state of charge or if the powertrain is hot.
- Both acceleration and regenerative braking may be limited when the ambient temperature is either very high or very low.
- Regenerative braking may be limited when the Battery is fully charged.

**NOTE:** Use the right steering wheel buttons to control what displays on the right side of the instrument panel (see [Using Right Steering Wheel Buttons on page 58](#)).

8. Pay attention to important alert messages that display here. If any alerts are in effect, you can view information about them by touching the alert icon (exclamation mark) on the touchscreen's status bar (the topmost area of the touchscreen).

9. Use the right steering wheel buttons to change what displays on the right side of the instrument panel whenever a phone call is not active (see [Using Right Steering Wheel Buttons on page 58](#)).

10. Total estimated driving distance (or energy) available. Instead of driving distance, you can display the percentage of battery energy remaining. To do so, touch **Controls** > **Display** > **Energy Display**.

**NOTE:** When anticipating when you need to charge, use range estimates as a general guideline only.

11. Currently selected gear: Park, Reverse, Neutral, or Drive.

12. The car in front of you (if applicable).

13. Pay attention to important driving-related messages that appear at the bottom center of the instrument panel.

14. Your Model X.

15. When Autosteer is active and detects the driving lane, it is highlighted in blue (see [Autosteer on page 112](#)). Depending on the current driving scenario, you may see neighboring lanes.

**NOTE:** If Navigate on Autopilot is active, the driving lane displays as a single blue line in front of Model X (see [Navigate on Autopilot on page 116](#)).



**WARNING:** Although the instrument panel shows surrounding traffic, some vehicles may not be displayed. Never rely on the instrument panel to determine if a vehicle is present (for example, in your blind spot). Always use your mirrors and perform shoulder checks.



## Wipers

To wipe the windshield, rotate the end of the turn signal stalk away from you. You can rotate to five positions:

- 1st: Off.
- 2nd: Auto with low rain sensitivity.\*
- 3rd: Auto with high rain sensitivity.\*
- 4th: Continuous, slow.
- 5th: Continuous, fast.



For a single wipe, press and release the end of the stalk.

If the wipers are set to Auto and Model X detects no liquid on the windshield, the wipers do not wipe.

\*To enable the Auto settings, touch **Controls** > **Vehicle** > **Autowipers (Beta)**. When wipers are set to Auto, Model X detects whether or not it is raining. The frequency at which they wipe depends on how much rain is detected on the windshield. When wipers are set to high rain sensitivity, the wipers turn on when Model X detects a light mist.

**NOTE:** The Auto setting is currently in BETA. If uncertain about using the Auto setting while in the BETA phase, Tesla recommends operating the wipers manually, as necessary.

**CAUTION:** Ensure the wipers are in the Off position before washing Model X to avoid the risk of damaging the wipers.

To extend the life of wiper blades, remove ice from the windshield before turning wipers on. Ice has sharp edges that can damage the rubber on the wiper blades.

Periodically check and clean the edge of the wiper blade. If damaged, replace the wiper blade immediately. For details on checking and replacing wiper blades, see [Wiper Blades and Washer Jets on page 196](#).

**CAUTION:** In harsh climates, ensure that the wiper blades are not frozen or adhered to the windshield.

## De-icing Wipers

To make wiper blades easy to access so you can remove any ice and snow, shift Model X into Park, turn the wipers off, then use the touchscreen to move them to the service position. Touch **Controls** > **Service** > **Wiper Service Mode**. When parking in cold outdoor climates, it is helpful to leave Model X with the wipers in the service position. In this position, they are closer to the defrost vent, allowing you to thaw them by directing air from the climate control system towards the windshield.

**NOTE:** Wipers automatically return to their normal position when you shift Model X out of Park.

If Model X is equipped with the optional cold weather package, you can de-ice wipers by touching the climate control on the touchscreen (see [Climate Controls on page 147](#)). Wiper heaters automatically turns off after 15 minutes.

## Washers

Press the button on the end of the turn signal stalk to spray washer fluid onto the windshield. You can press this button at two levels. Press partially for a single wipe, without any washer fluid. Press fully for both wipe and wash. When washing the windshield, the wipers will perform two wipes after you release the button, then a third wipe a few seconds later.



Periodically top up washer fluid (see [Topping Up Windshield Washer Fluid on page 198](#)).



# Braking and Stopping

## Braking Systems

 **WARNING:** Properly functioning braking systems are critical to ensure safety. If you experience a problem with the brake pedal, brake calipers, or any component of a Model X braking system, contact Tesla immediately.

Model X has an anti-lock braking system (ABS) that prevents the wheels from locking when you apply maximum brake pressure. This improves steering control during heavy braking in most road conditions.

During emergency braking conditions, the ABS constantly monitors the speed of each wheel and varies the brake pressure according to the grip available.

The alteration of brake pressure can be felt as a pulsing sensation through the brake pedal. This demonstrates that the ABS is operating and is not a cause for concern. Keep firm and steady pressure on the brake pedal while experiencing the pulsing.



The ABS indicator briefly flashes yellow on the instrument panel when you first start Model X. If this indicator lights up at any other time, an ABS fault has occurred and the ABS is not operating. Contact Tesla. The braking system remains fully operational and is not affected by an ABS failure. However, braking distances may increase. Drive cautiously and avoid heavy braking.



If the instrument panel displays this red brake indicator at any time other than briefly when you first start Model X, a brake system fault is detected, or the level of the brake fluid is low. Contact Tesla immediately. Apply steady pressure and keep the brakes firm to bring the vehicle to a stop when safe to do so.



The instrument panel displays this yellow brake indicator if a brake booster fault is detected. Apply steady pressure and keep the brakes firm to stop the vehicle when safety permits. Hydraulic Boost Compensation will be active (see [Hydraulic Boost Compensation on page 75](#)).

## Emergency Braking

In an emergency, fully press the brake pedal and maintain firm pressure, even on low traction surfaces. The ABS varies the braking pressure to each wheel according to the amount of traction available. This prevents wheels from locking and ensures that you stop as safely as possible.

 **WARNING:** Do not pump the brake pedal. Doing so interrupts operation of the ABS and can increase braking distance.

 **WARNING:** Always maintain a safe distance from the vehicle in front of you and be aware of hazardous driving conditions. While the ABS can improve stopping distance, it cannot overcome the laws of physics. It also does not prevent the danger of hydroplaning (where a layer of water prevents direct contact between the tires and the road).

**NOTE:** Automatic Emergency Braking (see [Automatic Emergency Braking on page 136](#)) may intervene to automatically brake in situations where a collision is considered imminent. Automatic Emergency Braking is not designed to prevent a collision. At best, it can minimize the impact of a frontal collision by attempting to reduce your driving speed. Depending on Automatic Emergency Braking to avoid a collision can result in serious injury or death.

 **CAUTION:** In emergency situations, if the brakes are not functioning properly, press and hold the Park button on the drive stalk to bring the vehicle to a stop. Do not use this method to stop the vehicle unless absolutely necessary.

## Dynamic Brake Lights

If you are driving over 30 mph (50 km/h) and brake forcefully (or if Automatic Emergency Braking engages), the brake lights flash quickly to warn other drivers that Model X is rapidly slowing down. If Model X stops completely, the hazard warning lights flash. Flashing continues until you press the accelerator or manually press the button to turn them off (see [Hazard Warning Flashers on page 66](#)).

**NOTE:** If towing a trailer (if applicable), the brake lights on the trailer also operate as described above, even when the trailer is not equipped with a separate braking system.

 **WARNING:** When towing a trailer (if applicable), always increase your following distance. Sudden braking may result in skidding, jack-knifing, and loss of control.

## Brake Disc Wiping

To ensure brakes remain responsive in cold and wet weather, Model X is equipped with brake disc wiping. When cold and wet weather is detected, this feature repeatedly applies an imperceptible amount of brake force to remove water from the surface of the brake discs.



## Hydraulic Fade Compensation

Model X is also equipped with hydraulic fade compensation. This assists in monitoring brake system pressure and ABS activity for instances of reduced brake performance. If reduced brake performance is detected (for example, as a result of brake fade, or cold or wet conditions), you may hear a sound, feel the brake pedal pull away from your foot, and notice a strong increase in braking. Brake as you normally would and continue to press the brake pedal without releasing or pumping the brakes.

**CAUTION:** If brakes are not functioning properly, stop the vehicle when safety permits and contact Tesla Service. See [Park on page 63](#) for information on using the Park button to stop the vehicle in case of emergency.

**WARNING:** Always maintain a safe driving distance from the vehicle in front of you and exercise caution when driving conditions are hazardous. Brake disc wiping and hydraulic fade compensation is not a substitute for adequately applying the brakes.

## Hydraulic Boost Compensation

Model X is equipped with a brake booster that activates the brakes when the brake pedal is pressed. Hydraulic boost compensation provides mechanical assistance if the brake booster fails. If a brake booster failure is detected, the brake pedal feels stiffer to press and you may hear sound when you press the brake pedal. To stop Model X, apply steady force to the brake pedal without releasing or pumping. Drive cautiously and maintain a safe distance from other road users—brake pedal responsiveness and braking performance may be degraded.

## Regenerative Braking

Whenever Model X is moving and your foot is off the accelerator, regenerative braking slows down Model X and feeds any surplus energy back to the Battery.

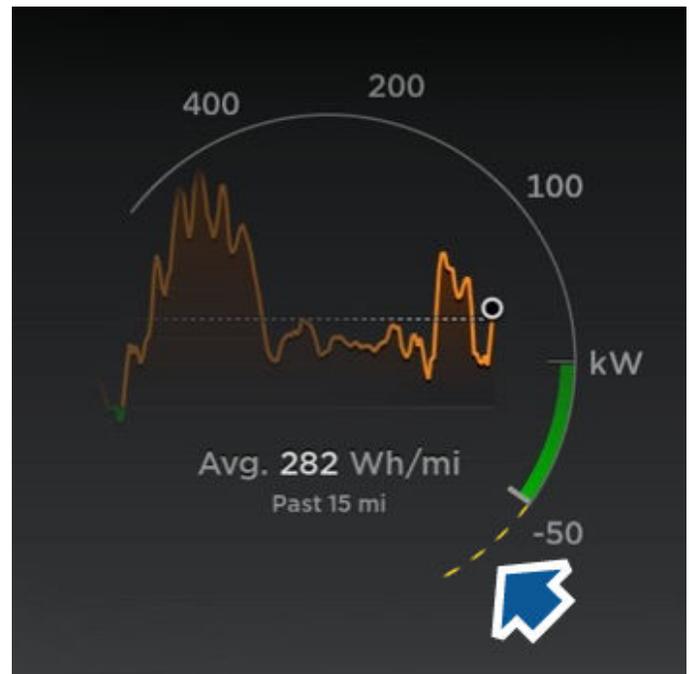
By anticipating your stops and reducing or removing pressure from the accelerator pedal to slow down, you can take advantage of regenerative braking to increase driving range. Of course, this is no substitute for regular braking when needed for safety.

**WARNING:** In snowy or icy conditions Model X may experience traction loss during regenerative braking, particularly when in the **Standard** setting and/or not using winter tires. Tesla recommends using the **Low** setting (see [To Set the Regenerative Braking Level on page 75](#)) in snowy or icy conditions to help maintain vehicle stability.

The Energy app displays real-time feedback on the amount of energy being gained by regenerative braking. You can also display the power meter on either side of the instrument panel by choosing **Energy** using the scroll button on the steering wheel (see [Steering Wheel on page 57](#)).

The amount of energy fed back to the Battery using regenerative braking can depend on the current state of the Battery. For example, regenerative braking may be limited if the Battery is already fully charged or if the ambient temperature is too cold.

**NOTE:** If regenerative braking is limited, a dashed yellow line displays on the power meter.



## To Set the Regenerative Braking Level

**NOTE:** The regenerative braking setting is not available on all vehicles.

You can use the touchscreen to change the level of regenerative braking:

1. Touch **Controls > Driving > Regenerative Braking**.
2. Choose from two levels:
  - **Standard:** Provides the maximum amount of regenerative braking. When you release the accelerator, Model X slows down, reducing the need to use the brakes.
  - **Low:** Limits regenerative braking. When you release the accelerator, Model X takes longer to slow down and coasts further than if set to "Standard".



# Braking and Stopping

## Stopping Mode

Regenerative braking decelerates Model X whenever you release the accelerator pedal when driving. You can choose what you want Model X to do once the driving speed has been reduced to a very low speed (almost at a stop) and both the accelerator pedal and brake pedal are released. While in Park, touch **Controls > Driving > Stopping Mode** and choose from these options:

- **CREEP:** When close to, or at, a complete stop, the motor continues to apply torque, moving Model X slowly forward (in Drive) or backwards (in Reverse), similar to a conventional vehicle with an automatic transmission. In some situations, such as on a steep hill or driveway, you may need to press the accelerator pedal to continue moving or to prevent Model X from moving in the opposite direction.

**WARNING:** Never rely on CREEP to apply enough torque to prevent your vehicle from rolling down a hill. Always press the brake pedal to remain stopped or the accelerator pedal to proceed up the hill. Failure to do so can result in property damage and/or a collision.

- **HOLD:** Maximizes range and reduces brake wear by continuing to provide regenerative braking at speeds lower than with the Creep and Roll settings. When Model X stops, the brakes are automatically applied without you having to put your foot on the brake pedal. Whether stopped on a flat surface or a hill, Vehicle Hold keeps the brake applied, provided your foot remains off the accelerator and brake pedals. See [Vehicle Hold on page 81](#).

**WARNING:** Never rely on HOLD to adequately decelerate or fully stop your vehicle. Many factors can contribute to a longer stopping distance, including downward slopes, the low regenerative braking setting, and reduced or limited regenerative braking (see [Regenerative Braking on page 75](#)). Always be prepared to use the brake pedal to adequately decelerate or stop.

- **ROLL:** When close to, or at, a complete stop, Model X becomes free rolling like a vehicle in Neutral. Therefore, if stopped on a slope, Model X will roll downward. The brake does not engage, and the motor does not apply torque (until the accelerator pedal is pressed).

**NOTE:** If you choose CREEP or ROLL, you can still use Vehicle Hold to apply the brakes. However, you will need to briefly press the brake pedal when the vehicle is stopped. See [Vehicle Hold on page 81](#).

**WARNING:** Press the brake pedal if Model X moves when unsafe to do so. It is your responsibility to stay alert and be in control of the vehicle at all times. Failure to do so can result in serious damage, injury, or death.

**WARNING:** Do not rely on regenerative braking and your chosen Stopping Mode to keep you and your vehicle safe. Various factors such as driving with a heavy vehicle load, on a steep hill, or on wet or icy roads affect deceleration rate and the distance at which Model X will come to a stop. Drive attentively and always stay prepared to use the brake pedal to stop as appropriate based on traffic and road conditions.

**WARNING:** Forward Collision Warning and Automatic Emergency Braking do not operate when driving at very low speeds (see [Collision Avoidance Assist on page 135](#)). Do not rely on these features to warn you, or to prevent or reduce the impact of a collision.

**NOTE:** Your chosen setting is retained in your Driver Profile until you manually change it.

## Parking Brake

To engage the parking brake, touch **Controls > Safety & Security > Parking Brake**. Follow the onscreen instructions. You can also engage the parking brake by pressing and holding the button on the end of the drive stalk while in Park.



**NOTE:** The parking brake operates on the rear wheels only, and is independent of the pedal-operated brake system.

**WARNING:** In snowy or icy conditions the rear wheels may not have sufficient traction to prevent Model X from sliding down a slope, particularly if not using winter tires. Avoid parking on hills in snowy or icy conditions. You are always responsible for parking safely.

**WARNING:** Your Model X may display an alert if the road is too steep to safely park on, or if the parking brakes are not properly engaged. These alerts are for guidance purposes only and are not a substitute for the driver's judgment of safe parking conditions, including specific road or weather conditions. Do not depend on these alerts to determine whether or not it is safe to park at any location. You are always responsible for parking safely.

Use the touchscreen to manually release the parking brake (which also shifts Model X into Neutral):

1. Touch **Controls > Security**.
2. Press the brake pedal, then touch **Parking Brake**. If Model X was previously in Park, it shifts into Neutral.



When you manually apply the parking brake using the touchscreen, or by pressing and holding the button on the end of the drive stalk when in Park, the red parking brake indicator lights up on the instrument panel.



If the parking brake experiences an electrical issue, the amber parking brake indicator lights up and a fault message displays at the top of the instrument panel.



**CAUTION:** In the unlikely event that Model X loses electrical power, you cannot access the touchscreen and are therefore unable to release the parking brake. Contact Tesla.

## Brake Wear

Model X brake pads are equipped with wear indicators. A wear indicator is a thin metal strip attached to the brake pad that squeals as it rubs against the rotor when the pad wears down. This squealing sound indicates that the brake pads have reached the end of their service life and require replacement. To replace the brake pads, contact Tesla Service.

Brakes must be periodically inspected visually by removing the tire and wheel. For detailed specifications and service limits for rotors and brake pads, see [Subsystems on page 207](#). Additionally, Tesla recommends cleaning and lubricating the brake calipers every year or 12,500 miles (20,000 km) if in an area where roads are salted during winter months.



**WARNING:** Neglecting to replace worn brake pads damages the braking system and can result in a braking hazard.



# Traction Control

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## How It Works

The traction control system constantly monitors the speed of the front and rear wheels. If Model X experiences a loss of traction, the system minimizes wheel spin by controlling brake pressure and motor power. By default, the traction control system is on. Under normal conditions, it should remain on to ensure maximum safety.



This yellow indicator flashes on the instrument panel whenever the traction control system is actively controlling brake pressure and motor power to minimize wheel spin. If the indicator stays on, a fault is detected with the traction control system. Contact Tesla Service.

**⚠ WARNING:** Traction control cannot prevent collisions caused by driving dangerously or turning too sharply at high speeds.

## Allowing Wheel Slip

To allow the wheels to spin at a limited speed, you can enable Slip Start. Slip Start can be enabled only when Model X is moving 30 mph (48 km/h) or slower. Slip Start automatically disables when the speed exceeds 50 mph (80 km/h).

Under normal conditions, Slip Start should not be enabled. Enable it only in circumstances where you deliberately want the wheels to spin, such as:

- Starting on a loose surface, such as gravel or snow.
- Driving in deep snow, sand or mud.
- Rocking out of a hole or deep rut.

To allow the wheels to spin, touch **Controls** > **Driving** > **Slip Start**.



The instrument panel displays an alert message when Slip Start is enabled.

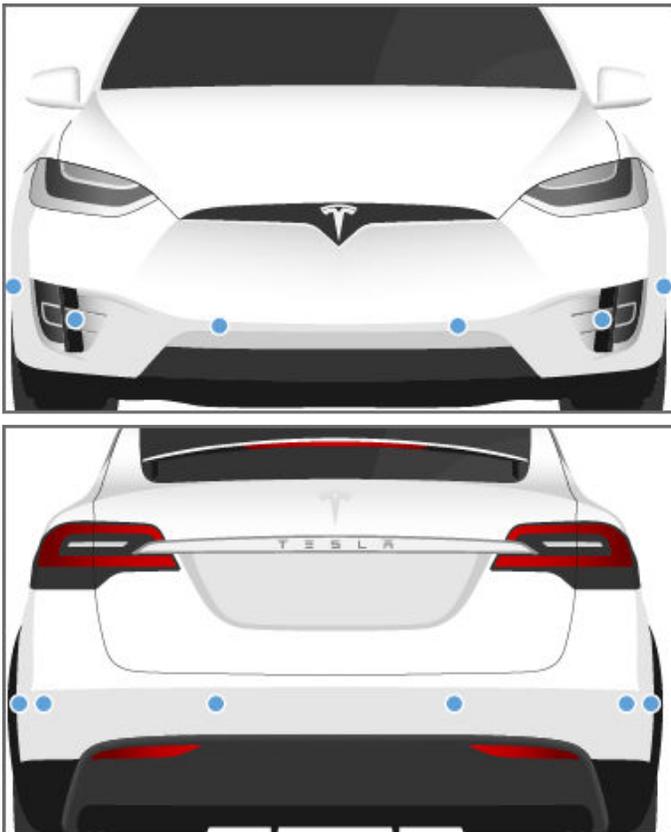
Although Slip Start is automatically disabled the next time you start Model X, it is strongly recommended that you disable it immediately after the circumstances that required you to enable it have passed.

**NOTE:** Slip Start can not be enabled when you are actively using cruise control.

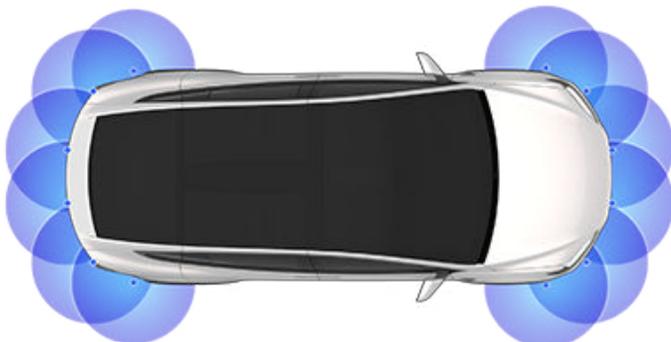
## How Park Assist Works

Model X has several sensors designed to detect the presence of objects. When driving slowly in Drive or Reverse (for example, when parking), the vehicle alerts you if an object is detected in close proximity of your Model X. Objects are only detected in the direction of the gear you selected; front objects in Drive, rear objects in Reverse.

**⚠ WARNING:** You may not be alerted if Model X rolls freely in the opposite direction of the selected gear (for example, Park Assist does not display an alert if Model X rolls backwards down a hill while in Drive).



The sensors are activated when driving slower than 5 mph (8 km/h).



**NOTE:** Rear sensors are disabled when a bicycle is detected or Model X is in trailer mode.

**⚠ WARNING:** Never depend on Park Assist to inform you if an area you are approaching is free of objects and/or people. Several external factors can reduce the performance of Park Assist, causing either no readings or false readings (see [Limitations and False Warnings on page 80](#)). Therefore, depending on Park Assist to determine if Model X is approaching an obstruction can result in damage to the vehicle and/or objects, and can potentially cause serious injury. Always inspect the area with your own eyes. When reversing, perform shoulder checks and use all mirrors. Park assist does not detect children, pedestrians, bicyclists, animals, or objects that are moving, protruding, located too far above or below the sensors, or too close or too far from the sensors. Park Assist is for guidance purposes only and is not intended to replace your own direct visual checks. It is not a substitute for careful driving.

## Visual and Audio Feedback

When you shift to Reverse, the Park Assist view displays on the left side of the instrument panel, showing objects that are in close proximity to the front and rear of Model X. This view closes when you shift into Drive unless an object is detected close to the front of Model X, in which case the Park Assist view closes automatically when your driving speed exceeds 5 mph (8 km/h). When reversing, visual feedback also displays on the touchscreen (see [Rear View Camera on page 88](#)). You can manually close the park assist view on the touchscreen by touching the X in the bottom corner.

When driving with the Camera app displayed on the touchscreen, you can switch to the Park Assist view when driving at speeds below 5 mph (8 km/h). Touch the button located in the upper left corner of the Camera app window. This is useful if you need assistance with parallel parking.

If chimes are turned on (see [Controlling Audible Feedback on page 80](#)), an audible beep sounds as you approach an object. You can temporarily mute the chime by pressing the scroll button on the left side of the steering wheel or by touching the mute button on the bottom left corner of the Park Assist view.

**NOTE:** If a sensor is unable to provide feedback, the instrument panel displays an alert message.

**⚠ CAUTION:** Keep sensors clean from dirt, debris, snow, and ice. Avoid using a high pressure power washer on the sensors and do not clean a sensor with a sharp or abrasive object that can scratch or damage its surface.

**⚠ CAUTION:** Do not install accessories or stickers on or near the parking sensors.



## Controlling Audible Feedback

You can use Park Assist with or without audible feedback. To turn chimes on or off, touch **Controls** > **Safety & Security** > **Park Assist Chimes**.

To mute the chimes temporarily, touch the mute button in the corner of the Park Assist view. The chimes are muted until you shift into a different gear or drive over 5 mph (8 km/h).

## Limitations and False Warnings

The parking sensors may not function correctly in these situations:

- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coating, etc.).
- The object is located below approximately 8 inches (20 cm) (such as a curb or low barrier).



**CAUTION:** Shorter objects that are detected (such as curbs or low barriers) can move into the blind spot of the sensors. Model X cannot alert you about an object while it is in the blind spot of the sensors.

- Weather conditions (heavy rain, snow, or fog) are interfering with sensor operation.
- The object is thin (such as a sign post).
- A sensor's operating range has been exceeded.
- The object is sound-absorbing or soft (such as powder snow).
- The object is sloped (such as a sloped embankment).
- Model X has been parked in, or being driven in, extremely hot or cold temperatures.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- You are driving in a location where the sensors' ultrasonic waves are deflected away from the vehicle (such as driving next to a wall or pillar).
- The object is located too close to the bumper.
- A bumper is misaligned or damaged.
- An object that is mounted to Model X is interfering with and/or obstructing the sensor (such as a bike rack or bumper sticker).
- Model X rolls freely in the opposite direction of the gear you selected (for example, Park Assist does not display an alert if Model X rolls backwards down a hill while in Drive).

## Other Parking Aids

In addition to Park Assist, when shifted into Reverse, the backup camera displays a view of the area behind Model X (see [Rear View Camera](#) on page 88).

When Model X is stopped, Vehicle Hold can continue to apply the brakes even after you remove your foot from the brake pedal. When driving on a hill or on a flat surface, brake as you normally would. After coming to a complete stop, simply press the brake pedal again (until the instrument panel displays the Vehicle Hold indicator light) to enable Vehicle Hold. You can then release the brake pedal and remain stopped, even on a hill.



This indicator displays on the instrument panel whenever Vehicle Hold is actively braking Model X.

To disengage Vehicle Hold, press the accelerator pedal or press and release the brake pedal.

**NOTE:** Shifting into Neutral also disengages Vehicle Hold.

**NOTE:** After actively braking Model X for approximately ten minutes, Model X shifts into Park and Vehicle Hold cancels. Model X also shifts into Park if it detects that the driver has left the vehicle.

**NOTE:** When Stopping Mode is set to Hold (see [Stopping Mode on page 76](#)), Vehicle Hold engages automatically whenever Model X stops while in a driving gear. There is no need to press the brake to engage it.



## Acceleration Modes

The acceleration settings available on your Model X vary depending on options chosen at time of purchase:

- **Chill:** limits acceleration for a smooth and gentle ride (available on all vehicles equipped with Autopilot hardware).
- **Standard:** provides the normal level of acceleration (available on non-Performance All-Wheel Drive vehicles).
- **Sport:** provides the normal level of acceleration (available on Performance All-Wheel Drive vehicles).
- **Insane:** increases peak torque by approximately 30 percent (available on Performance All-Wheel Drive vehicles not equipped with the Ludicrous upgrade).
- **Ludicrous:** increases peak torque by approximately 60 percent (available on Performance All-Wheel Drive vehicles equipped with the Ludicrous upgrade).
- **Insane+:** increases peak torque by approximately 30 percent (available on Performance All-Wheel Drive vehicles not equipped with the Ludicrous upgrade) while also heating up the Battery to its ideal operating temperature to ensure access to 100% of available power. Before choosing this setting, read about [Using Insane+ or Ludicrous+ on page 82](#).
- **Ludicrous+:** increases peak torque by approximately 60 percent (available on Performance All-Wheel Drive vehicles equipped with the Ludicrous upgrade) while also immediately heating up the Battery to its ideal operating temperature to ensure access to 100% of available power. Before choosing this setting, read about [Using Insane+ or Ludicrous+ on page 82](#).

**NOTE:** Although Chill does not directly improve driving range, using the increased torque and power available in Insane or Ludicrous mode can reduce range and efficiency.

**NOTE:** When Chill is selected, Chill displays on the instrument panel above the driving speed.

In addition, a Performance All-Wheel Drive Model X also features Launch Mode to provide optimum acceleration on surfaces with good traction. For the specific driving instructions required to use Launch Mode, see [Launch Mode on page 82](#).

To choose an acceleration mode, touch **Controls** > **Driving** > **Acceleration**.

### Using Insane+ or Ludicrous+

If you choose Insane or Ludicrous, additional power is available immediately. However, to achieve the absolute maximum power (designed for short term use), you can choose **Insane+** or **Ludicrous+** to heat the Battery to its ideal operating temperature. This ensure access to 100% of available power.

While the battery is being heated, the touchscreen displays a status message providing you with an approximate wait time, and letting you know when the additional power is available. In addition to heating the Battery, **Insane+** and **Ludicrous+** modes strive to keep the Battery within an optimal temperature range. Therefore, under aggressive driving scenarios, you may also see the “Cooling” status for several minutes until temperatures fall. Model X stays in the chosen mode for three hours, even if you leave the vehicle. After three hours, the feature times out.

**NOTE:** Insane+ and Ludicrous+ are designed to achieve maximum performance for short term acceleration. These settings are not intended for daily driving. The tradeoff for the additional power boost is extra energy consumption and earlier power fade on long drives. The Insane or Ludicrous acceleration settings provide a significant increase in performance even without choosing the Insane+ or Ludicrous+ setting to achieve maximum Battery power. In fact, in normal driving situations, the additional power that can be achieved using Insane+ and Ludicrous+ may be unnoticeable.

**NOTE:** To support Insane+ or Ludicrous+, the charge level must be 20% or higher. You cannot initiate these settings if the charge level is less than 20%. In addition, these settings immediately cancel if at any time during use, the charge level drops below 20%.

When using Insane+ or Ludicrous+, Model X consumes more energy to keep the Battery within an optimal temperature range.

To cancel Insane+ or Ludicrous+ at any time, change the acceleration level to another setting. To prevent excess and potentially unnecessary energy consumption (for example, you leave the vehicle and forget to cancel Insane+ or Ludicrous+), these settings cancel automatically in three hours, regardless of whether you are still driving or have left the vehicle.

**NOTE:** Insane+ or Ludicrous+ strives to keep the Battery within an optimal temperature range. In addition to heating the Battery, these settings also cool the battery when necessary (for example, while driving at high speeds, during rapid acceleration, driving for long periods, etc.).

### Launch Mode

Launch Mode, available on Performance All-Wheel Drive vehicles only, provides optimum acceleration on surfaces with good traction.

**NOTE:** Hard acceleration including, but not limited to, using launch mode, increases stress on the vehicle’s powertrain, and can cause premature wear and aging of various components. Model X constantly monitors powertrain fatigue and damage, and notifies you if vehicle components need to be serviced.



**⚠ WARNING:** Use Launch Mode only in appropriate locations where there is no cross traffic or pedestrians present. Launch Mode is designed for use on closed circuit driving courses. It is the driver's responsibility to ensure that driving style and acceleration do not endanger or inconvenience other road users.

## To Activate Launch Mode

1. Ensure the brakes are slightly warm by driving for a few minutes and using the brakes a few times.
2. Set the air suspension to Low or Very Low (see [Air Suspension on page 163](#)).
3. Set the acceleration level to **Insane+** or **Ludicrous+** (if equipped).

**NOTE:** If equipped with the **Ludicrous+** setting, you can achieve optimum performance by pressing and holding this setting for three seconds.

4. With Model X shifted into Drive and at a complete stop with the steering wheel straight, firmly hold the brake pedal with your left foot, then fully press the accelerator pedal. Within one second, the instrument panel displays a message indicating that Launch Mode is enabled.
5. Within twelve seconds of Launch Mode being enabled, release the brake pedal to launch the vehicle.

When you release the brake, Model X launches forward.

**NOTE:** Launch Mode is not available if Slip Start has been enabled (which allows the wheels to spin). See [Traction Control on page 78](#).

**NOTE:** Launch Mode is available only if the ambient temperature is 37° F (3° C) or warmer.

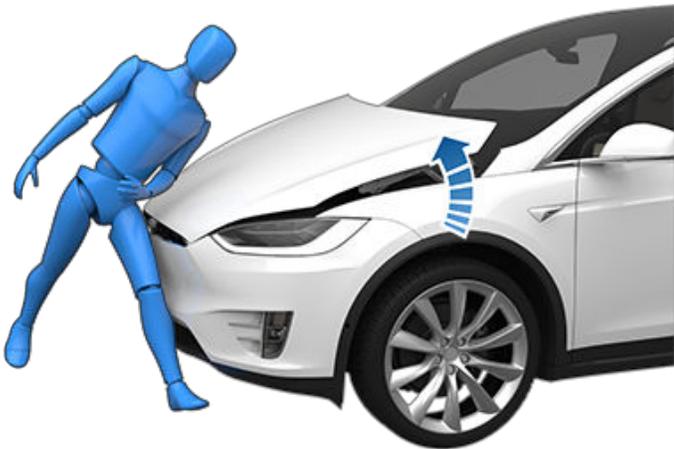


## Active Hood

### How Active Hood Works

Some Model X vehicles (depending on market region and date of manufacture) feature a pedestrian protection system with an Active Hood that is designed to reduce head injuries to pedestrians and cyclists in a frontal collision. Multiple sensors at the front of the vehicle are designed to detect an impact with a pedestrian when Model X is moving between approximately 25 and 50 km/h, and raise the rear portion of the hood automatically approximately 80 mm. This increases the space between the hood and the components beneath it, reducing the likelihood of injuries.

**NOTE:** The pedestrian protection system relies on a series of sensors and algorithms designed and calibrated to determine when Active Hood should deploy. Therefore, not all pedestrian collisions result in deployment. Similarly, the Active Hood may deploy if Model X collides with an animal, vehicle, or other object.



If Active Hood has been deployed, the instrument panel displays an alert and a chime sounds. Immediately take Model X to the nearest Tesla Service Center or Tesla-approved body shop. Active Hood's associated sensors and actuators must be serviced whenever Active Hood has been deployed.

**⚠ WARNING:** Deployment of Active Hood may cause the raised hood to partially obstruct driver vision, increasing the risk of a collision. If safe to do so, Model X can be driven to the nearest Tesla Service Center or Tesla-approved body shop. If unsafe to drive (you cannot clearly see over the raised hood, the hood latch has been damaged, etc.), you must have your vehicle transported.

**⚠ WARNING:** If the instrument panel displays an alert indicating that Active Hood has been deployed in situations where it has not, immediately drive Model X to the nearest Tesla Service Center.

**NOTE:** If damage occurs to the front bumper, contact a local Tesla-approved body shop to inspect the sensors for damage.



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## Displaying Trip Information

Trip information displays on the touchscreen when you touch **Controls** > **Trips**. For the current trip, you can display distance, duration and average energy usage. You can also show distance and total and average energy used since your last charge and for additional trips.

To name or rename a trip, touch the trip's name, enter a new name for the trip, then press **Save**. To reset a particular trip meter, touch its associated **Reset** button.

You can display information for up to three trips on the instrument panel. Use the checkboxes to specify the trip(s) you want to display. Then use the scroll bar on the steering wheel to display the chosen trip(s) (see [Using Left Steering Wheel Buttons on page 57](#) or [Using Right Steering Wheel Buttons on page 58](#)).

## Odometer

To display the odometer, touch **Controls** > **Software** or open the mobile app.



# Getting Maximum Range

## Factors Affecting Energy Consumption

### While driving:

- Elevated driving speed.
- Environmental conditions such as cold or hot weather and wind.
- Using climate controls to heat or cool the cabin.
- Uphill travel: Driving uphill requires more energy and depletes range at a faster rate. However, driving downhill allows your vehicle to regain a portion of its expended energy through regenerative braking (see [Regenerative Braking on page 75](#)).
- Short trips or stop-and-go traffic: It takes energy to bring the cabin and Battery to a specified temperature when starting the vehicle. You may see a higher average consumption when the vehicle is used for very short trips or in heavy traffic.
- Heavy cargo load.
- Windows rolled down.
- Wheels and tires not maintained.
- Customized settings or third-party accessories (roof or trunk racks, third-party wheels).

### While parked and not plugged in to a charger:

- Preconditioning the cabin or using climate controls.
- Summon.
- Vehicle infotainment and climate controls system.
- Sentry mode.
- Tesla or third-party mobile app requests.

## Tips to Maximize Range

You can maximize your driving range using the same driving habits you use to conserve fuel in a gasoline-powered vehicle. To achieve maximum range:

- Slow down your driving and avoid frequent and rapid acceleration. Consider using Chill Mode (touch **Controls > Driving > Acceleration**) and Speed Assist (see [Speed Assist on page 138](#)) to assist in controlling your acceleration and speed.
- If safe to do so, modulate the accelerator pedal instead of using the brake pedal when gradually slowing down. Whenever Model X is moving and you are not pressing the accelerator pedal, regenerative braking slows down Model X and feeds surplus energy back to the Battery (see [Regenerative Braking on page 75](#)).

- Limit the use of resources such as heating and air conditioning. Using seat and steering wheel heaters (if equipped) to keep warm is more efficient than heating the cabin using climate controls.
- With your vehicle plugged in, use the mobile app to precondition your vehicle to ensure the cabin is at a comfortable temperature and windows are defrosted (if needed) before your drive by touching **Climate > Turn On Climate** and customizing your preferences (see [Mobile App on page 174](#)).
- Touch **SCHEDULE**, available on both the charging and climate control screens, to set a time when you want your vehicle to be ready to drive (see [Scheduled Charging and Scheduled Departure on page 183](#)).
- Set Stopping Mode to **HOLD** to gain the benefit of regenerative braking at low driving speeds (see [Stopping Mode on page 76](#)).
- Ensure the wheels are aligned to specification, the tires are kept at the recommended inflation pressures (see [Tire Care and Maintenance on page 187](#)), and are rotated when needed (see [Maintenance Schedule on page 185](#)).
- Lighten your load by removing any unnecessary cargo.
- Fully raise all windows.
- Turn on Range Mode, if equipped (see [Range Mode on page 87](#)).
- Features such as Sentry Mode and Cabin Overheat Protection can impact range. Disable features that are not needed.
- To prevent an excessive amount of energy consumption while the vehicle is idle, keep the vehicle plugged in when not in use.
- Minimize the use of DC chargers (such as Superchargers) for optimal Battery health.

It is normal for estimated range to decrease slightly over the first few months before leveling off. Over time, you may see a gradual, but natural, decrease in range at full charge - this depends on factors such as Supercharging regularly or the mileage and age of the Battery. Your Model X will inform you in the unlikely event a hardware issue is causing excessive Battery or range degradation.

The power meter on the instrument panel provides feedback on energy usage.

You can also display the Energy app to view real-time and projected energy usage (see [Energy App on page 87](#)). With this feedback, you can become familiar with how driving habits and environmental conditions impact how much energy Model X is using.



## Range Assurance

The driving range displayed in Model X is based on estimated remaining battery energy and EPA-rated consumption. It does not account for your personal driving patterns or external conditions. The displayed range on the instrument panel may decrease faster than the actual distance driven. To view estimated range based on your recent energy consumption, open the Energy app to display the graph.

Model X helps protect you against running out of energy. Your vehicle continuously monitors its energy level and proximity to known charging locations.



Touch the map's charging icon to toggle between displaying Superchargers only, and displaying all chargers, including destination charging sites, and visited chargers.

When you are at risk of driving beyond the range of known charging locations, the touchscreen displays a message giving you the opportunity to display a list of charging locations that are within range. When you select a charging location from the list, Model X provides navigation instructions and the turn-by-turn direction list displays the predicted amount of energy that will remain when you arrive at the charging destination.

Trip Planner routes you through Supercharger locations to minimize the amount of time you spend charging and driving. To enable, touch **Settings > Navigation > Trip Planner** (see [Trip Planner on page 155](#)).

## Energy App

The Energy app provides a visual representation of your vehicle's real-time and projected energy usage. To use the Energy app, navigate to **Application Launcher > Energy** on the touchscreen. Choose from two types of charts:

- **Consumption:** Display how much energy Model X has consumed over the past 5, 15 or 30 miles (10, 25 or 50 km).

Touch **Instant Range** or **Average Range** to adjust the projected range estimation. Instant Range uses only the latest few data points to estimate the projected range, whereas Average Range uses the past 5, 15 or 30 miles (10, 25 or 50 km) of energy consumption to provide a more accurate projected range.

- **Trip:** You can monitor the amount of energy being used while navigating to a destination. You can track actual usage against the initial prediction. The green line represents the actual usage whereas the gray line represents predicted usage. To change the zoom level, touch the zoom icon located in the top right corner of the chart.

**NOTE:** The Trip chart displays energy usage only if you are currently navigating to a destination.

## Range Mode

Range Mode (if equipped) conserves energy by limiting the power of the climate control system and turns off the signature lights. Turn Range Mode on by touching **Controls > Driving > Range Mode**. When turned on in an All-Wheel Drive vehicle, Range Mode also optimizes torque distribution between the motors to maximize range.

## Saving Energy

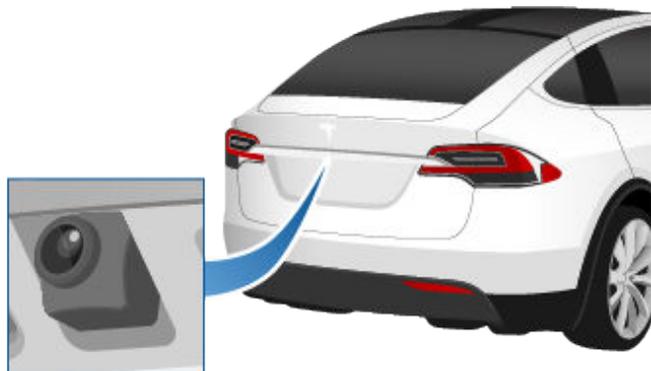
Model X has an energy-saving feature that reduces the amount of energy being consumed when Model X is not in use. On newer vehicles, this feature is automated to provide an optimal level of energy saving. However, on older vehicles, you can touch **Controls > Display > Energy Saving** and choose from the following options:

- **OFF** - Model X automatically shifts to the energy-saving mode only at night (10 pm to 5 am). Idle energy consumption may increase.
- **ON** - Significantly less energy is consumed whenever Model X is not in use. The start-up time of the instrument panel and Bluetooth could be slower.
- **Always Connected** - Preserves cellular connectivity when energy saving is active. This allows the mobile app to connect to Model X quicker, and provides immediate internet access when entering the car. Slightly more energy is consumed.

# Rear View Camera

## Camera Location

Model X is equipped with a rear view camera located above the rear license plate.



Whenever you shift into Reverse, the touchscreen displays the view from the camera. Lines show your driving path based on the position of the steering wheel. These lines adjust as you move the steering wheel.

Model X also displays images from the side cameras. To view these images, simply swipe downward when the view from the rear view camera is displayed.

**NOTE:** You may need to expand the camera window to see the images from the side cameras.

**NOTE:** Visual feedback from the parking sensors also appear on the instrument panel (see [Park Assist on page 79](#)).



To display the view from the rear view cameras at any time, open the app launcher and touch the camera icon.

**WARNING:** Never depend on the cameras to inform you if the area behind you is free of objects and/or people. The cameras may not detect objects or barriers that can potentially cause damage or injury. In addition, several external factors can reduce the performance of the cameras, including a dirty or obstructed lens. Therefore, depending on the cameras to determine if Model X is approaching an obstruction can result in damage to the vehicle and/or objects, and can potentially cause serious injury. Always inspect the area with your own eyes. When reversing, perform shoulder checks and use all mirrors. Use the cameras for guidance purposes only. It is not intended to replace your own direct visual checks and is not a substitute for careful driving.

## Cleaning a Camera

To ensure a clear picture, the camera lens must be clean and free of obstructions. Remove any build-up of dirt or debris by spraying water onto the camera lens with a spray bottle or pressure washer.

**CAUTION:** Do not attempt to remove dirt or debris by wiping an exposed lens with your hands or a cloth. This debris can damage the surface of the lens when rubbed against it during wiping.

**CAUTION:** Do not use chemical-based or abrasive cleaners. Doing so can damage the surface of the lens.

## About Dashcam

**NOTE:** Dashcam is a BETA feature.

In addition to supporting Autopilot features, the cameras can record and store video footage of the surrounding roadway on a USB flash drive. This can be convenient in situations where you want a video recording of a particular incident, such as a collision. You can pause, resume, or save video recordings directly from your vehicle's touchscreen.

**NOTE:** Dashcam only works when Model X is powered on (see [Starting and Powering Off](#) on page 61). Dashcam does not record video when your vehicle is powered off.

## Using Dashcam

Dashcam requires the use of a properly formatted USB flash drive to store and retrieve footage (see [USB Flash Drive Requirements for Videos and Recording](#) on page 167). Once a properly formatted USB flash drive has been inserted into one of your vehicle's front USB ports, a Dashcam icon appears at the top of the touchscreen. Touch the Dashcam icon to control Dashcam:

 **RECORDING.** Touch the Dashcam icon, when Dashcam is paused, to start recording video on the flash drive.

 **PAUSED.** Press and hold the Dashcam icon, when recording, to pause recording. Ensure that Dashcam is paused before removing the flash drive to avoid losing camera footage.

 **SAVED**

**NOTE:** Dashcam automatically begins recording when you insert a properly configured USB flash drive into one of the front USB ports.

## Retrieving Footage

If equipped, you can review Dashcam and Sentry Mode video recordings on your vehicle's touchscreen when Model X is in Park. Touch the Dashcam icon on the touchscreen's status bar and select **Launch Viewer**. Each video, organized by location and timestamp, provides a thumbnail of all video clips. For additional filtering, touch the **Dashcam** or **Sentry** tabs. Touch a thumbnail to view the corresponding video footage from each camera. Pause, rewind, fast forward, and delete video footage as needed.

You can retrieve video footage from the USB flash drive by removing the flash drive from the USB port and using a personal computer or other device to access the files. Navigate to the **TeslaCam** folder.

The **TeslaCam** folder contains three sub-folders:

- **Recent Clips:** The footage in Recent Clips continuously loops in 60-minute cycles whenever the cameras are activated. Therefore, footage is overwritten every hour unless you save it. When an event is recorded, one video is recorded for each of the front, rear (available on vehicles manufactured after approximately February 2018), left, and right cameras.
- **Saved Clips:** Contains all recordings that you have manually saved using Dashcam.
- **Sentry Clips:** Contains the last 10 minutes of footage from all Sentry Mode events that have triggered an Alert or Alarm state. The footage from each event is labelled with a unique timestamp.

**NOTE:** As the USB flash drive runs out of available space, the oldest footage in Sentry Clips is deleted to make room for new footage. Once deleted, you are unable to retrieve them. When the flash drive is full, Sentry Mode and Dashcam can no longer save video footage. To prevent the flash drive from getting full, you must regularly move saved videos to another device, and delete them from the flash drive.

**NOTE:** Dashcam recording is paused when the viewer is open.

**NOTE:** You are responsible for complying with all local laws, regulations, and property restrictions regarding video recordings.

**NOTE:** The cameras do not record audio.

## USB Flash Drive Requirements for Videos and Recording

In some market regions you can purchase recommended USB drives on <http://www.tesla.com> to store video from your vehicle's cameras.

Minimum USB flash drive requirements:

- A **sustained** write speed of at least 4 MB/s. A sustained write speed is different from the peak write speed.
- USB 2.0 compatible. If using a USB 3.0 flash drive, it must be able to support USB 2.0.
- 64 GB of storage or more. Use a flash drive with as much available storage as possible. Video footage can occupy a large amount of space.
- Properly formatted (described below).
- A dedicated flash drive exclusively for saving Sentry Mode recordings.

Although not a comprehensive list, Tesla has tested the following flash drives and confirmed that they meet the requirements for using Dashcam and Sentry Mode:

- Samsung MUF-64AB/AM FIT Plus – 200MB/s USB 3.1 Flash Drive
- Samsung MUF-64AB/AM BAR Plus
- SanDisk Ultra Fit USB 3.1 Flash Drive
- SanDisk MobileMate USB 3.0 microSD Card Reader (also recommended: Samsung PRO Endurance 100MB/s (U1) MicroSDXC Memory Card)

## Formatting a USB Flash Drive

To correctly save and retrieve video footage, Model X requires the USB flash drive to be formatted as exFAT, FAT 32 (for Windows), MS-DOS FAT (for Mac), ext3, or ext4. NTFS is currently not supported. In addition, the USB flash drive must contain a base-level folder called “TeslaCam” (without quotation marks).

You can format a USB flash drive from inside Model X or from a personal computer.

To format a flash drive from inside Model X, simply insert a USB flash drive into a front USB port, and touch **Safety & Security > Format USB Device**. Doing so formats the drive as exFAT and automatically creates a **TeslaCam** folder. The USB flash drive is now ready to record and save video footage.



**CAUTION:** The **Format USB Device** button is available whenever a USB Flash Drive (with one or fewer partitions) is plugged into a front USB port. Choosing **Format USB Device** formats the drive, erasing all existing content. If you have content on a drive that you want to keep, you must move it to a different device before using this feature.

To format a USB flash drive from a personal computer, follow the steps below for your operating system.

### For MacOS:

1. Insert the USB flash drive into your personal computer.
2. Navigate to **Utilities > Disk Utility** (or conduct a Spotlight Search).
3. Select your flash drive in the left menu.
4. Navigate to **Erase** in the top menu ribbon.
5. In the pop-up menu, select the correct format (MS-DOS FAT) and click **Erase**.

**NOTE:** Selecting **Erase** removes all existing content from your flash drive. If you have content that you want to keep, you must move it to a different device before erasing.

6. Once the flash drive is successfully erased, navigate to **Finder** and select your USB flash drive from the left menu. The flash drive should not contain any files.
7. Right-click in the empty space of the flash drive and select **New Folder**. A folder appears in your flash drive space.
8. Right-click on the folder, select **Rename**, and name the folder to “**TeslaCam**” (without quotation marks). Click “Save”. This folder contains all recent and saved clips from Sentry Mode and Dashcam.
9. Properly eject the USB flash drive.

### For Windows:

1. Insert the USB flash drive into your personal computer.
2. Navigate to **File Explorer**.
3. Right-click on your USB flash drive and select “Format...”.
4. In the pop-up menu, under the File System section, select a support format (such as exFAT, FAT 32, etc.).  
**NOTE:** You can also name your USB flash drive (under Volume Label).
5. Check the **Quick format** box and click **Start**.
6. Go back to File Explorer, click on your flash drive, and right-click to create a folder, or select **New Folder** in the top menu.
7. Name the folder “**TeslaCam**” (without quotation marks) and click **Save**. This folder contains all recent and saved clips from Sentry Mode and Dashcam.
8. Properly eject the USB flash drive.

Once you have formatted the USB flash drive and created the **TeslaCam** folder, insert it into a USB port in Model X. Do not use the rear USB ports—they are for charging only. It may take Model X up to 15 seconds to recognize the flash drive. When recognized, icons for Dashcam and Sentry Mode appear at the top of your touchscreen (note that you may need to enable Sentry Mode by touching **Controls > Safety & Security > Sentry Mode**). Model X is ready to record video.

## Save Clips on Driving Event

Once a properly formatted USB flash drive is inserted in one of the vehicle’s front USB ports, you can choose to save Dashcam clips while driving when you honk the horn, automatic braking is applied or a collision is detected by your vehicle. To enable this feature, touch **Controls > Safety & Security > Save Clip on Driving Event > ON** to enable. The most recent ten minutes of footage is saved.

Model X has a rear spoiler designed to improve aerodynamics. If Model X is equipped with the active spoiler, the position of the spoiler can vary depending on the status and speed of Model X:

- When Model X is in Reverse or when driving speed is below 10 mph (16 km/h), the spoiler provides maximum visibility behind Model X.
- When driving speed exceeds 45 mph (72 km/h), the spoiler lowers to the position that provides the most effective aerodynamics.
- When Model X is powered off and locked, the spoiler retracts.

To allow the spoiler to automatically move as described above, touch **Controls > Service > Spoiler Mode > Automatic**. To disable automatic movement of the spoiler and keep it in its extended position, choose the **Extended** setting.

**NOTE:** If the spoiler can not automatically lower or raise, the instrument panel displays an alert. Contact Tesla Service.



# Towing and Accessories

The towing package allows you to tow a trailer with your Model X. It also allows you to carry skis, snowboards, bicycles, etc. by attaching an accessory carrier to the hitch.

## Carrying Accessories

The Model X towing package has a 50 mm ball coupling that can support an accessory carrier.

The ball coupling is designed to support vertical loads of up to 54 kg. When carrying bicycles or other items on the Model X hitch, always check to ensure that the maximum weight is not exceeded. When calculating weight, remember to include the weight of the accessory carrier. For example, assuming the carrier weighs 14 kg, the weight threshold is sufficient for carrying two bicycles weighing approximately 20 kg each, or four bicycles weighing approximately 10 kg each.

 **CAUTION:** The Model X hitch is designed to support up to 54 kg. Exceeding this maximum weight can cause significant damage.

 **CAUTION:** Do not attempt to install a carrier on a Model X that is not equipped with the towing package. Doing so can cause significant damage.

To install and use an accessory carrier, the tow hitch must be connected (see [Connecting the Tow Hitch on page 97](#)). Then follow the instructions provided with your accessory carrier. Observe all regulations and legal requirements in your state/region that apply to carrying accessories.

The Model X towing package includes the wiring necessary for using an accessory carrier equipped with lights (see [Electrical Connections on page 99](#)). The package also includes Trailer Mode software (see [Trailer Mode on page 94](#)).



When you connect an accessory carrier's wiring harness, Model X detects a connection for trailer lights and this indicator illuminates on the instrument panel. Trailer Mode is disabled.

When carrying accessories, periodically confirm that the accessory carrier and its cargo remain secure at all times, and if applicable, that the lights on the accessory carrier are working.

**NOTE:** Go to [www.tesla.com](http://www.tesla.com) to purchase accessories for your Model X. Although third-party products are available, Tesla recommends and supports only Tesla-approved products (see [Parts and Accessories on page 201](#)). The accessory products available for your Model X vary based on market region. Before attempting to install a non-Tesla carrier, review the product information to ensure compatibility.

**NOTE:** When not in use, the hitch should be removed and stored in a dry location to prevent rust and corrosion. Keep the dust cover over the hitch housing to prevent dirt and debris from entering (see [Disconnecting the Tow Hitch on page 99](#)).

 **CAUTION:** A carrier may obscure your view from the rear view mirror, the rear camera(s), and/or the rear ultrasonic sensors. In addition, some Autopilot features may not function as expected.

 **WARNING:** Tesla assumes no responsibility for damage or injuries resulting from installing and using an accessory carrier, for any omissions in the instructions accompanying an accessory carrier, or for your failure to follow the instructions. Damage caused by using an accessory carrier is not covered by the warranty.



## Towing Capacity

The total trailer weight (including all cargo and additional equipment), and the trailer tongue weight, must never exceed the following:

Tires	Maximum Towing Capacity*	Maximum Tongue Weight**
19"***, 20" or 22"	2250 kg	90 kg

\*Tesla recommends a separate braking system on trailers with a loaded weight of over 450 kg. The braking system must be appropriate for the weight of the trailer. Follow the instructions provided by the trailer brake manufacturer to ensure that trailer brakes are properly installed, adjusted, and maintained.

\*\*The tongue weight is the downward force that the weight of the trailer exerts on the hitch. It is the technically permissible maximum mass at the coupling point (90 kg). It must not be less than 4% of the trailer load. Carrying a significant amount of equipment, passengers, or cargo in the tow vehicle can reduce the tongue weight it can handle, which also reduces the maximum towing capacity. Maximum towing capacity is calculated assuming the GVWR (Gross Vehicle Weight Rating) is not exceeded. The GVWR is printed on the Statutory Plate (see [Statutory Plate on page 203](#)).

\*\*\*A Model X with 19" winter tires supports towing ONLY if equipped with these specific tires:

Tire	Studded	Rim Size	Rating (Front/Rear)
Nokian Hakkapeliitta 8	Yes	19"	110 T (190 km/h)
Nokian Hakkapeliitta R2	No	19"	110 R (170 km/h)
Pirelli Sottozero 3	No	19"	110 V (240 km/h)



**WARNING:** Do not use Model X for towing if equipped with 19" winter tires that are not listed above.

## Tire Pressures when Towing

When towing a trailer, tire pressures must be adjusted to accommodate the additional load. Keep tires inflated to the pressures shown below (these pressures override the pressures that are provided on the Tire and Loading information label):

Front Tires	Rear Tires	Cold Tire Inflation Pressure
245/45R19	245/45R19	45 psi (310 kPa)
255/45R20 265/45R20	275/45R20	46 psi (320 kPa)
265/35ZR22	285/35ZR22	50 psi (345 kPa)

**NOTE:** When towing a trailer, the technically permissible maximum mass on the rear axle may be exceeded by no more than 15% and the technically permissible laden mass of the vehicle may be exceeded by no more than 100 kg. In these instances, vehicle speed cannot exceed 100 km/h and the rear tire pressures must be at least 20 kPa above the tire pressure recommended for normal use.

**WARNING:** Check tire pressures using an accurate pressure gauge when tires are cold. Driving one mile (1.6 km) warms the tires sufficiently to affect tire pressures. Parking the vehicle in direct sunlight or in hot weather can also affect tire pressures. If you must check warm tires, expect increased pressures. Do not let air out of warm tires in an attempt to match recommended cold tire pressures. A hot tire at or below the recommended cold tire inflation pressure is dangerously under-inflated.

**WARNING:** Never attempt to tow a trailer when a Model X tire is faulty or has been inflated using a tire repair kit. A temporarily repaired tire is not designed to sustain the towing load. Towing using a faulty or temporarily repaired tire can result in tire failure and loss of vehicle stability.

## Before Towing a Trailer

Before towing a trailer, you must do the following:

- Inflate tires to the cold tire inflation pressure specified in Tire Pressures when Towing.
- Set Suspension to **Standard** height (touch **Controls > Suspension > Standard**).
- Observe all regulations and legal requirements in your state/region that apply to trailer towing. Failure to comply with regulations can compromise your safety.

- Adjust side mirrors to provide a clear rearward view without a significant blind spot.
- Engage **Trailer Mode** (see [Trailer Mode on page 94](#)).

Confirm the following:

- Model X rests horizontally with the trailer attached. If the vehicle is tipped up at the front, and down at the rear, check that you are not exceeding the maximum towing capacity and tongue loads provided in Carrying Capacity.
- All trailer hitch parts and attachments and electrical connectors (including reverse and fog lights, if equipped) are in good condition and are properly connected. If any problems are apparent, do not tow the trailer.
- Trailer lights (brake lights, turn signal lights, and marker lights) are working properly.
- The trailer tongue is securely connected to the hitch ball.
- All cargo is secured.
- Wheel chocks are available.
- The trailer load is evenly distributed such that the trailer tongue weight is approximately 4% of the total trailer weight, without exceeding the maximum tongue weights provided in Carrying Capacity.

**WARNING:** The trailer tongue weight must be approximately 4% of the total trailer weight without exceeding the maximum tongue weights provided in Carrying Capacity. Loads that are balanced over the wheels or heavier in the rear can cause trailer sway, resulting in loss of vehicle control.

**WARNING:** Always ensure that cargo is secured in the trailer and will not shift. Dynamic load shifts can cause loss of vehicle control, resulting in serious injury or death.

## Trailer Mode

Trailer Mode must always be active when towing a trailer. When you connect a trailer's electrical connection, Model X automatically engages Trailer Mode. When you disconnect the trailer's electrical connection, Trailer Mode disengages. To engage or exit Trailer Mode manually, touch **Controls > Driving > Trailer Mode** on the touchscreen. One of the following indicators display on the instrument panel:

Trailer Mode is active.





Model X detects a connection for trailer lights but Trailer Mode is disabled. It is likely that a carrying accessory has been connected.



Model X detects a faulty electrical connection for the trailer lights. Some, or all, trailer lights may not be functioning. Pull over as soon as safety permits and inspect the trailer lights for faulty cabling or connections. If the issues are resolved and the red icon still persists, turn Trailer Mode off and on again.

**NOTE:** In situations where Model X detects a heavy load, it assumes that a trailer is connected and automatically engages Trailer Mode. A message displays on the instrument panel informing you that Trailer Mode has been engaged. When Trailer Mode is entered automatically due to detection of a heavy load, you can change the Trailer Mode setting only by stopping Model X, engaging Park or Neutral, then manually applying the parking brake using the touchscreen (**Controls > Safety & Security > Parking Brake**).

Some Autopilot features (Autosteer, Summon, Lane Assist, etc.), as well as rear parking sensor functionality, may not be available when Trailer Mode is enabled. In addition, some features may operate differently. For example:

- Traffic-Aware Cruise Control increases the following distance from the car in front of you.
- The air suspension system will not make speed-based adjustments from **STANDARD** to **LOW**.
- The air suspension system does not automatically raise ride height based on saved locations.
- Side collision warnings are active but automatic steering interventions are disabled.
- The braking force provided by Automatic Emergency Braking (see [Collision Avoidance Assist on page 135](#)) is significantly limited.

**WARNING:** Do not rely on Model X to detect the trailer and automatically engage Trailer Mode. Always check that Trailer Mode is engaged before towing a trailer.

**WARNING:** Under no circumstances should you exit Trailer Mode when towing a trailer. Doing so can cause serious injury and/or death.

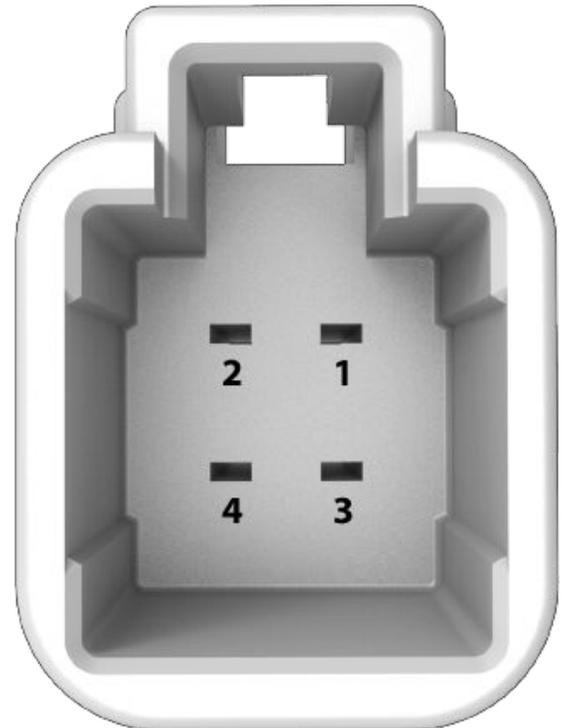
**WARNING:** Do not use the suspension setting to appropriately match the height of the hitch with the height of the trailer.

## Trailer Brakes

When towing a loaded trailer that weighs more than 450 kg, Tesla recommends that the trailer be equipped with its own brake system adequate for the weight of the trailer. Ensure compliance with local regulations. A brake controller must be purchased separately, and the required 4-pin pigtail connector can be ordered from Tesla Service.

Follow these steps to connect a brake controller:

1. Connect the wiring on the brake controller to the appropriate locations on the 4-pin pigtail connector.



1 - Brake control output to trailer

2 - Ground

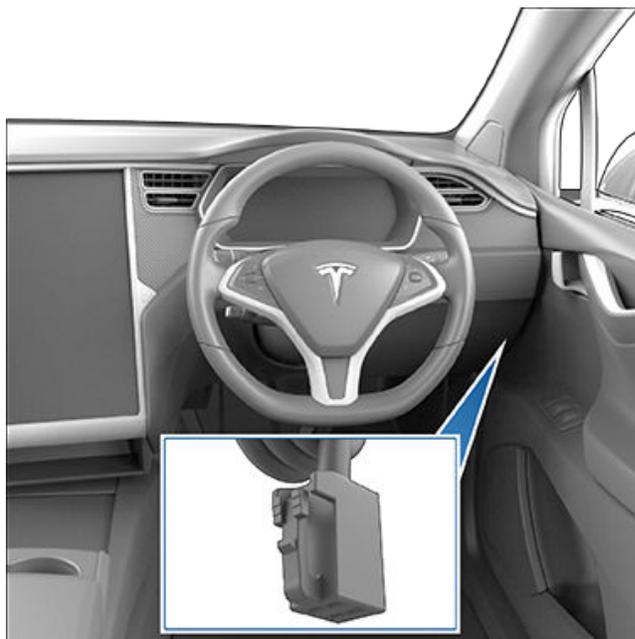
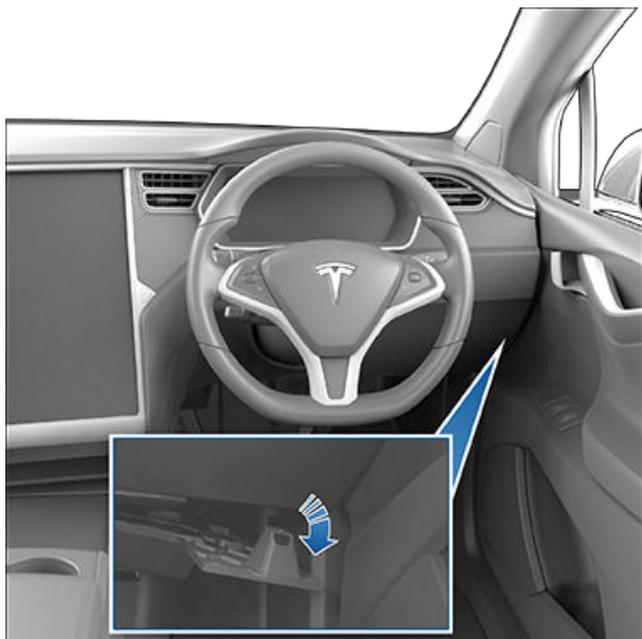
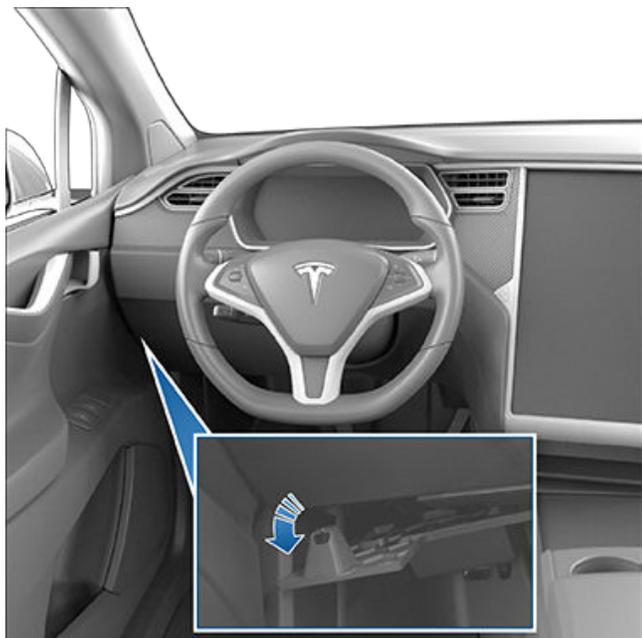
3 - Brake On Signal

4 - 12V Power (20A)

2. Remove the cover located under the dashboard in the driver's side foot well.



## Towing and Accessories



3. Peel back the carpet to expose Model X's 4-pin connector on the wiring harness.

4. Connect the pigtail connector to the vehicle wiring connector.

**⚠ WARNING:** Towing increases your stopping distance, even when the trailer is equipped with its own braking system. When towing, increase your following distance and avoid situations that could potentially cause heavy braking. Failure to do so can result in a collision.



- ⚠ WARNING:** Observe all regulations and legal requirements in your regional and national jurisdictions that apply specifically to trailer towing and brake requirements. Many regions require a breakaway switch, located on the tongue of the trailer, to activate the trailer brakes in the event that the trailer separates from the vehicle. Failure to comply with regulations can compromise your safety.
- ⚠ WARNING:** Follow the instructions provided by the trailer brake manufacturer to ensure that trailer brakes are properly installed, adjusted, and maintained. Tesla is not responsible for damages caused by incorrect installation of trailer braking systems.
- ⚠ WARNING:** Never attempt to connect trailer brakes directly to the vehicle braking system. Doing so can cause damage to the vehicle and the trailer, and can cause the braking system to malfunction, resulting in serious injury or death.

## Towing Guidelines

Model X is designed primarily as a passenger-carrying vehicle. Towing a trailer puts additional load on the motor(s), drive train, brakes, tires, and suspension and significantly decreases range. If you decide to tow a trailer, proceed with caution and follow these general guidelines:

- Reduce your driving speed and avoid sudden maneuvers. Keep in mind that when towing a trailer, steering, stability, turning radius, stopping distance and braking performance are different when compared to driving without a trailer.
- Increase your following distance by maintaining at least twice the distance from a vehicle ahead. This helps to avoid situations that require heavy braking. Sudden braking may result in skidding or jack-knifing, and loss of control.
- Avoid sharp turns. Sharp turns can cause the trailer to contact the vehicle and cause damage. Keep in mind that the trailer wheels are closer to the inside of the turn than the vehicle's wheels. Therefore, make wider turns to prevent the trailer from hitting curbs, road signs, trees or other objects.
- Periodically check the trailer lights and turn signals to confirm that bulbs are still working. When towing a trailer, the turn signal arrows on the vehicle instrument cluster flash as normal, even if the bulbs on the trailer are burned out.
- Periodically confirm the cargo is secure.
- Periodically confirm the trailer brakes are working.
- Avoid parking on a grade (see [Parking with a Trailer on page 97](#)).
- Regularly confirm that all towing components are securely tightened.

## Parking with a Trailer

Whenever possible, avoid parking on a grade. However, if parking on a grade is absolutely necessary, place wheel chocks under the trailer wheels:

- One person presses and holds the brake pedal.
- A second person places the wheel chocks under the wheels on the downgrade side of the vehicle's tires.
- When the chocks are in place, release the brake pedal and ensure the chocks hold the weight of the vehicle and trailer.

**NOTE:** When testing chocks, ensure that Vehicle Hold (see [Vehicle Hold on page 81](#)) is not engaged. If Vehicle Hold is braking Model X, the Vehicle Hold indicator light displays on the instrument panel. To disengage Vehicle Hold, press and release the brake pedal.

- Place the vehicle in Park.

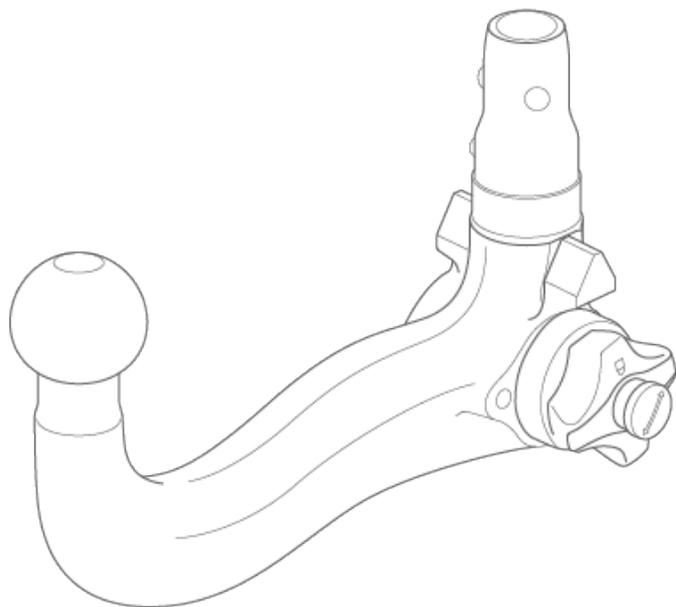
- ⚠ WARNING:** If parking on a grade is necessary, always ensure that all trailer wheels have been securely chocked. Failure to do so can result in serious damage, injury, or death.

## Trailer Sway Mitigation

When trailer sway (if equipped) is detected, the Model X electronic stability control system attempts to apply the appropriate amount of braking to minimize trailer sway. The instrument panel briefly displays the traction control system indicator. Pressing the brake pedal when the system is actively braking to mitigate trailer sway does not cancel this automatic braking.

## Connecting the Tow Hitch

The Model X towing package includes a weight-carrying hitch with a 50 mm ball coupling. When not in use, the hitch should be removed and stored in a dry location to prevent rust and corrosion. Keep the dust cover over the hitch housing to prevent dirt and debris from entering.



**⚠ WARNING:** You must use the Model X trailer hitch when towing a trailer. Never attempt to attach a different type of trailer hitch.

**NOTE:** Always attach safety chains when towing. Cross the chains under the trailer tongue and attach to the trailer eyelets to ensure the security of the trailer load.

**NOTE:** The maximum permissible rear overhang for the coupling point is 47 inches (1186 mm).

**NOTE:** The trailer hitch assembly is attached to the body of the vehicle with 8 nuts.

2. Insert the key into the locking cylinder on the hitch, and turn the cylinder so the top of the key is aligned with the “unlocked” position.
3. Pull the locking cylinder out of the adapter approximately 1/8" (0.5 cm), and turn clockwise until the red marking on the cylinder aligns with the white dot.



To install the trailer hitch:

1. Remove the dust cover from the hitch housing.

**⚠ WARNING:** Be careful when turning the locking cylinder. If it does not lock into the “Open Position”, it automatically retracts into its original “Closed Position” and can pinch your fingers.

4. Firmly grasp the hitch from the bottom and align the triangular-shaped guides at the sides of the hitch with the corresponding cutouts in the hitch housing.



**NOTE:** Do not grasp the locking cylinder because it needs to rotate freely.

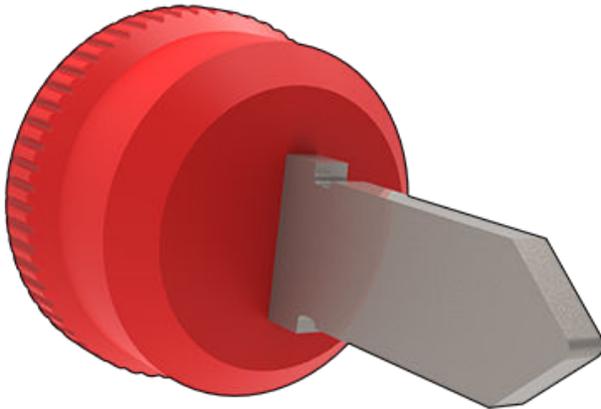
5. Push the hitch into the hitch housing until the locking cylinder rotates approximately 120° counter-clockwise and automatically locks into the "Closed Position". The green area on the locking cylinder (above the white arrow) aligns with the white dot on the housing.
6. Visually check to confirm that the hitch is fully inserted into the housing. Try pulling down on the hitch. The hitch should not drop when you pull down.

**NOTE:** If the hitch does not lock into the housing, it falls out when you pull down on it.

7. Turn the key so the arrows align with the "locked" marking on the locking cylinder.
8. Remove the key and store it in a safe place (preferably inside the vehicle).

**NOTE:** The key can be removed only if the hitch is locked. This indicates a proper connection. Do not use the hitch if the key is not removed.

**NOTE:** Tesla recommends making a note of the key code. You need this code if you lose the keys and need to order a replacement.



9. Close the dust cover to prevent dirt and debris from entering the lock. For newer version with push clips, reattach the dust cover, snap it in place and open the push clips before pushing them in.

**NOTE:** To maintain the hitch, regularly grease its surfaces with non-resinous grease.

## Disconnecting the Tow Hitch

After towing, remove the hitch:

1. Insert the key and turn to align the top of the key with the "unlocked" position.

2. While firmly holding the bottom of the hitch (to prevent it from dropping to the ground), pull the locking cylinder out approximately 1/8" (0.5 cm), and turn it clockwise until the red marking on the locking cylinder aligns with the white dot. At this point, the locking cylinder is locked in the "open" and the hitch drops out of the housing.

**⚠ WARNING:** Be careful when turning the locking cylinder. If it does not lock into the "Open Position", it automatically retracts into its original "closed" position and can pinch your fingers.

3. Reinstall the dust cover on the hitch housing to prevent dirt from accumulating inside the housing.
4. Close the dust cover on the hitch's locking cylinder and store the hitch in a secure location.

## Electrical Connections

Regulations require all trailers to be equipped with tail lights, brake lights, side marker lights, and turn signals. To provide power for trailer lighting, a built-in 13-pin wiring connector is provided near the hitch support's wiring plugs from most types of trailers.



1. Left Turn Signal (Yellow)
2. Rear Fog (Blue)
3. Ground for Pins 1-8 (White)
4. Right Turn Signal (Green)
5. Right Tail Lamp (Brown)
6. Stop Lamps (Red)
7. Left Tail Lamp (Black)



## Towing and Accessories

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8. Reverse Lamps (Pink)
9. 12V Power - Permanent (Orange)
10. 12V Power - Switched/Ignition (Grey)
11. Ground for Pin 10 (Black/White)
12. Trailer Brake Control Output (Light Grey)
13. Ground for Pin 9 (Red/White)

**NOTE:** All pins have 12V power.

**NOTE:** It is the driver's responsibility to ensure that all electrical connections are working and all trailer lights are operating before and during towing. You must perform manual checks.

**NOTE:** Loss of trailer lights when towing may be the result of a fault in the trailer wiring or excessive power consumption by the lights connected to the trailer output(s). When this occurs, a red Trailer Mode icon appears on the touchscreen. Fix any issues with the wiring and/or reduce the number of lights connected to the trailer output(s), then toggle Trailer Mode off and on again.

**NOTE:** If a trailer fog light is detected, Model X disables its rear fog light (if equipped).

Plugging trailer wiring into the Model X electrical connector automatically engages Trailer Mode (see [Trailer Mode on page 94](#)).

 **WARNING:** Use only the electrical connection designed by Tesla. Do not attempt to directly splice or attempt to connect a trailer's electrical wiring using any other method. Doing so can damage the vehicle electrical system and cause malfunctions.

 **CAUTION:** Always ensure that the trailer electrical cable does not contact or drag on the ground and there is enough slack in the cable to allow for turns.

### Impact on Range

Towing a trailer and carrying accessories increases vehicle weight and drag. As a result, driving range can decrease significantly. Although Trip Planner attempts to adjust estimates based on Trailer Mode, actual energy consumption may vary. Plan trip length and charging destinations accordingly.



To ensure that Model X provides you with the best ownership experience possible in harsh cold weather conditions, follow these best practices.

## Before Driving

When snow and ice accumulate on your vehicle, moving parts, such as the door handles, windows, mirrors, and wipers can freeze in place. For these reasons, and to achieve maximum range and performance, it is helpful to warm the cabin and Battery before you leave. There are several ways to do so:

- Touch **Schedule**, available on both the charging and climate control screens, to set a time when you want your vehicle to be ready to drive (see [Scheduled Charging and Scheduled Departure on page 183](#)).
- On the mobile app, navigate to **Climate > Turn On Climate** and set to **HI** (or customize the temperature at which you want to heat the cabin). The Battery also warms as needed.
- On the mobile app, navigate to **Climate > Defrost** to melt snow, ice, and frost on the windshield, driver and passenger windows, mirrors. The Battery also warms as needed.

**NOTE:** Tesla recommends activating climate settings at least 30-45 minutes before departure (see [Climate Controls on page 147](#)). Preconditioning times depend on outside temperature and other factors.

**NOTE:** In extremely cold weather or icy conditions, it is possible that your charge port latch may freeze in place. In cases where you cannot remove or insert the charge cable, or the vehicle is not Supercharging due to the latch being frozen in place, use your Tesla mobile app to precondition on **HI** for approximately 30-45 minutes (you must use your mobile app to precondition; setting your climate to **HI** using the touchscreen is not effective). This can help thaw ice on the charge port latch so the charge cable can be removed or inserted.

**NOTE:** Warming the Battery using Scheduled Departure or the mobile app before driving can also reduce charging time at a Supercharger or third party fast charger, especially if the Supercharger or third party fast charger is close enough that Trip Planner does not have sufficient time to precondition the Battery (see [Warming the Battery Before Supercharging on page 102](#)).

## Windows

- On the mobile app, navigate to **Climate > Defrost** as mentioned previously.
- Use the mobile app to schedule a service appointment for Tesla to provide hydrophobic coating to your windows for a nominal fee.

## Mirrors

If ice buildup is expected when parking, turn off **Auto-Fold Mirrors**. Touch **Controls > Vehicle > Mirrors > Auto-Fold**. Ice can prevent exterior side mirrors from folding or unfolding.

**NOTE:** Side mirrors automatically heat as needed during preconditioning, or when the rear defroster is turned on.

## Wipers

If you expect snow or ice to build up when parked, touch **Controls > Service > Wiper Service Mode > ON**. This raises wipers against the windshield so they can defrost when the windshield defrosts (see [Wipers and Washers on page 73](#)).

## Winter Tires and Tire Chains

- Use winter tires to increase traction in snowy or icy conditions. You can purchase winter tires on <http://www.tesla.com> (see [Seasonal Tire Types on page 191](#)).
- Tire chains provide additional traction when driving in snowy or icy conditions. Check local regulations to determine if tire chains are recommended or required during winter months. See [Using Tire Chains on page 191](#) for more information.

## While Driving

Cold weather can increase energy consumption because more power is required for driving, cabin and Battery heating. Follow these suggestions to reduce energy consumption:

- Use seat heaters to keep warm. Seat heaters use less energy than the cabin heater. Lowering the cabin temperature and using seat heaters reduces energy consumption (see [Climate Controls on page 147](#)).
- Slow down your driving and avoid frequent and rapid acceleration.
- Turn on Range Mode (if equipped) to automatically limit the power that the climate control system uses to maintain the temperature of the Battery and the cabin area. Range Mode also turns off signature lights (if equipped) and adjusts the front and rear motor torque split to maximize range (see [Getting Maximum Range on page 86](#)).

## Regenerative Braking

Regenerative braking can be limited if the Battery is too cold. As you continue to drive, the Battery warms up and regenerative power increases (see [Regenerative Braking on page 75](#)).



# Cold Weather Best Practices

**NOTE:** Limited regenerative braking can be avoided if you allow enough time to precondition your vehicle or if you use **Schedule** to precondition Model X before your departure time (see [Scheduled Charging and Scheduled Departure on page 183](#)).

## Blue Snowflake Icon



A blue snowflake icon appears on your instrument panel when some of the stored energy in the Battery is unavailable because the Battery is cold. This portion of unavailable energy displays in blue on the Battery meter. Regenerative braking, acceleration, and charging rates may be limited. The snowflake icon no longer displays when the Battery is sufficiently warmed.

## Warming the Battery Before Supercharging

By using Trip Planner (see [Trip Planner on page 155](#)) to navigate to a Supercharger, Model X pre-heats the Battery to ensure when you arrive at the Supercharger, the Battery temperature is optimal and ready to charge. This reduces the amount of time it takes to charge.

**NOTE:** Tesla recommends using Trip Planner to navigate to a Supercharger for at least 30-45 minutes before arrival to ensure optimal Battery temperature and charging conditions. If the drive to the Supercharger is less than 30-45 minutes, consider preconditioning the Battery prior to driving (see [Before Driving on page 101](#)).

## Autopilot

To ensure optimal Autopilot performance, keep the sensors and radar free of snow, ice, mud, and dirt (see [About Autopilot on page 103](#)).

## After Driving

Leave Model X plugged in when not in use. This uses the charging system, rather than the Battery itself, to keep the Battery warm (see [Battery Information on page 179](#)).

## Scheduled Departure

When parked, plug in Model X and use the **Schedule** settings, available on both the charging and climate control screens, to set a time when you want to precondition Model X (see [Scheduled Charging and Scheduled Departure on page 183](#)). Your vehicle determines the appropriate time to begin charging so that charging is complete during off-peak hours and the cabin and Battery are warm by your set departure time. For more information, see [Scheduled Charging and Scheduled Departure on page 183](#).

## Charge Port

- If your charge port latch freezes in place and a charging cable becomes stuck in the charge port, try manually releasing the charge cable. See [Manually Releasing Charge Cable on page 181](#).
- Use the mobile app to precondition your vehicle on **HI** to help thaw ice on the charge port latch so that the charge cable can be removed or inserted (see [Mobile App on page 174](#)).

**NOTE:** You can also prevent the occurrence of a charge port latch freezing in place by using the **Schedule** settings, available on both the charging and climate control screens, to set a departure time and precondition Model X before that time (see [Scheduled Charging and Scheduled Departure on page 183](#)).

**NOTE:** If your charge port latch is frozen in place, it may not lock the charging cable in place when inserted, but it can still charge at a slow AC rate even if the latch is not engaged.

## Storage

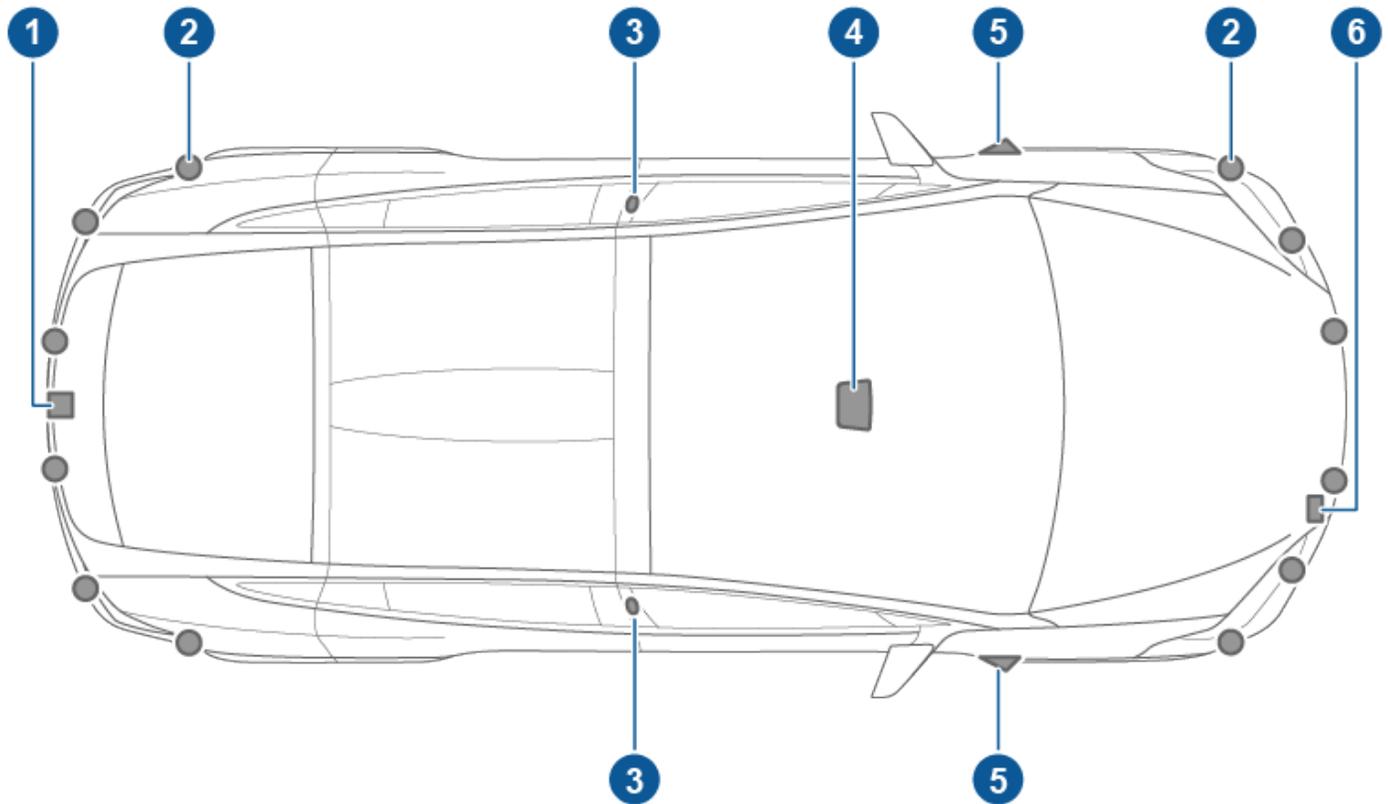
If you leave Model X parked for an extended period of time, plug it into a charger to prevent normal range loss and to keep the Battery at an optimal temperature. Your vehicle is safe to stay plugged in for any length of time.

When not in use, Model X enters a sleep mode to conserve energy. Reduce the number of times you check your vehicle's status on the mobile app, as this automatically wakes up your vehicle and starts normal energy consumption.



## How It Works

A Tesla vehicle equipped with Autopilot features includes the following components that actively monitor the surrounding area:



1. A camera is mounted above the rear license plate.
2. Ultrasonic sensors are located in the front and rear bumpers.
3. A camera is mounted in each door pillar.
4. Three cameras are mounted to the windshield above the rear view mirror.
5. A camera is mounted to each front fender.
6. Radar is mounted behind the front bumper.

Model X is also equipped with high precision electronically-assisted braking and steering systems.

**NOTE:** Ensure all cameras and sensors are clean before each drive. See [Cleaning Cameras and Sensors](#) on page 105 for more information. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect Autopilot performance.

## Features

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with all Autopilot features listed below, or a feature may not operate exactly as described.

These Autopilot features are designed to increase your safety:

- Lane Assist (see [Lane Assist on page 132](#))
- Collision Avoidance Assist (see [Collision Avoidance Assist on page 135](#))
- Speed Assist (see [Speed Assist on page 138](#))
- Auto High Beam (see [High Beam Headlights on page 65](#))

These Autopilot convenience features are designed to reduce driver workload:

- Traffic-Aware Cruise Control (see [Traffic-Aware Cruise Control on page 106](#))
- Autosteer (see [Autosteer on page 112](#))
- Auto Lane Change (see [Auto Lane Change on page 114](#))
- Autopark (see [Autopark on page 125](#))
- Summon (see [Summon on page 127](#))
- Smart Summon (see [Smart Summon on page 129](#))
- Navigate on Autopilot (see [Navigate on Autopilot on page 116](#))
- Stop Light and Stop Sign Warning (see [Stop Light and Stop Sign Warning on page 115](#))
- Traffic Light and Stop Sign Control (see [Traffic Light and Stop Sign Control on page 118](#))

You can enable/disable some of these features and in some cases, control how they work. To access settings, touch **Controls** > **Autopilot**.

## Drive to Calibrate Cameras

Model X must maneuver with precision when Autopilot features are being used. Therefore, before some features can be used for the first time or after some types of service repairs, cameras must complete a self-calibration process. For your convenience, the instrument panel displays a progress indicator.

When calibration is complete, Autopilot features are available for use. Calibration typically completes after driving 20-25 miles (32-40 km), but the distance varies depending on road and environmental conditions. For example, calibration completes quicker when driving on a straight road with multiple lanes, such as a freeway or highway, with highly-visible lane markings (in the driving lane as well as the adjacent lanes). Contact Tesla only if

your Model X has not completed the calibration process after driving 100 miles (160 km) in the described conditions.

**NOTE:** The self-calibration drive process is only applicable to Model X vehicles built after approximately October 12, 2016.

**NOTE:** To calibrate, cameras require highly-visible lane markings in both the driving lane and adjacent lanes (at least two lanes over on each side of the vehicle). For best results, drive in the middle lane of a freeway or highway (ideally with at least five lanes) that has clear lane markings and minimal traffic.

**NOTE:** If you attempt to use a feature that is not available until the calibration process is complete, the feature is disabled and the instrument panel displays a message.

**NOTE:** Model X must repeat the calibration process if the cameras are serviced by Tesla, and in some cases, after a software update.

**NOTE:** If a camera has shifted from its calibrated position (for example, the camera or windshield was replaced), you must clear the calibration. To do so, touch **Controls** > **Service** > **Camera Calibration** > **Clear Calibration**. When the calibration is cleared, Model X repeats the calibration process.

## Limitations

Many factors can impact the performance of Autopilot components, causing them to be unable to function as intended. These include (but are not limited to):

- Poor visibility (due to heavy rain, snow, fog, etc.).
- Bright light (due to oncoming headlights, direct sunlight, etc.).
- Damage or obstructions caused by mud, ice, snow, etc.
- Interference or obstruction by object(s) mounted onto the vehicle (such as a bike rack).
- Obstruction caused by applying excessive paint or adhesive products (such as wraps, stickers, rubber coating, etc.) onto the vehicle.
- Narrow or winding roads.
- A damaged or misaligned body panel.
- Use of gray or aftermarket glass.
- Interference from other equipment that generates ultrasonic waves.
- Extremely hot or cold temperatures.



**CAUTION:** If a windshield replacement is needed, take your vehicle to Tesla Service. This ensures appropriate handling and mounting of the camera(s). Failure to do so can cause one or more Autopilot features to malfunction.



-  **WARNING:** The list above does not represent an exhaustive list of situations that may interfere with proper operation of Autopilot components. Never depend on these components to keep you safe. It is the driver's responsibility to stay alert, drive safely, and be in control of the vehicle at all times.
-  **WARNING:** Advanced safety features may not be available during the calibration period.
-  **WARNING:** Re-calibrating the cameras or sensors on the touchscreen is not a substitute for checking the physical positioning and condition of these components. Incorrectly calibrated or positioned cameras and sensors may limit or disable the use of safety features.

## Cleaning Cameras and Sensors

To ensure the various Autopilot components can provide information that is as accurate as possible, keep them clean and free of obstructions, condensation, or damage (see [Cleaning on page 193](#)).

Condensation can form inside the camera enclosures, especially if you park your vehicle outside in cold or wet conditions. The instrument cluster may display an alert stating that a camera is blocked and that some or all Autopilot features may be temporarily restricted until the camera vision is clear. To proactively dry the condensation, precondition the cabin by setting it to a warm temperature, turning the windshield defroster on, and directing the front air vents toward the door pillars (see [Mobile App on page 174](#)).

-  **CAUTION:** Do not wipe an exposed lens with your hands or a cloth in an attempt to remove dirt or debris. The debris can damage the surface of the lens when wiped.
-  **CAUTION:** Do not use chemical-based or abrasive cleaners. Doing so can damage surfaces.
-  **CAUTION:** Do not clean an ultrasonic sensor or camera lens with a sharp or abrasive object that can scratch or damage its surface.



# Traffic-Aware Cruise Control

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Traffic-Aware Cruise Control, or the feature may not operate exactly as described. If your vehicle is not equipped, refer to the owner's manual on your vehicle's touchscreen for instructions on how to use Cruise Control.

**NOTE:** Traffic-Aware Cruise Control is a BETA feature.

Traffic-Aware Cruise Control determines when there is a vehicle in front of you in the same lane. If the area in front of Model X is clear, Traffic-Aware Cruise Control maintains a set driving speed. When a vehicle is detected, Traffic-Aware Cruise Control is designed to slow down Model X as needed to maintain a selected time-based distance from the vehicle in front, up to the set speed. Traffic-Aware Cruise Control does not eliminate the need to watch the road in front of you and to manually apply the brakes when needed.

Traffic-Aware Cruise Control is primarily intended for driving on dry, straight roads, such as highways and freeways.

 **CAUTION:** Ensure all cameras and sensors are clean before each drive. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect Autopilot performance.

 **WARNING:** Traffic-Aware Cruise Control is designed for your driving comfort and convenience and is not a collision warning or avoidance system. It is your responsibility to stay alert, drive safely, and be in control of the vehicle at all times. Never depend on Traffic-Aware Cruise Control to adequately slow down Model X. Always watch the road in front of you and be prepared to take corrective action at all times. Failure to do so can result in serious injury or death.

 **WARNING:** Although Traffic-Aware Cruise Control is capable of detecting pedestrians and cyclists, never depend on Traffic-Aware Cruise Control to adequately slow Model X down for them. Always watch the road in front of you and be prepared to take corrective action at all times. Failure to do so can result in serious injury or death.

 **WARNING:** Do not use Traffic-Aware Cruise Control on winding roads with sharp curves, on icy or slippery road surfaces, or when weather conditions (such as heavy rain, snow, fog, etc.) make it inappropriate to drive at a consistent speed. Traffic-Aware Cruise Control does not adapt driving speed based on road and driving conditions.

## To Use Traffic-Aware Cruise Control

To initiate Traffic-Aware Cruise Control when no vehicle is detected ahead of you, you must be driving at least 18 mph (30 km/h), unless certain vehicle and environmental conditions are met, in which case, you may be able to initiate it at lower speeds. If a vehicle is detected ahead of you, you can initiate Traffic-Aware Cruise Control at any speed, even when stationary, provided Model X is at least 5 feet (150 cm) behind the detected vehicle and certain vehicle and environmental conditions are met.

**NOTE:** The maximum cruising speed is 90 mph (150 km/h). It is the driver's responsibility to cruise at a safe speed based on road conditions and speed limits.



When Traffic-Aware Cruise Control is available but not engaged and cruising at a specified set speed, the instrument panel displays a gray speedometer icon next to your current driving speed. The number shown in gray represents the cruising speed that will be set when you engage Traffic-Aware Cruise Control.

**NOTE:** On roads where the map data determines that a conditional speed limit exists (for example, a speed limit based on time of day or weather conditions), a second speed limit icon displays below the first one. It is the driver's responsibility to determine whether the conditional speed limit is currently in effect and if so, adjust the driving speed accordingly (see [Changing the Cruising Speed on page 107](#)).



When Traffic-Aware Cruise Control is actively cruising at a set cruising speed, the icon turns blue and displays the set cruising speed.

1. [Optional] If you choose to engage Traffic-Aware Cruise Control at the currently detected speed limit, you can specify an offset. Touch **Controls** > **Autopilot** > **Set Speed Offset**. You can choose a **Fixed** offset, in which the cruising speed adjusts by a specific number of mph (km/h) on all roads, or a **Percentage** offset, in which the cruising speed is adjusted as a percentage of the road's detected speed limit. If you pull the Autopilot stalk toward you when you are already driving faster than the speed limit, the set speed adjusts to your current driving speed instead of the speed limit. If you move the Autopilot stalk up or down when cruising at the speed limit, your set speed changes to your current driving speed.
2. When available, you can engage Traffic-Aware Cruise Control to match the speed limit or your current speed. Choose:



- To engage Traffic-Aware Cruise Control *at your current driving speed*, move the Autopilot stalk up or down once and release the accelerator pedal to allow Traffic-Aware Cruise Control to maintain the cruising speed.
- To engage Traffic-Aware Cruise Control *at the currently detected speed limit*, pull the Autopilot stalk toward you once and release the accelerator pedal to allow Traffic-Aware Cruise Control to maintain the cruising speed.

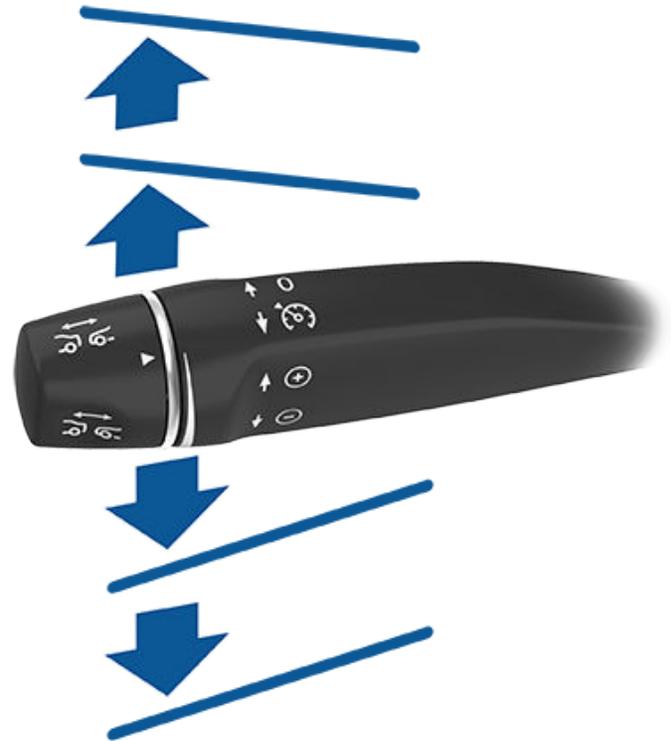
**NOTE:** Double-pulling the Autopilot stalk toward you engages Autosteer (assuming it has been enabled as described in [Autosteer on page 112](#)) in addition to setting the cruising speed.

- WARNING:** When you adjust the cruising speed based on the speed limit, the set cruising speed may not change when the speed limit changes.
- WARNING:** Do not rely on Traffic-Aware Cruise Control or Speed Assist to determine an accurate or appropriate cruising speed. It is the driver's responsibility to cruise at a safe speed based on road conditions and applicable speed limits.

- To change your speed while using Traffic-Aware Cruise Control, you can use the right scroll wheel or the Autopilot stalk. For details, see [Changing the Cruising Speed on page 107](#).
- To cancel Traffic-Aware Cruise Control, push the stalk away from you once or press the brake pedal. See [Canceling and Resuming on page 110](#) for more information.

## Changing the Cruising Speed

To change the set cruising speed while using Traffic-Aware Cruise Control, move the Autopilot stalk up (increase) or down (decrease) until the instrument panel icon displays your desired cruising speed.



To increase/decrease speed by 1 mph (1 km/h), move the stalk up or down to the first position and release. To increase/decrease speed to the closest 5 mph (5 km/h) increment, move the stalk up/down to the second position and release. For example, if you are traveling at 57 mph and you move the stalk up to the second position and release, the speed increases to 60 mph. You can also increase/decrease speed by holding the stalk in the full up/down position and releasing when the icon on the instrument panel displays your desired cruising speed.

You can also pull and hold the Autopilot stalk towards you for approximately half a second to cruise at the speed limit.

**NOTE:** It may take a few seconds for Model X to reach the new cruising speed, assuming Model X is not cruising behind a vehicle that is driving slower than your set speed.

## Cruising at the Set Speed

Traffic-Aware Cruise Control maintains your set cruising speed whenever a vehicle is not detected in front of Model X. When cruising behind a detected vehicle, Traffic-Aware Cruise Control accelerates and decelerates Model X as needed to maintain a chosen following distance (see [Adjust the Following Distance on page 109](#)), up to the set speed.

Traffic-Aware Cruise Control also adjusts the cruising speed when entering and exiting curves.



# Traffic-Aware Cruise Control

You can manually accelerate at any time when cruising at a set speed, but when you release the accelerator, Traffic-Aware Cruise Control resumes cruising at the set speed.

**NOTE:** When Traffic-Aware Cruise Control is actively slowing down Model X to maintain the selected distance from the vehicle ahead, brake lights turn on to alert other road users that you are slowing down. You may notice slight movement of the brake pedal. However, when Traffic-Aware Cruise Control is accelerating Model X, the accelerator pedal does not move.

**WARNING:** Traffic-Aware Cruise Control may occasionally cause Model X to brake when not required or when you are not expecting it. This can be caused by closely following a vehicle ahead, detecting vehicles or objects in adjacent lanes (especially on curves), etc.

**WARNING:** Due to limitations inherent in the onboard GPS (Global Positioning System), you may experience situations in which Traffic-Aware Cruise Control slows down the vehicle, especially near highway exits where a curve is detected and/or you are actively navigating to a destination and not following the route.

**WARNING:** Traffic-Aware Cruise Control cannot detect all objects and, especially in situations when you are driving over 50 mph (80 km/h), may not brake/decelerate when a vehicle or object is only partially in the driving lane or when a vehicle you are following moves out of your driving path and a stationary or slow-moving vehicle or object is in front of you. Always pay attention to the road ahead and stay prepared to take immediate corrective action. Depending on Traffic-Aware Cruise Control to avoid a collision can result in serious injury or death. In addition, Traffic-Aware Cruise Control may react to vehicles or objects that either do not exist or are not in the lane of travel, causing Model X to slow down unnecessarily or inappropriately.

**WARNING:** Traffic-Aware Cruise Control may be unable to provide adequate speed control because of limited braking capability and hills. It can also misjudge the distance from a vehicle ahead. Driving downhill can increase driving speed, causing Model X to exceed your set speed (and potentially the road's speed limit). Never depend on Traffic-Aware Cruise Control to slow down the vehicle enough to prevent a collision. Always keep your eyes on the road when driving and be prepared to take corrective action as needed. Depending on Traffic-Aware Cruise Control to slow the vehicle down enough to prevent a collision can result in serious injury or death.

## Passing Vehicles in Non-Passing Lanes

If traveling 50 mph (80 km/h) or faster, Traffic-Aware Cruise Control requires that you be in a passing lane in order to pass a vehicle. If you are in a non-passing lane (to the right of a vehicle in right-hand traffic, or to the left of a vehicle in left-hand traffic), Traffic-Aware Cruise Control prevents you from passing other vehicles. Instead, Model X slows down to match the vehicle's speed as if it were in the same lane as your vehicle. If you press the accelerator pedal to pass the vehicle, Traffic-Aware Cruise Control allows you to pass vehicles in the non-passing lane until you either change lanes or cancel and resume cruising (it then prevents you from passing vehicles in a non-passing lane again).

**NOTE:** You are responsible for complying with all local laws regarding passing other road users and the utilization of non-passing lanes.

## HOLD State

When following a vehicle, Traffic-Aware Cruise Control remains active at low speeds, even when Model X comes to a full stop. When the vehicle is moving again, Traffic-Aware Cruise Control resumes operating at the set speed. However, under the following circumstances, Traffic-Aware Cruise Control goes into a **HOLD** state, in which case, you need to briefly press the accelerator pedal or pull the Autopilot stalk toward you (see [Canceling and Resuming on page 110](#)) to resume cruising. When the **HOLD** status is active, the instrument panel displays the **HOLD** icon and a message that indicates that you need to resume cruise control. The following circumstances can cause Traffic-Aware Cruise Control to go into the **HOLD** state:

- Model X has been at a standstill for 5 minutes.
- Model X detects a pedestrian (the **HOLD** state may clear when the pedestrian is no longer detected).
- Model X suddenly loses visibility of the vehicle in front of you.
- The ultrasonic sensors detect an obstacle in front of Model X.

## Cruising Near or On Freeway Exits

When cruising near an exit on a controlled access road (such as a highway or freeway) and engaging the turn signal toward the exit, Traffic-Aware Cruise Control assumes you are exiting and begins to slow down the vehicle. If you do not drive onto the exit, Traffic-Aware Cruise Control resumes cruising at the set speed. In a region with right hand traffic, this occurs only when you engage the right turn signal when driving in the right-most lane within 164 feet (50 meters) of an exit.



Likewise in regions with left hand traffic; when engaging the left turn signal when driving in the left-most lane within 164 feet (50 meters) of an exit.

When cruising onto an on-ramp to a controlled access road (such as a highway or freeway), Traffic-Aware Cruise Control automatically adjusts the set cruising speed to the speed limit of the highway, plus any offset you have specified (see [Speed Assist on page 138](#)).

**NOTE:** The onboard Global Positioning System (GPS) determines if you are driving in a region with right or left hand traffic. In situations where GPS data is unavailable (for example, if there is inadequate signal), engaging the turn signal near an exit does not cause Traffic-Aware Cruise Control to slow down Model X.

When enabled while on a highway interchange or off-ramp in certain regions, Traffic-Aware Cruise Control may reduce your set speed in 5 mph (5 km/h) increments – to as slow as 25 mph (40 km/h) – to better match the reported speeds of other Tesla vehicles that have driven at that specific location. To override this and continue cruising at your set speed, tap the accelerator pedal or move the Autopilot stalk. The new set speed is maintained for the duration of the interchange or off-ramp (unless you override it or cancel Traffic-Aware Cruise Control). After the interchange or off-ramp, the set speed may revert or change as necessary based on the new location. For example, if you merged onto a different highway, the set speed reverts back to the set speed that was in use before driving on the interchange.

**⚠ WARNING:** In some cases (such as having insufficient data), Traffic-Aware Cruise Control may not automatically reduce the set speed on the highway interchange or off-ramp. Do not rely on Traffic-Aware Cruise Control to determine an appropriate driving speed. Tesla recommends driving at a speed that is safe for road conditions and within posted speed limits.

## Adjust the Following Distance

To adjust the following distance you want to maintain between Model X and a vehicle traveling ahead of you, rotate the Autopilot stalk. Choose a setting from 1 (the closest following distance) to 7 (the longest following distance). Each setting corresponds to a time-based distance that represents how long it takes for Model X, from its current location, to reach the location of the rear bumper of the vehicle ahead of you.



As you rotate the Autopilot stalk, the instrument panel displays the current setting. Release the stalk when the desired setting is displayed.



**NOTE:** Your setting is retained until you manually change it.

**⚠ WARNING:** It is the driver's responsibility to determine and maintain a safe following distance at all times. Do not rely on Traffic-Aware Cruise Control to maintain an accurate or appropriate following distance.

**⚠ WARNING:** Never depend on Traffic-Aware Cruise Control to adequately slow down Model X to avoid a collision. Always watch the road in front of you and stay prepared to take immediate corrective action.

## Overtake Acceleration

When following a vehicle with Traffic-Aware Cruise Control active, engaging the turn signal (to indicate a move into the passing lane) accelerates Model X towards the vehicle ahead. By momentarily holding the turn signal stalk up or down, you can quickly accelerate up to your set speed without having to press the accelerator pedal. The turn signal causes acceleration only when all of the following conditions are met:

- Traffic-Aware Cruise Control is operating and detects a vehicle in front of you.
- No obstacles or vehicles are detected in the target lane.
- Model X is traveling below the set speed, but over 45 mph (72 km/h).

Overtake Acceleration is intended as an aid when passing a vehicle ahead of you. When the turn signal is engaged, Traffic-Aware Cruise Control continues to maintain distance from the vehicle ahead, but allows you to drive slightly closer than your selected distance.

Acceleration cancels when one of the conditions happen:

- You reach your set cruising speed.
- Changing lanes takes too long.
- Model X gets too close to the vehicle ahead.

OR



# Traffic-Aware Cruise Control

- You disengage the turn signal.

**NOTE:** Overtake Acceleration occurs when you fully engage the turn signal, or you . When you release the turn signal, Model X stops accelerating (in the same way as when you release the accelerator pedal) and resumes the set speed.

**WARNING:** Overtake Acceleration can cancel for many unforeseen reasons in addition to those listed above (for example, lack of GPS data). Stay alert and never depend on Overtake Acceleration to increase your driving speed.

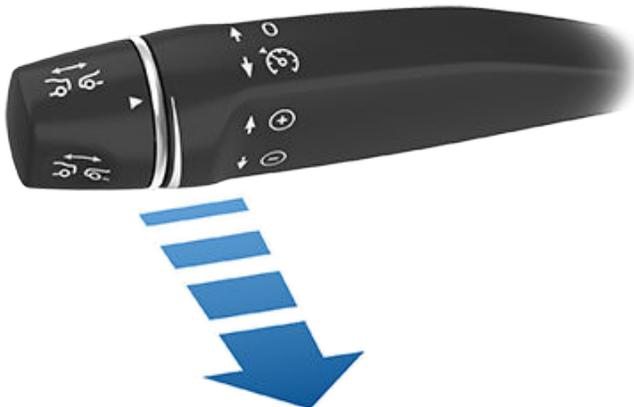
**WARNING:** Overtake Acceleration increases your driving speed whenever the appropriate turn signal is engaged, and accelerates Model X closer to the vehicle ahead. Although Traffic-Aware Cruise Control continues to maintain distance from the vehicle ahead, it is important to be aware that your selected following distance is reduced when Overtake Acceleration is active, particularly in cases where it may not be your intention to overtake the vehicle you are following.

## Canceling and Resuming

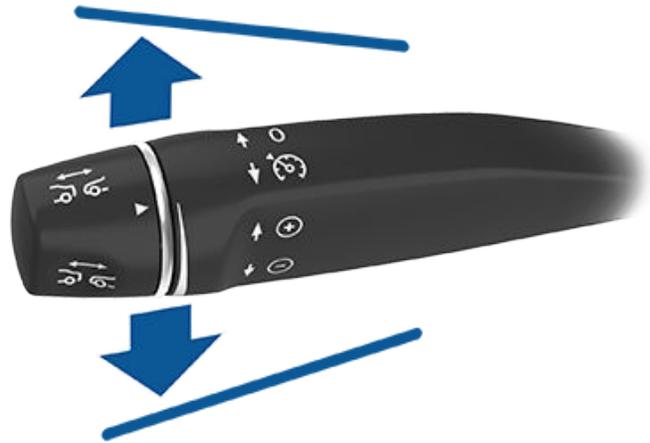
To manually cancel Traffic-Aware Cruise Control, briefly push the Autopilot stalk away from you or press the brake pedal. The speedometer icon on the instrument panel turns gray to indicate that Traffic-Aware Cruise Control is no longer active.



To resume cruising at the previously set speed, briefly pull the Autopilot stalk toward you.



To resume cruising at the current driving speed, move the Autopilot stalk up or down, then release. To resume cruising, press the right scroll button.



**NOTE:** When Traffic-Aware Cruise Control cancels, Model X does not coast. Instead, regenerative braking slows down Model X in the same way as when you move your foot off the accelerator when driving without Traffic-Aware Cruise Control (see [Regenerative Braking](#) on page 75).

**WARNING:** Traffic-Aware Cruise Control cancels, or may not be available, in the following situations:

- You press the brake pedal.
- Your driving speed exceeds the maximum cruising speed of 90 mph (150 km/h).
- You shift Model X into a different gear.
- A door is opened.
- The view from the radar sensor or camera(s) is obstructed. This could be caused by dirt, mud, ice, snow, fog, etc.
- The traction control setting is manually disabled or is repeatedly engaging to prevent wheels from slipping.
- The wheels are spinning while at a standstill.
- The Traffic-Aware Cruise Control system is failing or requires service.

When Traffic-Aware Cruise Control is unavailable or cancels, Model X no longer drives consistently at a set speed and no longer maintains a specified distance from the vehicle ahead.

**WARNING:** Traffic-Aware Cruise Control can cancel unexpectedly at any time for unforeseen reasons. Always watch the road in front of you and stay prepared to take appropriate action. It is the driver's responsibility to be in control of Model X at all times.



## Summary of Cruise Indicators



Traffic-Aware Cruise Control is available but is not actively controlling your speed until you activate it. The number shown in gray is determined by Speed Assist (see [Controlling Speed Assist on page 138](#)).



Traffic-Aware Cruise Control is operating and is either maintaining the set speed (no vehicle in front) or is maintaining a chosen following distance from a vehicle ahead (up to the set speed).



Model X has fully stopped but is in a **HOLD** state. If safe, press the accelerator pedal to resume cruising at the set speed.

## Limitations

Traffic-Aware Cruise Control is particularly unlikely to operate as intended in the following types of situations:

- The road has sharp curves.
- Visibility is poor (due to heavy rain, snow, fog, etc.).
- Bright light (such as from oncoming headlights or direct sunlight) is interfering with the view of the camera(s).
- The radar sensor is obstructed (dirty, covered, etc.).
- The windshield is obstructing the view of the camera(s) (fogged over, dirty, covered by a sticker, etc.).

 **WARNING:** The list above does not represent an exhaustive list of situations that may interfere with proper operation of Traffic-Aware Cruise Control.



# Autosteer

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Autosteer, or the feature may not operate exactly as described.

**NOTE:** Autosteer is a BETA feature.

Autosteer builds upon Traffic-Aware Cruise Control (see [Traffic-Aware Cruise Control on page 106](#)), intelligently keeping Model X in its driving lane when cruising at a set speed. Autosteer also allows you to use the turn signals to move Model X into an adjacent lane (see [Auto Lane Change on page 114](#)). Autosteer detects lane markings and the presence of vehicles and objects to assist you in steering Model X.

**NOTE:** To display more details about the roadway and its surroundings, such as road markings, stop lights, objects (such as trash cans and poles), etc., touch **Controls** > **Autopilot** > **Full Self-Driving Visualization Preview** (if equipped).

**CAUTION:** Ensure all cameras and sensors are clean. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, affect performance.

**WARNING:** Autosteer is a hands-on feature. You must keep your hands on the steering wheel at all times.

**WARNING:** Autosteer is intended for use on highways and limited-access roads with a fully attentive driver. When using Autosteer, hold the steering wheel and be mindful of road conditions and surrounding traffic. Do not use Autosteer on city streets, in construction zones, or in areas where bicyclists or pedestrians may be present. Never depend on Autosteer to determine an appropriate driving path. Always be prepared to take immediate action. Failure to follow these instructions could cause damage, serious injury or death.

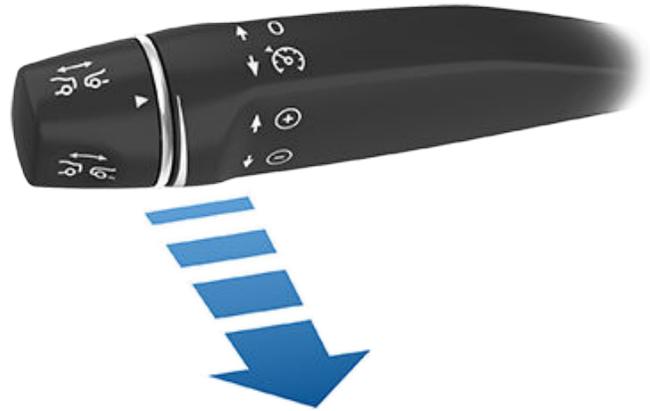
## Operating Autosteer

Before you can operate Autosteer, you must enable it by touching **Controls** > **Autopilot** > **Autosteer (Beta)**.

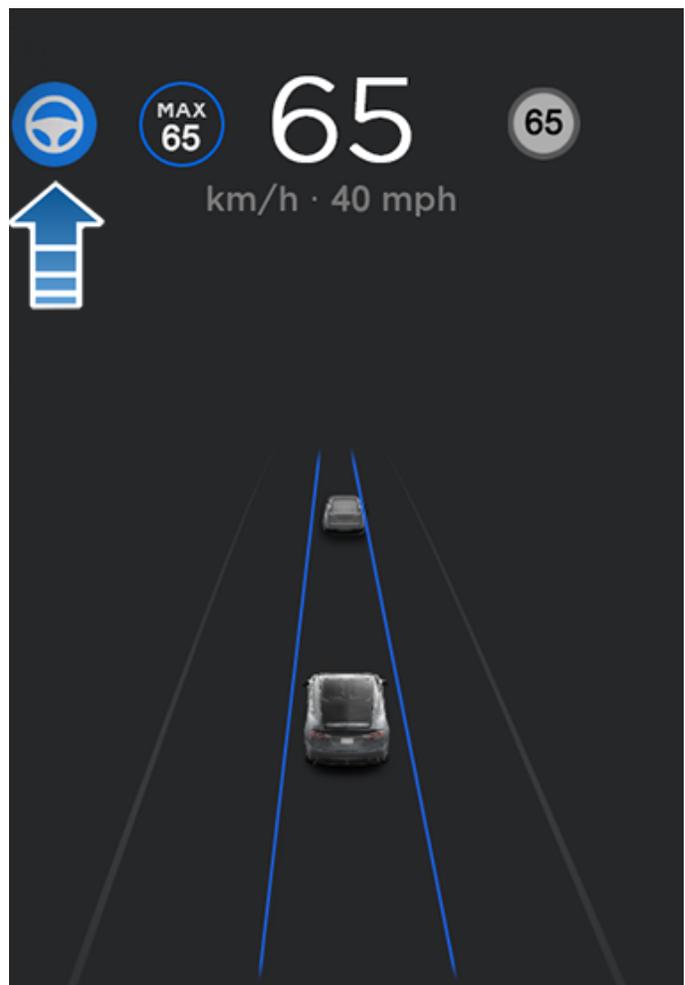


To indicate that Autosteer is available (but not actively steering Model X), the instrument panel displays a gray Autosteer icon beside the driving speed.

To initiate Autosteer, pull the Autopilot stalk toward you twice in quick succession.



Autosteer briefly displays a message on the instrument panel reminding you to pay attention to the road and have your hands on the steering wheel. To indicate that Autosteer is now actively assisting in steering Model X, the instrument panel displays the Autosteer icon in blue. When Autosteer is able to detect lane markings, it also displays the driving lane in blue.



To initiate Autosteer when no vehicle is detected ahead of you, you must be driving at least 18 mph (30 km/h), unless certain vehicle and environmental conditions are met, in which case, you may be able to initiate it at lower speeds. If a vehicle is detected ahead of you, you can

initiate Autosteer at any speed, even when stationary, provided Model X is at least 5 feet (150 cm) behind the detected vehicle.

**NOTE:** The maximum cruising speed is 90 mph (150 km/h). It is the driver's responsibility to cruise at a safe speed based on road conditions and speed limits.

The instrument panel displays a message indicating that Autosteer is temporarily unavailable if you attempted to engage Autosteer when driving at a speed that is not within the speed required for Autosteer to operate. Autosteer may also be unavailable if it is not receiving adequate data from the camera(s) or sensors.

If Autosteer is unable to detect lane markings, the driving lane is determined based on the vehicle you are following.

In most cases, Autosteer attempts to center Model X in the driving lane. However, if an obstacle (such as a vehicle or guard rail) is detected, Autosteer may steer Model X in a driving path that is offset from the center of the lane.

 **WARNING:** Autosteer is not designed to, and will not, steer Model X around objects partially or completely in the driving lane. Always watch the road in front of you and stay prepared to take immediate action. It is the driver's responsibility to be in control of Model X at all times.

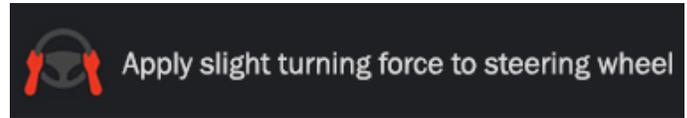
## Restricted Speed

Autosteer is intended for use only by a fully attentive driver on freeways and highways where access is limited by entry and exit ramps. If you choose to use Autosteer on residential roads, a road without a center divider, or a road where access is not limited, Autosteer may limit the maximum allowed cruising speed and the instrument panel displays a message indicating that speed is restricted. The restricted speed will be the speed limit of the road plus 5 mph (10 km/h).

In situations where the speed limit cannot be detected when Autosteer is engaged, Autosteer reduces your driving speed and limits the set cruising speed to 45 mph (70 km/h). Although you can manually accelerate to exceed the limited speed, Model X may not brake for detected obstacles. Autosteer slows down to the limited speed when you release the accelerator pedal. When you leave the road, or disengage Autosteer by using the steering wheel, you can increase your set speed again, if desired.

## Hold Steering Wheel

Autosteer determines how best to assist you in steering Model X. When active, Autosteer requires you to hold the steering wheel. If it does not detect your hands on the steering wheel for a period of time, a flashing light appears along the top of the instrument panel and the following message displays:



Autosteer detects your hands by recognizing slight resistance as the steering wheel turns, or from you manually turning the steering wheel very lightly (without enough force to take over steering).

**NOTE:** When your hands are detected, the message disappears and Autosteer resumes normal operation.

**NOTE:** Autosteer may also sound a chime at the same time that the message is initially displayed.

Autosteer requires that you pay attention to your surroundings and remain prepared to take control at any time. If Autosteer still does not detect your hands on the steering wheel, the request escalates by sounding chimes that increase in frequency.

If you repeatedly ignore Autosteer's prompts for having your hands on the steering wheel, Autosteer disables for the rest of the drive and displays the following message. If you don't resume manual steering, Autosteer sounds a continuous chime, turns on the warning flashers, and slows the vehicle to a complete stop.

For the rest of the drive, you must steer manually. Autosteer is available again on your next drive (after you stop and shift Model X into Park).

## Autosteer is Aborting

In situations where Autosteer is unable to assist in steering Model X, Autosteer aborts, sounds a warning chime, and displays the following message on the instrument panel:



## Canceling Autosteer

Autosteer cancels when:

- You apply rotational force to the steering wheel (even a slight amount).
- You press the brake pedal.
- You push the Autopilot stalk away from you.
- The maximum speed that Autosteer supports—90 mph (150 km/h)—is exceeded.
- You shift into a different gear.
- A door is opened.

- An Automatic Emergency Braking event occurs (see [Collision Avoidance Assist on page 135](#)).

When Autosteer cancels, it sounds a chime and the Autosteer icon either turns gray to indicate that Autosteer is no longer active, or disappears to indicate that it is not currently available.

**NOTE:** If Autosteer cancels because you applied rotational force to the steering wheel, Traffic-Aware Cruise Control remains active. Disengage Traffic-Aware Cruise Control as you normally would, by pressing the brake pedal or briefly pushing the Autopilot stalk away from you or.

To disable Autosteer so it is no longer available, touch **Controls > Autopilot > Autosteer (Beta)**.

## Auto Lane Change

**NOTE:** *Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Auto Lane Change, or the feature may not operate exactly as described.*

When Autosteer is active, you can use the turn signals to move Model X into an adjacent lane.

-  **WARNING:** It is the driver's responsibility to determine whether a lane change is safe and appropriate. Therefore, before initiating a lane change, always check blind spots, lane markings, and the surrounding roadway to confirm it is safe and appropriate to move into the target lane.
-  **WARNING:** Never depend on Auto Lane Change to determine an appropriate driving path. Drive attentively by watching the road and traffic ahead of you, checking the surrounding area, and monitoring the instrument panel for warnings. Always be prepared to take immediate action.
-  **WARNING:** Do not use Auto Lane Change on city streets or on roads where traffic conditions are constantly changing and where bicycles and pedestrians are present.
-  **WARNING:** The performance of Auto Lane Change depends on the ability of the camera(s) to recognize lane markings.
-  **WARNING:** Do not use Auto Lane Change on winding roads with sharp curves, on icy or slippery roads, or when weather conditions (such as heavy rain, snow, fog, etc.) may be obstructing the view from the camera(s) or sensors.
-  **WARNING:** Failure to follow all warnings and instructions can result in property damage, serious injury or death.

## Operating Auto Lane Change

Auto Lane Change is available whenever Autosteer is active. To change lanes using Auto Lane Change:

1. Perform visual checks to make sure it is safe and appropriate to move into the target lane
2. Lightly push the turn signal stalk up or down (do not push the stalk fully up or down) to turn right or left respectively. Initiate the lane change by having your hands on the steering wheel.

**NOTE:** The minimum drive speed for Auto Lane Change may change based on region, adjacent lane speeds, and other factors. Always be ready to take over and change lanes as necessary.

Auto Lane Change assists in moving Model X into the adjacent lane in the direction indicated by the turn signal, provided the following conditions are met:

- Auto Lane Change detected your hands on the steering wheel.
- The continuous turn signal is engaged.
- The Autopilot components do not detect a vehicle or obstacle up to the center of the target lane.
- The lane markings indicate that a lane change is permitted.
- The view of the camera(s) is not obstructed.
- Your vehicle does not detect another vehicle in its blind spot.
- Midway through the lane change, Auto Lane Change can detect the outside lane marking of the target lane.

As the lane change is in progress, Overtake Acceleration is activated, allowing Model X to accelerate closer to a vehicle in front (see [Overtake Acceleration on page 109](#)). Midway through the lane change, Auto Lane Change must detect the target lane's outside lane marking. If this lane marking cannot be detected, the lane change is aborted and Model X returns to its original driving lane.

**NOTE:** Auto Lane Change assists in moving Model X one lane at a time. Moving into an additional lane requires you to engage the turn signal a second time after the first lane change is complete.

When using Auto Lane Change, it is important to monitor its performance by watching the driving path in front of you and the surrounding area. Stay prepared to take over steering at any time. As you are crossing over into the adjacent lane, the instrument panel displays the location in the lane that Model X is moving into.

In situations where Auto Lane Change is unable to operate at optimal performance, or cannot operate due to inadequate data, the instrument panel displays a series of warnings. Therefore, when using Auto Lane Change, always pay attention to the instrument panel and be prepared to manually steer Model X.

## Stop Light and Stop Sign Warning

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Stop Light and Stop Sign Warning, or the feature may not operate exactly as described.

While Autosteer is in use, Model X displays a warning on the instrument panel and sounds a chime if it detects that you are likely to run through a red stop light or stop sign. If this happens, **TAKE IMMEDIATE CORRECTIVE ACTION!**

The visual and audible warnings cancel after a few seconds, or when you press the brake pedal, whichever comes first.

Stop Light and Stop Sign Warning provides warnings only. It makes no attempt to slow down or stop Model X at red traffic lights, stop signs, road markings, etc. If your vehicle is equipped with Traffic Light and Stop Sign Control, you can enable this feature to automatically stop Model X at traffic lights and stop signs (see [Traffic Light and Stop Sign Control on page 118](#)).

**NOTE:** Touch **Controls > Autopilot > Full Self-Driving Visualization Preview** (if equipped) to display more details about the roadway and its surroundings, such as road markings, stop lights, objects (such as trash cans and poles), etc.

 **CAUTION:** Stop Light and Stop Sign Warning requires the vehicle's map to know that a particular stop light or stop sign exists at a location. In some cases, map data is inaccurate or outdated and may not include all stop lights or stop signs. Therefore, Stop Light and Stop Sign Warning may not detect all stop lights and stop signs.

 **WARNING:** The Stop Light and Stop Sign Warning feature does not apply the brakes or decelerate Model X and may not detect all stop lights and stop signs. Stop Light and Stop Sign Warning is designed for guidance purposes only and is not a substitute for attentive driving and sound judgment. Keep your eyes on the road when driving and never depend on Stop Light and Stop Sign Warning to warn you of a stop light or stop sign.

 **WARNING:** Stop Light and Stop Sign Warning is designed to warn you only when approaching a visible red stop sign, solid red or later portion of a yellow traffic light; it may not warn you of intersections with flashing lights and it does not warn you of yield signs or temporary stop and yield signs (such as those used in construction areas). Additionally, Stop Light and Stop Sign Warning does not warn you of approaching stop lights or stop signs when you are pressing the accelerator pedal or brake pedal (which disables Autosteer).

## Limitations

Autosteer and its associated functions are particularly unlikely to operate as intended when:

- Autosteer is unable to accurately determine lane markings. For example, lane markings are excessively worn, have visible previous markings, have been adjusted due to road construction, are changing quickly (lanes branching off, crossing over, or merging), objects or landscape features are casting strong shadows on the lane markings, or the road surface contains pavement seams or other high-contrast lines.
- Visibility is poor (heavy rain, snow, fog, etc.) or weather conditions are interfering with sensor operation.
- A camera(s) or sensor(s) is obstructed, covered, or damaged.
- Driving on hills.
- Approaching a toll booth.
- Driving on a road that has sharp curves or is excessively rough.
- Bright light (such as direct sunlight) is interfering with the view of the camera(s).
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- A vehicle is detected in your blind spot when you engage the turn signal.
- Model X is being driven very close to a vehicle in front of it, which is blocking the view of the camera(s).

 **WARNING:** Many unforeseen circumstances can impair the operation of Autosteer. Always keep this in mind and remember that as a result, Autosteer may not assist in steering Model X appropriately. Always drive attentively and be prepared to take immediate action.



# Navigate on Autopilot

**NOTE:** Navigate on Autopilot is a BETA feature.

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Navigate on Autopilot, or the feature may not operate exactly as described.

When using Autosteer on a controlled-access road (such as a highway or freeway), Navigate on Autopilot guides Model X to off-ramps and interchanges based on your navigation route. Along the highway portion of a navigation route, Navigate on Autopilot also changes lanes to prepare for exits and to minimize the driving time to your destination.

**⚠ WARNING:** Navigate on Autopilot does not make driving autonomous. You must pay attention to the road, keep your hands on the steering wheel at all times, and remain aware of your navigation route.

**⚠ WARNING:** As is the case with normal driving, be extra careful around blind corners, highway interchanges, and exits because obstacles can appear quickly and at any time.

**⚠ WARNING:** Navigate on Autopilot may not recognize or detect oncoming vehicles, stationary objects, and special-use lanes such as those used exclusively for bikes, carpools, emergency vehicles, etc. Remain alert at all times and be prepared to take immediate action. Failure to do so can cause damage, injury or death.

## Enabling and Customizing Navigate on Autopilot

To enable Navigate on Autopilot, touch **Controls > Autopilot > Navigate on Autopilot (Beta)**. Then, to customize how you want Navigate on Autopilot to operate, touch **CUSTOMIZE NAVIGATE ON AUTOPILOT**:

- **Enable At Start Of Every Trip:** Choose whether or not you want to automatically enable Navigate on Autopilot for every navigation route. When enabled, the Navigate on Autopilot button on the turn-by-turn direction list is already enabled at the start of every trip.
- **Speed Based Lane Changes:** Navigate on Autopilot is designed to perform both route-based and speed-based lane changes. Route-based lane changes are designed to keep you on your navigation route (for example, moving you into an adjacent lane to prepare for an upcoming off-ramp) whereas speed-based lane changes are designed to maintain a driving speed (not to exceed your cruising speed) that allows you to minimize the time it takes to reach your destination (for example, moving into an adjacent lane to pass a vehicle in front of you). Speed-based lane changes are optional. You can use this setting to disable speed-based lane changes or to specify how aggressively you want Navigate on Autopilot to change lanes to achieve the set cruising speed. The **MILD** setting is more conservative about lane

changes and may result in a slightly longer driving time whereas **MAD MAX** is designed to allow you to reach your destination in the shortest driving time possible, but changes lanes only when safe to do so.

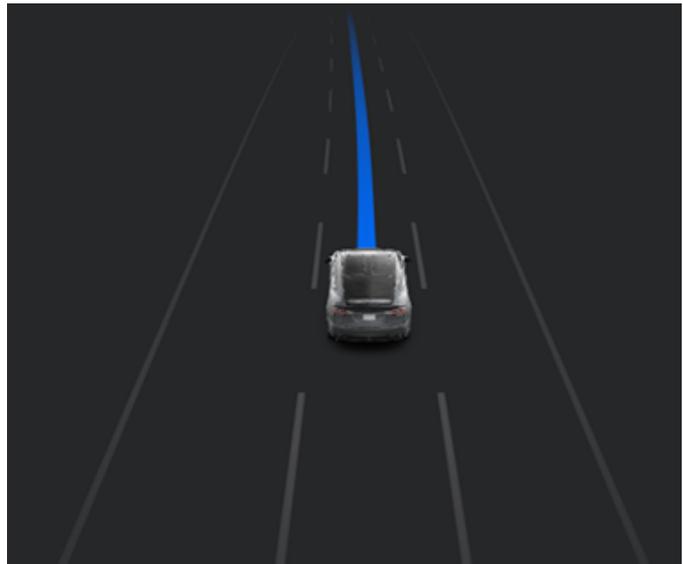
**NOTE:** The touchscreen displays route-based lane changes at the top of the map's turn-by-turn direction list to notify you that an upcoming lane change is needed to stay on the navigation route.

## Operating Navigate on Autopilot

Once enabled, the Navigate on Autopilot button appears on the map's turn-by-turn direction list whenever a navigation route is active and the route includes at least one controlled-access road. Touch this button to allow Navigate on Autopilot to assist you on your journey. When enabled, the Navigate on Autopilot button is blue and the turn-by-turn direction displays the Autosteer icon next to the maneuvers (such as freeway exits) that Navigate on Autopilot will handle.

Navigate on Autopilot activates and deactivates as appropriate, based on the type of road you are driving on. For example, if Autosteer is active and the Navigate on Autopilot setting is turned on, Navigate on Autopilot automatically becomes active when you reach a supported controlled-access portion of your navigation route.

Whenever Navigate on Autopilot is active, the instrument panel displays the driving lane as a single blue line in front of Model X:



When Navigate on Autopilot is active and you approach an off-ramp or freeway interchange along your navigation route, the appropriate turn signal engages and Autosteer maneuvers Model X onto the off-ramp or interchange.



**⚠ WARNING:** Never depend on Navigate on Autopilot to determine an appropriate lane at an off-ramp. Stay alert and perform visual checks to ensure that the driving lane is safe and appropriate.

When you leave a controlled-access road (for example, you exit a freeway or you enter a section of the navigation route that is no longer supported), Navigate on Autopilot reverts back to Autosteer— a unique triple-tone chime sounds and the instrument panel displays the driving lane lines in blue (instead of the single blue in front of Model X). When you exit onto an off-ramp, the instrument panel briefly displays a countdown message warning you of the distance remaining before Navigate on Autopilot reverts back to Autosteer.

**NOTE:** When determining navigation routes, and maneuvers at freeway interchanges, Navigate on Autopilot considers whether or not you want to use High Occupancy Vehicle (HOV) lanes. Therefore, ensure the **Use HOV Lanes** setting is appropriate for your circumstances (see [Maps and Navigation on page 152](#)). If the setting is off, Navigate on Autopilot never uses a HOV lane, regardless of time of day. If the setting is on, Navigate on Autopilot uses HOV lanes, whenever applicable.

**⚠ WARNING:** Even when Navigate on Autopilot deactivates at off-ramps, Autosteer remains active. Always be prepared to take appropriate action.

**⚠ WARNING:** Navigate on Autopilot may not always attempt to exit at an off-ramp, even when the exit is determined by the navigation route. Always remain alert and be prepared to manually steer onto the off-ramp, or make a required lane change.

You can cancel Navigate on Autopilot at any time by touching **Navigate on Autopilot** on the map's turn-by-turn direction list (Model X reverts back to Autosteer), or by canceling Autosteer entirely (see [Canceling Autosteer on page 113](#)).

## Lane Changes

Navigate on Autopilot changes lanes to either prepare Model X for an upcoming off-ramp, to increase your driving speed (not to exceed your set cruising speed), or to move Model X out of a passing lane when you are not actively passing other road users. A message displays at the top of the map's turn-by-turn direction list to notify you when an upcoming lane change is required to stay on your navigation route. The instrument panel displays the upcoming driving path:



When the instrument panel displays a message asking you to confirm the lane change, pull the Autopilot stalk toward you or engage the appropriate turn signal. If you do not confirm the lane change within three seconds, a chime sounds to remind you that Navigate on Autopilot requires your confirmation to change lanes.

**NOTE:** If you ignore a route-based lane change suggestion (for example, you are driving in the left lane while approaching an off-ramp on the right side of the highway), Navigate on Autopilot is unable to maneuver onto the off-ramp and as a result, you are re-routed to your destination.

**⚠ WARNING:** Navigate on Autopilot may not always attempt to exit at an off-ramp or change lanes, even when an exit or lane change is determined by the navigation route. Always remain alert and be prepared to manually steer onto an off-ramp, or make a lane change to prepare for, or to exit at, an off-ramp or interchange.

## Be Ready to Assist

When attempting to change lanes or maneuver Model X, or when approaching construction zones, Navigate on Autopilot may be unable to determine the appropriate driving lane (for example, complex clover leaves and multi-lane off-ramps) and the instrument panel displays an alert indicating that Navigate on Autopilot is trying to maneuver and may require assistance. When you see the message, be prepared to take immediate action to ensure that it is safe and appropriate to complete the lane change or maneuver.



# Traffic Light and Stop Sign Control

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Traffic Light and Stop Sign Control, or the feature may not operate exactly as described.

**NOTE:** Traffic Light and Stop Sign Control is a BETA feature and works best on roads that are frequently driven by Tesla vehicles. Traffic Light and Stop Sign Control attempts to stop at all traffic lights and may also stop at green lights.

Traffic Light and Stop Sign Control is designed to recognize and respond to traffic lights and stop signs, slowing Model X to a stop when using Traffic-Aware cruise control or Autosteer. This feature uses the vehicle's forward-facing cameras, in addition to GPS data, and slows the car for all detected traffic lights, including green, blinking yellow, and off lights in addition to stop signs and some road markings. As Model X approaches an intersection, the instrument panel displays a notification indicating the intention to slow down. You must confirm that you want to continue or Model X stops at the red line displayed on the instrument panel's driving visualization.

**⚠ WARNING: NEVER** make assumptions and predict when and where Traffic Light and Stop Sign Control will stop or continue through an intersection or road marking. From a driver's perspective, the behavior of Traffic Light and Stop Sign Control may appear inconsistent. Always pay attention to the roadway and be prepared to take immediate action. It is the driver's responsibility to determine whether to stop or continue through an intersection. Never depend on Traffic Light and Stop Sign Control to determine when it is safe and/or appropriate to stop or continue through an intersection.

## Before Using

Before using Traffic Light and Stop Sign Control, you must:

- Ensure that forward-facing cameras are unobstructed (see [Cleaning Cameras and Sensors on page 105](#)) and calibrated (see [Drive to Calibrate Cameras on page 104](#)). Traffic Light and Stop Sign Control depends on the ability of the cameras to detect traffic lights, stop signs, and road markings.
- Ensure that the latest version of maps has been downloaded to Model X. Although Traffic Light and Stop Sign Control primarily uses visual data received from the vehicle's cameras, greater accuracy is achieved when using the most recent map data. To check which version of maps is currently downloaded, touch **Controls > Software > Additional vehicle information**. You must connect to a Wi-Fi network to receive updated maps (see [Map Updates on page 156](#)).

- Enable the feature. With the vehicle in Park, touch **Controls > Autopilot > Traffic Light and Stop Sign Control**. Once enabled, Traffic Light and Stop Sign Control operates whenever Traffic-Aware Cruise Control or Autosteer is active.

## How it Works

When Traffic Light and Stop Sign Control is enabled and you are using Autosteer or Traffic-Aware Cruise Control, the instrument panel displays a popup message to inform you that an upcoming traffic light, stop sign, or road marking has been detected. As it approaches the stop location, **even at an intersection where the traffic light is green**, Model X slows down and displays a red line to indicate where Model X will stop. To continue through the intersection—even if the traffic light is green—you must pull the Autopilot stalk toward you or briefly press the accelerator pedal to give the vehicle permission to proceed. When you've confirmed that you want to proceed, the red stop line turns gray and Model X continues through the intersection and resumes your set cruising speed.

**NOTE:** If Model X is approaching a green light and detects that a vehicle in front of you is continuing through the intersection, Model X continues through the intersection without requiring your confirmation, provided you are not in a turning lane and your hands are detected on the steering wheel.

**NOTE:** If, after you pull the Autopilot stalk toward you or briefly press the accelerator pedal to confirm that you want to continue through the intersection, the traffic signal changes before you enter the intersection (for example, the light changes from green to yellow or from yellow to red), Model X may determine that it is not appropriate to proceed. Therefore, Model X stops and you must press the accelerator to proceed. At all times, it is your responsibility to ensure the vehicle stops or accelerates appropriately and safely.

**⚠ WARNING:** Traffic Light and Stop Sign Control DOES NOT turn Model X through an intersection. When in a turning lane, Model X stops at the red stop line. To proceed, pull the Autopilot stalk toward you or briefly press the accelerator pedal—Model X continues *straight* through the intersection (even when in a turning lane), so you MUST manually steer Model X through the intersection (which cancels Autosteer).

Traffic Light and Stop Sign Control is designed to operate as described only when the following conditions are met:

- Autosteer or Traffic-Aware Cruise Control is engaged.
- The cameras can detect an upcoming traffic light, stop sign or road marking (for example, cameras are unobstructed and have a clear line-of-sight to the traffic light, stop sign, or road marking).



- The instrument panel on Model X is displaying an upcoming traffic light in "bold" format. Model X does not acknowledge traffic lights that the instrument panel shows as faded. If a traffic light is not directly ahead of the camera (for example, it is located at an angle of the camera's view, or located in an adjacent lane) the instrument panel displays it as faded and Model X does not slow down and stop for it.



**WARNING:** Traffic Light and Stop Sign Control is not a substitute for attentive driving and sound judgment.



**WARNING:** If the instrument panel is not displaying a red stop line at an upcoming intersection, Model X does not slow down or stop. It is the driver's responsibility to pay attention to upcoming intersections and monitor traffic conditions to determine when and if the vehicle should stop and then to take appropriate action as needed.



**WARNING:** Never depend on Traffic Light and Stop Sign Control to determine whether to stop at, or proceed through, an intersection. Drive attentively by watching the road and paying attention to the roadway, upcoming intersections, traffic conditions, crosswalks, and other road users. It is always the driver's responsibility to determine whether to stop or proceed. Be prepared to take immediate action. Failure to do so can result in injury or death.



**WARNING:** In some situations, Traffic Light and Stop Sign Control may inaccurately detect a traffic light or stop sign, causing Model X to slow down unexpectedly. Be prepared to take immediate action at all times.



**WARNING:** You must pull the Autopilot stalk toward you or briefly press the accelerator pedal to confirm that you want to proceed through an intersection, regardless of the status of the traffic light. If you do not confirm, Model X stops at the red stop line displayed on the instrument panel, even if stopping may be inappropriate. Stopping at a green light may confuse other drivers and may result in a collision, injury or death. Therefore, always pay attention to upcoming intersections and be prepared to manually brake or accelerate in response to surroundings.



**WARNING:** Never assume that your ability to see a traffic light, stop sign, or road marking (especially at a complex intersection, or an intersection in which a traffic light or sign is partially obstructed, etc.) means that Model X can also see it and respond appropriately.



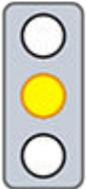
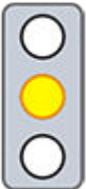
**WARNING:** Even the most recent map data does not include all traffic lights and stop signs. Therefore, Traffic Light and Stop Sign Control relies heavily on the ability of the cameras to detect traffic lights, stop signs, road markings, etc. As a result, Model X may ignore an intersection that is blocked from the camera's view (for example, obstructed by a tree or a large vehicle or object, or located near a steep hill or sharp curve).



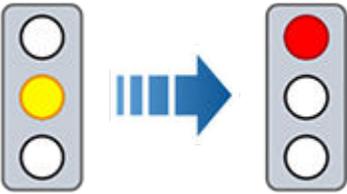
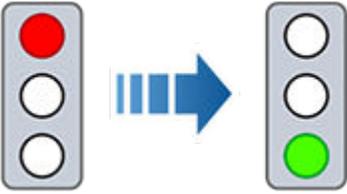
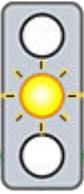
# Traffic Light and Stop Sign Control

## Traffic Lights

When driving with Autosteer or Traffic-Aware Cruise Control engaged, and Traffic Light and Stop Sign Control enabled, Model X is designed to respond as follows when approaching intersections controlled by a traffic light:

Type of Traffic Light	Vehicle Intended Response
  	<p>At a solid green traffic light, or at a traffic light that is currently off (not illuminated), Model X slows down.</p> <p>If you are following a car in front of you that continues through the intersection, the instrument panel displays a green stop line and provided your hands are detected on the steering wheel, Model X also continues. If a car is not in front of you, the instrument panel displays a red stop line and you must confirm that you want to continue through the intersection by pulling the Autopilot stalk toward you or briefly pressing the accelerator pedal. If you don't confirm, Model X stops at the red stop line.</p> <p><b>NOTE:</b> Model X resumes the set cruising speed when it continues through the intersection, taking into consideration the speed of a vehicle in front of you.</p>
  	<p>Model X slows down and comes to a complete stop at the red stop line displayed on the instrument panel. When you want to continue through the intersection (for example, the light turns green again, or once Model X has come to a complete stop), you must pull the Autopilot stalk toward you or briefly press the accelerator pedal.</p>
  	<p>Model X slows down and comes to a complete stop at the red stop line displayed on the instrument panel. When you want to proceed through the intersection (for example, the light turns green again), you must pull the Autopilot stalk toward you or briefly press the accelerator pedal.</p> <p><b>NOTE:</b> If the traffic light changes <i>after</i> you've confirmed that you want to proceed (for example, a green traffic light turns yellow), Model X may stop instead of continuing, especially if Model X determines that it can safely stop before entering the intersection.</p> <p><b>NOTE:</b> Model X is not designed to proceed through an intersection when the traffic light is red or if the light turns yellow in situations when there is adequate distance to safely stop before entering the intersection.</p> <p><b>NOTE:</b> You can take over driving at any time by manually braking to cancel Autosteer or Traffic-aware Cruise Control.</p>



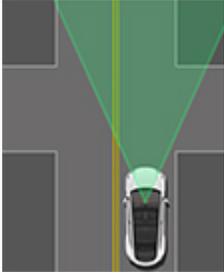
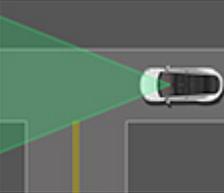
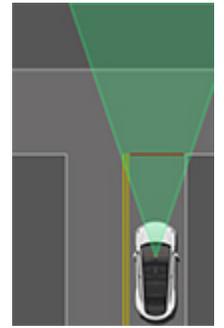
Type of Traffic Light	Vehicle Intended Response
 	
 	<p>Model X slows down. To proceed, you must pull the Autopilot stalk toward you or briefly press the accelerator pedal. If you don't, Model X stops at the red stop line displayed on the instrument panel.</p> <p><b>NOTE:</b> To prevent Model X from stopping, and to minimize how much it slows down as it approaches, you can confirm that you want to proceed by pulling the Autopilot stalk toward you or briefly pressing the accelerator pedal at any time after the instrument panel displays the red stop line. Model X resumes your set cruising speed immediately after you confirm (taking into consideration the speed of a vehicle in front of you).</p> <p><b>⚠ WARNING:</b> Approach attentively and be prepared to press the brake pedal to slow down or stop.</p>
	<p>Model X slows down and comes to a complete stop at the red stop line displayed on the instrument panel. When you want to proceed through the intersection (for example, traffic laws and conditions indicate it is safe and legal to proceed), you must pull the Autopilot stalk toward you or briefly press the accelerator pedal.</p>



# Traffic Light and Stop Sign Control

## Stop Signs and Road Markings

When driving with Autosteer or Traffic-aware Cruise Control engaged, and Traffic Light and Stop Sign Control enabled, Model X is designed to respond as follows when approaching intersections controlled by stop signs, stop lines, or road markings:

Type of Intersection	Vehicle Intended Response
 <p data-bbox="162 751 386 781">No Traffic Control</p>  <p data-bbox="162 1033 386 1062">Arm of T-junction</p>	<p data-bbox="457 445 1438 504">Model X assumes the right of way and continues straight without slowing down or stopping.</p>
 <p data-bbox="162 1465 386 1495">End of T-junction</p>	<p data-bbox="457 1104 1419 1192">If Model X detects a T-junction based on the map data, Model X slows down and comes to a complete stop at the red stop line displayed on the instrument panel. When you want to proceed, you must take over steering and acceleration.</p> <p data-bbox="457 1205 1419 1293"><b>⚠ WARNING:</b> Model X may not stop at a T-junction that does not have a stop sign or stop line, or if the T-junction is not included in the map data. Drive attentively and be prepared to stop (when necessary and/or appropriate).</p>
 <p data-bbox="162 1894 386 1923">Stop Sign</p>	<p data-bbox="457 1537 1468 1625">Model X slows down and comes to a complete stop at the red stop line displayed on the instrument panel. When you want to proceed through the intersection, you must pull the Autopilot stalk toward you or briefly press the accelerator pedal.</p> <p data-bbox="457 1638 1468 1751"><b>NOTE:</b> If you confirm that you want to proceed through an intersection controlled by a stop sign by pulling the Autopilot stalk toward you or briefly pressing the accelerator pedal before Model X has stopped, your confirmation is ignored. Model X is not designed to proceed through a stop sign without stopping.</p> <p data-bbox="457 1764 1451 1852"><b>NOTE:</b> Even when using Autosteer, and even if you have engaged a turn signal, you must turn the steering wheel yourself (which cancels Autosteer) to complete a turn at an intersection.</p>



Type of Intersection	Vehicle Intended Response
 <p data-bbox="152 569 490 596">Stop Sign and Road Marking</p>	
 <p data-bbox="240 978 406 1005">Road Marking</p>	

**⚠️ WARNING:** At crosswalks, Model X may slow down and may stop, depending on whether the crosswalk is controlled by a traffic light and whether the cameras detect pedestrians, bicyclists, etc. in the crosswalk. Pay particular attention at crosswalks and be prepared to take over at any time. Failure to do so can result in injury or death.

## Limitations

Depending on many different circumstances and environmental conditions, Traffic Light and Stop Sign Control *may* or *may not* stop at:

- Railroad crossings.
- Keep-out zones.
- Toll booths.
- Roundabouts.
- Crosswalk systems.
- Yield signs or temporary traffic lights and stop signs (such as at construction areas).
- Miscellaneous traffic U-turn lights, bicycle and pedestrian crossing lights, lane availability lights, etc.

In addition, Traffic Light and Stop Sign Control is particularly unlikely to operate as intended, can disengage, or may not operate, when one or more of the following conditions are present:

- Driving through consecutive light-controlled intersections that are very close to each other.
- Visibility is poor (heavy rain, snow, fog, etc.) or weather conditions are interfering with camera or sensor operation.
- Bright light (such as direct sunlight) is interfering with the view of the camera(s).
- A camera is obstructed, covered, damaged, or not properly calibrated.



## Traffic Light and Stop Sign Control

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- Driving on a hill or on a road that has sharp curves on which the cameras are unable to see upcoming traffic lights or stop signs.
- A traffic light, stop sign, or road marking is obstructed (for example, a tree, a large vehicle, etc.).
- Model X is being driven very close to a vehicle in front of it, which is blocking the view of a camera.

 **WARNING:** The limitations listed above are not an exhaustive list of reasons why Model X may not operate as expected. Many unforeseen circumstances can adversely impact the accurate operation of Traffic Light and Stop Sign Control. Using this feature does not reduce or eliminate the need to drive attentively and responsibly. You must be prepared to take appropriate and immediate action at all times.

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Autopark.

Autopark uses data from the cameras and ultrasonic sensors and GPS to simplify parking on public roads by maneuvering Model X into parallel and perpendicular parking spaces. See [To Use Autopark on page 125](#).

-  **CAUTION:** Ensure all cameras and sensors are clean. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect Autopilot performance.
-  **WARNING:** Autopark's performance depends on the ability of the cameras and ultrasonic sensors to determine the vehicle's proximity to curbs, objects, and other vehicles.
-  **WARNING:** Do not use Autopark if anything, such as a ball hitch, bike rack, or trailer, is attached to the tow hitch. Autopark may not stop for hitches when parking between or in front of other vehicles.

## To Use Autopark

When driving, follow these steps to allow Autopark to maneuver Model X into a parking space:

1. When driving slowly on a public road, monitor the instrument panel to determine when Autopark has detected a parking space. When Autopark detects a potential parking space, the instrument panel displays a parking icon. Autopark detects parallel parking locations when driving below 15 mph (24 km/h) and perpendicular parking locations when driving below 10 mph (16 km/h).



**NOTE:** The parking icon appears only if the vehicle's position and/or the circumstances of the surrounding area are such that Autopark can determine an appropriate driving path. If Autopark cannot determine an appropriate path (for example, when driving on a narrow street where moving into the parking space causes the front of the vehicle to extend into the adjacent lane), you can either reposition the vehicle, find a different parking space, or park manually.

2. Check to determine if the detected parking space is appropriate and safe. If so, pull forward and stop approximately a car length ahead of the parking space (as you normally would when parallel parking or when backing into a perpendicular parking space).

3. Release the steering wheel, shift Model X into Reverse, then touch **Start Autopark** on the touchscreen.
4. When parking is complete, Autopark displays the "Complete" message.

Autopark detects potential perpendicular parking spaces that are at least 9.5 feet (2.9 meters) wide with a vehicle parked on each side. Autopark detects parallel parking spaces that are at least 20 feet (6 meters), but less than 30 feet (9 meters) long. Autopark does not operate on angled parking spaces.

**NOTE:** If you press the brake pedal when Autopark is actively parking Model X, the parking process pauses until you touch **Resume** on the touchscreen.

-  **WARNING:** Never depend on Autopark to find a parking space that is legal, suitable, and safe. Autopark may not always detect objects in the parking space. Always perform visual checks to confirm that a parking space is appropriate and safe.
-  **WARNING:** When Autopark is actively steering Model X, the steering wheel moves in accordance with Autopark's adjustments. Do not interfere with the movement of the steering wheel. Doing so cancels Autopark.
-  **WARNING:** During the parking sequence, continually check your surroundings. Be prepared to apply the brakes to avoid vehicles, pedestrians, or objects.
-  **WARNING:** When Autopark is active, monitor the touchscreen and instrument panel to ensure that you are aware of the instructions that Autopark is providing.

## To Pause Parking

To pause Autopark, press the brake pedal once. Model X stops and remains stopped until you touch **Resume** on the touchscreen.

## To Cancel Parking

Autopark cancels the parking sequence when you manually move the steering wheel, change gears, or touch **Cancel** on the touchscreen. Autopark also cancels parking when:

- The parking sequence exceeds seven moves.
- Model X detects that the driver is exiting the vehicle.
- A door is opened.
- You press the accelerator pedal.
- You press the brake pedal while Autopark is paused.
- An Automatic Emergency Braking event occurs (see [Collision Avoidance Assist on page 135](#)).

## Limitations

Autopark is particularly unlikely to operate as intended in these situations:

- The road is sloped. Autopark is designed to operate on flat roads only.
- Visibility is poor (due to heavy rain, snow, fog, etc.).
- The curb is constructed of material other than stone, or the curb cannot be detected.
- The target parking space is directly adjacent to a wall or pillar (for example, the last parking space of a row in an underground parking structure).
- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coating, etc.).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.

 **WARNING:** Many unforeseen circumstances can impair Autopark's ability to park Model X. Keep this in mind and remember that as a result, Autopark may not steer Model X appropriately. Pay attention when parking Model X and stay prepared to immediately take control.

**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Summon, or the feature may not operate exactly as described.

Summon allows you to automatically park and retrieve Model X while you are standing outside the vehicle. Summon uses data from the ultrasonic sensors to move Model X forward and reverse up to 39 feet (12 meters) in, or out of, a parking space.

To move Model X a longer distance while steering around objects, you can use Smart Summon (if equipped) and your mobile phone. Smart Summon allows your vehicle to find you (or you can send your vehicle to a chosen location). See [Smart Summon on page 129](#).

To move Model X, your phone must be paired via Bluetooth (see [Pairing a Bluetooth Phone on page 160](#)).

Summon requires that Model X can detect a valid key nearby.

 **CAUTION:** Ensure all cameras and sensors are clean. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect Autopilot performance.

 **WARNING:** Summon is designed and intended for use only on parking lots and driveways on private property where the surrounding area is familiar and predictable.

 **WARNING:** Summon is a BETA feature. You must continually monitor the vehicle and its surroundings and stay prepared to take immediate action at any time. It is the driver's responsibility to use Summon safely, responsibly, and as intended.

 **WARNING:** Summon's performance depends on the ability of the ultrasonic sensors to determine the vehicle's proximity to objects, people, animals, and other vehicles.

## Before Using Summon

Before operating Summon, use the touchscreen to enable it and customize how you want it to work. Touch **Controls > Autopilot > Summon**, then touch **Customize** and adjust the following settings to suit your preferences:

- **Bumper Clearance:** Set the distance that you want Summon to stop from a detected object (for example, you may want Summon to stop within just a few inches of a garage wall). Note that this distance applies only to objects that Summon detects directly in front of Model X when moving forward, or directly behind Model X when reversing.
- **Summon Distance:** Set a maximum distance that Model X can travel when entering or exiting a parking space.

- **Side Clearance:** Choose an option to specify how much side clearance you want to allow. **Tight** allows Model X to enter and exit very narrow parking spaces.

 **WARNING:** Parking in a narrow space limits the ability of the sensors to accurately detect the location of obstacles, increasing the risk of damage to Model X and/or surrounding objects.

- **Use Auto HomeLink** (if equipped): Set to **ON** if you want to activate HomeLink to open/close a programmed HomeLink device (such as a gate or a garage door) during the parking process when using Summon. If enabled, the device automatically opens and closes when Model X enters or exits during a Summon session. In a Smart Summon session (if equipped), the device automatically opens when, at the beginning of a session, Smart Summon detects that Model X is parked in a garage.

 **WARNING:** Always ensure that Model X is fully in or out of a garage before HomeLink lowers the garage door. Summon and Smart Summon (if equipped) cannot detect where an overhead door will lower.

**NOTE:** When enabled, the HomeLink device automatically opens and closes when using Summon, and automatically opens as needed when using Smart Summon (if equipped). To automate HomeLink in other situations (such as normal driving), you must adjust the HomeLink device's main settings by touching the HomeLink icon at the top of the touchscreen (see [HomeLink Universal Transceiver on page 169](#)).

**NOTE:** The above settings, with the exception of HomeLink, apply only to Summon—not Smart Summon (if equipped) (see [Before Using Smart Summon on page 129](#)). You cannot customize Smart Summon's bumper clearance, distance, and side clearance. And when using Smart Summon, you must always hold down the button on the mobile app to keep Model X moving. Also, Smart Summon operates with the mobile app only—not the key fob.

**NOTE:** All settings are retained until you manually change them.

## Using Summon to Park and Retrieve your Vehicle

Follow these steps to use Summon to park your Model X:

- Align Model X within 39 feet (12 meters) of the parking space so Model X can follow a straight path into or out of the space in either Drive or Reverse.
- Ensure Model X key fob is in close range.

- Pair your phone with Model X via Bluetooth (see [Pairing a Bluetooth Phone on page 160](#)). After you pair once, your phone automatically connects to Model X every time. Your phone must be within approximately six meters of the vehicle for Summon to work.
- From outside the vehicle, initiate the parking maneuver by touching **Summon** on the mobile app, then holding down the **FORWARD** or **REVERSE** button.

Summon shifts Model X into Drive or Reverse (based on the direction you specified) and drives into or out of the parking space. When parking is complete, or if an obstacle is detected, Summon shifts Model X into Park. Summon shifts Model X into Park when:

- Model X detects an obstacle in its driving path (within the **Bumper Clearance** setting that you specified).
- Summon has moved Model X the maximum distance of 39 feet (12 meters).
- You release the **FORWARD** or **REVERSE** button.
- You press any button to manually stop Summon.

If you used Summon to park Model X, you can then use Summon to return Model X back to its original position (provided Model X has remained in Park), or to the maximum **Summon Distance** that you have specified (whichever comes first). Simply specify the opposite direction on the mobile app and Summon moves Model X along the original path, provided no obstructions have been introduced. If the ultrasonic sensors detect an obstacle, Model X attempts to avoid the obstacle while staying very close to its original path (Summon does not steer around obstacles).

**NOTE:** To use Summon to move Model X multiple times in the same direction (not to exceed the maximum of 39 feet (12 meters), cancel Summon and then restart the parking process using the same direction.

**NOTE:** Although Summon can move Model X a short distance laterally to avoid an obstacle, it does not attempt to steer around an obstacle to return Model X to its original driving path. Only Smart Summon (if equipped) can steer Model X around objects.

**NOTE:** Summon requires that Model X can detect a valid key nearby.

 **WARNING:** Model X cannot detect obstacles that are located lower than the bumper, are very narrow, or are hanging from a ceiling (for example, bicycles). In addition, many unforeseen circumstances can impair Summon's ability to move in or out of a parking space and, as a result, Summon may not move Model X appropriately. Therefore, you must continually monitor the vehicle's movement and its surroundings and remain prepared to stop Model X at any time.

## Stopping or Canceling Summon

You can stop Model X at any time while Summon is active by using the mobile app or by pressing any button on the key fob. Summon also cancels when:

- A door handle is engaged or a door is opened.
- You interact with the steering wheel, brake pedal, accelerator pedal, or shift gears.
- Model X detects an obstacle.
- Summon has moved Model X the maximum distance of approximately 39 feet (12 meters).
- Your phone enters sleep mode or loses connectivity to Model X.

## Limitations

Summon is unlikely to operate as intended in the following types of situations:

- The driving path is sloped. Summon is designed to operate on flat roads only (up to 10% grade).
- A raised concrete edge is detected. Summon does not move Model X over an edge that is higher than approximately 1 in (2.5 cm).
- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coating, etc.).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- Model X is in Trailer Mode or an accessory is attached.

**NOTE:** Summon is disabled if Model X is in Valet mode (see [Valet Mode on page 55](#)).

 **WARNING:** The list above does not represent an exhaustive list of situations that may interfere with proper operation of Summon. It is the driver's responsibility to remain in control of Model X at all times. Pay close attention whenever Summon is actively moving Model X and stay prepared to take immediate action. Failure to do so can result in serious property damage, injury or death.



**NOTE:** Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Smart Summon, or the feature may not operate exactly as described.

**Smart Summon** is designed to allow you to move Model X to your location (using your phone's GPS as a target destination) or to a location of your choice, maneuvering around and stopping for objects as necessary. Smart Summon works with the Tesla mobile app when your phone is located within approximately 20 feet (6 meters) of Model X. Using ultrasonic sensors, cameras, and GPS data, Smart Summon maneuvers Model X out of parking spaces and around corners. This is useful for moving Model X out of a tight parking spot, through puddles, or helping you retrieve your car while carrying packages. You must maintain a clear line of sight between you and Model X and closely monitor the vehicle and its surroundings at all times.

-  **CAUTION:** Ensure all cameras and sensors are clean. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect Autopilot performance.
-  **WARNING:** Smart Summon is designed and intended for use only on parking lots and driveways located on private property where the surrounding area is familiar and predictable. Do not use Smart Summon on public roads.
-  **WARNING:** Smart Summon must only be used on paved surfaces.
-  **WARNING:** Smart Summon is a BETA feature. You must continually monitor the vehicle and its surroundings and stay prepared to take immediate action at any time. It is the driver's responsibility to use Smart Summon safely, responsibly, and as intended.
-  **WARNING:** Smart Summon may not stop for all objects (especially very low objects such as some curbs, or very high objects such as a shelf) and may not react to all traffic. Smart Summon does not recognize the direction of traffic, does not navigate around empty parking spaces, and may not anticipate crossing traffic.
-  **WARNING:** Smart Summon's performance depends on the ultrasonic sensors, the visibility of the cameras, and the availability of an adequate cellular signal and GPS data.
-  **WARNING:** When using Smart Summon, you must maintain a clear line of sight between you and Model X and stay prepared to stop the vehicle at any time by releasing the button on the mobile app.

## Before Using Smart Summon

- Download the latest version of the Tesla mobile app to your phone, and ensure your phone has cellular service and GPS enabled.

- Your phone must be paired to Model X over Bluetooth (see [Pairing a Bluetooth Phone on page 160](#)) and located within approximately 20 feet (6 meters).
- The vehicle's Autopilot cameras must be fully calibrated (see [Drive to Calibrate Cameras on page 104](#)).
- You must have a clear line of sight to Model X.
- Model X must be in Park, not charging, and all doors and trunks must be closed.

## Using Smart Summon

1. Open the Tesla mobile app, and press **SUMMON**.
2. Press the **Smart Summon** icon located in the center of the image of your Model X. It may take several seconds for Smart Summon to start up.

**NOTE:** You can use Standby Mode to eliminate the delay that occurs when Smart Summon is starting up (see [Standby Mode on page 130](#)).

The mobile app displays a map with a blue circle, which represents the maximum proximity of 20 feet (6 meters) that you must maintain between your phone and Model X. The blue dot on the map represents your location, and the red arrow represents the location of Model X.

3. Position yourself anywhere within the blue circle where you have a clear line of sight to Model X.
4. You can now operate Smart Summon using either of these modes:
  - **COME TO ME** mode: Press and hold the **COME TO ME** button. Model X moves to your GPS location. As you move, Model X follows you. When Model X reaches you, it stops and shifts into park.
  - **GO TO TARGET** mode: Touch the crosshair icon then drag the map to position the pin on a chosen destination. Press and hold the **GO TO TARGET** button. Model X moves to the destination. When reaching the location, Model X stops and shifts into Park and the mobile app displays a message indicating that Summon has completed.

**NOTE:** To subsequently change the location, lift your finger, reposition the map, then press and hold **GO TO TARGET** again.

To stop Model X at any time, simply release the **COME TO ME** or **GO TO TARGET** button.



The map's crosshair icon toggles between **GO TO TARGET** and **COME TO ME** modes. When **COME TO ME** mode is selected, the icon is blue.

**NOTE:** The map also has an icon that allows you to display/hide satellite imagery.



Immediately after initiating Smart Summon in either mode, hazard lights briefly flash, mirrors fold, and Model X shifts into the appropriate driving gear (Drive or Reverse). Model X then slowly moves to within 3 feet (1 meter) of you (COME TO ME) or your chosen destination (GO TO TARGET), navigating obstacles as needed. As Model X moves, the corresponding red arrow on the map also moves to show the vehicle's location. As you move, the corresponding blue dot also moves to show your location.

In either mode, Model X stops moving and shifts into park when:

- You release the button on the mobile app.
- The maximum proximity of 20 feet (6 meters) between your phone and Model X is exceeded (if moving Model X to a destination away from you, you may need to follow the car to maintain this distance).
- The driving path is blocked.
- Model X has moved the maximum distance of 65 feet since the start of the Smart Summon session.

**NOTE:** If Smart Summon moves Model X forward three meters and then backwards two meters, this is considered five meters of travel.

**NOTE:** There is no need to look at the mobile app—just hold down the button while keeping your eye on Model X and its driving path at all times, remaining ready to release the button to stop the vehicle if needed.

If equipped and Auto HomeLink is enabled for Summon (touch **Controls** > **Autopilot** > **Summon** > **Use Auto HomeLink**), Smart Summon automatically opens a HomeLink device if you start the Smart Summon maneuver when Model X is located inside a garage. The mobile app informs you that the door has opened.

-  **WARNING:** When you release the button to stop Model X, a slight delay occurs before the vehicle stops. Therefore, it is critical that you pay close attention to the vehicle's driving path at all times and proactively anticipate obstacles that the vehicle may be unable to detect.
-  **WARNING:** Use extreme caution when using Smart Summon in environments where movement of obstacles can be unpredictable. For example, where people, children or animals are present.
-  **WARNING:** Smart Summon may not stop for all objects (especially very low objects such as some curbs, or very high objects such as a shelf) and may not react to all oncoming or side traffic. Pay attention and be ready to stop Model X at all times by releasing the button on the mobile app.

## Standby Mode

To keep Model X ready to Summon and reduce the time it takes to warm up, turn on Standby Mode. Touch **Controls** > **Autopilot** > **Customize Summon** > **Standby Mode**. When Standby Mode is turned on, you can conserve Battery energy by disabling Standby Mode at these locations:

- **Exclude Home** - Disables Standby Mode at the location you set as Home in your Favorites list.
- **Exclude Work** - Disables Standby Mode at the location you set as Work in your Favorites list.
- **Exclude Favorites** - Disables Standby Mode at any location in your Favorites list.

**NOTE:** To conserve energy, Smart Summon automatically exits Standby mode from midnight to 6:00 am. During these hours, a delay occurs as Smart Summon starts up.

**NOTE:** Additional battery power may be consumed while Standby Mode is active.

**NOTE:** For details on how to designate a location as Home, Work, or Favorites, see [Recent, Favorite, Home and Work Destinations](#) on page 155.

## Stopping or Canceling Smart Summon

Smart Summon stops Model X whenever you release the button on the mobile app. To resume the Smart Summon session, simply press the **COME TO ME** or **GO TO TARGET** button again.

 **WARNING:** Always anticipate when you need to stop Model X. Depending on the quality of the connectivity between the phone and Model X, there may be a slight delay between when you release the button and when the car stops.

Smart Summon cancels, and requires you to restart it, when:

- You press any button on the key fob.
- A door handle is engaged or a door is opened.
- You interact with the steering wheel, brake pedal, accelerator pedal, or shift gears.
- Model X is blocked by an obstacle.
- Smart Summon has moved Model X the maximum distance of approximately 65 feet within a 20 foot (6 meter) radius of the phone's location. To move further than this distance, you must shift Model X into a driving gear (Drive or Reverse) and then re-initiate a Smart Summon session.
- Your phone enters sleep mode or loses connectivity to Model X.



## Limitations

Smart Summon is unlikely to operate as intended in the following types of situations:

- GPS data is unavailable due to poor cellular coverage.
- The driving path is sloped. Smart Summon is designed to operate on flat roads only (up to 10% grade).
- A raised concrete edge is detected. Depending on the height of the concrete edge, Smart Summon may not move Model X over it.
- One or more of the ultrasonic sensors or cameras is damaged, dirty, or obstructed (such as by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coating, etc.).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor or camera operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- Model X is in Trailer Mode or an accessory is attached.

**NOTE:** Smart Summon is disabled if Model X is in Valet mode (see [Valet Mode on page 55](#)).

 **WARNING:** The list above does not represent an exhaustive list of situations that may interfere with proper operation of Smart Summon. It is the driver's responsibility to remain in control of Model X at all times. Pay close attention whenever Smart Summon is actively moving Model X and stay prepared to take immediate action. Failure to do so can result in serious property damage, injury or death.



## Lane Assist

Model X monitors the markers on the lane you are driving in as well as the surrounding areas for the presence of vehicles or other objects.

When an object is detected in your blind spot or near the side of Model X (such as a vehicle, guard rail, etc.), the instrument panel displays colored lines radiating from the image of your vehicle. The location of the lines correspond to the location of the detected object. The color of the lines (white, yellow, orange, or red) represent the object's proximity to Model X, with white being the farthest and red being the closest and requiring your immediate attention. These colored lines only display when driving between approximately 7 and 85 mph (12 and 140 km/h). When Autosteer is active, these colored lines also display if driving slower than 7 mph (12 km/h). However, the colored lines do not display if Model X is at a standstill (for example, in heavy traffic).



-  **CAUTION:** Ensure all cameras and sensors are clean. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect Autopilot performance.
-  **WARNING:** Lane Assist features are for guidance purposes only and is not intended to replace your own direct visual checks. Before changing lanes, always use side mirrors and perform the appropriate shoulder checks to visually determine if it is safe and appropriate to change lanes.
-  **WARNING:** Never depend on Lane Assist to inform you if you unintentionally drive outside of the driving lane, or to inform you that there is a vehicle beside you or in your blind spot. Several external factors can reduce the performance of Lane Assist (see [Limitations and Inaccuracies on page 133](#)). It is the driver's responsibility to stay alert and pay attention to the driving lane and other road users. Failure to do so can result in serious injury or death.

## Lane Departure Avoidance

Lane Departure Avoidance is designed to warn you if Model X is drifting out of, or nears the edge of, your driving lane.

Lane Departure Avoidance operates when driving between on roadways with clearly visible lane markings. You can choose if and how you want Lane Departure Warning to operate by touching **Controls** > **Autopilot** > **Lane Departure Avoidance** and selecting between these options:

- **OFF:** You are not warned of lane departures or potential collisions with a vehicle in an adjacent lane.
- **WARNING:** If a front wheel passes over a lane marking, the steering wheel vibrates.
- **ASSIST:** Corrective steering is applied to keep Model X in a safe position if Model X drifts into an adjacent lane or near the edge of the roadway.

**NOTE:** Your setting is retained and saved to your Driver Profile until you manually change it.

When Lane Departure Avoidance is enabled and Traffic-Aware Cruise Control is active, if Model X drifts out of the driving lane when the associated turn signal is off, Lane Assist also checks to see whether your hands are on the steering wheel. If hands are not detected, the instrument panel displays a series of alerts, similar to those that are used when driving with Autosteer. If hands are repeatedly not detected Model X gradually slows down to 15 mph (25 km/h) below the detected speed limit, or below the set cruising speed, and the hazard lights start flashing.

**NOTE:** Lane Departure Avoidance does not warn you of lane departures, or provide steering interventions, if the associated turn signal is on, which indicates an intentional lane change.

-  **WARNING:** Lane Departure Avoidance is intended to help keep you safe, but it does not work in every situation and does not replace the need to remain attentive and in control.
-  **WARNING:** Keep your hands on the steering wheel and drive attentively at all times.
-  **WARNING:** Steering interventions are minimal and are not designed to move Model X out of its driving lane. Do not rely on steering interventions to avoid side collisions.

## Emergency Lane Departure Avoidance

Emergency Lane Departure Avoidance automatically applies steering to avoid a potential collision in situations where:

- Model X is departing a lane and may collide with a vehicle traveling in the same direction in the adjacent lane (regardless of the status of the turn signal).
- Model X is departing a lane into an oncoming lane, the turn signal is off, and an oncoming vehicle is detected.
- Model X is departing the roadway and the turn signal is off (for example, very close to the edge of the road and a collision may occur).

Emergency Lane Departure Avoidance is automatically enabled at the beginning of every drive. You can turn it off for the current drive only by touching **Controls** > **Autopilot** > **Emergency Lane Departure Avoidance**.

When Emergency Lane Departure Avoidance applies steering, a chime sounds and the instrument panel displays a warning and highlights the lane marking in red.

Emergency Lane Departure Avoidance operates when Model X is traveling between 40 and 90 mph (64 and 145 km/h) on a roadway with clearly visible lane markings, curbs, etc.

 **WARNING:** Emergency Lane Departure Avoidance is not a substitute for attentive driving and sound judgment. Keep your eyes on the road when driving and never depend on Emergency Lane Departure Avoidance to prevent a collision. Several factors can reduce or impair performance. Depending on Emergency Lane Departure Avoidance to prevent a potential collision can result in serious injury or death.

## Blind Spot Collision Warning Chime

If you want a chime to sound when a vehicle is in your blind spot and a possible collision is detected, touch **Controls** > **Autopilot** > **Blind Spot Collision Warning Chime**.

 **WARNING:** Blind Spot Collision Warning Chime cannot detect every collision. It is the driver's responsibility to remain alert and check their blind spots.

## Adjacent Lane Speed

**NOTE:** Depending on market region and vehicle configuration, this feature may not be available on your Model X or the feature may not operate exactly as described.

When your vehicle is moving significantly faster than vehicles in adjacent lanes, Model X automatically reduces your driving speed. This is especially helpful in heavy traffic situations or when vehicles are constantly merging into different lanes. When Model X detects other vehicles driving significantly slower, the instrument panel highlights the adjacent lanes with arrows and

detected vehicles in gray, and Model X reduces the driving speed as appropriate. To temporarily override this feature, press the accelerator pedal.

 **WARNING:** Never depend on Autopilot to determine a safe driving speed; you are responsible for driving safely and obeying traffic laws.

## Limitations and Inaccuracies

Lane Assist features cannot always detect lane markings and you may experience unnecessary or invalid warnings in these situations:

- Visibility is poor and lane markings are not clearly visible (due to heavy rain, snow, fog, etc.). The exact detection zone of the ultrasonic sensors varies depending on environmental conditions.
- Bright light (such as from oncoming headlights or direct sunlight) is interfering with the view of the camera(s).
- A vehicle in front of Model X is blocking the view of the camera(s).
- The windshield is obstructing the view of the camera(s) (fogged over, dirty, covered by a sticker, etc.).
- Lane markings are excessively worn, have visible previous markings, have been adjusted due to road construction, or are changing quickly (for example, lanes branching off, crossing over, or merging).
- The road is narrow or winding.
- Objects or landscape features are casting strong shadows on lane markers.

Lane Assist may not provide warnings, or may apply inappropriate warnings, in these situations:

- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coatings, etc.).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- An object that is mounted to Model X is interfering with and/or obstructing a sensor (such as a bike rack or a bumper sticker).

In addition, Lane Assist may not steer Model X away from an adjacent vehicle, or may apply unnecessary or inappropriate steering, in these situations:

- You are driving Model X on sharp corners or on a curve at a relatively high speed.



## Lane Assist

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- Bright light (such as from oncoming headlights or direct sunlight) is interfering with the view of the camera(s).
- You are drifting into another lane but an object (such as a vehicle) is not present.
- A vehicle in another lane cuts in front of you or drifts into your driving lane.
- Model X is not traveling within the speeds at which the Lane Assist feature is designed to operate.
- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coating, etc.).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.
- An object mounted to Model X (such as a bike rack or a bumper sticker) is interfering with or obstructing a sensor.
- Visibility is poor and lane markings are not clearly visible (due to heavy rain, snow, fog, etc.).
- Lane markings are excessively worn, have visible previous markings, have been adjusted due to road construction or are changing quickly (for example, lanes branching off, crossing over, or merging).

 **WARNING:** The lists above do not represent every possible situation that may interfere with Lane Assist features. There are many reasons why Lane Assist may not operate as intended. To avoid a collision, stay alert and always pay attention to the roadway so you can anticipate the need to take corrective action as early as possible.



The following collision avoidance features are designed to increase the safety of you and your passengers:

- **Forward Collision Warning** - provides visual and audible warnings in situations when Model X detects that there is a high risk of a frontal collision (see [Forward Collision Warning on page 135](#)).
- **Automatic Emergency Braking** - automatically applies braking to reduce the impact of a frontal collision (see [Automatic Emergency Braking on page 136](#)).
- **Obstacle-Aware Acceleration** - reduces acceleration if Model X detects an object in its immediate driving path (see [Obstacle-Aware Acceleration on page 136](#)).



**CAUTION:** Ensure all cameras and sensors are clean. Dirty cameras and sensors, as well as environmental conditions such as rain and faded lane markings, can affect performance.



**WARNING:** Forward Collision Warning is for guidance purposes only and is not a substitute for attentive driving and sound judgment. Keep your eyes on the road when driving and never depend on Forward Collision Warning to warn you of a potential collision. Several factors can reduce or impair performance, causing either unnecessary, invalid, inaccurate, or missed warnings. Depending on Forward Collision Warning to warn you of a potential collision can result in serious injury or death.



**WARNING:** Automatic Emergency Braking is not designed to prevent all collisions. In certain situations, it can minimize the impact of a frontal collision by attempting to reduce your driving speed. Depending on Automatic Emergency Braking to avoid a collision can result in serious injury or death.



**WARNING:** Obstacle-Aware Acceleration is not designed to prevent a collision. In certain situations, it can minimize the impact of a collision. Depending on Obstacle-Aware Acceleration to avoid a collision can result in serious injury or death.

## Forward Collision Warning

Model X monitors the area in front of it for the presence of an object such as a vehicle, motorcycle, bicycle, or pedestrian. If a collision is considered likely unless you take immediate corrective action, Forward Collision Warning is designed to sound a chime and highlight the vehicle in front of you in red on the instrument panel. If this happens, **TAKE IMMEDIATE CORRECTIVE ACTION!**



Warnings cancel automatically when the risk of a collision has been reduced (for example, you have decelerated or stopped Model X, or the object in front of your vehicle has moved out of your driving path).

If immediate action is not taken when Model X issues a Forward Collision Warning, Automatic Emergency Braking (if enabled) may automatically apply the brakes if a collision is considered imminent (see [Automatic Emergency Braking on page 136](#)).

By default, Forward Collision Warning is turned on. To turn it off or adjust its sensitivity, touch **Controls > Autopilot > Forward Collision Warning**. Instead of the default warning level of **Medium**, you can turn the warning **Off**, or you can choose to be warned **Late** or **Early**.

**NOTE:** Your chosen setting for Forward Collision Warning is retained until you manually change it. It is also saved in your driver profile.



**WARNING:** The camera(s) and sensors associated with Forward Collision Warning are designed to monitor an approximate area of up to 525 feet (160 meters) in your driving path. The area being monitored by Forward Collision Warning can be adversely affected by road and weather conditions. Use appropriate caution when driving.



**WARNING:** Forward Collision Warning is designed only to provide visual and audible alerts. It does not attempt to apply the brakes or decelerate Model X. When seeing and/or hearing a warning, it is the driver's responsibility to take immediate corrective action.



**WARNING:** Forward Collision Warning may provide a warning in situations where the likelihood of collision may not exist. Stay alert and always pay attention to the area in front of Model X so you can anticipate whether any action is required.

Forward Collision Warning operates only when driving between approximately 3 mph (5 km/h) and 90 mph (150 km/h).



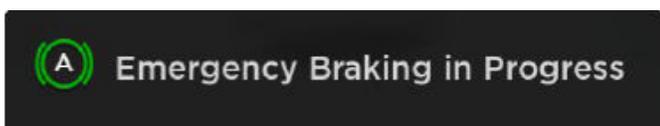
**WARNING:** Forward Collision Warning does not provide a warning when the driver is already applying the brake.



## Automatic Emergency Braking

Model X is designed to determine the distance from a detected object traveling in front of it. When a frontal collision is considered unavoidable, Automatic Emergency Braking is designed to apply the brakes to reduce the vehicle's speed and therefore, the severity of the impact. The amount of speed that is reduced depends on many factors, including driving speed and environment.

When Automatic Emergency Braking applies the brakes, the instrument panel displays a visual warning and sounds a chime. You may also notice abrupt downward movement of the brake pedal. The brake lights turn on to alert other road users that you are slowing down.



Automatic Emergency Braking operates only when driving between approximately 3 mph (5 km/h) and 90 mph (150 km/h).

Automatic Emergency Braking does not apply the brakes, or stops applying the brakes, when:

- You turn the steering wheel sharply.
- You press and release the brake pedal while Automatic Emergency Braking is applying the brakes.
- You accelerate hard while Automatic Emergency Braking is applying the brakes.
- The vehicle, motorcycle, bicycle, or pedestrian is no longer detected ahead.

Automatic Emergency Braking is always enabled when you start Model X. To disable it for your current drive, touch **Controls** > **Autopilot** > **Automatic Emergency Braking**.

**WARNING:** It is strongly recommended that you do not disable Automatic Emergency Braking. If you disable it, Model X does not automatically apply the brakes in situations where a collision is considered likely.

**WARNING:** Automatic Emergency Braking is designed to reduce the severity of an impact. It is not designed to avoid a collision.

**WARNING:** Several factors can affect the performance of Automatic Emergency Braking, causing either no braking or inappropriate or untimely braking, such as when a vehicle is partially in the path of travel or there is road debris. It is the driver's responsibility to drive safely and remain in control of the vehicle at all times. Never depend on Automatic Emergency Braking to avoid or reduce the impact of a collision.

**WARNING:** Automatic Emergency Braking is designed to reduce the impact of frontal collisions only and does not function when Model X is in Reverse.

**WARNING:** Automatic Emergency Braking is not a substitute for maintaining a safe traveling distance between you and the vehicle in front of you.

**WARNING:** The brake pedal moves downward abruptly during automatic braking events. Always ensure that the brake pedal can move freely. Do not place material under or on top of the driver's floor mat (including an additional mat) and always ensure that the driver's floor mat is properly secured. Failure to do so can impede the ability of the brake pedal to move freely.

## Obstacle-Aware Acceleration

Obstacle-Aware Acceleration is designed to reduce the impact of a collision by reducing motor torque and in some cases applying the brakes, if Model X detects an object in its driving path. The instrument panel displays a visual warning and sounds a chime when the brakes are automatically applied. For example, Model X, while parked in front of a closed garage door with the Drive gear engaged, detects that you have pressed hard on the accelerator pedal. Although Model X still accelerates and hits the garage door, the reduced torque may result in less damage.

Obstacle-Aware Acceleration is designed to operate only when all of these conditions are simultaneously met:

- A driving gear is engaged (Drive or Reverse).
- Model X is stopped or traveling less than 10 mph (16 km/h).
- Model X detects an object in its immediate driving path.

To disable Obstacle-Aware Acceleration, touch **Controls** > **Autopilot** > **Obstacle-Aware Acceleration**.

**WARNING:** Obstacle-Aware Acceleration is designed to reduce the severity of an impact. It is not designed to avoid a collision.

**WARNING:** Obstacle-Aware Acceleration may not limit torque in all situations. Several factors, including environmental conditions, distance from an obstacle, and a driver's actions, can limit, delay, or inhibit Obstacle-Aware Acceleration.

**WARNING:** Obstacle-Aware Acceleration may not limit torque when performing a sharp turn, such as into a parking space.

**WARNING:** Do not rely on Obstacle-Aware Acceleration to control acceleration or to avoid, or limit, the severity of a collision, and do not attempt to test Obstacle-Aware Acceleration. Doing so can result in serious property damage, injury, or death.



**⚠ WARNING:** Several factors can affect the performance of Obstacle-Aware Acceleration, causing an inappropriate or untimely reduction in motor torque and/or undesired braking. It is the driver's responsibility to drive safely and remain in control of Model X at all times.

## Limitations and Inaccuracies

Collision Avoidance features cannot always detect all objects, vehicles, bikes, or pedestrians, and you may experience unnecessary, inaccurate, invalid, or missed warnings for many reasons, particularly if:

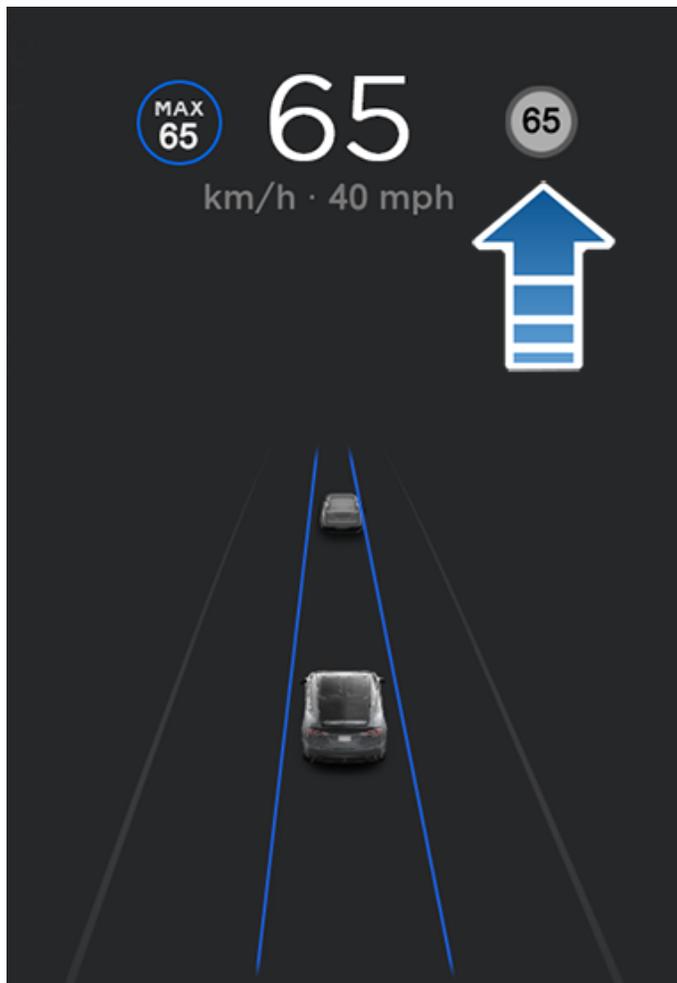
- The road has sharp curves.
- Visibility is poor (due to heavy rain, snow, fog, etc.).
- Bright light (such as from oncoming headlights or direct sunlight) is interfering with the view of the camera(s).
- The camera or radar sensor is obstructed (dirty, covered, fogged over, covered by a sticker, etc.).
- One or more of the ultrasonic sensors is damaged, dirty, or obstructed (such as by mud, ice, or snow, or by a vehicle bra, excessive paint, or adhesive products such as wraps, stickers, rubber coating, etc.).
- Weather conditions (heavy rain, snow, fog, or extremely hot or cold temperatures) are interfering with sensor operation.
- The sensors are affected by other electrical equipment or devices that generate ultrasonic waves.

**⚠ WARNING:** The limitations previously described do not represent an exhaustive list of situations that may interfere with proper operation of Collision Avoidance Assist features. These features may fail to provide their intended function for many other reasons. It is the driver's responsibility to avoid collisions by staying alert, paying attention, and taking corrective action as early as possible.

**⚠ CAUTION:** If a fault occurs with a Collision Avoidance Assist feature, Model X displays an alert. Contact Tesla Service.

## How Speed Assist Works

Model X displays a speed limit on the instrument panel and you can choose if and how you are warned when you exceed the speed limit. Also, instead of using the detected speed limit, you can base warnings on an arbitrary speed limit that you enter manually.



**NOTE:** On roads where the map data determines that a conditional speed limit exists (for example, a speed limit based on time of day or weather conditions), a second speed limit displays below the first speed limit. It is the driver's responsibility to determine whether the conditional speed limit is currently in effect and adjust the driving speed accordingly. You may need to update the onboard maps to display conditional speed limits ([Map Updates on page 156](#)).

In situations where Model X is unable to determine a speed limit, or if Speed Assist is uncertain that an acquired speed limit is accurate, the instrument panel may not display a speed limit sign and warnings do not take effect.

**NOTE:** Speed limit warnings go away after ten seconds, or when Model X slows down below the specified limit.

**WARNING:** Do not rely on Speed Assist to determine the appropriate speed limit or driving speed. Always drive at a safe speed based on traffic and road conditions.

## Controlling Speed Assist

To adjust the Speed Limit Warning setting, touch **Controls > Autopilot > Speed Limit Warning**, then choose one of these options:

- **Off** - Speed limit warnings do not display and chimes are not sounded.
- **Display** - Speed limit signs display on the instrument panel and the sign increases in size when you exceed the determined limit.
- **Chime** - In addition to the visual display, a chime is sounded when you exceed the determined speed limit.

You can also specify how the speed limit is determined:

- **Relative** - You can set a speed limit offset (+ or -) if you want to be alerted only when you exceed the offset speed limit by a specified amount. For example, you can increase the offset to +10 mph (10 km/h) if you only want to be warned when you exceed the speed limit by 10 mph (10 km/h).  
**NOTE:** The offset from speed limit also affects the number shown in the gray speedometer icon on the left side of the driving speed on the instrument panel.
- **Absolute** - Manually specify any speed limit between 20 and 140 mph (30 and 240 km/h).

**NOTE:** Speed Assist is not always accurate. In some situations, the location of a road can be miscalculated and Speed Assist can display a speed for a directly adjacent road that may have a different speed limit. For example, Speed Assist can assume Model X is on a freeway or highway when it is actually on a nearby surface street, and vice versa.

**NOTE:** Your chosen setting is retained until you manually change it. It is also saved in your driver profile.

## Limitations and Inaccuracies

Speed Assist may not be fully functional or may provide inaccurate information in these situations:

- Visibility is poor and speed limit signs are not clearly visible (due to heavy rain, snow, fog, etc.).
- Bright light (such as from oncoming headlights or direct sunlight) is interfering with the view of the camera(s).
- Model X is being driven very close to a vehicle in front of it which is blocking the view of the camera(s).

- The windshield is obstructing the view of the camera(s) (fogged over, dirty, covered by a sticker, etc.).
- Speed limit signs are concealed by objects.
- The speed limits stored in the map database are incorrect or outdated.
- Model X is being driven in an area where GPS or map data is not available or where speed limit signs can not be detected.
- Traffic signs do not conform to standard recognizable formats.
- A road or a speed limit has recently changed.

 **WARNING:** The list above does not represent an exhaustive list of situations that may interfere with proper operation of Speed Assist. Speed Assist may fail to provide warnings for many other reasons.



## Overview



Touch **Controls** on the bottom corner of the touchscreen to control features and customize Model X to suit your preferences. The Controls window appears over the map. Touch an option on the left side of the window to display the associated controls and settings. By default, **Quick Controls** displays for quicker access to commonly used settings.



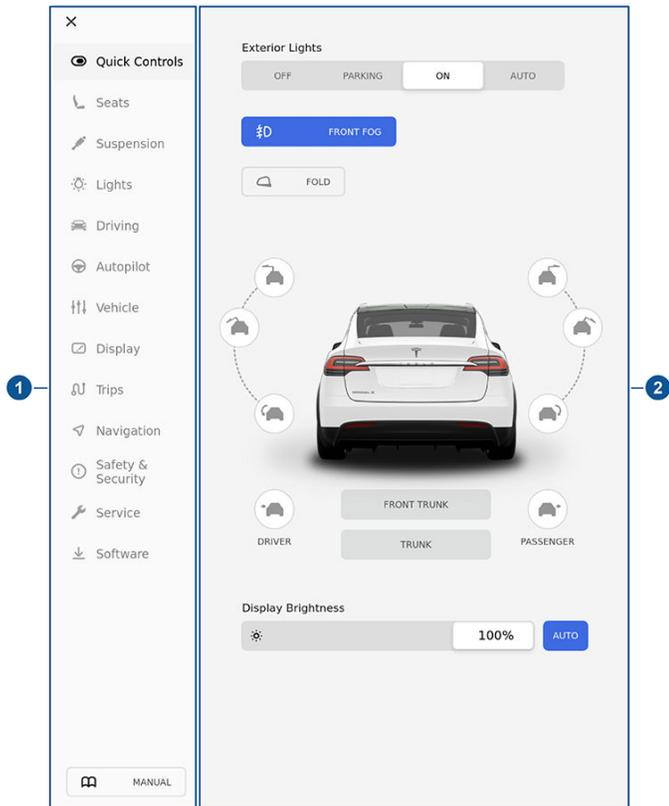
To close the Controls window, touch the **X** in the top left corner, touch **Controls** again, or swipe down on the window.



When an information icon displays beside a specific setting, touch it to display a popup that provides helpful details about the associated setting.

**NOTE:** The following illustrations are for demonstration purposes only. Depending on vehicle options, software version and market region, the options available may be different.

## Summary of Controls



1. List of available controls. When you select an item from this list, its associated controls display in the main viewing area. Touch **Manual** below the list of tabs to display this owner's manual.
2. Main viewing area. The options available for the item you chose from the list of control tabs display here, and are described in this section.
 

**NOTE:** Depending on vehicle configuration and market region, some settings may not be available for your vehicle.

## Quick Controls

**Quick Controls** displays by default to provide quick access to these commonly-used features. Additional controls for many of these features are available on the feature-specific tabs listed below Quick Controls.

### Exterior lights

**OFF** Exterior lights are off until you manually turn them back on. The exterior lights are set to **AUTO** by default at the start of every drive.



The exterior side marker lights, parking lights, tail lights, and license plates lights turn on.

**ON** Exterior lights are on.



Exterior lights automatically turn on if Model X detects low lighting conditions.



Enable/disable Auto High Beam, see [High Beam Headlights on page 65](#).

**NOTE:** For more information on exterior lights, see [Lights on page 64](#).

- **FRONT FOG** and **REAR FOG**: Controls the fog lights (fog lights are available only in some market regions).
- **FOLD**: Fold or unfold side mirrors.
- Touch **FRONT TRUNK OR TRUNK**: Touch to open the corresponding trunk.
- **Open Doors**: Touch the icons associated with each door to open. For falcon wing doors, you can set the height at which you would like it to open.
- **Display Brightness**: Adjust the brightness of the display.
- **Screen Clean Mode**: When enabled, your touchscreen darkens and is temporarily disabled to facilitate cleaning. Follow the onscreen instructions to exit Screen Clean Mode.

## Seats

**Adjust the seats:** Adjust the second row seats by touching the forward and backward buttons.

**Easy Entry:** When enabled, you can move a second row seat all the way forward or backward by touching the forward/backward button once. When off, you must hold the button to move the second row seats fully forward/backward (see [Accessing Third Row Seats \(if equipped\)](#) - [Monopost Seating on page 26](#)).

## Suspension

Use these settings to adjust the settings associated with the air suspension system. You can adjust the **Ride Height**, ranging from **Very Low** to **Very High**. You can optimize ride and handling by choosing **Adaptive Suspension Damping** settings, view real-time details of the status of the suspension system, and save locations at which you want the ride height to automatically raise (helpful for increasing ground clearance on steep driveways, etc.) For details, see [Air Suspension on page 163](#).

## Lights

Use these settings to control exterior and interior lights. Exterior light controls (**Exterior Lights**, **Front Fog**, and **Rear Fog**) are also available on the Quick Controls tab, and are described in the previous topic. For detailed information on lights, see [Lights on page 64](#). Using this tab, you can also control the following light settings:

- **Dome Lights:** Turn the overhead lights to OFF, ON, or AUTO. When set to AUTO, the dome lights automatically turn on when you unlock Model X, open a door upon exiting, or shift into Park.
- **Overhead Lights:** Choose whether you want the overhead lights to illuminate more of the driver's seat or the passenger seat.
- **Auto High Beam:** If on, the high beam headlights can automatically switch to low beam when there is light (for example, from an oncoming vehicle) detected in front of Model X. See [High Beam Headlights on page 65](#).
- **Headlights after Exit:** If on, the headlights remain on when you stop driving and park Model X in low lighting conditions. They automatically turn off after one minute or when you lock Model X.

## Driving

**Acceleration** (if equipped): Choose an acceleration setting that determines whether acceleration is limited or increased (see [Acceleration Modes on page 82](#)). **Chill** limits acceleration for a slightly smoother and gentler ride, whereas **Standard** or **Sport** (depending on vehicle configuration) provides the normal level of acceleration.

**NOTE:** When **Chill** is selected, **Chill** displays on the touchscreen above the driving speed.

**Steering Mode:** Adjust the amount of effort required to turn the steering wheel. **Sport** feels more responsive whereas **Comfort** feels easier to drive and park (see [Adjusting Steering Effort on page 57](#)).

**Regenerative Braking:** When you release the accelerator when driving, regenerative braking slows Model X and feeds any surplus energy back to the Battery. If set to **LOW**, Model X does not slow down as quickly, but also feeds less energy back to the Battery (see [Regenerative Braking on page 75](#)).

**NOTE:** Regardless of the setting selected, the energy gained by regenerative braking is reduced if the Battery is full, or is extremely cold or hot (in which case, surplus energy is used to heat or cool it).

**NOTE:** The regenerative braking setting is not available on all vehicles.

**Stopping Mode:** Choose how you want Model X to behave once regenerative braking has reduced the driving speed to a very low speed, a driving gear is still engaged, and both the accelerator and brake pedals are released. See [Stopping Mode on page 76](#). You can adjust this setting only when Model X is in Park.

**Slip Start:** Turn slip start on to allow wheels to spin (see [Traction Control on page 78](#)).

**Range Mode** (if equipped): If on, Model X conserves energy by automatically limiting the amount of power that the climate control system uses to maintain the temperature of the cabin area and limits the amount of energy being used to heat or cool the Battery. In addition, Range Mode turns off signature lights (only in market regions where daytime running lights are not required).

## Autopilot

Control features that provide a safer and more convenient driving experience. Some Autopilot features are not controlled through **Controls**. See [About Autopilot on page 103](#) for more information.

- **Autosteer (Beta):** Enable the auto steering feature (available only if your vehicle is equipped with an Autopilot package) (see [Autosteer on page 112](#)).
- **Navigate on Autopilot (Beta):** Navigate on Autopilot automatically exits at off-ramps and interchanges based on your navigation route and can also make lane changes designed to prepare for exits and minimize the driving time to your destination (available only if your vehicle is equipped with an Autopilot package). Touch **Customize Navigate on Autopilot** to specify how you want Navigate on Autopilot to operate, such as whether you want it to automatically enable at the start of every trip, how you want it to perform lane changes, etc. (see [Navigate on Autopilot on page 116](#)).

**NOTE:** Navigate on Autopilot is not available in all market regions.

- **Traffic Light and Stop Sign Control (Beta):** You can enable the ability for Model X to automatically stop at traffic lights and stop signs (see [Traffic Light and Stop Sign Control on page 118](#)).
- **Green Traffic Light Chime:** If on, a chime sounds when you are waiting at a red traffic light and the light turns green. If you are not actively using Traffic-Aware Cruise Control and are waiting at a red light with a car in front of you, the chime sounds when the car advances ahead of you.
- **Full Self-Driving Visualization Preview** (if equipped) : Display more details about the roadway and its surroundings, such as road markings, stop lights, objects (such as trash cans and poles), etc. This may not be available on certain vehicle configurations or in some market regions.
- **Summon (Beta):** Automatically park and retrieve Model X from outside the vehicle (available only if your vehicle is equipped with an Autopilot package) (see [Summon on page 127](#)).
- **Customize Summon:** Determine the bumper clearance, distance, amount of side clearance, and whether Summon requires continuous press when active.
- **Set Speed Offset:** When you engage Traffic-Aware Cruise Control or Autosteer to cruise at the speed limit (see [To Use Traffic-Aware Cruise Control on page 106](#)), you can choose a **FIXED** offset, in which the speed is adjusted by a specific number of mph (km/h) on all roads, or a **PERCENTAGE** offset, in which the speed adjustment varies depending on the detected speed limit of the road.
- **Speed Limit Warning:** Select the type of warnings, if any, you receive if you exceed the detected speed limit (see [Speed Assist on page 138](#)).
- **Speed Limit:** Specify if you want Speed Limit Warning to use a relative or an absolute speed limit (see [Speed Assist on page 138](#)). If you choose a relative speed limit, you can specify an **Offset** to be alerted only when you exceed the speed limit by the specified offset amount.
- **Forward Collision Warning:** Choose if and when you want to receive visual and audible warnings in situations where there is a high risk of a frontal collision (see [Collision Avoidance Assist on page 135](#)).
- **Lane Departure Avoidance:** Specify if you want the steering wheel to vibrate slightly if a front wheel passes over a lane marking and the associated turn signal is off (see [Lane Assist on page 132](#)).
- **Emergency Lane Departure Avoidance:** In emergency situations, Model X attempts to prevent a potential collision with an object in an adjacent lane by steering the vehicle back into your driving lane (see [Emergency Lane Departure Avoidance on page 132](#)).
- **Blind Spot Collision Warning Chime:** Choose if you want a chime to sound when a vehicle is in your blind spot and a possible collision is detected (see [Blind Spot Collision Warning Chime on page 133](#)).

- **Automatic Emergency Braking:** Specify if you want Model X to automatically apply braking when a frontal collision is imminent (see [Collision Avoidance Assist on page 135](#)).
- **Obstacle-Aware Acceleration:** Specify if you want to automatically reduce acceleration when an obstacle is detected in front of your vehicle while driving at low speeds (see [Collision Avoidance Assist on page 135](#)).

**NOTE: Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with all Autopilot features.**

## Vehicle

**Falcon Door Height:** If set to **AUTO**, falcon wing doors open fully, taking into consideration any remembered location-based heights, and assuming an obstacle is not detected. If set to **LOW**, falcon wing doors open partially, further protecting the vehicle's interior and occupants from inclement weather.

**Automatic Doors:** If on, the driver's door opens whenever you approach Model X and a key fob is detected. The door also opens when you double-click the key fob and the passenger door opens with a subsequent double-click. If not enabled, the door (or doors) unlock, but you'll need to open the driver's door manually. See [Using the Key on page 7](#)).

**Close All With Key Fob:** If on, all doors (and the rear trunk) close and lock when you single-click the key fob's lock/unlock button (if off, you must triple-click this button).

**Driver Door Unlock Mode:** If on, only the driver's door unlocks when you shift Model X into Park. If off, all doors unlock.

**Walk-Away Door Lock:** If on, doors automatically lock when you walk away from the vehicle carrying your key fob (see [Walk-Away Door Lock on page 13](#)).

**Car Left Open Notification:** Choose whether you want Model X to send a notification to your Tesla mobile app if your car is open for an extended period (approximately 10 minutes) after you have left:

- **OFF** - you will not be notified if your car is left open.
- **DOORS** - you will be notified only if a door or trunk is left open.
- **DOORS & WINDOWS** - in addition to being notified if a door or trunk is left open, you will also receive a notification if Model X is locked and a window is left open.

Touch the **Exclude Home** checkbox to disable the notification when Model X is parked at the location you set as Home in your Favorites list (see [Recent, Favorite, Home and Work Destinations on page 155](#)).

**NOTE:** To enable the **Car Left Open Notification**, the **Allow Mobile Access** setting must also be enabled.

**NOTE:** Notifications are not sent when Model X is in Camp Mode or if Tesla Theater (if equipped) is active.

**Lock Confirmation Sound** (if equipped): You can set Model X to sound a soft horn when your car locks or unlocks (see [Keyless Locking and Unlocking on page 7](#)).

**Unlock on Park:** If on, doors automatically unlock when you engage the Park gear (see [Interior Locking and Unlocking on page 12](#)). If **Driver Door Unlock Mode** is on, only the driver's door unlocks.

## Display

Customize characteristics of the touchscreen and instrument panel:

- **Display Mode:** Customize the DAY (light background) or NIGHT (dark background) setting. When set to AUTO, the brightness changes automatically between DAY and NIGHT brightness based on ambient lighting conditions.
- **Brightness:** Drag the slider to manually control the brightness level. When AUTO brightness is on, the touchscreen is further adjusted based on both the surroundings and by your learning preferences (for example, it remembers the type of manual adjustments you make).
- **Energy Saving:** When toggled on, Model X reduces the amount of energy being consumed when not in use (for newer vehicles, this is automated). See [Getting Maximum Range on page 86](#).

Customize how the units and language are displayed:

- **Language:** Select the language that is displayed on the touchscreen.
 

**NOTE:** Model X must be in Park to change the language. When you change the language, you experience a brief delay as the vehicle shuts down and restarts the touchscreen.
- **Region Format:** Choose a region to define the formatting convention used to display dates (mm dd yy/dd-mm-yy, etc.) and decimal separators (5.123, 5,123, etc.).
- **Voice Recognition Language:** Choose the language to be used for voice commands.
- **Navigation Language:** Choose the language that the navigation system uses for spoken instructions.
- **Time Format:** Choose if time is displayed in 12 or 24 hour format.

**NOTE:** To change the time if it is incorrect, press and hold the time displayed at the top of the touchscreen until it changes.

- **Energy Display:** Choose to display remaining energy and charging units as either a percentage of battery energy remaining, or as an estimate of the distance you can drive.
- **Distance:** Choose if miles or kilometers are used when displaying range.
- **Temperature:** Customize if temperature displays in Fahrenheit or Celsius.
- **Tire Pressure:** Select if tire pressures are displayed in BAR or PSI.

## Trips

View and reset the trip meters that summarize how far you have driven (see [Trip Information on page 85](#)). Customize which meters to show in the instrument panel.

## Navigation

Customize how the navigation system works by adjusting these settings:

- **Volume Control:** Increase or decrease the volume of spoken navigation instructions by touching - or +, respectively. Decreasing all the way to the left mutes the instructions. You can also mute navigation instructions when a navigation route is active by touching the volume icon on the turn-by-turn direction list.
 

**NOTE:** The volume setting applies only to the navigation system's spoken instructions. Volume for Media Player and Phone remains unchanged.
- **Automatic Navigation:** Provided your phone's calendar is synced to Model X, you are automatically routed to an event if you get into your vehicle within two hours of an event's start time (if the event on your calendar includes a valid address). Automatically navigate to Home and Work on weekdays (see [Automatic Navigation on page 153](#)).
- **Trip Planner:** (If available in your market region) Use trip planner to plan your driving and charging routes (see [Trip Planner on page 155](#)).
- **Online Routing:** When selected, you may be automatically rerouted to avoid heavy traffic (see [Online Routing on page 155](#)).
- **Avoid Ferries:** When toggled on, navigation routes avoid the use of ferries.
- **Avoid Tolls:** When toggled on, navigation routes avoid the use of tolls.

**NOTE:** You can also display navigation settings by touching the settings icon on the map (see [Maps and Navigation on page 152](#)).

## Safety & Security

**Parking Brake:** You can manually apply and release the parking brake (see [Parking Brake on page 76](#)).

**Power Off:** Touch to manually power off the vehicle (see [Powering Off on page 61](#)).

**Speed Limit Mode:** Specify if and how much you want to limit acceleration and max speed (see [Speed Limit Mode on page 145](#)).

**Sentry Mode:** When on, Sentry Mode uses the vehicle's cameras and sensors to monitor its surroundings while the vehicle is locked and in Park. If a threat is detected, Sentry Mode triggers the Alert or Alarm state, depending on the severity of the threat. You can customize Sentry Mode to automatically enable except in locations that you've saved as Home, Work, or a Favorite (see [Sentry Mode on page 165](#)). Operates only when the energy remaining in the Battery is above 20%.

**Save Clips on Honk:** If on, you can save video recordings to a USB flash drive or other storage device using Dashcam by honking the horn on the steering wheel. You must insert a properly formatted USB flash drive or other storage device in one of your vehicle's front USB ports (see [Dashcam on page 89](#)).

**Passenger Front Airbag:** Manually control the front passenger airbag (applicable only in regions where the airbag can be disabled, as described in [Airbags on page 52](#)).

**NOTE:** If applicable, the passenger front airbag can also be controlled by touching the airbag's status icon located in the top corner of the touchscreen.

**Park Assist Chimes:** If on, an audible beep sounds when approaching an object while parking (see [Park Assist on page 79](#)).

**Joe Mode:** When enabled, Joe Mode lowers the volume of your vehicle's chimes, except for turn signals.

**Security Alarm:** Enable the security alarm (see [Security Settings on page 165](#)).

**Passive Entry:** If on, doors automatically unlock whenever you approach Model X carrying a key fob. If off, you must use the key fob to unlock Model X. See [Using the Key on page 7](#).

**NOTE:** You must press the brake pedal to power Model X on before you can change the Passive Entry setting. See [Starting on page 61](#).

**NOTE:** If Passive Entry is off and you do not press the brake pedal to start Model X within approximately five minutes, a message displays on the instrument panel and you must use the key fob to lock, then unlock Model X again before starting the vehicle.

**NOTE:** When you enable passive entry, it is recommended that you also enable **PIN to Drive** to increase security (see [PIN to Drive on page 165](#)).

**NOTE:** Depending on your region, Passive Entry may be enabled or disabled by default.

**Tilt/Intrusion :** A siren can sound if Model X detects motion inside the cabin or if the vehicle is moved or tilted (see [Tilt/Intrusion \(if equipped\) on page 165](#)).

**PIN to Drive:** Increase security by preventing Model X from being driven until a 4-digit PIN (Personal Identification Number) is entered (see [PIN to Drive on page 165](#)).

**Glovebox PIN:** For additional security, protect the contents in your glovebox with a 4-digit PIN (see [Glovebox PIN on page 165](#)).

**Cabin Overheat Protection:** Reduce the temperature of the cabin in extremely hot ambient conditions for a period of up to twelve hours after you exit Model X (see [Cabin Overheat Protection on page 150](#)). Operates only when the energy remaining in the Battery is above 20%.

**Allow Mobile Access:** Allow Tesla's mobile applications to access your Model X (see [Mobile App on page 174](#)).

**NOTE:** To disable Allow Mobile Access, enter your Tesla account credentials on the touchscreen.

**Car Left Open Notification:** Allow a notification to be sent to the Tesla mobile app if Model X detects that a door or trunk has been left open for an extended period (approximately 10 minutes) after you have left. If you locked Model X when you left, the notification is also sent if you left a window open. Touch the **Exclude Home** checkbox to disable the notification when Model X is parked at the location you set as Home in your Favorites list (see [Recent, Favorite, Home and Work Destinations on page 155](#)).

**NOTE:** To enable the **Car Left Open Notification**, the **Allow Mobile Access** setting must also be enabled (**ControlsSafety & SecurityAllow Mobile Access**).

**DATA SHARING:** Allow sharing of road measurement data (see [Data Sharing on page 222](#)).

## Service

**Spoiler Mode (if equipped):** The spoiler can change position to provide maximum visibility and the most effective aerodynamics for Model X. To enable, choose **Automatic** (see [Active Spoiler on page 91](#)).

**Wheel Configuration:** Update your vehicle's wheel configuration if you are installing new wheels or swapping them for different ones. This also changes the wheels of your vehicle's avatar on the touchscreen.

**NOTE:** Changing your vehicle's wheel configuration can impact range estimates, tire pressure warning levels, and vehicle visualization. See [Tire Care and Maintenance on page 187](#) for more information.

 **WARNING:** Only use Tesla-approved wheels when installing or swapping wheels. Using non Tesla-approved wheels can cause serious damage. Tesla is not liable for damage caused by using wheels not approved by Tesla.

**Tow Mode:** Prepare Model X for towing by keeping it in Neutral, which disengages the parking brake. See [Instructions for Transporters on page 215](#).

**Wiper Service Mode:** Make wiper blades easy to access (see [Wiper Blades and Washer Jets on page 196](#)).

**Jack Mode:** Disables self-leveling of the air suspension.

 **WARNING:** The air suspension system causes Model X to self-level, even when powered off. Therefore, when transporting or lifting, you must engage **Jack Mode** to disable self-leveling (see [Instructions for Transporters on page 215](#) and [Jacking and Lifting on page 200](#)).

**Notifications:** Display a list of notifications that have recently appeared on your vehicle.

**Camera Calibration:** Clear the Autopilot camera calibration to reset the calibrated camera positions and angles stored on the Autopilot computer. Once the calibration has been cleared, the vehicle must be driven to calibrate the Autopilot cameras. See [Drive to Calibrate Cameras on page 104](#) for more information.

**Reset Bluetooth Functionality:** (For vehicles manufactured before approximately April 2018) If Bluetooth is taking an exceptionally long time to pair, reset Bluetooth functionality and pair your device again. See [Pairing a Bluetooth Phone on page 160](#).

**FACTORY RESET:** Erase all personal data (saved addresses, music favorites, imported contacts, etc.) and restore all customized settings to their factory defaults (see [Erasing Personal Data on page 146](#)).

## Software

Learn more about your vehicle and the status of software updates:

- Get more information about your vehicle such as the VIN, vehicle name, and odometer. Touch **Additional vehicle information** to display a list of the various options your vehicle is equipped with.
- View your current software version, map version, and release notes.

- See new updates that are available. Your vehicle must be connected to Wi-Fi to start the update.
- Customize how often you want to receive software updates by touching **Software Update Preferences**.

For more information about software updates, see [Software Updates on page 173](#).

## Naming Your Vehicle

To further personalize Model X, you can name it. To name your vehicle, touch **Controls > Software > Name Your Vehicle** (or touch the vehicle's existing name to change it). Enter the new name in the popup, then touch **Save**. The name of your Model X appears in the mobile app.

## Speed Limit Mode

Speed Limit Mode allows you to limit the acceleration and maximum speed – between 50 and 90 mph (80 and 145 km/h) – of your Model X. This feature is protected by a 4-digit PIN that you create when enabling it for the first time, and which must be entered whenever you want to disable and enable it.

If your Model X comes within approximately 3 mph (5 km/h) of the selected maximum speed, a chime sounds and text appears on the instrument panel above the driving speed. Additionally, your mobile app sends you a notification.

To enable Speed Limit Mode:

1. Ensure the vehicle is in Park.
2. Touch **Controls > Safety & Security > Speed Limit Mode** on the touchscreen or **CONTROLS** in your mobile app.
3. Select the maximum driving speed that you would like to limit the vehicle to.
4. Drag the slider to the **ON** position.
5. Enter the 4-digit PIN that you want to use to disable and enable Speed Limit Mode.

**NOTE:** If you forget the PIN, you can disable Speed Limit Mode by entering the login credentials for your Tesla Account.

**NOTE:** When Speed Limit Mode is enabled, the acceleration setting (**Controls > Driving > Acceleration**) is automatically set to **Chill** (see [Acceleration Modes on page 82](#)).

 **WARNING:** Driving downhill can increase driving speed, causing the vehicle to exceed your chosen maximum speed.

 **WARNING:** Speed Limit Mode is not a replacement for good judgment, driver training, and the need to closely monitor roadway speed limits and driving conditions. Accidents can occur at any speed.



### Erasing Personal Data

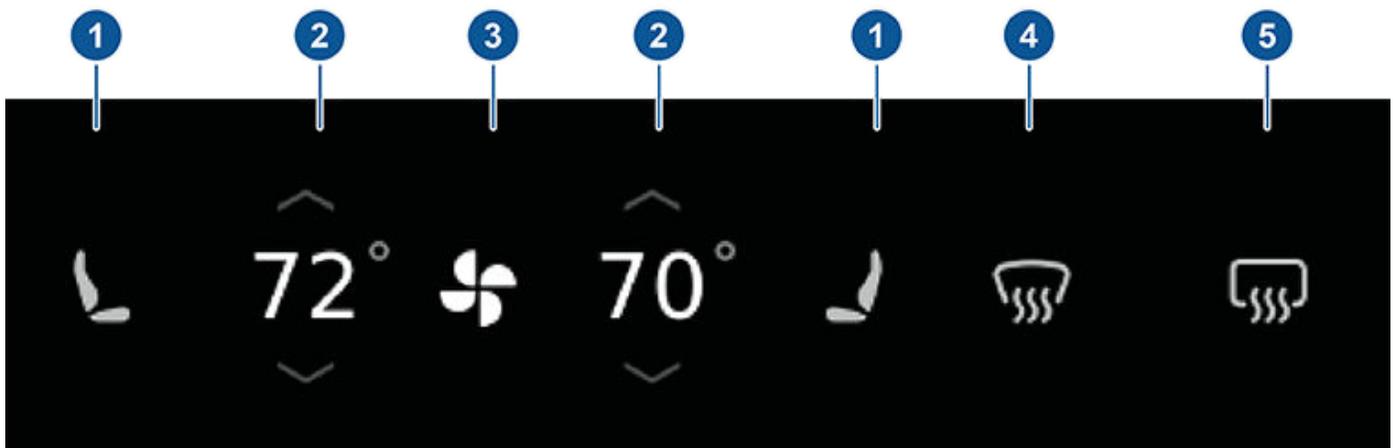
You can erase all personal data (saved addresses, music favorites, HomeLink programming, etc.) and restore all customized settings to their factory defaults. This is useful when transferring ownership of Model X. Touch **Controls > Service > FACTORY RESET**. Before erasing, Model X verifies your credentials by prompting you to enter the user name and password associated with your Tesla Account.

## Overview of Climate Controls

Climate controls are always available at the bottom of the touchscreen. To turn the climate control system on, touch the fan icon or adjust the cabin temperature. To turn it off, touch the fan icon and then touch the off button near the center of the popup window.

By default, climate control is set to the Auto setting, which maintains optimum comfort in all but the most severe weather conditions. When you adjust the cabin temperature in the Auto setting, the system automatically adjusts the heating, air conditioning, air distribution, and fan speed to maintain the cabin at your selected temperature. To override the Auto setting, touch the fan icon, turn off the Auto setting, then manually adjust your settings (see [Adjusting Climate Control Settings on page 148](#)). If you've manually adjusted individual settings, you can also revert back to Auto at any time by touching **AUTO** on the climate control popup window.

**NOTE:** The following illustration is provided for demonstration purposes only. Depending on vehicle options, software version, market region, and settings, the information displayed may be slightly different.



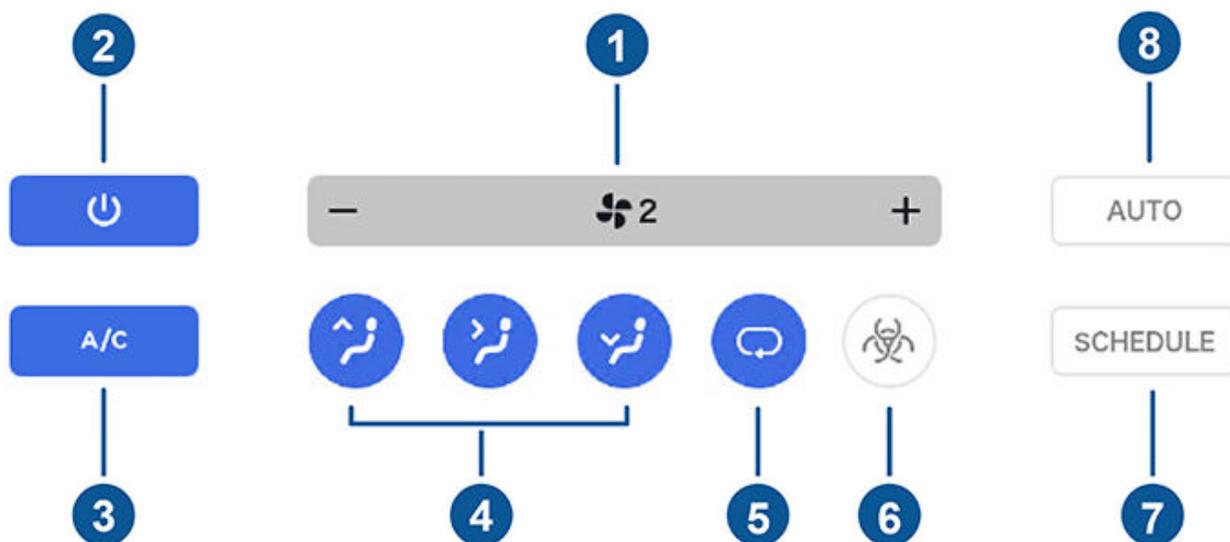
1. Seat heaters operate at three setting levels from 3 (highest) to 1 (lowest). When operating, the associated seat icon displays twisting lines that turn red to indicate the setting level. If equipped with ventilated seats, a popup appears that allows you to switch between heating and cooling. When cooling, the twisting lines turn blue.
- NOTE:** If Model X is equipped with rear seat heaters and/or the optional subzero weather package, you can also control seat heaters in the rear seats, heated wipers, and heated steering wheel by touching the fan icon then touching the seat tab.
2. Touch an up or down arrow to change the cabin temperature. To apply a temperature setting to both the driver and passenger side, touch **SYNC** on the popup that appears when you touch an arrow. When you apply the same temperature to both sides, only one temperature setting displays. Touch **SYNC** again to display separate temperature settings for the driver and passenger.
  3. Touch the fan icon to turn on climate control and to manually customize settings to suit your preferences (see [Adjusting Climate Control Settings on page 148](#)). Touch and hold the fan icon to quickly turn off climate control. If your vehicle is equipped with the optional cold weather package, touch this icon to access controls for the rear seat heaters.
  4. The windshield defroster distributes air flow to the windshield. Touch once to defog the windshield (the icon turns yellow). Touch a second time to defrost the windshield (the icon turns red and the heating and fan operate at maximum levels). Touch a third time to turn off and restore the air distribution, heating, and fan to their previous settings. See [Cold Weather Best Practices on page 101](#) for more information on preparing for cold weather.
  5. Touch to warm up the rear window. When operating, the icon turns red. After 15 minutes, the rear window defroster automatically turns off. The exterior side mirrors are also heated whenever the rear window defroster is operating.

 **WARNING:** To avoid burns resulting from prolonged use, individuals who have peripheral neuropathy, or whose capacity to feel pain is limited because of diabetes, age, neurological injury, or some other condition, should exercise caution when using the climate control system and seat heaters.

**NOTE:** The climate control system is powered by the high voltage battery. Therefore, prolonged use decreases driving range.

## Adjusting Climate Control Settings

To adjust individual settings to suit your preferences, touch the fan icon at the bottom of the touchscreen to access individual climate control settings.



If Model X is equipped with six or seven seats, a rear climate controls bar also appears immediately below the above window. See [Rear Cabin Climate Controls \(6 and 7 seat vehicles only\)](#) on page 149.

In addition to the settings shown, if Model X is in Park, the Keep Climate On, Dog Mode, and Camp Mode setting displays when you touch the fan icon when the vehicle is in Park (see [Keep Climate On, Dog Mode, and Camp Mode](#) on page 149).

1. Adjust the speed of the fan.

**NOTE:** Adjusting the fan speed may change your setting for how air is drawn into Model X in order to decrease or increase airflow. For example, if you set the fan speed at the highest setting when the air circulation is set to draw in outside air, the setting may switch to recirculating the air to achieve the high air flow.

2. Touch to turn off the climate control system and close the climate controls popup window.

**NOTE:** The popup window also closes if you touch the map, choose Media Player or an app, or display a controls window, even if the climate control system is turned on.

3. Turn the air conditioning on and off, respectively. Turning it off reduces cooling, but saves energy.
4. Choose where air flows into the cabin (windshield, face-level, or foot-level vents). You can choose more than one location.

**NOTE:** When air is directed to the foot-level vents, approximately one third of the air continues to flow to the windshield vents to assist in defogging. However, when air is directed to the face-level vents, air does not flow to the windshield because the air flowing through the face-level vents can assist in defogging the windshield.

5. Choose how air is drawn into Model X:



Outside air is drawn into Model X.



Air inside Model X is recirculated. This prevents outside air (traffic fumes) from entering, but reduces dehumidifying performance. Recirculating the air is the most efficient way to cool the front cabin area. To prevent the windshield from fogging in some conditions, briefly change the setting every hour to draw in outside air.

- If your Model X is equipped with the medical-grade HEPA (High Efficiency Particulate Air) filter, this filter ensures the best quality air inside the cabin whenever the climate control system is on and outside air is entering the cabin (recirculate is off). The HEPA filter is extremely effective at removing particles, including pollution, allergens, bacteria, pollen, mold spores, and viruses. Both the HEPA filter and the secondary filtration system also contain activated carbon to remove a broad spectrum of odors and gases. When you engage Bioweapon Defense Mode, the positive pressure inside the cabin minimizes the amount of outside air that can enter the vehicle.

**NOTE:** Some gases, such as carbon monoxide, are not effectively removed by activated carbon.

- When Model X is in Park, touch **SCHEDULE** to set a recurring daily time when you want Model X to be ready to drive by charging during off-peak hours and preconditioning the Battery and cabin climate (see [Scheduled Charging and Scheduled Departure on page 183](#)).
- Touch **AUTO** to change all settings on the currently displayed tab back to their default values. The icon is blue whenever the climate control system is set to **AUTO**.

**NOTE:** Because Model X runs much quieter than a gasoline-powered vehicle, you may notice the sound of the A/C compressor as it is operating. To minimize noise, reduce the fan speed.

## Rear Cabin Climate Controls (6 and 7 seat vehicles only)



- Touch the power button to turn the rear climate controls on or off.
- Touch **AUTO** to change all settings back to their default values.

**NOTE:** To save energy when set to **AUTO**, the rear heating and air conditioning turn off when Model X detects that there are no occupants in the second or third row seats. To override this energy saving feature and save the settings until you manually change them, touch the **AUTO** button a second time.

- Touch **+** or **-** to set the speed of the fan.
- Touch the arrows to adjust the temperature.

## Keep Climate On, Dog Mode, and Camp Mode

The **Keep Climate On**, **Dog**, and **Camp** settings allow you to keep the climate control system running when in Park, even after you've left Model X or choose to stay inside the vehicle. These settings are useful when it is important to maintain the cabin temperature in hot or cold weather conditions. For example, when leaving groceries in Model X on hot days, you may want to use **Keep Climate On** to prevent spoilage.

Dog mode keeps your pet comfortable while also displaying the current cabin temperature on the touchscreen so people nearby are informed that your pet does not need to be rescued.

Camp Mode allows you to power electronics through the USB ports and 12V outlet in addition to maintaining the cabin temperature. The touchscreen remains on so you can play music, browse the internet, play games in the arcade, or watch shows in Tesla Theater. You can also control media and climate settings from a paired phone. Camp Mode is ideal for remaining inside your vehicle, such as camping or staying with a child.



# Climate Controls

**NOTE:** In Camp Mode, Sentry Mode and the vehicle alarm system are disabled.

**NOTE:** Depending on vehicle configuration or market region, Entertainment, Arcade, and/or Theater may not be available on your vehicle.

To operate Keep Climate On, Dog Mode, or Camp Mode:

1. Engage the Park gear. The **Keep Climate On**, **Dog**, and **Camp** settings are available only when Model X is in Park.
2. If necessary, adjust the climate settings.
3. Touch the fan icon then touch **Keep Climate On**, **Dog**, or **Camp**.

**NOTE:** To initiate Keep Climate On, Dog Mode, or Camp Mode, the Battery's charge level must be at least 20%.

The climate control system maintains your climate settings until you shift out of Park or manually turn it off. If the Battery's charge level drops below 20%, the Tesla mobile app repeatedly starts sending you notifications reminding you to check on anything that you have left in Model X.

The next time you drive Model X, the climate control system continues operating using the previous climate settings from your most recent trip.

**NOTE:** Software updates cannot be performed when Keep Climate On, Dog Mode, or Camp Mode is active.

**NOTE:** The intrusion sensor (if equipped) automatically disables when Keep Climate On, Dog Mode, or Camp Mode is active. However, you can override this behavior and keep the intrusion sensor enabled. To do so, touch **Controls > Safety & Security > Tilt/Intrusion** after enabling Keep Climate On, Dog mode, or Camp mode. However, note that keeping the intrusion sensor enabled while Keep Climate On, Dog Mode, and Camp Mode is active can trigger an alarm event as a result of air movement inside the cabin.

**WARNING:** You can adjust the climate control system remotely using the mobile app. However, if you use the mobile app to turn off the climate control system, Keep Climate On, Dog Mode, and Camp Mode stop operating.

**WARNING:** Avoid using Keep Climate On, Dog Mode, or Camp Mode when the battery charge is low. When leaving a dog or pet in Model X, you must ensure that you have your phone with you and that the Tesla mobile app is running. This allows you to proactively monitor the cabin temperature. To ensure the safety and comfort of anyone or anything in your vehicle, always make sure you have adequate cellular coverage to receive notifications and allow enough time to return to Model X should the climate control system stop operating—on hot days, the cabin temperature can become dangerously high within a few minutes.

**WARNING:** Check local laws for any restrictions on leaving pets unattended in your vehicle.

**WARNING:** Never leave a child unattended in your vehicle.

## Cabin Air Filter(s)

Model X has one or more air filters to prevent pollen, industrial fallout, road dust and other particles from entering through the vents.

**NOTE:** Cabin air filter(s) require periodic replacement. See [Service Intervals on page 185](#).

## Cabin Overheat Protection

The climate control system can reduce the temperature of the cabin in extremely hot ambient conditions for a period of up to twelve hours after you exit Model X. Touch **Controls > Safety & Security > Cabin Overheat Protection** and choose:

- **OFF:** Disable Cabin Overheat Protection.
- **ON:** The air conditioning operates when the cabin temperature exceeds 105° F (40° C).

**NOTE:** Cabin Overheat Protection operates only when the energy remaining in the Battery is above 20%.

**WARNING:** Never leave children or pets in the vehicle unattended. Due to automatic shut-off or extreme outside conditions, the inside of the vehicle can become dangerously hot, even when Cabin Overheat Protection is enabled.

## Climate Control Operating Tips

- When you use the mobile app to turn on the climate control system, it automatically turns off after four hours or if the charge level drops to 20%. To cool or heat the cabin for a longer period, you must turn it on again.
- To conserve energy, turn on Range Mode (if equipped) to limit the power of the climate control system (touch **Controls > Driving > Range Mode**). Cabin heating and cooling may be less effective, but you can use seat heaters to provide warmth in colder climates.
- If the climate control system is louder than you prefer, manually reduce the fan speed.
- In addition to cooling the interior, the air conditioning compressor also cools the Battery. Therefore, in hot weather, the air conditioning compressor can turn on even if you turned it off. This is normal because the system's priority is to cool the Battery to ensure it stays within an optimum temperature range to support longevity and optimum performance.



- Even when not in use, you may hear Model X emit a whining noise or the sound of water circulating. These sounds are normal and occur when the internal cooling systems turn on to support various vehicle functions, such as maintaining the 12V battery and balancing the temperature of the high voltage Battery.
- To ensure the climate control system operates efficiently, close all windows and ensure that the exterior grille in front of the windshield is free of ice, snow, leaves, and other debris.
- In very humid conditions, it is normal for the windshield to fog slightly when you first turn on the air conditioning.
- It is normal for a small pool of water to form under Model X when parked. Extra water produced by the dehumidifying process is drained underneath.
- To reduce the temperature in the cabin in hot weather conditions, the fan may turn on to vent the cabin when the vehicle is parked. This occurs only if the battery's charge level is above 20%.

## Overview

The touchscreen displays a map at all times.

To set the map's orientation, touch:



North Up - North is always at the top of the screen.



Heading Up - The direction you are driving is always at the top of the screen. The map rotates as you change direction. This icon has an integrated compass that indicates the direction you are driving.

**NOTE:** When navigating, this icon also allows you to view the route overview view (see [Navigating on page 153](#)).

Use your finger(s) to interact with the map:

- To move the map in any direction, hold and drag a finger.
- To rotate the map in any direction, hold and turn two fingers.
- To zoom the map in and out, touch the + and - icons. When you zoom in or out using these icons, tracking remains enabled.
- To drop a pin, press and hold your finger anywhere on the map. When you drop a pin, or touch an existing pin, the chosen location is centered on the map, and a popup window provides information about the location. From this popup, you can navigate to the location, call the location (if a phone number is available) and add or remove the location from your list of favorite destinations (see [Recent, Favorite, Home and Work Destinations on page 155](#)).

When you rotate or move the map, your current location is no longer tracked. The message "Tracking Disabled" displays briefly next to the map orientation icon and the icon turns gray. To re-enable tracking, touch the map's orientation icon to choose North Up or Heading Up.

Touch the following icons to customize what the map displays and to access navigation settings:

**NOTE:** These icons disappear after a few seconds when not in use. Touch anywhere on the map to re-display them.



Display/hide satellite imagery (if equipped with premium connectivity).



Display/hide traffic conditions. Green lines indicate no traffic; orange lines indicate light traffic; red lines indicate moderate traffic; and pink lines indicate heavy traffic. To ensure traffic is easy to identify along a navigation route, green traffic lines display under the blue route line, whereas orange, red, and pink traffic lines display on top of the blue route line.



Display/hide all charging locations and a popup list that includes the city and proximity of the corresponding stations on the map. Charging locations include Tesla Superchargers, destination charging sites, third-party fast chargers (see note below), and public chargers that you have used previously. See [Charging Locations on page 154](#).

Touch the lightning bolt icons in the popup list to filter by the types of chargers based on max power.

**NOTE:** In some market regions, third-party fast chargers are also included on the map as dark grey pins when you display chargers.

**NOTE:** The map always displays Superchargers, even when you hide charging locations.



Adjust settings to customize how the navigation system works (the available settings vary depending on your market region and vehicle configuration):

- Touch - or + to increase or decrease the volume of spoken navigation instructions. Decreasing all the way to the left mutes the instructions.
- **NOTE:** You can also mute navigation instructions when a navigation route is active by touching the volume icon on the turn-by-turn direction list.
- Touch **Trip Planner** to minimize the time you spend driving and charging (see [Trip Planner on page 155](#)).
- Touch **Online Routing** to be automatically rerouted to avoid heavy traffic (see [Online Routing on page 155](#)).
- Touch **Avoid Ferries** to be automatically routed to avoid ferries.
- Touch **Avoid Tolls** to be automatically routed to avoid tolls.

**NOTE:** You can also access the above navigation settings by touching **Controls > Navigation**.



**NOTE:** The volume setting applies only to the navigation system's spoken instructions. Volume for Media Player and Phone remains unchanged.

Model X onto the appropriate exit(s) when navigating on controlled access roads (such as freeways). For details, see [Navigate on Autopilot on page 116](#).

## Navigating

To navigate to a location, touch the search bar in the top left corner of the map and enter a destination, send the destination from your phone, or speak a voice command (see [Using Voice Commands on page 58](#)). You can enter or speak an address, landmark, business, etc. You can also choose a saved **Home** or **Work** location and select from a list of recently used locations (the most recent displays at the top of the list), including charging stations you have visited.

**NOTE:** To remotely start navigation from your iOS® or Android™ device, use the "share" functionality after giving access to the Tesla mobile app.

When you specify a location, the touchscreen zooms out to provide an overview of the route you need to travel, and, after calculating the route, zooms back in to your starting point and begins to provide instructions. A turn-by-turn direction list displays the first navigation instruction and an estimate of total mileage, driving time, and arrival time. To expand the list to show each turn on your navigation route, touch the instruction. Note the following about the turn-by-turn direction list:

- A battery displays below the destination to provide an estimate of how much battery energy will remain when you reach your destination. Touch to expand battery information to show a round trip estimate back to your starting point. See [Predicting Energy Usage on page 155](#).
- If charging is needed to reach your destination and Trip Planner is enabled (and available in your market region), the navigation route automatically includes Supercharger stops (see [Trip Planner on page 155](#)) and you may need to touch **BEGIN TRIP** to initiate navigation.
- If you won't have enough energy to reach your destination and there is no Supercharger on the route, an alert tells you that charging is needed to reach your destination.
- Each turn is preceded by the distance to the maneuver.
- To see the bottom of the list, you may need to drag the list upward.
- Touch the top of the list again to minimize it.

While navigating, the map tracks your location and displays the current leg of your trip. You can display the entire route at any time.

If Navigate on Autopilot (if available in your market region) is enabled, you can turn it on for the navigation route by touching **Navigate on Autopilot** in the turn-by-turn direction list. Navigate on Autopilot is an extension of Autosteer that automatically changes lanes and steers



The route overview icon displays when a navigation route is active. Touch this icon at any time to view an overview of your navigation route, or to change the orientation of the map (see [Overview on page 152](#)), which also zooms the map to show the current leg of your trip. The black pin at the end of the route line represents your destination.



Mute/unmute navigation volume.

**NOTE:** You can also mute the volume of the navigation system by pressing the scroll button on the left side of the steering wheel while navigation instructions are being spoken. A volume control specific to navigation instructions is also available by touching the settings icon on the map (see [Overview on page 152](#)).

To stop navigating, touch **CANCEL**, located below the turn-by-turn direction list.

**NOTE:** If a data connection is not available, onboard maps allow you to navigate to any location, but you must enter the location's exact and complete address.

## Automatic Navigation

Automatic Navigation can predict a destination when you get in your vehicle. When your phone's calendar is synced to Model X, and the calendar includes an event that takes place within two hours of when you get in your vehicle to drive, Automatic Navigation suggests the location of the event (assuming a valid address is associated with the event).

In addition, if you are Home and get in your vehicle on weekdays (Monday to Friday) from 5:00 AM to 11:00 AM, Automatic Navigation can automatically route you to your specified Work location (see [Recent, Favorite, Home and Work Destinations on page 155](#)). Likewise, if you are at work on weekdays from 3:00 PM to 11:00 PM, Automatic Navigation can automatically route you to your specified Home location.

To enable Automatic Navigation, touch **Controls > Navigation > Automatic Navigation**. You must have your phone's calendar correctly synced to your vehicle with a uniquely specified and valid address for each event (see [Calendar on page 162](#)). Your Automatic Navigation settings are saved to your Driver Profile (see [Driver Profiles on page 55](#)).



# Maps and Navigation

**NOTE:** Navigation instructions that you enter manually, or send to Model X, override routes suggested by Automatic Navigation.

**NOTE:** Availability of this feature depends on market region and vehicle configuration.

## I'm Feeling Lucky, Hungry

In addition to navigating to a destination of your choice, Model X can also suggest nearby locations based on whether you are feeling **Hungry** or **Lucky**. In the navigation search bar, touch **Hungry** or **Lucky**. **Hungry** suggests popular restaurants, whereas **Lucky** suggests popular destinations (such as museums and amusement parks). For a new suggestion, go back and touch **Hungry** or **Lucky** again for different results. When you discover a destination that interests you, touch **Navigate** to proceed to the destination.

This feature requires the latest version of Navigation maps. To download, connect Model X to Wi-Fi and touch **Controls > Software** to check if an update is available (see [Map Updates on page 156](#)).

**NOTE:** Availability of this feature depends on market region and vehicle configuration.

## Charging Locations

The map displays Supercharger locations, represented by pins that you can touch to display more information, navigate to it, or mark it as a favorite. Touch the map's charging icon to display all nearby charging stations on the map. In addition to the Superchargers, the map displays destination charging sites.

**NOTE:** In some market regions, third-party fast chargers are also included as dark grey pins when you choose to display all charging stations on the map.

**NOTE:** The map displays CCS Superchargers only if your vehicle is equipped with CCS charging capability. When you touch the Supercharger's pin, the popup informs you if a CCS adapter is needed to charge your vehicle.

- Filter the types of chargers based on max power output by touching the charge icons at the top of the popup.
  - Single lighting bolt icon - touch to include destination chargers.
  - Double lighting bolt icon - touch to include standard superchargers.
  - Triple lighting bolt icon - touch to include high-powered superchargers.
- Touch the pin for a Supercharger location and a popup displays information specific to that Supercharger location such as total the number of Superchargers, the number of Superchargers available, the address, and its approximate distance from your current location. The popup also displays

amenities that are available at the Supercharger location, including restrooms, restaurants, lodging, shopping, and Wi-Fi.

- Touch an amenity icon in the Supercharger popup to search for the associated amenity in the surrounding area.
- Touch the navigation icon in the Supercharger popup to navigate to the Supercharger location. When navigating to a Supercharger or, in some regions, a third-party fast charger location, Model X may allocate energy to pre-heat the Battery. This ensures you arrive at the Supercharger or third-party fast charger with the optimal Battery temperature, reducing the amount of time it takes to charge. In some circumstances (such as cold weather), it is normal for the front motor to make noise as it generates heat to warm the Battery (see [Warming the Battery Before Supercharging on page 102](#)).

The appearance of the pin reveals information about the Supercharger location. **Touch the pin to display details.**



The Supercharger location is operational and one or more stalls are available. The number displayed on the pin represents the number of available Supercharger stalls.

**NOTE:** A Supercharger pin is colored black if located on your current navigation route.



The Supercharger location is experiencing a high volume of users and you may need to wait before charging.



The Supercharger location may be operating at a reduced capacity.



The Supercharger location may be closed.



The Supercharger location has no data available but should be operational.



The location is either a destination charging site, third-party fast charger, or any public charging station that you have previously used. Touch to display more information such as usage restrictions and available charge current.



**NOTE:** When the map is zoomed out and more than one destination charging site is available in an area, the pin is round and displays the number of stations. Touch the pin to zoom in. Then you can touch an individual pins for details about a specific charging location.

## Predicting Energy Usage

When navigating to a destination, Model X helps you anticipate your charging needs by calculating the amount of energy that remains when you reach your destination. The calculation is an estimate based on driving style (predicted speed, etc.) and environmental factors (elevation changes, temperature, etc.). When navigating, the map displays this calculation at the bottom of the expanded turn-by-turn direction list (see [Navigating on page 153](#)). When the turn-by-turn direction list is compressed, touch the top of the list to expand it.

Throughout your route, Model X monitors energy usage and updates the calculation. A popup warning displays at the bottom of the turn-by-turn direction list in these situations:

- A yellow warning displays when you have very little energy remaining to reach your destination and should drive slowly to conserve energy. For tips on conserving energy, see [Getting Maximum Range on page 86](#).
- A red warning displays when you must charge to reach your destination.

If you also want to know if you have enough energy for a round trip, touch the energy calculation to display an estimate of your round trip energy usage.

## Online Routing

Model X detects real-time traffic conditions and automatically adjusts the estimated driving and arrival times based on traffic. In situations where traffic conditions will delay your estimated time of arrival and an alternate route is available, the navigation system can reroute you to your destination. You can also specify the minimum number of minutes that must be saved before you are rerouted. To turn this feature on or off, touch the map's settings icon (see [Overview on page 152](#)), then touch **Online Routing**.

## Trip Planner

Trip Planner (available in some market regions) helps you take longer road trips with confidence. If reaching your destination requires charging, Trip Planner routes you through the appropriate Supercharger locations. Trip Planner selects a route and provides charging times to minimize the amount of time you spend driving and charging. To enable Trip Planner, touch the map's settings icon (see [Overview on page 152](#)), then touch **Trip Planner**.

When Trip Planner is enabled and charging is required to reach your destination, the turn-by-turn direction list includes Supercharger stops and a recommended charging time at each Supercharger, and an estimate of how much energy will be available when you arrive at the Supercharger.

**NOTE:** When navigating to a Supercharger or, in some regions, a third-party fast charger using Trip Planner, your vehicle may allocate some energy to pre-heat the Battery. The vehicle arrives at the Supercharger or third-party fast charger with an optimal Battery temperature, reducing the amount of time it takes to charge (see [Warming the Battery Before Supercharging on page 102](#)).

To remove Supercharger stops and display only directions, touch **Remove charging stops** at the bottom of the list of directions (if you remove charging stops, the turn-by-turn direction list may display an alert indicating that charging is needed to reach your destination). To add Supercharger stops to the directions, touch **Add charging stops**.

While charging at a Supercharger, the charging screen displays the remaining charging time needed to drive to your next Supercharger stop, or destination (if no further charging is needed). If you charge for a shorter or longer length of time, the charging time for subsequent Supercharger stops is adjusted.

**NOTE:** You can also monitor remaining charging time needed in the Tesla Mobile App.

**NOTE:** If a Supercharger located on your route experiences an outage, Trip Planner displays a notification and reroutes you to a different Supercharger location.

If Trip Planner estimates that you won't have enough energy for your round trip, and there are no Superchargers available on your route, Trip Planner displays an alert at the top of the turn-by-turn direction list notifying you that charging is needed to reach your destination.

## Recent, Favorite, Home and Work Destinations

When you touch **Navigate** on the map, a list of **Recent** destinations appear and you can easily navigate to any recent destination by selecting it from the list.

If you frequently drive to a destination, you may want to add it as a favorite to avoid having to enter the location's name or address each time. When you add a destination as a Favorite, you can easily navigate to it by touching **Navigate** > **Favorites** and then selecting it from the list of favorites.



## Maps and Navigation

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To add a destination to your Favorites list touch its pin on the map, then touch the star icon on the popup window that appears. Enter a name (or leave as-is to accept the default name), then touch **Add to Favorites**. The heart becomes solid gray and the destination is included on your Favorites list.

To delete a Recent or Favorite destination, touch and hold it down briefly, then touch the **X** that appears.

The top of the navigation list also provides shortcuts for **Home** and **Work** locations. Touch **Set Home** or **Set Work** to set an address to either of these locations. After entering the address, touch **SAVE AS HOME** or **SAVE AS WORK**. Then simply touch these shortcuts whenever you want to navigate home or to work.

To change the location associated with Home or Work, press and hold the shortcut icon and enter the new desired address in the "Set Your Home Address" window. Then, touch **SAVE AS HOME** or **SAVE AS WORK** to save the new address.

To delete a saved Home or Work address, press and hold the shortcut icon, and then touch **CLEAR HOME** or **CLEAR WORK**.

**NOTE:** Based on your usage patterns, you may be prompted to save a location as Home or Work.

**NOTE:** Once a Home or Work location is saved, Model X may prompt you to navigate to your Work location in the mornings and to your Home location in the evenings and provide an estimated driving time based on current traffic conditions.

For security reasons, if you sell Model X, it is recommended that you delete your Home and Work Locations. You can delete these individually or you can perform a factory reset to erase all personal data (see [Factory Reset on page](#) ).

## Map Updates

As updated maps become available, they are automatically sent to Model X over Wi-Fi. To ensure you receive them, periodically connect Model X to a Wi-Fi network (see [Connecting to Wi-Fi on page 172](#)). The touchscreen displays a message informing you when new maps are installed.



## Overview



Touch the Media Player icon at the bottom of the touchscreen to play various types of media through your vehicle's speaker system. The media options available to you depend on market region and options chosen at time of purchase. For example, you can stream internet radio or podcasts (if equipped with premium connectivity), listen to FM, and DAB radio. You can also play audio files from a Bluetooth or USB-connected device.

Media Player provides three different levels of viewing that you can access by dragging the Media Player window upward or downward. Initially, just the Miniplayer displays. The Miniplayer, which occupies the least amount of space on the touchscreen, displays what's currently playing and provides only the basic functions, mostly associated with what's playing. Drag upward to display Recents and Favorites and access the icons you can use to change your media source (described next). Drag upward again to browse through all available options for the chosen type of source content.

Use the icons across the bottom of Media Player to change your media source (for example, FM, Streaming, or a Bluetooth-connected device). Customize your preferred media sources by going to **Media Player > Settings > Sources** and hide sources that you do not use. Use the tabs on the left to narrow down the type of content you want to browse through—the associated content displays on the right. For Radio, you can browse through Favorite Stations or you can touch **Direct Tune** to enter the frequency of a specific channel. For Streaming, you can browse through Favorites, Top Stations, DJ Series, and Genres.



Traffic announcements can be heard when playing FM or DAB radio. To turn traffic announcements on or off, touch the traffic icon that displays on Miniplayer when the radio source is active.

## Volume Control

Roll the scroll button on the left side of the steering wheel up or down to increase or decrease volume respectively. The scroll button adjusts the volume for media, navigation instructions, or phone calls, based on what is currently being heard through the speakers. You can also adjust the volume by touching the arrows associated with the speaker icon on the bottom of the touchscreen.

To mute the volume, press the left scroll button. Press again to unmute.

**NOTE:** Pressing the left scroll button during a phone call mutes both the sound and your microphone.

**NOTE:** If you're playing media and you receive a phone call, or the navigation system is speaking directions, the volume of what you are listening to is temporarily muted.

## Searching Media Content



Touch Media Player's magnifying glass icon to search for a particular song, album, artist, podcast, or station. Select a filter to narrow the scope of your search, or leave it at its default setting to include top results from all available source content.

**NOTE:** Use voice commands to search hands-free (see [Using Voice Commands on page 58](#)).

## FM Radio



If available in your market region and location, Media Player provides FM radio stations that you can select from the Radio source. Touch the next or previous arrows to move from one frequency to the next (or previous). Or touch **Direct Tune** to enter a specific frequency.

For easy access to radio stations you listen to frequently, mark it as a favorite so it's readily available in your Favorites list (see [Favorites and Recents on page 158](#)).

## DAB Radio Services



If equipped, you can select DAB radio from the Radio source of Media Player. Select a DAB radio station by browsing the list of stations available in your area, or touch the next or previous buttons.

## Internet Radio and Music Streaming Services (if equipped)

**NOTE:** Streaming services are available over a data connection available with Premium Connectivity. For some media services, you can use a default Tesla account. For others, you may need to enter account credentials the first time you use it.

To listen, touch the Media Player icon and choose the streaming service you want to listen to.

Browse through the available categories and/or stations, then touch what you want to play. When browsing through a large category such as genres, you may need to drag the window upward to enlarge it and view more available options. When you choose an option that displays multiple results on a new window, touch **BACK** at the top of the window to return to the main browse page.



## Media and Audio

You can also use voice commands to play a specific song, artist, or album from an Internet radio service (see [Using Voice Commands on page 58](#)).

When listening to internet radio or a music streaming service, the options available on Miniplayer can vary depending on what you are listening to:

- Touch the next (or previous) arrows to play the next (and in some cases previous) available station, episode, or track being provided by the Internet radio service.
- Like or dislike a song or podcast. When you like a song, for example, the radio station plays similar songs. When you dislike a song, the song won't be played again.
- Touch the **DJ** icon (if available) to include commentary for the content you are streaming. DJ commentary includes music history and behind-the-scenes stories.

**NOTE:** When playing a podcast (if available), you can rewind or fast forward to any location in the show. On the Miniplayer, drag the slider to the desired location or touch the rewind/fast forward icons to move back or forward 15 seconds at a time.

### Caraoke

In addition to various streaming services, your vehicle is equipped with Caraoke. To access Caraoke, touch the Music icon near the bottom of the touchscreen. You can browse through various songs and select the song you want to sing. Touch the microphone icon to enable or disable the song's main vocals. Disabling the microphone leaves only the song's instrumentals and background vocals. Touch the lyrics icon (located next to the microphone icon) to enable or disable the song's lyrics.

**NOTE:** Depending on vehicle configuration and market region, Caraoke may not be available on your vehicle.

 **WARNING:** Never read Caraoke lyrics while driving. You must always pay attention to the road and traffic conditions. When driving, the Caraoke lyrics are intended only for use by a passenger.

### Favorites and Recents

For most source content, your favorites display at the top of Media Player's expanded view for easy access.



To add a currently playing station, podcast, or audio file to your Favorites list, touch the **Favorites** icon on Miniplayer.



To remove an item as a favorite, touch the highlighted **Favorites** icon on Miniplayer. You can also remove multiple favorites by expanding Miniplayer one level to show all favorites for the applicable type of source content. Then press and hold any favorite. An **X** appears on all favorites and you can then touch the **X** to remove it from your Favorites list.

To see selections that you have recently played, scroll up one level from Miniplayer and touch **Recent**. Your recently played selections are updated continuously so you don't need to remove them.

**NOTE:** Selections you play on FM radio are not included in your Recent list.

### Playing Media from Devices



You can play audio files from a Bluetooth-connected device (like a phone) or a USB-connected flash drive. When you connect a Bluetooth-capable device, the name of the device displays when you choose the Phone source. When you connect a USB flash drive, Media Player displays the driver's source content.

To play the next song in a selected playlist or album, touch the previous or next arrows on Miniplayer, or use the buttons on the left side of the steering wheel (see [Using Left Steering Wheel Buttons on page 57](#)). You can also shuffle tracks in a playlist or repeat a playlist or track using the shuffle/repeat icons (if available).

### USB Connected Flash Drives

Connect a flash drive to a front USB connection (see [USB Ports on page 20](#)). Touch **Media Player > USB**, and then touch the name of the folder that contains the song you want to play. After you display the contents of a folder on the USB connected flash drive, you can touch any song in the list to play it. Or use the previous and next arrows in Miniplayer to scroll through your songs.

**NOTE:** To play media from a USB connection, Model X recognizes flash drives only. You can play media from other types of devices (such as an iPod) by connecting the device using Bluetooth.

**NOTE:** Media Player supports USB flash drives with FAT32 formatting (NTFS and exFAT are not currently supported).

**NOTE:** Use a USB connection located at the front of the center console. The USB connections at the rear of the console are for charging only.



## Bluetooth Connected Devices

If you have a Bluetooth-capable device such as a phone that is paired and connected to Model X (see [Pairing a Bluetooth Phone on page 160](#)), you can play audio files stored on it and you can stream music from it. Choose Media Player's **Phone** source, then touch the name of your Bluetooth-connected device, and then touch **CONNECT**.

Your Bluetooth device begins playing the audio file that is currently active on your device, and Media Player displays the Miniplayer view. If no audio file is playing on your device, use your device to choose the audio file you want to listen to. When the chosen file begins to play, you can then use Miniplayer's next and previous icons to play other tracks.

**NOTE:** To play media from a Bluetooth-connected device, ensure that access to the device's media is turned on (see [Pairing a Bluetooth Phone on page 160](#)).

## Audio Settings



Press the settings icon at the bottom corner of Media Player to access audio settings. Adjust speaker equalization and set preferences for optional features and media sources (based on your vehicle's manufacture date, features, and market region). For example, your vehicle may be equipped with options that you can turn on or off, such as Dolby Surround and DJ Commentary.

To adjust any of the five frequency bands (Bass, Bass/Mid, Mid, Mid/Treble, and Treble) drag the corresponding slider up or down the decibel (dB) bar.

To adjust balance, touch **Balance** and drag the center circle of the cross bars to the location in Model X where you want to focus the sound.

## Bluetooth® Compatibility

You can use your Bluetooth-capable phone hands-free in Model X provided your phone is within operating range. Although Bluetooth typically supports wireless communication over distances of up to approximately 30 feet (9 meters), performance can vary based on the phone you are using.

Before using your phone with Model X, you must pair it. Pairing sets up Model X to work with your Bluetooth-capable phone (see [Pairing a Bluetooth Phone on page 160](#)).

You can pair up to ten Bluetooth phones. Model X always automatically connects to the last phone that was used (provided it is within range). If you want to connect to a different phone, see [Connecting to a Paired Phone on page 161](#).

**NOTE:** On many phones, Bluetooth turns off if the phone's battery is low.

**NOTE:** In addition to phones, you can also pair Bluetooth-enabled devices with Model X. For example, you can pair an iPod Touch or an iPad or Android tablet to stream music.

## Pairing a Bluetooth Phone

Pairing allows you to use your Bluetooth-capable phone hands-free to make and receive phone calls, access your contact list, recent calls, etc. It also allows you to play media files from your phone. Once a phone is paired, Model X can connect to it whenever the phone is within range.

To pair a phone, follow these steps while sitting inside Model X:

1. Ensure both the touchscreen and the phone are powered on.
2. On your phone, enable Bluetooth and ensure it is discoverable.  
**NOTE:** On some phones, this may require you to go to Bluetooth Settings for the remainder of the procedure.
3. Touch the Bluetooth icon on the top of the touchscreen.
4. On the touchscreen, touch **Add New Device > Start Search**. The touchscreen displays a list of all available Bluetooth devices within operating distance.
5. On the touchscreen, touch the phone with which you want to pair. Within a few seconds, the touchscreen displays a randomly generated number, and your phone should display the same number.
6. Check that the number displayed on your phone matches the number displayed on the touchscreen. Then, on your phone, confirm that you want to pair.

7. If prompted on your phone, specify whether you want to allow Model X to access your contacts and media files.

For vehicles manufactured prior to approximately April 2018: If Bluetooth takes an exceptionally long time to pair, reset Bluetooth functionality by touching **Controls > Service > Reset Bluetooth**. You may need to wait a few minutes. Once reset, try pairing to Model X again. After you reset Bluetooth functionality, the vehicle may forget any previously paired devices.

When paired, Model X automatically connects to the phone, and the touchscreen displays the Bluetooth symbol next to the phone's name to indicate that the connection is active.

At any time, you can display the Bluetooth settings screen to change settings associated with a connected device. For example, you can designate a connected phone as the **Priority Device**. This is useful in situations where you have connected more than one phone, and both phones are frequently used in Model X at the same time. Model X automatically attempts to connect to the priority device before others.

## Importing Contacts and Recent Calls

Once paired, you can use the Bluetooth settings screen (touch the Bluetooth icon on the touchscreen's top status bar) to specify whether you want to allow access to your phone's contacts and recent calls. If access is turned on, you can use the phone app to display, and make calls to, people in your list of contacts and on your recent calls lists (see [Using the Phone App on page 161](#)).

**NOTE:** Before contacts can be imported, you may need to either set your phone to allow syncing, or respond to a popup on your phone to confirm that you want to sync contacts. This varies depending on the type of phone you are using. For details, refer to the documentation provided with your phone.

**NOTE:** You can turn access to your contacts and recent calls on or off at any time by displaying the Bluetooth settings screen, choosing the phone, and then changing the setting associated with contacts and recent calls.

## Unpairing a Bluetooth Phone

If you want to disconnect your phone and use it again later, simply touch **Disconnect** on the Bluetooth settings screen. If you do not want to use your phone with Model X again, touch **Forget This Device**. Once you forget a device, you need to pair it again if you want to use it with Model X (see [Pairing a Bluetooth Phone on page 160](#)).

**NOTE:** Your phone automatically disconnects whenever you leave Model X.

## Connecting to a Paired Phone

Model X automatically connects to a phone that you designated as **Priority Device** on the Bluetooth settings screen. If you have not set a phone as a priority, Model X connects to the last phone to which it was connected, provided it is within operating range and has Bluetooth turned on. If the last phone is not within range, it attempts to connect with the next phone that it has been paired with.

To connect to a different phone, touch the Bluetooth icon on the top of the touchscreen. The Bluetooth window displays a list of paired phones. Choose the phone you want to connect to, then touch **Connect**. If the phone you want to connect to is not listed, you must pair the phone. See [Pairing a Bluetooth Phone on page 160](#).

When connected, the Model X touchscreen displays the Bluetooth symbol next to the phone name to show that the connection is active.

## Using the Phone App

When your phone is connected to Model X using Bluetooth, and you have allowed access to your phone's contacts (see [Importing Contacts and Recent Calls on page 160](#)), you can use the phone app to display and make a hands-free call to anyone listed on your phone:

- **Recent Calls** list. The list displays calls in chronological order with the most recent call listed first. You can display all calls or just those that are missed, incoming, or outgoing.
- **Contacts**: Contacts are listed in alphabetical order and can be sorted by first name or last name. You can also choose a letter on the right side of the list to quickly scroll to the names that begin with the selected character. When you touch a name on your contacts list, the contact's available number(s) displays on the right pane, along with other available information (such as address). Touch the contact's number to make a call.

You can also view, send, and receive text messages on the touchscreen. Instead of typing a text message, touch the microphone to enter text using your voice.

 **WARNING:** To minimize distraction and ensure the safety of vehicle occupants as well as other road users, do not view or send text messages when the vehicle is in motion. Pay attention to road and traffic conditions at all times when driving.

## Making a Phone Call

You can make a phone call by:

- Speaking a voice command (English) (see [Using Voice Commands on page 58](#)).

- Selecting a contact or recent call from the menu on your right scroll button (see [Using Right Steering Wheel Buttons on page 58](#)).
- Choosing a number from your contact or recent calls list in the phone app.
- Using the Model X on-screen dialer in the phone app.

**NOTE:** If it is safe and legal to do so, you can also initiate a call by dialing the number or selecting the contact directly from your phone.

**NOTE:** You can also make a phone call by touching a pin on the map and choosing the phone number (if available) on the popup window.

## Receiving a Phone Call

When your phone receives an incoming call, the instrument panel and touchscreen display the caller's number or name (if the caller is in your phone's contact list and Model X has access to your contacts).

Touch one of the options on the touchscreen, or roll the scroll button on the right side of the steering wheel to **Answer** or **Ignore** the call (see [Using Right Steering Wheel Buttons on page 58](#)).

**NOTE:** Depending on the phone you are using and what speakers you used for your most recent call, your phone may prompt you to choose which speakers you want to use for the incoming call.

 **WARNING:** Stay focused on the road at all times while driving. Using or programming a phone while driving, even with Bluetooth enabled, can result in serious injury or death.

 **WARNING:** Follow all applicable laws regarding the use of phones while driving, including, but not limited to, laws that prohibit texting and require hands-free operation at all times.

## In Call Options

When a call is in progress, you can display the call menu on the instrument panel by pressing the top button on the right side of the steering wheel. Then roll the right scroll button and choose an option (see [Using Right Steering Wheel Buttons on page 58](#)). To adjust the call volume, roll the steering wheel's left scroll button during a call.

## Overview

The Calendar app allows you to view scheduled events from your phone's (iPhone® or Android™) calendar for the current and next day. The Calendar is conveniently integrated with navigation and the Phone app so you can navigate to, or dial into, your next meeting. The Calendar app requires that:

- The Tesla mobile app is running, you are logged in, and the Calendar Sync setting is enabled. The mobile app can then periodically (and automatically) send calendar data from your phone to Model X.

**NOTE:** To ensure you have access to all features of the Calendar app, it is recommended that you use the most recent version of the mobile app.

- Your phone is connected to Model X via Bluetooth (for privacy reasons, calendar data displays only from a connected phone).
- Mobile access to Model X is turned on (touch **Controls > Safety & Security > Allow Mobile Access**).
- Both your phone and Model X have good connectivity.

When you enter Model X, the touchscreen can display a reminder of the day's events. You can customize if and when your calendar events are displayed by touching the settings icon located in the top left corner of the Calendar app, then choosing from one of the options available for the **Show Calendar Upon Entry** setting.

If a calendar event includes an address, a navigation arrow displays to indicate that you can touch the address to navigate to the event's location. When an event on your Calendar takes place within the next hour and has a uniquely specified address, the touchscreen notifies you if there is a better route due to traffic, even when you're not currently using navigation.

If an event has a uniquely specified address and takes place within two hours of you entering your vehicle and preparing to drive, Model X will automatically route you to the event's address (see [Automatic Navigation on page 153](#)).

Touch an event's information icon to display all notes associated with the event. If the notes include one or more phone numbers, the information icon shows a phone icon and the calendar displays the first phone number found. Touch to initiate a phone call. You can also initiate a phone call by touching any number in an event's notes popup window (this is especially useful for conference calls). If the notes contain a web link, you can touch the link to open it in the web browser (if equipped).

If events are displayed from multiple calendars, touch the list icon in the top right corner to filter the list of events to show only those from one or more specified calendars.



**NOTE:** When Model X starts, you may hear the sound of the compressor as the air suspension system's reservoir fills with air.

Your Model X is equipped with Adaptive Air Suspension that offers superior ride quality and allows you to choose a softer or firmer ride based on your preference. When carrying loads, the system also maintains a level height between the front and rear. You can manually adjust the ride height to suit your circumstances when driving at any speed (for example, you can raise Model X when driving at low speeds when you need extra ground clearance, such as when driving on a steep driveway or ramp, in deep snow, over large speed bumps, parking curbs, etc.).



If a fault is detected that reduces the performance of the air suspension system, a yellow indicator lights up on the instrument panel. If the problem persists, contact Tesla.



If a fault is detected that disables the air suspension system, a red indicator lights up on the instrument panel. Contact Tesla.

## Adjusting Ride Height

**CAUTION:** Before adjusting the suspension height, ensure Model X is clear of all obstacles, above and below.

You can manually adjust the ride height by pressing the brake pedal touching **Controls > Suspension** on the touchscreen. The ride height settings that are available depend on your driving speed and other conditions (for example, the suspension does not lower if a door is open). The touchscreen also displays the approximate ground clearance for each setting. Drag the slider to choose from these options:

- **Very High.** When set to Very High, the suspension automatically lowers to the default ride height (Standard or Low) after driving approximately 100 feet (30 meters) or when driving speed reaches 15 mph (24 km/h). To maintain the Very High setting for an unlimited distance until your driving speed reaches the speed threshold, touch **Keep until 24 km/h**.
- **High.** When set to High, the suspension automatically lowers to the default ride height\* (Standard or Low) after driving approximately 100 feet (30 meters) or when driving speed reaches 35 mph (56 km/h). To maintain the High setting for an unlimited distance until your driving speed reaches the speed threshold, touch **Keep until 56 km/h**.
- **Standard.** The Standard setting ensures optimum comfort and handling under all loading conditions.

- **Low.** Lowering the height can improve aerodynamics, make it easier to load or unload cargo and passengers, and improve handling.
- **Very Low.** This setting takes effect only when you manually choose it. The suspension reverts to the default setting on your next drive.

As described, Model X automatically adjusts the ride height based on your driving speed. If the **Default Ride Height to Low** setting is turned off, the ride height is adjusted between Standard and Low to balance ride comfort, handling, and range. To optimize handling and range, turn on the **Default Ride Height to Low** setting.



**CAUTION:** Avoid driving aggressively (hard accelerations, sharp turns, etc.) when the suspension is set to **High** or **Very High**. Doing so can cause vibration and increase the possibility of damage.



**CAUTION:** Acceleration may be reduced when the suspension is set to **High** or **Very High**.

## Adaptive Suspension Damping

The settings associated with **Adaptive Suspension Damping** provide real-time adjustments to the suspension system to optimize both ride and handling. Choose from:

- **Comfort:** provides a gentler ride for a relaxed driving experience.
- **Auto:** adjusts to a wide range of roads and driving styles, providing a fluid yet well controlled ride.
- **Sport:** provides a firmer, more controlled ride that increases driver engagement and connection to the road.
- **Advanced:** Fine tune the suspension by dragging individual sliders to adjust **Ride Comfort** and **Handling**.

**NOTE:** Your chosen Adaptive Suspension Damping settings are saved to your driver profile (see [Driver Profiles on page 55](#)).

Touch **Show Suspension Data** to display detailed information about the dampers for each wheel, including ride height, compression and rebound values, and body accelerations.

## Real-time Visualization

The image of your Model X on the Suspension screen provides a real-time visualization of the status of the air suspension system. In addition to visually showing changes to the ride height, it displays Compression and Rebound lines that reflect how the suspension system is controlling the dampers for each wheel based on your chosen settings and changing road conditions. Both are controlled simultaneously. Touch **Show Suspension Data**



## Air Suspension

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to display detailed information about the dampers for each wheel, including ride height, compression and rebound values, and body accelerations.

**NOTE:** The instrument panel can also display a real-time visualization of how the suspension system is dynamically adjusting each wheel's damping to account for changing road conditions. To view, hold the respective steering wheel scroll button briefly until the available options are displayed. Roll the scroll button to highlight **Suspension**, then tap the scroll button.

### Auto-Raising Suspension

Auto-raising suspension saves you from manually having to raise the suspension every time you arrive at a frequently-used location where you have previously raised the suspension. Whenever you raise the suspension to **High** or **Very High**, you can touch **Always Auto-Raise at This Location** to save the location. When you return to the saved location, Model X raises the suspension and the instrument panel displays a message indicating that the suspension is being raised.

**NOTE:** When returning to a saved location and driving faster than the High and Very High suspension settings allow, the suspension does not raise until Model X slows down.

**NOTE:** After leaving a saved location, the suspension automatically lowers. However, it may not lower until Model X meets the speed and distance threshold at which the suspension lowers.

**NOTE:** If Model X reaches a saved location and the existing suspension setting is already higher than the level that has been saved for that location, the ride height is not adjusted.

### To remove an auto-raising location

If you do not want the suspension to auto-raise at a saved location, touch the **X** in the auto-raising location status message that displays at a saved location. Doing so removes the auto-raise location and the suspension no longer raises automatically when you arrive at the location.

### Self-Leveling

Model X equipped with air suspension automatically self-levels, even when power is off. To prevent damage when jacking or lifting the vehicle, you must activate Jack mode to disable self-leveling (press the brake pedal and touch **Controls** > **Service** > **Jack Mode**). For more details, see [Jack Mode on page 200](#).



## About the Security System

If Model X does not detect a key nearby and a locked door or trunk is opened, an alarm sounds and the headlights and turn signals flash. To deactivate the alarm, press any button on the key.

To manually enable or disable the alarm system, touch **Controls > Safety & Security > Security Alarm**. When enabled, Model X activates its alarm one minute after you exit, the doors lock, and a recognized key is no longer detected.

A battery-backed siren sounds in situations where a locked door or trunk is opened and Model X does not detect a key nearby (if equipped). If you also want this siren to sound in situations where Model X detects motion inside the cabin, enable **Tilt/Intrusion** (see [Tilt/Intrusion \(if equipped\)](#) on page 165).

### Tilt/Intrusion (if equipped)

The **Security Alarm** must be on to enable **Tilt/Intrusion**.

**Tilt/Intrusion** sounds the alarm in your vehicle if Model X detects motion inside the cabin, or is moved or tilted (for example, with a tow truck or jack). To enable, touch **Controls > Safety & Security > Tilt/Intrusion**.

The intrusion sensor automatically disables in situations where the climate control system is operating when you have left your vehicle (see [Keep Climate On, Dog Mode, and Camp Mode](#) on page 149). To override, you can manually turn the Intrusion Sensor on again after choosing Keep Climate On, Dog, or Camp Mode.

**NOTE:** If you plan to leave something that moves inside your locked vehicle, remember to turn off **Tilt/Intrusion**. If this setting is on, any motion detected inside Model X activates the intrusion alarm.

**NOTE:** If Model X is in Sentry Mode (see [Sentry Mode](#) on page 165), you must disable Sentry Mode before you can disable the Security alarm or the Tilt/Intrusion alarm.

### Enhanced Anti-Theft Upgrade (if equipped)

If your vehicle is equipped with the Enhanced Anti-Theft upgrade, the horn sounds in situations where a locked door or trunk is opened and Model X does not detect a key nearby. If **Tilt/Intrusion** is on, the horn also sounds if Model X detects motion inside the cabin or if the vehicle is moved or tilted (for example, with a tow truck or jack). To turn the Tilt/Intrusion detection system on or off, touch **Controls > Safety & Security > Tilt/Intrusion**.

## PIN to Drive

To increase security, you can prevent Model X from being driven until a 4-digit PIN (Personal Identification Number) is entered. To enable this setting, touch **Controls > Safety & Security > PIN to Drive** and follow the on-screen prompts to create a driving PIN.

**NOTE:** When enabled, in addition to entering the 4-digit driving PIN to drive, you must also use it to enter Valet mode for the first time and create the 4-digit valet PIN that you can use to enter and exit Valet mode. When in Valet mode, Model X can be driven without the need for the valet to enter a driving PIN. In addition, the **PIN to Drive** setting is disabled whenever Valet mode is active.

If you forget your driving PIN, or to disable **PIN to Drive**, return to this setting, touch the link to enter your Tesla login credentials, then follow the on-screen prompts.

**NOTE:** In the unlikely event that your touchscreen is unresponsive, you may be unable to enter the PIN. In this case, first try to restart the touchscreen (see [Restarting the Touchscreen](#) on page 61). If the touchscreen is still unresponsive, you can still bypass PIN to Drive by turning on Keyless Driving in the Tesla mobile app.

## Glovebox PIN

For additional security, you can protect the contents in your glovebox with a 4-digit PIN. To enable this setting, touch **Controls > Safety & Security > Glovebox PIN** and follow the on-screen prompts. When enabled, you are prompted to enter the PIN to open the glovebox. To disable this setting, select the toggle to disable and then enter the PIN.

If you forget your glovebox PIN, reset it by entering your Tesla login credentials, then follow the on-screen prompts.

**NOTE:** When you open the glovebox with both **Glovebox PIN** and Valet mode enabled, you are prompted for the glovebox PIN and taken out of Valet mode after the glovebox opens.

## Sentry Mode

**NOTE:** *Depending on market region, vehicle configuration, options purchased, and software version, your vehicle may not be equipped with Sentry Mode, or the feature may not operate exactly as described.*

In Sentry Mode, cameras and sensors remain powered on and ready to record suspicious activity whenever Model X is locked and in Park.

To turn Sentry Mode on or off, touch the Sentry Mode icon at the top of your touchscreen. Alternatively, you can use voice commands, the mobile app, or you can touch **Controls > Safety & Security > Sentry Mode**. To activate Sentry Mode using voice commands, say "Keep



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Tesla safe", "Keep my car safe", "Sentry on", or "Enable Sentry" (for details using voice commands, see [Using Voice Commands on page 58](#)).

**NOTE:** Sentry Mode requires the Battery to be at least 20% charged. If the Battery falls below 20%, Sentry Mode turns off and the mobile app sends you a notification.

**NOTE:** Power consumption may increase when Sentry Mode is active.

**NOTE:** Software updates cannot be installed when Sentry Mode is activated.

**CAUTION:** Do not rely on Sentry Mode to protect Model X from all possible security threats. While it may help deter some threats, no security system can prevent all attacks.

**CAUTION:** Sentry Mode may not trigger the security alarm in all situations involving damage to the vehicle. The security alarm depends upon multiple factors to be triggered and may not detect all impacts to the vehicle or may not trigger the alarm in all cases.

## Standby, Alert, and Alarm States

When in Sentry Mode, Model X may go through three states depending on its surroundings—Standby, Alert, and Alarm. For vehicles manufactured after approximately April 2018, Sentry Mode events can be saved to a properly configured USB flash drive inserted into one of the USB ports. For details on how to configure a flash drive, see [USB Flash Drive Requirements for Videos and Recording on page 167](#).

**NOTE:** Sentry Mode footage is viewable when the vehicle is in Park with the Dashcam Viewer, see [Retrieving Footage on page 167](#).

- **Standby:** Your vehicle automatically enters the Standby state when you activate Sentry Mode. In the Standby state, the cameras constantly monitor the area surrounding Model X for possible security threats.
- **Alert :** If Sentry Mode detects a threat, such as someone leaning on, or very close to, Model X, Sentry Mode switches to the Alert state. In the Alert state, Sentry Mode:
  - turns the headlights briefly on and back off again.
  - displays a message on the touchscreen indicating that cameras are recording the event.
  - saves the most recent ten minutes of footage prior of the triggered event to the USB drive (if installed and available).
- **Alarm:** For major threats, Sentry Mode triggers the Alarm state. In the Alarm state, Sentry Mode:
  - activates the security alarm and the audio system generates a loud and unexpected sound.

- sends an alert to the mobile app on phones that are paired to Model X to inform you that the alarm state is triggered.
- returns to the Standby state after 30 seconds.
- saves the most recent ten minutes of footage prior to the triggered event to the USB drive (if installed and available).
- for vehicles manufactured after approximately April 2018, saves up to two minutes of event footage to the vehicle's internal storage for safekeeping which can be saved manually to the USB drive (if installed and available) with the DashCam Viewer.

**NOTE:** New Alarm state footage writes over older recordings when the internal storage reaches its limit.

## Location-Based Settings

You can customize Sentry Mode to automatically activate at specific locations where you park Model X:

- **Exclude Home:** When on, Sentry Mode does not automatically activate at the location you set as Home in your Favorites list (see [Recent, Favorite, Home and Work Destinations on page 155](#)), but activates at any other parking location.

**NOTE:** To set up your Home location, touch **Navigate** and hold down **Home**, then enter your address. Touch **Save as Home**.
- **Exclude Work:** When on, Sentry Mode does not automatically activate at the location you set as Work in your Favorites list, but activates at any other parking location. Set your Work location the same way you set up your Home location, as previously described.
- **Exclude Favorites:** When on, Sentry Mode does not automatically activate at any location in your Favorites list, but activates at any other parking location.

To recognize a location listed as Home, Work, or a Favorite, Sentry Mode requires that Model X is parked within 32 feet (10 meters) of the location listed as a Home, Work, or Favorite.

**NOTE:** Manually enabling or disabling Sentry Mode using the icon on the touchscreen or controls in the mobile app overrides your home, work, and favorite exclusion preferences until the next time you drive your vehicle.



## Retrieving Footage

If equipped, you can review Dashcam and Sentry Mode video recordings on your vehicle's touchscreen when Model X is in Park. Touch the Dashcam icon on the touchscreen's status bar and select **Launch Viewer**. Each video, organized by location and timestamp, provides a thumbnail of all video clips. For additional filtering, touch the **Dashcam** or **Sentry** tabs. Touch a thumbnail to view the corresponding video footage from each camera. Pause, rewind, fast forward, and delete video footage as needed.

You can retrieve video footage from the USB flash drive by removing the flash drive from the USB port and using a personal computer or other device to access the files. Navigate to the **TeslaCam** folder.

The **TeslaCam** folder contains three sub-folders:

- **Recent Clips:** The footage in Recent Clips continuously loops in 60-minute cycles whenever the cameras are activated. Therefore, footage is overwritten every hour unless you save it. When an event is recorded, one video is recorded for each of the front, rear (available on vehicles manufactured after approximately February 2018), left, and right cameras.
- **Saved Clips:** Contains all recordings that you have manually saved using Dashcam.
- **Sentry Clips:** Contains the last 10 minutes of footage from all Sentry Mode events that have triggered an Alert or Alarm state. The footage from each event is labelled with a unique timestamp.

**NOTE:** As the USB flash drive runs out of available space, the oldest footage in Sentry Clips is deleted to make room for new footage. Once deleted, you are unable to retrieve them. When the flash drive is full, Sentry Mode and Dashcam can no longer save video footage. To prevent the flash drive from getting full, you must regularly move saved videos to another device, and delete them from the flash drive.

**NOTE:** Dashcam recording is paused when the viewer is open.

**NOTE:** You are responsible for complying with all local laws, regulations, and property restrictions regarding video recordings.

**NOTE:** The cameras do not record audio.

## USB Flash Drive Requirements for Videos and Recording

In some market regions you can purchase recommended USB drives on <http://www.tesla.com> to store video from your vehicle's cameras.

Minimum USB flash drive requirements:

- A **sustained** write speed of at least 4 MB/s. A sustained write speed is different from the peak write speed.
- USB 2.0 compatible. If using a USB 3.0 flash drive, it must be able to support USB 2.0.
- 64 GB of storage or more. Use a flash drive with as much available storage as possible. Video footage can occupy a large amount of space.
- Properly formatted (described below).
- A dedicated flash drive exclusively for saving Sentry Mode recordings.

Although not a comprehensive list, Tesla has tested the following flash drives and confirmed that they meet the requirements for using Dashcam and Sentry Mode:

- Samsung MUF-64AB/AM FIT Plus - 200MB/s USB 3.1 Flash Drive
- Samsung MUF-64AB/AM BAR Plus
- SanDisk Ultra Fit USB 3.1 Flash Drive
- SanDisk MobileMate USB 3.0 microSD Card Reader (also recommended: Samsung PRO Endurance 100MB/s (U1) MicroSDXC Memory Card)

## Formatting a USB Flash Drive

To correctly save and retrieve video footage, Model X requires the USB flash drive to be formatted as exFAT, FAT 32 (for Windows), MS-DOS FAT (for Mac), ext3, or ext4. NTFS is currently not supported. In addition, the USB flash drive must contain a base-level folder called "TeslaCam" (without quotation marks).

You can format a USB flash drive from inside Model X or from a personal computer.

To format a flash drive from inside Model X, simply insert a USB flash drive into a front USB port, and touch **Safety & Security > Format USB Device**. Doing so formats the drive as exFAT and automatically creates a **TeslaCam** folder. The USB flash drive is now ready to record and save video footage.



**CAUTION:** The **Format USB Device** button is available whenever a USB Flash Drive (with one or fewer partitions) is plugged into a front USB port. Choosing **Format USB Device** formats the drive, erasing all existing content. If you have content on a drive that you want to keep, you must move it to a different device before using this feature.

To format a USB flash drive from a personal computer, follow the steps below for your operating system.

### For MacOS:

1. Insert the USB flash drive into your personal computer.



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2. Navigate to **Utilities > Disk Utility** (or conduct a Spotlight Search).
3. Select your flash drive in the left menu.
4. Navigate to **Erase** in the top menu ribbon.
5. In the pop-up menu, select the correct format (MS-DOS FAT) and click **Erase**.  
**NOTE:** Selecting **Erase** removes all existing content from your flash drive. If you have content that you want to keep, you must move it to a different device before erasing.
6. Once the flash drive is successfully erased, navigate to **Finder** and select your USB flash drive from the left menu. The flash drive should not contain any files.
7. Right-click in the empty space of the flash drive and select **New Folder**. A folder appears in your flash drive space.
8. Right-click on the folder, select **Rename**, and name the folder to "**TeslaCam**" (without quotation marks). Click "Save". This folder contains all recent and saved clips from Sentry Mode and Dashcam.
9. Properly eject the USB flash drive.

## For Windows:

1. Insert the USB flash drive into your personal computer.
2. Navigate to **File Explorer**.
3. Right-click on your USB flash drive and select "Format...".
4. In the pop-up menu, under the File System section, select a support format (such as exFAT, FAT 32, etc.).  
**NOTE:** You can also name your USB flash drive (under Volume Label).
5. Check the **Quick format** box and click **Start**.
6. Go back to File Explorer, click on your flash drive, and right-click to create a folder, or select **New Folder** in the top menu.
7. Name the folder "**TeslaCam**" (without quotation marks) and click **Save**. This folder contains all recent and saved clips from Sentry Mode and Dashcam.
8. Properly eject the USB flash drive.

Once you have formatted the USB flash drive and created the **TeslaCam** folder, insert it into a USB port in Model X. Do not use the rear USB ports—they are for charging only. It may take Model X up to 15 seconds to recognize the flash drive. When recognized, icons for Dashcam and Sentry Mode appear at the top of your touchscreen (note that you may need to enable Sentry Mode by touching **Controls > Safety & Security > Sentry Mode**). Model X is ready to record video.



## About HomeLink



If your vehicle is equipped with the HomeLink® Universal Transceiver, you can operate up to three Radio Frequency (RF) devices, including garage doors, gates, lights, and security systems.

**NOTE:** Depending on date of manufacture, market region, and options selected at time of purchase, some vehicles are not equipped with a HomeLink Universal Transceiver.

**WARNING:** Do not use the HomeLink Universal Transceiver with a device that does not have safety stop and reverse features. Using a device without these safety features increases the risk of injury or death.

## Supported Modes

HomeLink supports three different transmit modes, which is how your vehicle and the RF device communicate. Selecting a transmit mode is determined by your RF device's compatibility:

- **Standard Mode:** Use Standard Mode if your RF device is equipped with a remote control that must be used to operate the device (for example, a remote-controlled garage door). This mode is the most commonly used transmit mode for HomeLink devices.
- **D-Mode or UR-Mode:** Use D-Mode or UR-Mode if the RF device does not have a remote control, and the receiver has a "Learn" button (may also be called "Program" or "Smart"). D-Mode and UR-Mode function similarly in that Model X communicates directly with the device's receiver as opposed to the remote control.

**NOTE:** D-Mode is used primarily in North America whereas UR-Mode is popular in Europe, the Middle East, and Asia. To determine the mode your device is compatible with, contact HomeLink ([www.homelink.com](http://www.homelink.com) or call 1-800-355-3515).

Each of your devices can be set to a different mode. For example, your garage door can be set to Standard Mode, your front gate can be set to D-Mode, etc. To change a transmit mode, touch the HomeLink icon at the top of the touchscreen and select the device you want to change. Then, select **Program** and choose the desired mode for your device. Confirm by touching **Set Mode** and follow the onscreen instructions.

For older vehicles, changing the mode for one device changes the mode for all devices, so be careful when changing transmit modes. Devices not compatible with your selected mode may not work. Touch the HomeLink icon at the top of the touchscreen, then touch **Change Transmit Mode**.

**NOTE:** Check the product information for your HomeLink device to determine which mode is compatible with your device.

## Programming HomeLink

To program HomeLink®:

1. Park Model X so that the front bumper is in front of the device you want to program.



**CAUTION:** Your device might open or close during programming. Therefore, before programming, make sure that the device is clear of any people or objects.

2. Check that the device's remote control has a healthy battery. Tesla recommends replacing the battery in the device's remote control before Programming HomeLink.
3. Touch the HomeLink icon at the top of the touchscreen.
4. Touch **Create HomeLink**.
5. Select the mode you wish to use: Standard, D-Mode, or UR-Mode (see [Supported Modes on page 169](#)).
6. On the touchscreen, enter a name for your device, then and touch **Enter** or **Create HomeLink**.
7. Touch **Start** and follow the onscreen instructions.

**NOTE:** If you see a screen called "Train the receiver" while programming the device, remember that this is a time-sensitive step. After pressing the Learn/Program/Smart button on the device's remote control, you have only approximately 30 seconds to return to your vehicle and press **Continue**, and then press the trained HomeLink device name twice. Consider having an assistant to ensure you can complete this step within 30 seconds.

8. Once your device is programmed, touch **Save** to complete the programming.
9. Ensure HomeLink works as expected. In some cases, you may need to repeat the programming process multiple times before succeeding.

Once programmed, you can operate the device by touching its corresponding HomeLink icon on the touchscreen. HomeLink remembers the location of your programmed devices. When you approach a known location, the HomeLink control on the touchscreen automatically drops down. When you drive away, it disappears.

**NOTE:** For additional assistance or compatibility questions, contact HomeLink ([www.homelink.com](http://www.homelink.com) or call 1-800-355-3515).



## Auto Opening and Closing

To operate a HomeLink device without using the touchscreen, you can automate the device to open as you approach, and close as you drive away:

1. Touch the HomeLink icon at the top of the touchscreen, then choose the device you want to automate.
2. Select the **Auto-open when arriving** checkbox if you want the device to open as you approach.
3. Touch the arrows to specify the distance you want Model X to be from the device before it opens.
4. Select the **Auto-close when leaving** checkbox if you want the device to close as you drive away.

As you approach (or drive away from) a device that is set to operate automatically, the HomeLink status icon displays a count-down message to let you know when the device automatically opens or closes. In situations where you don't want the device to automatically open or close, touch **Skip Auto-Open** or **Skip Auto-Close** at any time during the count-down message.

**NOTE:** Do not rely on HomeLink to ensure the device fully closes.

## Resetting the Location of the HomeLink Device

If you experience situations in which you sometimes drive up to your HomeLink device and it doesn't open, or the touchscreen does not display a notification as you approach a programmed device, you may need to reset the device's location. To do so, park as close as possible to the HomeLink device (garage door, gate, etc.) and display the HomeLink settings page by touching the HomeLink icon at the top of the touchscreen. Touch the name of the device you want to reset, then touch **Reset Location**.

## Deleting a Device

To delete a HomeLink device, touch the HomeLink icon at the top of the touchscreen. Touch the name of the device you want to delete, then touch **Delete**.

**NOTE:** You can also perform a factory reset to erase your HomeLink settings, along with all other personal data (saved addresses, music favorites, imported contacts, etc.). See [Erasing Personal Data on page 146](#).

**NOTE:** For security reasons, delete your HomeLink devices if you sell your Model X.

## Troubleshooting HomeLink

### Standard Mode

In Standard Mode, Model X records the RF signal from your HomeLink device's remote control. The touchscreen instructs you to stand in front of the vehicle, point the device's remote control at the front bumper, and press and hold the button until the headlights flash. When the headlights flash, Model X has learned the remote control and you can touch **Continue** on the touchscreen. If the headlights do not flash:

- Check the batteries in the remote control. It is a good idea to replace the batteries before you start programming.
- Ensure you are standing in front of Model X with the device's remote control positioned within two inches (five cm) of the Tesla emblem.
- Press and hold the button on your device's remote control until the headlights flash. In some cases you must hold the button on the remote control for up to three minutes.

**NOTE:** Some HomeLink remote controls require multiple short presses (approximately one second each press) instead of one long duration press. If you are unsuccessful after multiple attempts of using long presses, try repeated presses of one second each.

### D-Mode and UR-Mode

In D Mode and UR-Mode, the device's receiver learns Model X. The touchscreen instructs you to press the "Learn" button (may also be called "Program" or "Smart") on the device's receiver. If this does not work, refer to the following guidelines:

- Park Model X with its bumper as close as possible to the garage door, gate, etc. that you are trying to program.
- Make sure you are pressing the receiver's Learn/Program/Smart button. For instructions on how to put the receiver into learning mode, refer to the product details provided with your RF device that you are trying to program.
- If you see a screen called "Train the receiver" while programming the device, remember that this is a time-sensitive step. After pressing the Learn/Program/Smart button on the device's remote control or receiver, you only have approximately 30 seconds to return to your vehicle, press **Continue**, then press the trained HomeLink device name twice. Consider having someone assist you with this step.
- Most devices stay in learning mode for only three to five minutes. Immediately after pressing the device's Learn/Program/Smart button, follow the instructions displayed on the vehicle's touchscreen.



For additional assistance or compatibility questions, contact HomeLink ([www.homelink.com](http://www.homelink.com) or call 1-800-355-3515).



## Connecting to Wi-Fi

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Wi-Fi is available as a data connection method and is often faster than cellular data networks. Connecting to Wi-Fi is especially useful in areas with limited or no cellular connectivity. To ensure fast, reliable delivery of software and map updates, Tesla recommends leaving Model X connected to a Wi-Fi network whenever possible (for example, when parked overnight).

To connect to a Wi-Fi network:

1. Touch the cellular icon (usually **LTE** or **3G**) on the right touchscreen. Model X begins to scan and display detected Wi-Fi networks that are within range.  
**NOTE:** If a known Wi-Fi network does not appear in the list, move Model X closer to the access point or consider using a range extender.
2. Select the Wi-Fi network you want to use, enter the password (if necessary), then touch **Confirm**.
3. Model X connects to the Wi-Fi network. Whenever the network is within range, Model X connects to it automatically.

You can also connect to a hidden network that isn't shown on the list of scanned networks. Just touch **Wi-Fi Settings**, enter the name of the network in the resulting dialog box, select the security setting, then touch **Add Network**.

**NOTE:** If more than one previously connected network is within range, Model X connects to the one most recently used.

**NOTE:** You can also use a mobile hotspot or your phone's Internet connection via Wi-Fi tethering (subject to fees and restrictions of your mobile carrier).

**NOTE:** At Tesla Service Centers, Model X automatically connects to the Tesla Service Wi-Fi network.



## Loading New Software

Tesla updates your vehicle's software wirelessly, constantly providing new features. Tesla recommends you install software updates as soon as they are available on your vehicle. To ensure the fastest and most reliable delivery of software updates, leave Wi-Fi turned on and connected whenever possible. In most cases, your vehicle must be connected to Wi-Fi to start an update (see [Connecting to Wi-Fi on page 172](#)).

**NOTE:** On an as-needed basis, Tesla also sends software updates using a cellular connection.

**NOTE:** Software updates are not performed when Smart Preconditioning, Keep Climate On, Dog Mode, or Camp Mode is active.



**WARNING:** Do not attempt to use the vehicle while the software is being updated. Vehicle functions, including some safety systems, may be limited or disabled when a software update is in progress and you could damage the vehicle.

When a software update is available, a yellow clock icon appears at the top of the touchscreen. There are three ways you can install software updates:

- Touch the yellow clock icon to display the scheduling window, which prompts you to select a time to install the update (**Set For This Time**) or install it now (**Install Now**). Once scheduled, the yellow clock icon changes to a white clock icon until the update begins. At any time before the update begins, you can touch this clock icon to reschedule the update.
- Touch **Controls > Software** to determine if an update is available for your vehicle. If available, touch **Software Update Available** to navigate to the scheduling window, as mentioned above.
- Start updates using the Tesla mobile app.

**NOTE:** Some software updates can take up to three hours to complete. Model X must be in Park while the software is being updated. To ensure the fastest and most reliable delivery of software updates, leave the Wi-Fi turned on and connected whenever possible (see [Connecting to Wi-Fi on page 172](#)).

The yellow clock icon becomes a green download icon when a software update is downloading. If a yellow download icon displays, a software update is available but your vehicle is not connected to Wi-Fi. Connect your vehicle to Wi-Fi to start the download.

## Software Update Preferences

You can choose how quickly and often you receive software updates. To change your preference, touch **Controls > Software > Software Update Preferences** and choose either of these options:

- **Standard:** Receive software updates using the normal rollout timeframe for your region and vehicle configuration. When a software release is made available it has generally been running on other customer vehicles for a period of time.
- **Advanced:** Receive the latest software updates for your region and vehicle configuration as soon as they are available. Tesla determines how, when, and where to send updates to vehicles based on various factors unique to each release. Keep in mind that although you receive updates as soon as they are available for your specific vehicle, you may not be in the first Tesla group of Tesla owners to receive the update. Choosing Advanced does not enroll your vehicle in Tesla's early access program.

**NOTE:** Tesla does not update software upon request for those wanting to receive the latest features and improvements. Selecting **Advanced** and consistently connecting to Wi-Fi (see [Connecting to Wi-Fi on page 172](#)) is the best way to receive the latest software updates.

**NOTE:** The software update window persists until you install the update. You must install a software update as soon it becomes available. Any harm resulting from failure to install a software update is not covered by the vehicle's warranty. Failure or refusal to install updates can cause some vehicle features to become inaccessible, digital media devices to become incompatible, and can limit Tesla's ability to diagnose and service your vehicle.

**NOTE:** Reverting to a previous software version is not possible.

If the touchscreen displays a message indicating that a software update was not successfully completed, contact Tesla.

## Charging

If Model X is charging when the software update begins, charging stops. Charging resumes automatically when the software update is complete. If you are driving Model X at the scheduled update time, the update is canceled and must be rescheduled.

## Viewing Release Notes

When a software update is complete, read the release notes displayed on the touchscreen to learn about changes or new features. To display release notes about the current version of your vehicle's software at any time, touch **Controls > Software > Release Notes**.

Tesla strongly recommends reading all release notes. They may contain important safety information or operating instructions for your Model X.



# Mobile App

The Tesla mobile app allows you to communicate with Model X remotely using your iPhone® or Android™ phone.

## To use the mobile app

To set up the Tesla mobile app to communicate with your Model X:

1. Download the Tesla mobile app to your phone.
2. Log in to the Tesla mobile app by entering your Tesla account credentials.
3. Enable mobile access to your Model X by touching **Controls > Safety & Security > Mobile Access** (see [Controls on page 140](#)).

Your phone and vehicle must both be actively connected to cellular service to allow the mobile app to communicate with your vehicle. Tesla recommends that you always have a functional physical key readily available if parking in an area with limited or absent cellular service, such as an indoor parking garage.

If multiple vehicles are linked to the Tesla Account, you must switch to the Model X you want to access in the mobile app before the phone can be used as a key. Swipe left or right to change vehicles.

**NOTE:** In the event that you require lockout assistance from Tesla due to a non-warranty issue, such as having limited cellular connectivity and having no secondary key available, your expenses are not covered under the Roadside Assistance policy.

**NOTE:** Tesla does not support the use of third party applications to contact Model X.

## Overview

The Tesla mobile app's home screen allows you to:

- See the name of your vehicle (if you have one).
- View your vehicle's estimated range.
- See which gear the vehicle is in (driving, park, etc.).
- Enable maximum defrost to warm your vehicle in cold conditions.
- Enable keyless driving.
- Open the front trunk.
- Lock or unlock your vehicle.
- View your vehicle's odometer, VIN, and current firmware version.

For supported video sources, send videos to Tesla Theater by sharing the link through the mobile app. Navigate to the movie, show, or video you want to play on your phone and touch the share button. Share the video with the Tesla app and it appears on the touchscreen if Model X is in Park.

## Climate

Check the interior temperature and heat or cool the cabin before driving (even if it's in a garage). You can also control the seat heaters and defrost the windshield.

**Turn Climate On:** This allows you to precondition the cabin to your desired temperature and turn on or off the steering wheel and seat heaters.

**Defrost** helps to melt snow, ice, and frost on the windshield, driver and passenger windows, mirrors.

Using the mobile app to precondition Model X also warms the Battery as needed.

**NOTE:** In extremely cold weather or icy conditions, it is possible that your charge port latch may freeze in place. In cases where you cannot remove or insert the charge cable, or the vehicle is not Supercharging due to the latch being frozen in place, use your Tesla mobile app to precondition your vehicle on **HI** for approximately 30-45 minutes (you must use your mobile app to precondition the vehicle; setting your climate to **HI** using the touchscreen is not effective). This can help thaw ice on the charge port latch so the charge cable can be removed or inserted.

## Controls

The Controls tab allows you do the following:

- Vent the windows.
- Lock or unlock Model X from afar.
- Flash the lights or honk the horn to find where Model X is parked.
- Enable Keyless Driving.

**NOTE:** Keyless Driving can be used when you do not have your key or to bypass PIN to Drive in cases where you forgot your PIN or your touchscreen is unresponsive (see [PIN to Drive on page 165](#)).

- Open the front or rear trunk.
- Open and close your garage door if your vehicle has a programmed HomeLink connection, if available (see [HomeLink Universal Transceiver on page 169](#)).
- Enable or disable valet mode (see [Valet Mode on page 55](#)).
- Enable/disable Sentry Mode (see [Sentry Mode on page 165](#)).
- Enable/disable Speed Limit Mode and receive notifications when the vehicle's driving speed is within approximately 3 mph (5 km/h) of your selected maximum speed (see [Speed Limit Mode on page 145](#)).

## Charging

Check charging progress, stop charging, and receive notifications when charging is started, interrupted, almost complete, or complete. You can also view nearby chargers and send the directions to your vehicle's touchscreen.

**NOTE:** When Supercharging, additional notifications alert you of idle fees that may be charged when staying parking at a supercharger after charging is complete. Idle fees are waived if you move Model X within five minutes of when the charging is complete. See [Supercharger Usage Fees and Idle Fees on page 184](#).

## Location

Locate Model X with directions, or track its movement across a map.

## Summon

You can park or retrieve Model X using Summon (see [Summon on page 127](#)) or Smart Summon (see [Smart Summon on page 129](#)).

## Upgrades

View and purchase the latest upgrades available for your vehicle, such as full self-driving.

## Schedule Service

See [Schedule Service on page 185](#) for information on how to schedule service through the mobile app.

## Settings

In this settings tab located at the top corner of your phone's screen (shown as a gear icon), you can:

- Switch to a different vehicle associated with your Tesla account, if you have access to more than one.
- Access the Tesla inbox.
- View Notifications and customize the notifications you receive, such as when your security alarm has been triggered, charging updates, and new software updates. You can start them from afar and check its progress.
- Enable or disable Touch ID.
- Support the Model X Calendar app on the touchscreen by allowing the mobile app to send your phone's calendar data to your vehicle.

**NOTE:** Some of these features require installation of the latest version of the mobile app.

**NOTE:** The above list may not represent an exhaustive list of the functions available on the Tesla mobile app. To ensure access to new and improved features, download updated versions of the mobile app as they become available.

## Granting Mobile App Access to a Second Driver

It's easy to grant mobile app access to a second person that uses Model X (such as a family member or friend). Log into your Tesla account, navigate to the associated vehicle, click **Manage > Car Access > Add Driver** and follow the onscreen instructions. If the person you are adding does not have a Tesla account, a welcome email is sent to their registered email address. Once the account is created, they can access your Model X from the mobile app, viewing information and controlling the vehicle remotely.

To remove access, delete the contact information of the second person in the mobile app.

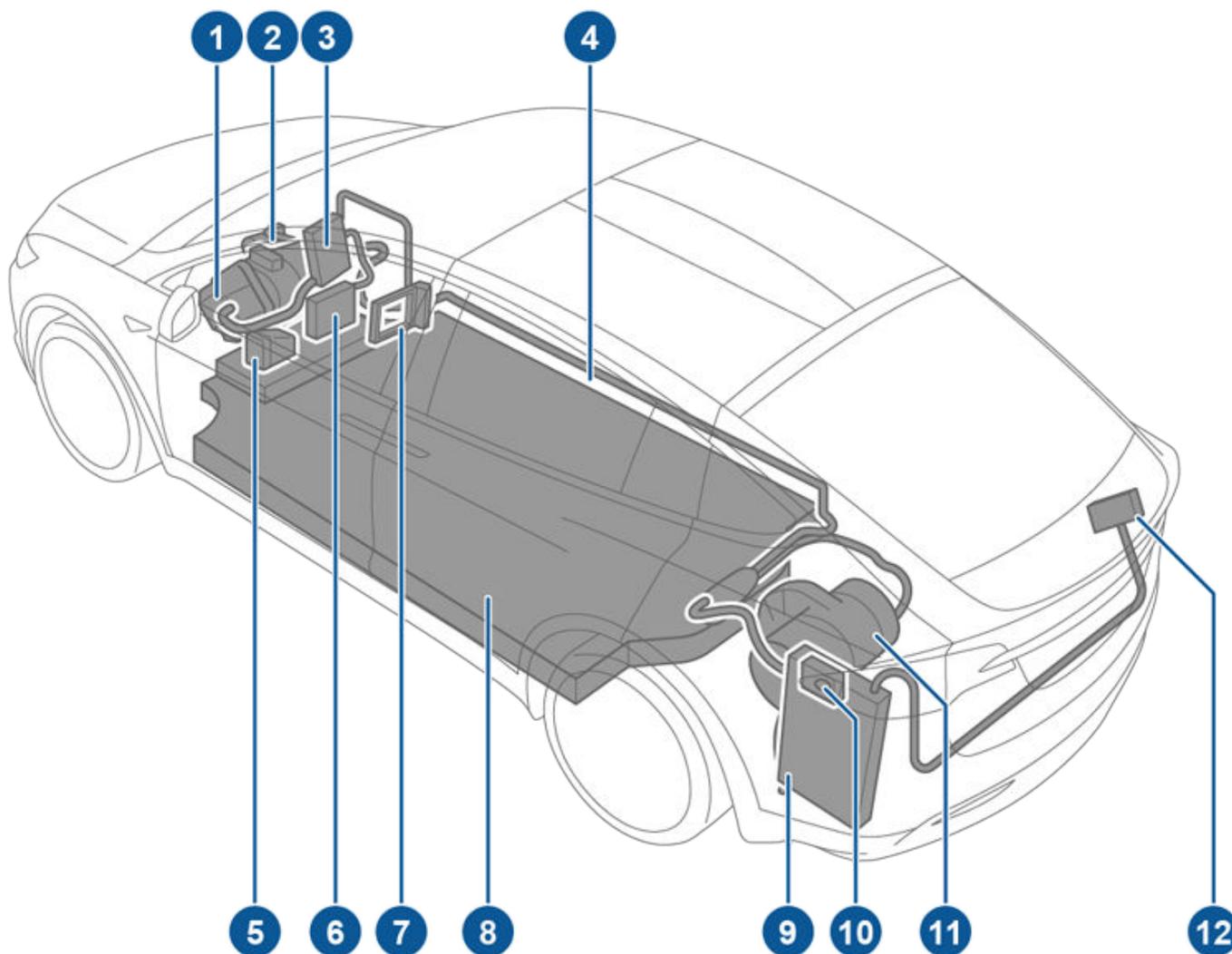
**NOTE:** If the Add Driver settings do not display in your Tesla account, contact Tesla.

**NOTE:** Granting mobile app access to a secondary person allows them to view and control everything your mobile app can control.

**NOTE:** Tesla does not currently allow you to add more than one additional person.



## High Voltage Components



1. Front Motor
2. Air Conditioning Compressor
3. Forward Junction Box
4. High Voltage Cabling
5. Battery Coolant Heater
6. DC-DC Converter
7. Cabin Heater
8. High Voltage Battery
9. On-board Charger
10. Charge Port
11. Rear Motor
12. HV Cable to Rear HVAC Assembly



-  **WARNING:** The high voltage system has no user serviceable parts. Do not disassemble, remove or replace high voltage components, cables or connectors. High voltage cables are typically colored orange for easy identification.
-  **WARNING:** Read and follow all instructions provided on the labels that are attached to Model X. These labels are there for your safety.
-  **WARNING:** In the unlikely event that a fire occurs, immediately contact your local fire emergency responders.



## Charging Equipment

Charging equipment designed specifically to charge your Model X is available from Tesla. A Tesla Wall Connector, which installs in your parking space, is the fastest way to charge Model X in daily use.

In most market regions, Model X is equipped with a Mobile Connector and the adapter(s) needed to plug into the most commonly used power outlets. When using the Mobile Connector, first plug the Mobile Connector into the power outlet, attach an adapter (if needed), and then plug in Model X. For more information about your Mobile Connector, see the Mobile Connector Owner's Manual (available on the touchscreen). Additional adapters can be purchased from Tesla.

Tesla offers adapters (for example, J1772, CHAdeMO, and Combined Charging System (CCS)) to allow you to plug into the most commonly used public charging stations in your region. Open the charge port door using the touchscreen (see [Charging Instructions on page 180](#)), plug the adapter into the charging port on Model X, and then connect the station's charging connector to the adapter. For information on the charging equipment available for your region, go to [www.tesla.com](http://www.tesla.com), choose your region, and then view the available charging options.

More details on public charging station adapters is available at <https://www.tesla.com/chademoandwww.tesla.com/CCScombo2>.



## About the Battery

Model X has one of the most sophisticated battery systems in the world. The most important way to preserve the Battery is to **LEAVE YOUR VEHICLE PLUGGED IN** when you are not using it. This is particularly important if you are not planning to drive Model X for several weeks.

**NOTE:** When left idle and unplugged, your vehicle periodically uses energy from the Battery for system tests and recharging the 12V battery when necessary.

There is no advantage to waiting until the Battery's level is low before charging. In fact, the Battery performs best when charged regularly.

**NOTE:** If you allow the Battery to discharge to 0%, other components may become damaged or require replacement (for example, the 12V battery). In these cases, you are responsible for repair and/or transporting expenses. Discharge-related expenses are not covered by the warranty or under the Roadside Assistance policy.

The peak charging rate of the Battery may decrease slightly after a large number of DC Fast Charging sessions, such as those at Superchargers. To ensure maximum driving range and Battery safety, the Battery charge rate is decreased when the Battery is too cold, when the Battery's charge is nearly full, and when the Battery conditions change with usage and age. These changes in the condition of the Battery are driven by battery physics and may increase the total Supercharging duration by a few minutes over time. You can minimize the amount of charge time by using Trip Planner to warm the Battery while driving to a Supercharger. See [Trip Planner on page 155](#) for more information.

## Battery Care

Never allow the Battery to fully discharge. Even when Model X is not being driven, its Battery discharges very slowly to power the onboard electronics. The Battery can discharge at a rate of approximately 1% per day, though the discharge rate may vary depending on environmental factors (such as cold weather), vehicle configuration, and your selected settings on the touchscreen. Situations can arise in which you must leave Model X unplugged for an extended period of time (for example, at an airport when traveling). In these situations, keep the 1% in mind to ensure that you leave the Battery with a sufficient charge level. For example, over a two week period (14 days), the Battery may discharge by approximately 14%.

Discharging the Battery to 0% may result in damage to vehicle components. To protect against a complete discharge, Model X enters a low-power consumption mode when the displayed charge level drops to approximately 0%. In this mode, the Battery stops supporting the onboard electronics and auxiliary 12V

battery. Once this low-power consumption mode is active, immediately plug in Model X to prevent a jump-start and 12V battery replacement.

**NOTE:** If Model X is unresponsive and does not unlock, open, or charge, the 12V battery may be discharged. In this situation, try jump starting the 12V Battery (see [#unique\\_441 on page](#) for instructions on how to jump start the battery). If the vehicle is still unresponsive, contact Tesla.

## Temperature Limits

For better long-term performance, avoid exposing Model X to ambient temperatures above 140° F (60° C) or below -22° F (-30° C) for more than 24 hours at a time.

## Energy Saving Feature

Model X has an energy-saving feature that reduces the amount of energy being consumed by the displays when Model X is not in use. On newer vehicles, this feature is automated to provide an optimal level of energy saving. However, on older vehicles, you can control the amount of energy being consumed by the displays by touching **Controls > Display > Energy Saving**. For more information on maximizing range and saving energy, see [Getting Maximum Range on page 86](#).

## Battery Warnings and Cautions

 **WARNING:** The Battery has no parts that an owner or a non-Tesla authorized service technician can service. Under no circumstances should you open or tamper with the Battery. Always contact Tesla to arrange for Battery servicing.

 **CAUTION:** If the Battery's charge level falls to 0%, you must plug it in. If you leave it unplugged for an extended period, it may not be possible to charge or use Model X without jump starting or replacing the 12V Battery (see [#unique\\_441 on page](#) for instructions on how to jump start the battery). Leaving Model X unplugged for an extended period can also result in permanent Battery damage. If you are unable to charge Model X after attempting to jump start the 12V Battery, contact Tesla immediately.

 **CAUTION:** The Battery requires no owner maintenance. Do not remove the coolant filler cap and do not add fluid. If the instrument panel warns you that the fluid level is low, contact Tesla immediately.

 **CAUTION:** Do not use the Battery as a stationary power source. Doing so voids the warranty.

## Opening the Charge Port

The charge port is located on the left side of Model X, behind a door that is part of the rear tail light assembly. Park Model X to ensure that the charge cable easily reaches the charge port.

With Model X unlocked (or a recognized key is within range) and in Park, press and release the button on the Tesla charge cable to open the charge port door.

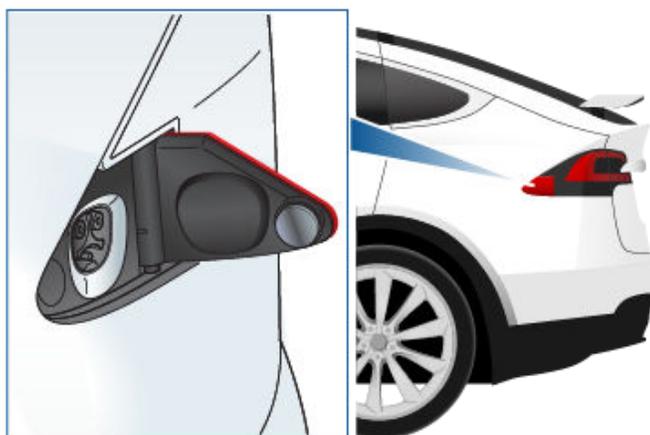
**NOTE:** The following image is provided for demonstration purposes only. Depending on market region, your charge port may be slightly different.



You can also open the charge port door using any of these methods:

- On the touchscreen, use the app launcher to open the Charging app, then touch **Open Charge Port**.
- On the Model X touchscreen, touch **Controls** > **Charging** > **Open Charge Port**.
- Press the charge port door when Model X is unlocked or a recognized key is nearby.
- On the key, hold down the rear trunk button for 1-2 seconds.

**NOTE:** The following image is provided for demonstration purposes only. Depending on market region, your charge port may be slightly different.



**NOTE:** The charge port lights up white when you open the charge port door. If you do not insert a charge cable into the charge port within a few minutes after opening the charge port door, the charge port door closes. If this happens, use the touchscreen to open the charge port door again.

**NOTE:** In extremely cold weather or icy conditions, it is possible that your charge port latch may freeze in place. In cases where you cannot remove or insert the charge cable, or the vehicle is not Supercharging due to the latch being frozen in place, use your Tesla mobile app to precondition your vehicle on **HI** for approximately 30-45 minutes (you must use your mobile app to precondition the vehicle; setting your climate to **HI** using the touchscreen is not effective). This can help thaw ice on the charge port latch so the charge cable can be removed or inserted.

**CAUTION:** Do not try to force the charge port door open.

## Plugging In

If desired, use the touchscreen to change the charge limit and the charging current (see [Changing Charge Settings on page 182](#)).

To charge at a public charging station, plug the appropriate adapter into the vehicle's charging port, and then connect the station's charging connector to the adapter. The most commonly used adapter(s) for each market region are provided. Depending on the charging equipment you are using, you may need to start and stop charging using a control on the charging equipment.

If you are using the Mobile Connector, plug it into the power outlet before plugging it into Model X.

Align the connector to the charge port and insert fully. When the connector is properly inserted, charging begins automatically after Model X:

- Engages a latch that holds the connector in place;
- Shifts into Park (if it was in any other gear);
- Heats or cools the Battery, if needed. If the Battery requires heating or cooling, you may notice a delay before charging begins.

**NOTE:** Whenever Model X is plugged in but not actively charging, it draws energy from the wall outlet instead of using energy stored in the Battery. For example, if you are sitting in Model X and using the touchscreen while parked and plugged in, Model X draws energy from the wall outlet instead of the Battery.

**CAUTION:** The connector end of the charge cable can damage the paint if dropped onto the vehicle.



## Charge Port Light

- **WHITE:** The charge port door is open. Model X is ready to charge and the connector is not inserted, or the charge port latch is unlocked and the connector is ready to be removed.
- **BLUE:** Model X detects that a connector has been plugged in.
- **BLINKING BLUE:** Model X is communicating with the connector. Either Model X is preparing to charge, or a charging session is scheduled to begin at a specified future time.
- **BLINKING GREEN:** Charging is in progress. As Model X approaches a full charge, the frequency of the blinking slows.
- **SOLID GREEN:** Charging is complete.
- **SOLID AMBER:** The connector is not fully plugged in. Realign the connector to the charge port and insert fully.
- **BLINKING AMBER:** Model X is charging at a reduced current (AC charging only).
- **RED:** A fault is detected and charging has stopped. Check the instrument panel or touchscreen for a fault message.

## During Charging

During charging, the charge port light pulses green, and the instrument panel displays the charging status. The frequency at which the charge port light pulses slows down as the charge level approaches full. When charging is complete, the light stops pulsing and is solid green.

**NOTE:** If Model X is locked, the charge port light does not light up.

If the charge port light turns red while charging, a fault is detected. Check the instrument panel or touchscreen for a message describing the fault. A fault can occur due to something as common as a power outage. If a power outage occurs, charging resumes automatically when power is restored.

**NOTE:** When charging, particularly at high currents, the refrigerant compressor and fan operate as needed to keep the Battery cool. Therefore, it is normal to hear sounds during charging.

**NOTE:** Air conditioning performance is generally not affected by charging. However, under certain circumstances (for example, you are charging at high currents during a particularly warm day), the air coming from the vents may not be as cool as expected and a message displays on the instrument panel. This is normal behavior and ensures that the Battery stays within an optimum temperature range while charging to support longevity and optimum performance.

 **WARNING:** Never spray liquid at a high velocity (for example, if using a pressure washer) towards the charge port while charging. Failure to follow these instructions can result in serious injury or damage to the vehicle, charging equipment, or property.

## Stopping Charging

Stop charging at any time by disconnecting the charge cable or touching **Stop Charging** on the touchscreen.

**NOTE:** To prevent unauthorized unplugging of the charge cable, the charge cable latch remains locked and Model X must be unlocked or able to recognize your key before you can disconnect the charge cable.

To disconnect the charge cable:

1. Press and hold the button on the connector handle to release the latch.

**NOTE:** You can also release the latch by using the touchscreen or mobile app, or by pressing and holding the rear trunk button the key fob. If your vehicle is equipped with a motorized charge port, you can also press the button to the left of the charge port to release the latch.

2. Pull the connector from the charge port.

To disconnect the charge cable when using an adapter at a public charge station:

1. Ensure that Model X is unlocked.
2. While holding the public charging handle in one hand and the adapter in the other hand, press and hold the button on the public charging handle and pull both outwards, removing the handle and adapter at the same time.

**NOTE:** If the charging station handle separates from the adapter, leaving the adapter in Model X, use the touchscreen to unlock the charge port (touch the charging icon on the overhead view of the vehicle).

3. Press and hold the charging handle button again to release the adapter from the charging handle.

 **CAUTION:** Tesla strongly recommends leaving Model X plugged in when not in use. This maintains the Battery at the optimum level of charge.

## Manually Releasing Charge Cable

If the usual methods for releasing a charge cable from the charge port (using the charge handle release button, touchscreen, or mobile app) do not work, carefully follow these steps:



# Charging Instructions

1. Ensure that Model X is not actively charging by displaying the charging screen on the touchscreen. If necessary, touch **Stop Charging**.
2. Open the rear trunk.
3. Pull the charge port's release cable downwards to unlatch the charge cable.

**⚠ WARNING:** Do not pull the release cable while simultaneously attempting to remove the charge cable from the charge port. Always pull the release cable *before* attempting to remove the charge cable. Failure to follow these instructions can result in electric shock and serious injury.



**NOTE:** The release cable may be recessed within the opening of the trim.

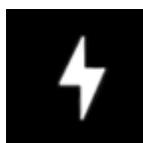
4. Pull the charge cable from the charge port.

**⚠ CAUTION:** Use the release cable **only** in situations where you can not release the charge cable using the usual methods. Continuous use can damage the release cable or charging equipment.

**⚠ WARNING:** Do not perform this procedure when your vehicle is charging, or if any orange high voltage conductors are exposed. Failure to follow these instructions can result in electric shock and serious injury or damage to the vehicle. If you have any uncertainty as to how to safely perform this procedure, contact your nearest Service Center.

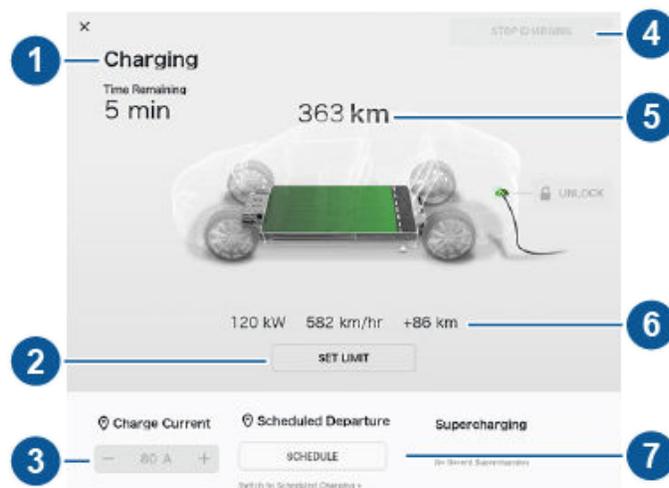
## Changing Charge Settings

The charging screen displays on the touchscreen whenever the charge port door is open. To display the charging screen at any time:



Touch the Apps icon, then touch the charging icon.

**NOTE:** The following illustration is provided for demonstration purposes only and may vary slightly depending on software version and market region.



**NOTE:** If charging at a Tesla Supercharger, and paid supercharging is potentially in effect, the charging screen also displays information about your previous or current Supercharger session (see [Supercharger Usage Fees and Idle Fees on page 184](#)).

**NOTE:** To reduce congestion at high-usage supercharger sites, you may be automatically limited to a maximum charge of 80% when not using Trip Planner (see [Trip Information on page 85](#)). You can manually increase the limit by tapping “Set Limit” on the touchscreen or mobile app.

1. Charge status messages (such as Charging Scheduled, Charging) display here.
2. To adjust the charge limit, touch **Set Limit**, and drag the arrow to change the charge limit setting. The setting you choose applies to immediate and scheduled charging sessions.
3. The current automatically sets to the maximum current available from the attached charge cable, unless it was previously reduced to a lower level. If needed, touch - or + to change the current (for example, you may want to reduce the current if you are concerned about overloading a domestic wiring circuit shared by other equipment). It is not possible to set the charging current to a level that exceeds the maximum available from the attached charge cable. When you change the current, Model X remembers the location. If you charge at the same location, you do not need to change it again.



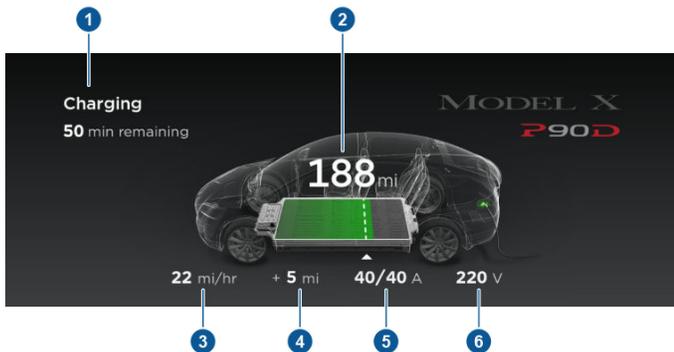
**NOTE:** For 3-phase charging (if applicable in your region), the available current represents the current per phase (up to 32 amps). During charging, the right status flag displays the 3-phase symbol in front of the displayed current.

**NOTE:** If Model X automatically reduced the current at a charging location because of fluctuations in input power (see the note in [Charging Status on page 183](#)), Tesla recommends charging at the lower current until the underlying problem is resolved and the charging location can provide consistent power.

4. Touch to open the charge port door or to start (or stop) charging.
5. Energy level.
6. Charging rate, estimated increase in driving distance (or energy) achieved so far in this charging session, duration of charging session so far, current supplied/available from the connected power supply, and voltage supplied by the charge cable.
7. With Model X in Park, set a specific time to prepare Model X for departure by charging during off-peak hours and preconditioning the cabin for comfort (see [Scheduled Charging and Scheduled Departure on page 183](#)).

## Charging Status

The following illustration is provided for demonstration purposes only and may vary slightly depending on the software version and market region.



1. Charging status information. For example, when Model X is charging, it displays the time remaining until fully charged at the currently selected charge level. When a charging session is scheduled, it displays when charging starts.
2. Total estimated driving distance (or energy) available. To choose between displaying distance or energy percentage, touch **Controls** > **Display** > **Energy Display**.

**NOTE:** A portion of the battery image may appear blue. This indicates that a small portion of the energy stored in the battery is not available because the battery is cold. This is normal and no reason for concern. When the battery warms up, the blue portion no longer displays.

3. Charging rate per hour.
4. Estimated increase in driving distance (or energy) achieved so far in this charging session.
5. Current supplied/available from the connected power supply (see [Changing Charge Settings on page 182](#)).

**3** If connected to a 3-phase power supply (if applicable in your region), the available current represents the current per phase and the 3-phase symbol displays.

6. Voltage supplied by the charge cable.

**NOTE:** If Model X is charging and detects unexpected fluctuations in input power, the charging current is automatically reduced by 25%. For example, a 40 amp current is reduced to 30 amps. This automatic current reduction increases robustness and safety in situations when an external problem exists (for example, a home wiring system, receptacle, adapter or cord is unable to meet its rated current capacity). As a precaution, when Model X automatically reduces current, it saves the reduced current at the charging location. Although you can manually increase it, Tesla recommends charging at the lower current until the underlying problem is resolved and the charging location can provide consistent power.

## Scheduled Charging and Scheduled Departure

With Model X in Park, you can touch **Schedule** to set a daily time when you want Model X to be ready to drive. This ensures that charging is complete and/or the cabin climate is comfortably preconditioned by your departure time.

Alternatively, you can switch to **Scheduled Charging** to specify a daily time in which you want Model X to **start** charging.

**NOTE:** Only one of these features can be enabled. To enable **Scheduled Charging**, you must first disable **Scheduled Departure**, and vice versa.

## Using Scheduled Departure

When **Scheduled Departure** is displayed, touch **Schedule** to set a daily time when you want Model X to be ready to drive. Specify a time, then touch **Settings** to enable either or both of the following departure features:



## Charging Instructions

- **Preconditioning** warms the Battery for improved performance and ensures a comfortable cabin climate at your set departure time.  
**NOTE:** Preconditioning operates only when the Battery's charge level is at least 20%.
- **Off-Peak Charging** automatically charges the Battery during off-peak hours to reduce energy costs. Touch **Change Off-Peak Hours** to customize the time when off-peak utility rates end.

**NOTE:** Choosing **Off-Peak Charging** can reduce energy costs even in market regions where off-peak utility rates are not applicable. For example, if charging starts as soon as you plug in, charging may complete much sooner. This causes the Battery to cool down to ambient temperatures and requires energy to warm it back up by your departure time. Therefore, even if off-peak utility rates are not applicable to you, it is recommended that you set Off-Peak Hours to the same time as your departure time in order to reduce energy consumption.

**NOTE:** If Model X does not have enough time to complete charging during off-peak hours, it continues to charge until it reaches the target battery percentage.

**NOTE:** If you set a departure time for charging and Model X is not plugged in, charging is scheduled when you plug it in, provided you plug it in within six hours of the scheduled departure time. If plugged in after six hours, charging may not start until the scheduled time on the next day.

You can also choose to apply **Preconditioning** and **Off-Peak Charging** to weekdays only.

When you've specified your desired settings, touch **Set** and instead of the **Schedule** icon, the touchscreen displays your scheduled departure time.

**NOTE:** The Scheduled Departure settings are also available on the Climate Controls settings screen.

## Supercharger Usage Fees and Idle Fees

When charging using a Tesla supercharger, **Supercharging** information displays at the bottom of the charging screen. This information includes the location, the time that charging started, and a cost estimate for the session. When you stop supercharging, the estimated cost of that session displays until a new supercharging session begins. If free charging is applicable, the estimated cost displays as zero.

**NOTE:** Estimated pricing is displayed for your convenience only and may not reflect the final pricing for the supercharging session. Final pricing for supercharging sessions can be found in your Tesla Account.

When charging at a Tesla supercharger, you are subject to idle fees. Idle fees are designed to encourage drivers to move their vehicle from the Supercharger when charging is complete. Idle fees are in effect only when half or more of the Superchargers at a site are occupied. The Tesla mobile app notifies you when charging nears completion, and again when charging is complete. Additional notifications are sent if idle fees are incurred. Idle fees are waived if you move your vehicle within five minutes of charging completion.

Log into your Tesla Account to view fees and details about Supercharger sessions, track the remaining balance of free credits, set up a payment method, and make payments. Once a payment method is saved, fees are automatically paid from your account.



## Service Intervals

Your vehicle should generally be serviced on an as-needed basis. However, Tesla recommends the following maintenance items and intervals, as applicable to your vehicle, to ensure continued reliability and efficiency of your Model X.

- Brake fluid health check every 2 years (replace if necessary) or, if the vehicle is used for towing, replace the brake fluid every 2 years.
- A/C desiccant bag replacement every 4 years.
- Cabin air filter replacement every 2 years.
- HEPA filter replacement every 3 years.
- Clean and lubricate brake calipers every year or 12,500 miles (20,000 km) if in an area where roads are salted during winter

**NOTE:** The above intervals are based on normal driving behaviors and scenarios. Additionally, the above list should not be considered comprehensive and does not include consumable parts such as windshield wipers, brake pads, etc.

**NOTE:** Damages or failures caused by maintenance or repairs performed by non-Tesla certified technicians are not covered by the warranty.

## Schedule Service

Scheduling a service visit through the mobile app is easy. After touching **Schedule Service**, select the type of service needed and follow the directions in the mobile app. Provide as much detail as possible, such as:

- Photos, sound recordings, or videos.
- Date(s), time(s), and time zone when the issue occurred.
- Country of use and location.
- Approximate speed the vehicle was traveling (if applicable).
- Environmental conditions (rain, snow, cold, etc.).
- Road name and type of road (if applicable).
- Quality of lane markings (if applicable).
- Applicable vehicle settings.
- Identifiable symptoms.

Visit <https://www.tesla.com/support/service-visits> for more information on scheduling service.

## Daily Checks

- Check the Battery's charge level, displayed on the instrument panel or mobile app.

- Check the condition and pressure of each tire (see [Tire Care and Maintenance on page 187](#)).
- Check that all exterior lights, horn, turn signals, and wipers and washers are working.
- Check for any unexpected indicator lights or vehicle alerts on the touchscreen or instrument panel.
- Check the operation of the brakes, including the parking brake.
- Check the operation of the seat belts (see [Seat Belts on page 29](#)).
- Look for abnormal fluid deposits underneath Model X that might indicate a leak. It is normal for a small pool of water to form (caused by the air conditioning system's dehumidifying process).
- Look around the exterior of Model X and immediately remove any corrosive substances (such as bird droppings, tree resin, tar spots, dead insects, industrial fallout, etc.) to prevent damage to the paint (see [Cleaning on page 193](#)).

## Monthly Checks

- Check windshield washer fluid level and top up if necessary (see [Topping Up Windshield Washer Fluid on page 198](#)).
- Check that the air conditioning system is operating correctly (see [Climate Controls on page 147](#)).

**NOTE:** In addition to cooling the interior, the air conditioning compressor also cools the Battery. Therefore, in hot weather, the air conditioning compressor can turn on even if you turned it off. This is normal because the system's priority is to cool the Battery to ensure it stays within an optimum temperature range to support longevity and optimum performance. Also, even when not in use, you may hear Model X emit a whining noise or the sound of water circulating. These sounds are normal and occur when the internal cooling systems turn on to support various vehicle functions, such as maintaining the 12V battery and balancing the temperature of the high voltage Battery.



**WARNING:** Contact Tesla immediately if you notice any significant or sudden drop in fluid levels or uneven tire wear.

## Fluid Replacement Intervals

Your Battery coolant does not need to be replaced for the life of your vehicle under most circumstances. Brake fluid should be checked every 2 years, replacing if necessary\*.

\*If the vehicle is used for towing, the brake fluid should be replaced every 2 years regardless of the health check.

**NOTE:** Any damage caused by opening the Battery coolant reservoir is excluded from the warranty.



## High Voltage Safety

Your Model X has been designed and built with safety as a priority. However, be aware of these precautions to protect yourself from the risk of injury inherent in all high-voltage systems:

- Read and follow all instructions provided on the labels that are attached to Model X. These labels are there for your safety.
- The high voltage system has no user-serviceable parts. Do not disassemble, remove or replace high voltage components, cables or connectors. High voltage cables are colored orange for easy identification.
- If a collision occurs, do not touch any high voltage wiring, connectors, or components connected to the wiring.
- In the unlikely event that a fire occurs, immediately contact your local fire emergency responders.

 **WARNING:** Always disconnect the charge cable before working underneath Model X, even if charging is not in progress.

 **WARNING:** Keep your hands and clothing away from cooling fans. Some fans operate even when Model X is powered off.

 **WARNING:** Some fluids (battery acid, Battery coolant, brake fluid, windshield washer additives, etc.) used in vehicles are poisonous and should not be inhaled, swallowed, or brought into contact with open wounds. For your safety, always read and follow instructions printed on fluid containers.



## Maintaining Tire Pressures

If you are not towing a trailer, keep tires inflated to the pressures shown on the Tire and Loading Information label, even if it differs from the pressure printed on the tire itself. The Tire and Loading Information label is located on the center door pillar and is visible when the front door is open.

If you are towing a trailer, do not use the tire pressures printed on the Tire and Loading Information Label. Instead, refer to the tire pressures published in the towing section (see [Towing and Accessories on page 92](#)).



The Tire Pressure indicator light on the instrument panel alerts you if one or more tires is under- or over-inflated.

The Tire Pressure indicator light does not immediately turn off when you adjust tire pressure. After inflating the tire to the recommended pressure, you must drive over 15 mph (25 km/h) for more than 10 minutes to activate the Tire Pressure Monitoring System (TPMS), which turns off the Tire Pressure indicator light.

If the indicator light flashes for one minute whenever you power on Model X, a fault with the TPMS is detected (see [TPMS Malfunction on page 190](#)).

You can display tire pressures on the instrument panel by using the right or left steering wheel buttons to display **Car Status** (see [Using Left Steering Wheel Buttons on page 57](#) or [Using Right Steering Wheel Buttons on page 58](#)). You can also choose whether you want to display tire pressures using Bar or PSI by touching **Controls > Display > Tire Pressure**.

**WARNING:** Under-inflation is the most common cause of tire failures and can cause a tire to overheat, resulting in severe tire cracking, tread separation, or blowout, which causes unexpected loss of vehicle control and increased risk of injury. Under-inflation also reduces the vehicle's range and tire tread life.

**WARNING:** Check tire pressures using an accurate pressure gauge when tires are cold. It takes only about one mile (1.6 km) of driving to warm up the tires sufficiently to affect tire pressures. Parking the vehicle in direct sunlight or in hot weather can also affect tire pressures. If you must check warm tires, expect increased pressures. Do not let air out of warm tires in an attempt to match recommended cold tire pressures. A hot tire at or below the recommended cold tire inflation pressure is dangerously under-inflated.

## Checking and Adjusting Tire Pressures

Follow these steps when tires are cold and Model X has been stationary for over three hours:

1. Refer to the Tire and Loading Information label located on the driver's center door pillar for the target tire pressure.
  2. Remove the valve cap.
  3. Firmly press an accurate tire pressure gauge onto the valve to measure pressure.
  4. If required, add or remove air to reach the recommended pressure.
- NOTE:** You can release air by pressing the metal stem in the center of the valve.
5. Re-check pressure using the accurate tire gauge.
  6. Repeat steps 3 and 4 as necessary until the tire pressure is correct.
  7. Reinstall the valve cap to prevent dirt from entering. Periodically check the valve for damage and leaks.

## Inspecting and Maintaining Tires

Regularly inspect the tread and side walls for any sign of distortion (bulges), foreign objects, cuts or wear.

**WARNING:** Do not drive Model X if a tire is damaged, excessively worn, or inflated to an incorrect pressure. Check tires regularly for wear, and ensure there are no cuts, bulges or exposure of the ply/cord structure.



## Tire Wear

Adequate tread depth is important for proper tire performance. Tires with a tread depth less than 4/32" (3 mm) are more likely to hydroplane in wet conditions and should not be used. Tires with a tread depth less than 5/32" (4 mm) do not perform well in snow and slush and should not be used when driving in winter conditions.

Model X is originally fitted with tires that have wear indicators molded into the tread pattern. When the tread has been worn down to 3/32" (2 mm), the indicators start to appear at the surface of the tread pattern, producing the effect of a continuous band of rubber across the width of the tire. For optimal performance and safety, Tesla recommends replacing tires before the wear indicators are visible.

## Tire Rotation, Balance, and Wheel Alignment

Model X tires can be rotated side-to-side (left-to-right) but not front-to-back as the front and rear tire size is different.

Unbalanced wheels (sometimes noticeable as vibration through the steering wheel) affect vehicle handling and tire life. Even with regular use, wheels can get out of balance. Therefore, they should be balanced as required.

If tire wear is uneven (on one side of the tire only) or becomes abnormally excessive, check the alignment of wheels.

## Punctured Tires

A puncture eventually causes the tire to lose pressure, which is why it is important to check tire pressures frequently. Permanently repair or replace punctured or damaged tires as soon as possible.

Your tubeless tires may not leak when penetrated, provided the object remains in the tire. If, however, you feel a sudden vibration or ride disturbance while driving, or you suspect a tire is damaged, immediately reduce your speed. Drive slowly, while avoiding heavy braking or sharp steering and, when safe to do so, stop the vehicle. Arrange to have Model X transported to a Tesla Service Center, or to a nearby tire repair center.

**NOTE:** In some cases, you can temporarily repair small tire punctures (under 1/4" (6 mm)) using an optional tire repair kit available from Tesla. This allows you to slowly drive Model X to Tesla or to a nearby tire repair facility.



**WARNING:** Do not drive with a punctured tire that has not been repaired, even if the puncture has not caused the tire to deflate. A punctured tire can deflate suddenly at any time.

## Flat Spots

If Model X is stationary for a long period, tires can form flat spots. When Model X is driven, these flat spots cause a vibration which gradually disappears as the tires warm up and regain their original shape.

To minimize flat spots during storage, inflate tires to the maximum pressure indicated on the tire wall. Then, before driving, release air to adjust tire pressure to the recommended levels.

## Improving Tire Mileage

To improve the mileage you get from your tires, maintain tires at the recommended tire pressures, observe speed limits and advisory speeds, and avoid:

- Pulling away quickly, or hard acceleration.
- Fast turns and heavy braking.
- Potholes and objects in the road.
- Hitting curbs when parking.
- Contaminating tires with fluids that can cause damage.

## Replacing Tires and Wheels

Tires degrade over time due to the effects of ultraviolet light, extreme temperatures, high loads, and environmental conditions. It is recommended that tires are replaced every six years, or sooner if required, even if tread depth is above the minimum.

Wheel and tires are matched to suit the handling characteristics of the vehicle. Replacement tires must comply with the original specification. If tires other than those specified are used, ensure that the load and speed ratings marked on the tire (see [Understanding Tire Markings on page 211](#)) equal or exceed those of the original specification.

Ideally, you should replace all four tires at the same time. If this is not possible, replace the tires in pairs, placing the new tires on the rear. Always balance the wheel and tire after replacing a tire.

If you replace a wheel, the TPMS (Tire Pressure Monitoring System) sensors need to be reset to ensure they provide accurate warnings when tires are under- or over-inflated (see [Automatic Reset of TPMS Sensors on page 190](#)).

For the specification of the original wheels and tires installed on Model X, see [Wheels and Tires on page 210](#).



**WARNING:** For your safety, use only tires and wheels that match the original specification. Tires that do not match the original specification can affect the operation of the TPMS.



**⚠ WARNING:** Never exceed the speed rating of your vehicle's tires. The speed rating is shown on the sidewall of your tires (see [Understanding Tire Markings on page 211](#)).

## Asymmetric Tires

Model X tires are asymmetric and must be mounted on the wheel with the correct sidewall facing outward. The sidewall of the tire is marked with the word **OUTSIDE**. When new tires are installed, make sure that the tires are correctly mounted on the wheels.



**⚠ WARNING:** Road holding is seriously impaired if the tires are incorrectly installed on the wheels.

## Removing and Installing Aero Covers

If your Model X is equipped with aero covers, you must remove them to access the lug nuts.

To remove an aero cover:

1. Grasp the aero cover firmly with both hands.
2. Pull the aero cover toward you to release the retaining clips.

To install an aero cover:

1. Align the aero cover into position so that the notch at the base of the Tesla "T" is aligned with the tire's valve stem.
2. Push firmly around the perimeter of the aero cover until it fully snaps into place.

**⚠ CAUTION:** To prevent the aero cover from falling off, ensure that it is fully secured before driving.

## Removing and Installing Lug Nut Covers

If your Model X is equipped with lug nut covers, you must remove them to access the lug nuts.

To remove a lug nut cover:

1. Insert the curved part of the lug nut cover tool (located in the glovebox in some vehicles, or you can use a small allen wrench) into the hole at the base of the Tesla "T".

**NOTE:** The lug nut cover tool can also be purchased at an auto parts store or through online retailers.



2. Maneuver the lug nut cover tool so that it is fully inserted into the hole in the lug nut cover.
3. Twist the lug nut cover tool so that the curved part is touching the middle of the lug nut cover.
4. Firmly pull the lug nut tool away from the wheel until the lug nut cover is released.



To install the lug nut cover:

1. Align the lug nut cover into position.
2. Push firmly on the lug nut cover until it fully snaps into place.

**⚠ CAUTION:** Make sure the lug nut cover is fully secure before driving to prevent it from falling off.



# Tire Care and Maintenance

## Wheel Configuration

If you are installing new wheels or swapping them for different ones, update your vehicle's wheel configuration by touching **Controls** > **Service** > **Wheel Configuration**. This allows Model X to learn the new wheels and provide more accurate status updates on your vehicle. Select a wheel from the drop down menu that matches the new wheels you plan to install on Model X. Selecting new wheels in the wheel configuration also changes the wheels that appear on your vehicle's avatar on the touchscreen.

Ensure you are aware if your vehicle is equipped with staggered wheels, meaning the wheels are different sizes in the front and rear. Check the front and rear tire sizes marked on the tire sidewall to see if they match or are different sizes. If the wheels are staggered, take extra precaution to ensure the new wheels you install are staggered in the same way as the previous wheels.

**NOTE:** Changing your vehicle's wheel configuration can impact range estimates, tire pressure warning levels, and vehicle visualization.

 **WARNING:** Only use Tesla-approved wheels when installing or swapping wheels. Using non-Tesla-approved wheels can cause serious damage. Tesla is not liable for damage caused by using wheels not approved by Tesla.

## Tire Pressure Monitoring

Each tire should be checked monthly when cold and inflated to the recommended pressures that are printed on the Tire and Loading Information label located on the driver's door pillar (see [Maintaining Tire Pressures on page 187](#)). If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, determine the proper tire inflation pressure for those tires.

As an added safety feature, your vehicle has been equipped with a TPMS that displays a tire pressure telltale (Tire Pressure Warning) on the instrument panel when one or more of your tires is significantly under- or over-inflated. Accordingly, when the Tire Pressure indicator light displays on the instrument panel to alert you about tire pressure, stop and check your tires as soon as possible, and inflate them to the proper pressure (see [Maintaining Tire Pressures on page 187](#)). Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces range efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.



If Model X detects a fault with the TPMS, this indicator flashes for one minute whenever you power on Model X.

**NOTE:** Installing accessories that are not approved by Tesla can interfere with the TPMS.

 **WARNING:** The TPMS is not a substitute for proper tire maintenance, including manually checking tire pressures and regularly inspecting the condition of tires. It is the driver's responsibility to maintain correct tire pressure, even if under- or over-inflation has not reached the level for the TPMS to trigger the Tire Pressure Warning on the instrument panel.

## Automatic Reset of TPMS Sensors

After replacing one or more wheels (but not after replacing a tire or rotating wheels), the TPMS sensors are reset to ensure tire pressure warnings are accurate. TPMS sensors reset automatically after driving over 15 mph (25 km/h) for longer than 10 minutes.

**NOTE:** After replacing a wheel, false tire pressure warnings may display before you've driven 15 mph (25 km/h) for longer than 10 minutes.

## Replacing a Tire Sensor

If the Tire Pressure warning indicator displays frequently, contact Tesla to determine if a tire sensor needs to be replaced. If a non-Tesla Service Center repairs or replaces a tire, the tire sensor may not work until Tesla performs the setup procedure.

## TPMS Malfunction

Model X has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly.



The TPMS malfunction indicator is combined with the tire pressure indicator light. When the system detects a malfunction, the indicator flashes for approximately one minute, then remains continuously lit. This sequence continues upon subsequent vehicle start-ups as long as the malfunction exists. When the TPMS malfunction indicator is on, the system might not be able to detect or signal under- or over-inflated tires as intended.

TPMS malfunctions can occur for a variety of reasons, including installing replacement or alternate tires or wheels that prevent the TPMS from functioning properly. Always check the TPMS malfunction indicator light after replacing one or more tires or wheels on your vehicle to ensure that the replacement tires or wheels allow the TPMS to continue to function properly.



**NOTE:** If a tire has been replaced or repaired using a different tire sealant than the one available from Tesla, and a low tire pressure is detected, it is possible that the tire sensor has been damaged. Contact Tesla to have the fault repaired as soon as possible.

**WARNING**

MAX SPEED WITH SNOW TIRES  
 SPEED RATING "V" 240km/h(149mph)  
 SPEED RATING "T" 190km/h(118mph)  
 SPEED RATING "R" 170 km/h(106mph)

SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION

## Seasonal Tire Types

### Summer Tires

Your Model X may be originally equipped with high performance summer tires, all season tires, or winter tires. Summer tires and all season tires are designed for maximum dry and wet road performance but are not designed to perform well in winter conditions. Tesla recommends using winter tires if driving in cold temperatures or on roads where snow or ice may be present. If not equipped with winter tires, contact Tesla for winter tire recommendations.

**WARNING:** In cold temperatures or on snow or ice, summer tires do not provide adequate traction. Selecting and installing the appropriate tires for winter conditions is important to ensure the safety and optimum performance of your Model X.

### All-Season Tires

Your Model X may be originally equipped with all-season tires. These tires are designed to provide adequate traction in most conditions year-round, but may not provide the same level of traction as winter tires in snowy or icy conditions. All-season tires can be identified by "ALL SEASON" and/or "M+S" (mud and snow) on the tire sidewall.

### Winter Tires

Use winter tires to increase traction in snowy or icy conditions. When installing winter tires, always install a complete set of four tires at the same time. Winter tires must be the same diameter, brand, construction and tread pattern on all four wheels. Contact Tesla for winter tire recommendations.



Winter tires can be identified by a mountain/snowflake symbol on the tire's sidewall.

When driving with winter tires, you may experience more road noise, shorter tread life, and less traction on dry roads.

When equipped with winter tires, refer to the tire warning label on the door pillar.

## Driving in Low Temperatures

Tire performance is reduced in low ambient temperatures, resulting in reduced grip and an increased susceptibility to damage from impacts. Performance tires (summer applications) have reduced traction in ambient temperatures below 40° F (5° C), and are not recommended in snow/ice conditions. Performance tires can temporarily harden when cold, causing you to hear rotational noise for the first few miles (kilometers) until the tires warm up.

## Using Tire Chains

Tesla has tested and approved the following tire chains to increase traction in snowy conditions. Tire chains should only be installed on the rear tires. The approved tire chains can be purchased from Tesla.

Tire Size	Recommended Chain
20"/22"	KONIG K-SUMMIT K67

When installing tire chains, follow the instructions and warnings provided by the tire chain manufacturer. Mount them evenly and as tight as possible.

When using tire chains:

- Inspect the tire chains for loose fittings and damaged links before each use.
- Set air suspension to **Medium** and Suspension Lowering to **Never** (see [Air Suspension on page 163](#)).
- Avoid heavily loading Model X (heavy loads can reduce the clearance between the tires and the body).
- Do not drive the vehicle without the chains properly installed.
- Drive slowly. Do not exceed 30 mph (48 km/h).
- Remove the tire chains as soon as conditions allow.

**NOTE:** Tire chains are prohibited in some jurisdictions. Check local laws before installing tire chains.



**CAUTION:** Air suspension should remain in the **Medium** ride height setting to avoid damage.



**CAUTION:** Using non-recommended tire chains, or using tire chains on other sized tires can damage the suspension, body, wheels, and/or brake lines. Damage caused by using non-recommended tire chains, or incorrectly installing tire chains, is not covered by the warranty.



## Tire Care and Maintenance

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-  **CAUTION:** Never deflate your tires to put on tire chains. When re-inflated, the chains might fit too tightly and cause tire damage.
-  **CAUTION:** Ensure that the tire chains cannot touch suspension components or brake lines. If you hear the chains making unusual noises that would indicate contact with Model X, stop and investigate immediately.

## Cleaning the Exterior

To prevent damage to the paint, immediately remove corrosive substances (bird droppings, tree resin, dead insects, tar spots, road salt, industrial fallout, etc.). Do not wait until Model X is due for a complete wash. If necessary, use denatured alcohol to remove tar spots and stubborn grease stains, then immediately wash the area with water and a mild, non-detergent soap to remove the alcohol.

Keep the exterior cameras free of dirt, condensation, or obstructions. These substances can cause unclear pictures or Autopilot and safety features to stop working (see [Cleaning a Camera on page 193](#)).

Follow these steps when washing the exterior of Model X:

### 1. Rinse Thoroughly

Before washing, flush grime and grit from the vehicle using a hose. Flush away accumulations of mud in areas where debris easily collects (such as wheel wells and panel seams). If salt has been used on the highways (such as during winter months), thoroughly rinse all traces of road salt from the underside of the vehicle, wheel wells, and brakes.

### 2. Hand Wash

Hand wash Model X using a clean soft cloth and cold or lukewarm water containing a mild, high-quality car shampoo.

 **CAUTION:** Some cleaners and car shampoos contain chemicals that can cause damage or discoloration, especially to plastic trim pieces, lamps, or camera lenses. For example, some car cleaning formulas contain hydroxide or other highly alkaline or caustic ingredients that can damage exterior components. Damage or discoloration resulting from cleaning products is not covered by the warranty.

### 3. Rinse with Clean Water

After washing, rinse with clean water to prevent soap from drying on the surfaces.

### 4. Dry Thoroughly and Clean Exterior Glass

After washing and rinsing, dry thoroughly with a chamois. If necessary, dry the brakes by going on a short drive and applying the brakes multiple times.

Clean windows and mirrors using an automotive glass cleaner. Do not scrape, or use any abrasive cleaning fluid on glass or mirrored surfaces.

## Cleaning a Camera

To ensure a clear picture, the camera lens must be clean and free of obstructions. Remove any build-up of dirt or debris by spraying water onto the camera lens with a spray bottle or pressure washer.

 **CAUTION:** Do not attempt to remove dirt or debris by wiping an exposed lens with your hands or a cloth. This debris can damage the surface of the lens when rubbed against it during wiping.

 **CAUTION:** Do not use chemical-based or abrasive cleaners. Doing so can damage the surface of the lens.

## Cautions for Exterior Cleaning

 **CAUTION:** Do not wash in direct sunlight.

 **CAUTION:** Do not use windshield treatment fluids. Doing so can interfere with wiper friction and cause a chattering sound.

 **CAUTION:** Do not use hot water, detergents, or highly alkaline or caustic cleaning products, especially those containing hydroxide.

 **CAUTION:** If using a pressure washer, maintain a distance of at least 12" (30 cm) between the nozzle and the surface of Model X. Avoid aiming the water jet directly at parking sensors (if equipped). Keep the nozzle moving and do not concentrate the water jet on any one area.

 **CAUTION:** Do not aim water hoses directly at windows, door, or hood seals or at electronic modules or exposed cabling.

 **CAUTION:** To avoid corrosive damage that may not be covered by the warranty, rinse away any road salt from the underside of the vehicle, wheel wells, and brakes. After cleaning the vehicle, dry the brakes by going on a short drive and applying the brakes multiple times.

 **CAUTION:** Avoid using tight-napped or rough cloths, such as washing mitts. A high-quality microfiber cleaning cloth is recommended.

 **CAUTION:** If washing in an automatic car wash, use touchless car washes only. These car washes have no parts (brushes, etc.) that touch the surfaces of Model X. Some touchless car washes use caustic solutions that, over time, can cause discoloration of decorative exterior trim. Avoid exposure to soaps and chemicals above pH 13. If unsure, check the product label or ask the staff at the car wash. Damage caused by improper washing is not covered by the warranty.

 **CAUTION:** If washing in an automatic car wash, make sure the vehicle is locked. In addition, avoid using controls on the touchscreen that can result in accidentally opening doors or trunks while the vehicle is being washed. Any damage caused is not covered by the warranty.



# Cleaning

 **CAUTION:** Ensure the wipers are off before washing Model X to avoid the risk of damaging the wipers.

 **CAUTION:** Do not use chemical based wheel cleaners or pre-wash products. These can damage the finish on the wheels.

 **WARNING:** Never spray liquid at a high velocity (for example, if using a pressure washer) towards the charge port while Model X is charging. Failure to follow these instructions can result in serious injury or damage to the vehicle, charging equipment, or property.

## Cleaning the Interior

Frequently inspect and clean the interior to maintain its appearance and to prevent premature wear. If possible, immediately wipe up spills and remove marks. For general cleaning, wipe interior surfaces using a soft cloth (such as microfiber) dampened with a mixture of warm water and mild non-detergent cleaner (test all cleaners on a concealed area before use). To avoid streaks, dry immediately with a soft lint-free cloth.

### Interior Glass

Do not scrape, or use any abrasive cleaning fluid on glass or mirrored surfaces. This can damage the reflective surface of the mirror and the heating elements in the rear window.

### Airbags

Do not allow any substance to enter an airbag cover. This could affect correct operation.

### Dashboard and Plastic Surfaces

Do not polish the upper surfaces of the dashboard. Polished surfaces are reflective and could interfere with your driving view.

### Seats

Wipe spills as soon as possible using a soft cloth moistened with warm water and non-detergent soap. Wipe gently in a circular motion. Then wipe dry using a soft, lint-free cloth.

If equipped with leather seats, note that leather is prone to dye-transfer which can cause discoloration, particularly on light colored leather. White and tan leather is coated with an anti-soiling treatment. Using detergents or commercially available leather cleaners and conditioners is not recommended because they can discolor or dry out the leather.

If equipped with polyurethane seats, be careful with dyes, such as from clothing or denim, that come into contact with the seats. Over time, dyes can diffuse into the seat material and cause staining.

Vacuum cloth seats as needed to remove any loose dirt.

 **CAUTION:** Aftermarket, non-Tesla seat covers may inhibit the sensitivity of a seat's occupancy sensors and may cause staining or damage.

### Carpets

Avoid over-wetting carpets. For heavily soiled areas, use a diluted upholstery cleaner.

### Seat Belts

Extend the belts to wipe. Do not use any type of detergent or chemical cleaning agent. Allow the belts to dry naturally while extended, preferably away from direct sunlight.

### Touchscreen and Instrument Panel

Clean the touchscreen and instrument panel using a soft lint-free cloth specifically designed to clean monitors and displays. Do not use cleaners (such as a glass cleaner) or alcohol-based gel products (such as hand sanitizer) and do not use a wet wipe or a dry statically-charged cloth (such as a recently washed microfiber). To wipe the touchscreen without activating buttons and changing settings, you can enable Screen Clean Mode. Touch **Controls** > **Display** > **Screen Clean Mode**. The display darkens to make it easy to see dust and smudges. To exit Screen Clean Mode, press and hold **HOLD TO EXIT**.

### Chrome and Metal Surfaces

Polish, abrasive cleaners, alcohol-based gel products (such as hand sanitizer), and hard cloths can damage the finish on chrome and metal surfaces.

### Cautions for Interior Cleaning

 **CAUTION:** Using solvents (including alcohol), alcohol-based gel products (such as hand sanitizer), bleach, citrus, naphtha, or silicone-based products or additives on interior components can cause damage.

 **CAUTION:** Statically-charged materials can cause damage to the touchscreen or instrument panel.

 **WARNING:** If you notice any damage on an airbag or seat belt, contact Tesla immediately.

 **WARNING:** Do not allow any water, cleaners, or fabric to enter a seat belt mechanism.

**⚠ WARNING:** Exposure to chemical cleaners can be hazardous and can irritate eyes and skin. Read and observe the instructions provided by the manufacturer of the chemical cleaner.

**⚠ CAUTION:** Use only a Tesla-approved car cover when Model X is plugged in. Using a non-Tesla car cover can prevent the Battery from being adequately cooled during charging.

## Polishing, Touch Up, and Body Repair

To preserve the cosmetic appearance of the body, you can occasionally treat the paint surfaces with an approved polish containing:

- Very mild abrasive to remove surface contamination without removing or damaging the paint.
- Filling compounds that fill scratches and reduce their visibility.
- Wax to provide a protective coating between the paint and environmental elements.

Regularly inspect the exterior paint for damage. Treat minor chips and scratches using a paint touch-up pen (available for purchase from Tesla). Use the touch-up pen after washing but before polishing or waxing.

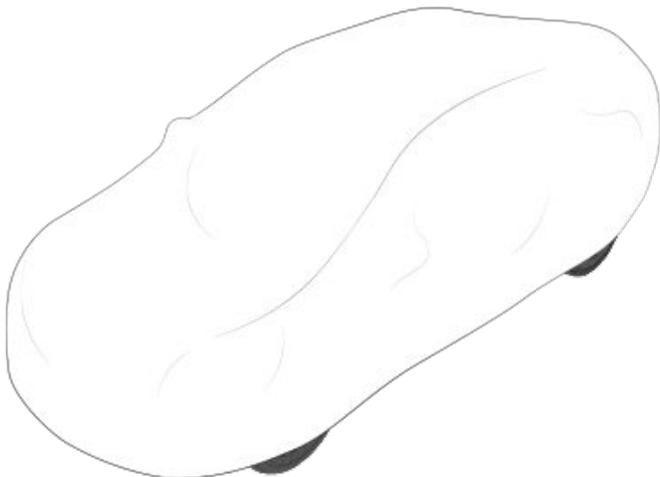
Repair rock chips, fractures or scratches. Refer to <https://www.tesla.com/support/body-shop-support> for more information on repair locations and available services.

**⚠ CAUTION:** Do not use cutting pastes, color restoration compounds, or polishes containing harsh abrasives. These can scour the surface and permanently damage the paint.

**⚠ CAUTION:** Do not use chrome polish or other abrasive cleaners.

## Using a Car Cover

To preserve the cosmetic appearance of the body when Model X is not being used, use a genuine Tesla car cover. Car covers can be purchased from Tesla. See [Parts and Accessories on page 201](#).



## Floor Mats

To extend the life of your carpet and make them easier to clean, use genuine Tesla floor mats (see [Parts and Accessories on page 201](#)). Maintain floor mats by regularly cleaning them and checking that they are properly attached. Replace floor mats if they become excessively worn.

**⚠ WARNING:** To avoid potential interference with a foot pedal, ensure that the driver's floor mat is securely fastened, and never place an additional floor mat on top of it. Floor mats should always rest on top of the vehicle carpeting surface and not on another floor mat or other covering.



# Wiper Blades and Washer Jets

## Checking and Cleaning Wiper Blades

Periodically clean the edge of the wiper blades and check the rubber for cracks, splits, and roughness. If damaged, replace the blade immediately to prevent damage to the glass and improve visibility.

Contaminants on the windshield, or on the wiper blades, can reduce the effectiveness of the wipers. Contaminants include ice, wax spray from car washes, washer fluid with bug and/or water repellent, bird droppings, tree sap, and other organic substances.

Follow these guidelines for cleaning:

- Clean the windshield and wiper blades using washer fluid, isopropyl (rubbing) alcohol, or non-abrasive glass cleaner approved for use on automotive glass and rubber. Inappropriate products can cause damage or smears, and create glare on the windshield.
- Lift the wiper arm a short distance away from the windshield, just far enough to access the wiper blade. Do not lift a wiper arm beyond its intended position.

If the wipers remain ineffective after cleaning, replace the wiper blades.

## Replacing Wiper Blades

For optimum performance, replace the wiper blades at least once a year.

**NOTE:** Only install replacement blades that are identical to the original blades. Using inappropriate blades can damage the wiper system and windshield.

**NOTE:** The wiper washing system is an integrated part of the wiper blades on Model X

To replace the wiper blades:

1. Shift into Park and turn off the wipers.
2. Touch **Controls > Service > Wiper Service Mode > ON** to move the wipers to the service position.
3. Lift the wiper arm a short distance away from the windshield, just far enough to access the wiper blade.

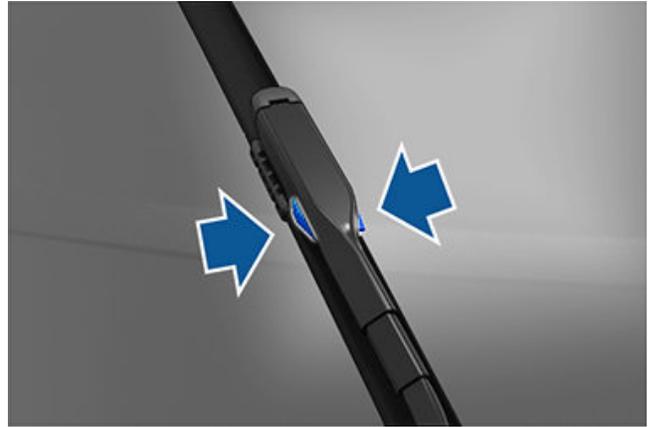


**CAUTION:** Wiper blades do not lock into a lifted position. Do not lift a wiper arm beyond its intended position.

4. Squeeze the two tabs to release the wiper blade from the wiper arm.



**CAUTION:** The wiper blade is still connected to the washer hose and cannot be removed yet.



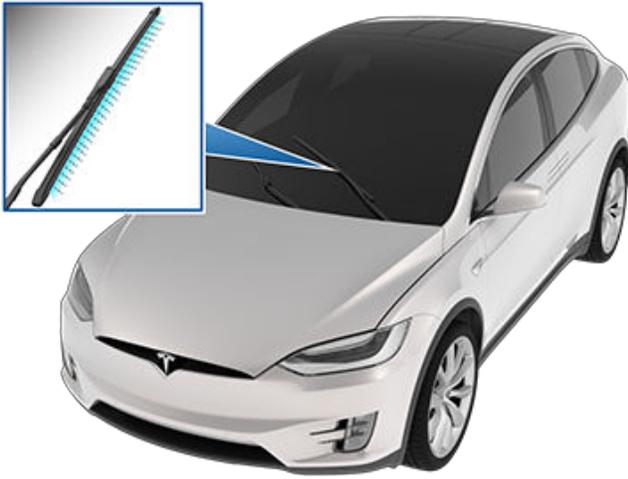
5. Place a towel between the wiper arm and windshield to avoid scratching or cracking the windshield.
6. Disconnect the washer hose from the wiper blade, taking care to avoid spilling any washer fluid.



7. Hold the wiper arm and press the locking tab while sliding the blade down the arm.
8. Fully insert the washer hose onto the nipple of the new wiper blade.
9. Align the new wiper blade on the wiper arm and slide it toward the end of the wiper arm until it locks into place.
10. Turn Wiper Service Mode off to return the wipers to their normal position.

## Cleaning Washer Jets

If a windshield washer becomes blocked, use a thin strand of wire to clear any blockages from the nozzles.



**⚠ WARNING:** Do not operate the washers while cleaning Model X. Windshield washer fluid can irritate eyes and skin. Read and observe the washer fluid manufacturer's instructions.

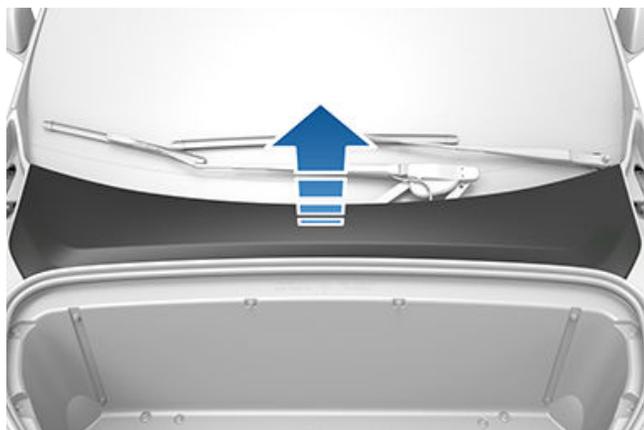


# Fluid Reservoirs

## Removing the Maintenance Panel

To check fluid levels, remove the maintenance panel:

1. Open the hood.
2. Pull the maintenance panel upward to release the clips that hold it in place.



**CAUTION:** The maintenance panel protects the front trunk from water. When re-attaching, make sure it is fully seated.

## Checking Battery Coolant

Your Battery coolant should not need to be replaced for the life of your vehicle under most circumstances. However, if the quantity of fluid in the cooling system drops below the recommended level, the instrument panel displays a warning message. Stop driving Model X as soon as safety permits and contact Tesla.

### Fluid Level Check

DO NOT REMOVE THE FILLER CAP AND DO NOT ADD FLUID. Doing so can result in damage not covered by the warranty.

### Do Not Top Up Battery Coolant

**WARNING:** Battery coolant can be hazardous and can irritate eyes and skin. Under no circumstances should you remove the filler cap and/or add coolant. If the instrument panel warns you that the fluid level is low, contact Tesla immediately.

To maximize the performance and life of the Battery, the cooling system uses a specific mixture of G-48 ethylene-glycol coolant (HOAT). Contact Tesla for more specific information about the coolant.

## Checking Brake Fluid

**WARNING:** Contact Tesla immediately if you notice increased movement of the brake pedal or a significant loss of brake fluid. Driving under these conditions can result in extended stopping distances or complete brake failure.



A red brake indicator on the instrument panel alerts you if the quantity of fluid in the brake reservoir drops below the recommended level. If it displays while driving, stop as soon as safety permits by gently applying the brakes. Do not continue driving. Contact Tesla immediately.

### Fluid Level Check

Tesla checks the brake fluid level and health at the regularly scheduled maintenance intervals.

### Topping Up the Brake Fluid

Do not top up your brake fluid. The following instructions are provided for information purposes and future reference only:

1. Clean the filler cap before removing it to prevent dirt from entering the reservoir.
2. Unscrew the cap and remove it.
3. Top up the reservoir to the **MAX** mark using the appropriate brake fluid.
4. Replace the filler cap, ensuring it is fully secured.

**WARNING:** Only use new fluid from a sealed airtight container. Never use previously used fluid or fluid from a previously opened container—fluid absorbs moisture which decreases braking performance.

**WARNING:** Brake fluid is highly toxic. Keep containers sealed and out of the reach of children. In the event of accidental consumption, seek medical attention immediately.

**CAUTION:** Brake fluid damages painted surfaces. Immediately soak up any spills with an absorbent cloth and wash the area with a mixture of car shampoo and water.

## Topping Up Windshield Washer Fluid

The only reservoir into which you can add fluid is the windshield washer fluid reservoir, which is located behind the front trunk. When the level is low, a message displays on the instrument panel.

To top up the washer fluid:



1. Open the hood.
2. Clean around the filler cap before opening it to prevent dirt from entering the reservoir.
3. Open the filler cap.
4. While avoiding spilling, fill the reservoir until the fluid level is visible just below the filler neck.



5. Wipe up any spills immediately and wash the affected area with water.
6. Replace the filler cap.

**NOTE:** Some national or local regulations restrict the use of Volatile Organic Compounds (VOCs). VOCs are commonly used as antifreeze in washer fluid. Use a washer fluid with limited VOC content only if it provides adequate freeze resistance for all climates in which you drive Model X.

**NOTE:** Local regulations prohibit the use of methanol-based washer fluid. Use ethanol-based washer fluid instead.



**CAUTION:** Do not add formulated washer fluids that contain water repellent or bug wash. These fluids can cause streaking, smearing, and squeaking or other noises.



**WARNING:** In temperatures below 40° F (4° C), use a washer fluid with antifreeze. In cold weather, using a washer fluid without antifreeze can impair visibility through the windshield.



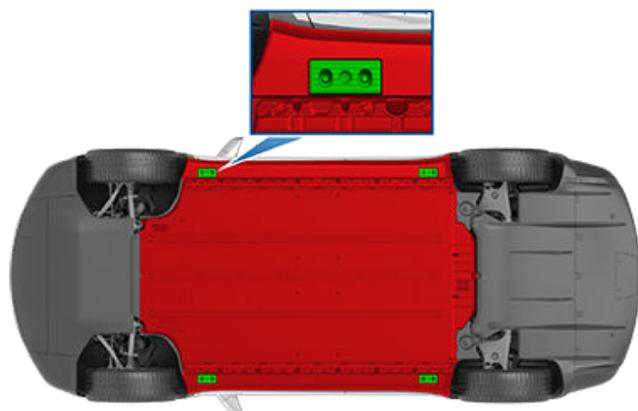
**WARNING:** Windshield washer fluid can irritate eyes and skin. Read and observe the instructions provided by the washer fluid manufacturer.

## Jacking Procedure

Follow the steps below to lift Model X. Ensure that any non-Tesla repair facility is aware of these lifting points.

1. Position Model X centrally between the lift posts.
2. If your Model X is equipped with air suspension, it automatically self-levels, even when power is off (see [Jack Mode on page 200](#)). Use the touchscreen to set the suspension as follows:
  - Touch **Controls** > **Suspension**.
  - Press the brake pedal, then touch **Very High** to maximize the height of the suspension.
  - Touch **Controls** > **Service** > **Jack Mode** to disable self-leveling.
3. Close the falcon wing doors.
4. Position the lift arm pads under the designated body lift points at the locations shown.

 **WARNING: DO NOT** position the lift arm pads under the Battery or side rails, as shown in red.



5. Adjust the height and position of the lift arm pads to ensure that they are correctly located.
6. With assistance, raise the lift to the desired height, ensuring the lift arm pads remain in their correct positions.
7. Engage any lift safety locks. Follow the lift manufacturer's instructions.

**NOTE:** Jack mode cancels when Model X is driven over 4 mph (7 km/h).

**NOTE:** Jack mode may be unexpectedly enabled in situations where an object is supporting the vehicle's weight (for example the bumper of the vehicle is resting on a curb).

 **WARNING:** The air suspension system automatically self-levels, even when power is off. You **MUST** disable this system by engaging Jack mode before lifting or jacking. If you do not disable the air suspension, Model X can attempt to self-level, causing serious damage, bodily injury, or death.

 **WARNING:** Never raise Model X when the charge cable is connected, even if charging is not in progress.

 **WARNING:** Do not work on an incorrectly supported vehicle. Doing so can cause serious damage, bodily injury, or death.

 **CAUTION:** **DO NOT** lift from under the Battery or side rails. Place the lift arm pads under the designated body lift points only. The locations shown are the only approved lifting points for Model X. Lifting at any other points can cause damage. Damage caused by incorrectly lifting Model X is not covered by the warranty.

## Jack Mode

If Model X is equipped with air suspension, it automatically self-levels, even when power is off. To prevent damage when jacking or lifting the vehicle, you must activate Jack mode to disable self-leveling. Jack mode prevents the self-leveling that occurs even when Model X is powered off.

Press the brake pedal, then touch **Controls** > **Service** > **Jack Mode**.

To deactivate, touch **Jack Mode** again.

**NOTE:** **Jack Mode** automatically cancels when you drive over 4 mph (7 km/h).

**NOTE:** Model X also sets Jack mode automatically if it detects that the vehicle cannot lower to its target height, or if it detects that an object is supporting the vehicle's weight (for example the bumper of the vehicle is resting on a curb).



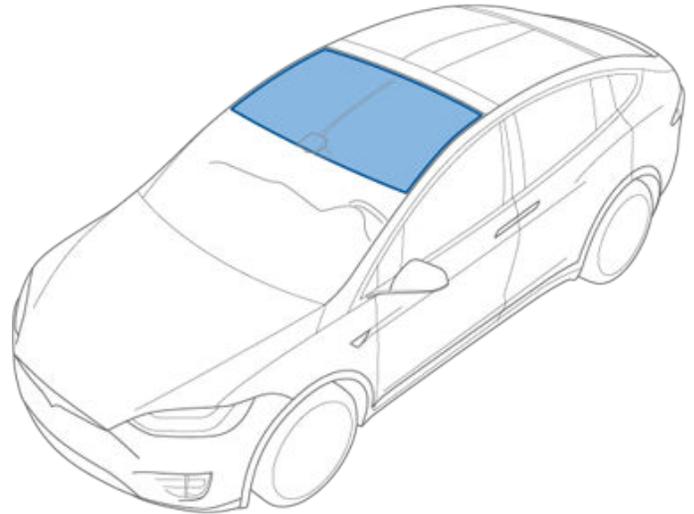
## Parts, Accessories, and Modifications

Use only genuine Tesla parts and accessories. Tesla performs rigorous testing on parts to ensure their suitability, safety, and reliability. Purchase these parts from Tesla, where they are professionally installed and where you can receive expert advice about modifications to Model X. Accessories are available for purchase from Tesla stores or online at [www.tesla.com](http://www.tesla.com).

**NOTE:** Some accessories may not be available in your market region.

Tesla is unable to assess parts manufactured by other distributors and therefore accepts no responsibility if you use non-Tesla parts on Model X.

-  **WARNING:** Installing non-approved parts and accessories, or performing non-approved modifications, can affect the performance of Model X and the safety of its occupants. Any damage caused by using or installing non-approved parts, or by performing non-approved modifications, is not covered by the warranty.
-  **WARNING:** Tesla does not accept liability for death, personal injury or damage that occurs if you use or install non-approved accessories or make non-approved modifications.



## Body Repairs

If your Model X is in a collision, contact Tesla or a Tesla-approved Body Shop to ensure that it is repaired with genuine Tesla parts. Tesla has selected and approved body shops that meet strict requirements for training, equipment, quality, and customer satisfaction.

Some repair shops and insurance companies might suggest using non-original equipment or salvaged parts to save money. However, these parts do not meet Tesla's high standards for quality, fit and corrosion resistance. In addition, non-original equipment and salvaged parts (and any damage or failures they might cause) are not covered by the warranty.

## Using RFID Transponders

When attaching an RFID transponder (used by many automated toll systems) inside Model X, place the transponder in the topmost area of the windshield as shown. This ensures best results and minimizes any obstruction to your driving view.

**NOTE:** You can also attach a weather-proof transponder to the front license plate.

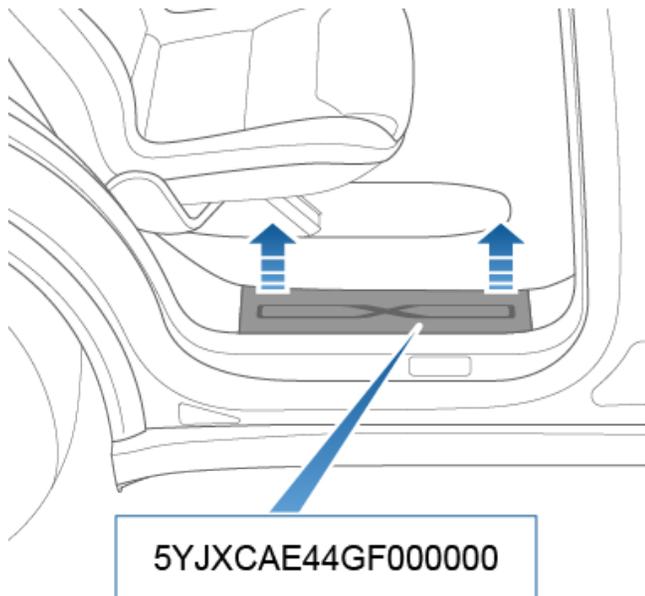


## Vehicle Identification Number

You can find the VIN at the following locations:

- Touch **Controls** > **Software**.
- Stamped on a plate located at the top of the dashboard. Can be seen by looking through the windshield.
- Printed on the Statutory Plate, located on the door pillar. Can be seen when the front door is open.
- Stamped on the chassis under the sill panel on the rear passenger door. To remove the sill panel, gently pry it upward using a flat-bladed tool.

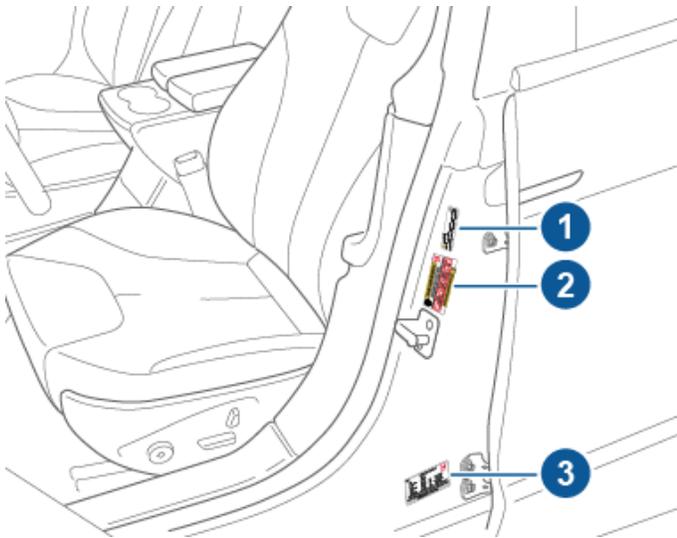
**!** **CAUTION:** Removing the sill panel to view the VIN is not recommended because damage is likely to occur. The panel is held in place with fragile clips that break easily. Damage caused by removing the sill panel is not covered by the warranty.



## Load Capacity Labeling

It is important to understand how much weight your Model X can safely carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo and any additional equipment added to your Model X since it was manufactured.

One or more labels attached to the center door pillar indicate how much weight Model X can safely carry. Labels are visible when the front door is open.



1. Towing label (if equipped)
2. Tire and Loading Information label
3. Statutory Plate

**NOTE:** Towing capability is available only if Model X is equipped with the Towing Package.

-  **WARNING:** Overloading Model X has an adverse effect on braking and handling, which can compromise your safety or cause damage.
-  **CAUTION:** Never load more than 175 lbs (80 kg) on the rear load floor (above the lower trunk compartment) or more than 285 lbs (130 kg) in the lower trunk compartment. Doing so can cause damage.
-  **CAUTION:** Never load more than 300 lbs (136 kg) in the front trunk. Doing so can cause damage.
-  **CAUTION:** Never store large amounts of liquid in Model X. A significant spill can cause electrical components to malfunction.

## Towing Label

If equipped with the towing package, the Towing Label instructs you to refer to this owner's manual for tire pressures that should be used when towing a trailer. Do not use the tire pressures printed on the Tire and Loading Information Label.

 **IMPORTANT!**  
For towing and high speed driving, please refer to  owner's manual for tire inflation pressure requirements.

Depending on vehicle manufacture date, Model X may or may not have a towing label.

**NOTE:** Towing capability is available only if Model X is equipped with the Towing Package. Tire pressure information, along with other information related to towing, is located in the topic "Towing a Trailer" in the Driving section of the onscreen Owner's Manual.

## Tire and Loading Information Label

The Tire and Loading Information label provides:

- The maximum number of occupant seating positions.
- The maximum vehicle capacity weight.
- The size of the original tires.
- The cold inflation pressures for the original front and rear tires. These pressures are recommended to optimize ride and handling characteristics.

TIRE AND LOADING INFORMATION RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT			
SEATING CAPACITY/NOMBRE DE PLACES - TOTAL 5 FRONT/AVANT 2 REAR/ARRIÈRE 3			
THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED xxx KG OR xxx LBS LE POIDS TOTAL DES OCCUPANTS ET DU CHARGEMENT NE DOIT JAMAIS DÉPASSER xxx KG OU xxx LBS			
TIRE/PNEU	FRONT/AVANT	REAR/ARRIÈRE	SPARE/DE SECOURS
ORIGINAL TIRE SIZE/ TAILLE DES PNEUS D'ORIGINE	XXXX/XXXXX	XXXX/XXXXX	NONE/AUCUN
COLD TIRE PRESSURE/ PRESSION DES PNEUS À FROID	xxx kPa, xx psi	xxx kPa, xx psi	NONE/AUCUN
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION. VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS.			

Never change this label, even if you use different tires in the future.

**NOTE:** If Model X is loaded to its full capacity, double check all tires to ensure they are inflated to their recommended pressure levels.

-  **WARNING:** Tire pressures printed on the Tire and Loading Information label DO NOT APPLY to towing. When towing, tire pressures must be increased. For information about the tire pressures required when towing, see [Towing and Accessories on page 92](#).

## Statutory Plate

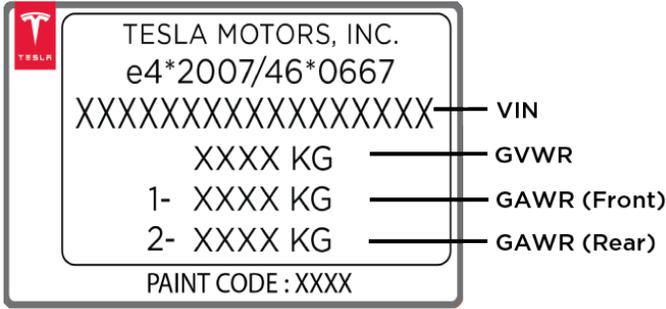
In addition to the VIN, the Statutory Plate provides:

- GVWR - Gross Vehicle Weight Rating. The maximum allowable total mass of Model X. This is calculated as the weight of Model X, all passengers, fluids, and cargo.



# Vehicle Loading

- GAWR - Gross Axle Weight Rating for the front and rear axles. The GAWR is the maximum distributed weight that each axle can support.



**CAUTION:** To prevent damage, never load Model X so that it is heavier than GVWR or exceeds the individual GAWR weights.

Driver and four passengers

Description	Total
Vehicle capacity weight	433 kg
Subtract occupant weight (5 x 68 kg)	340 kg
Available cargo weight	93 kg

The cargo weight should be distributed between the front and rear trunks.

**CAUTION:** Never load more than 80 kg on the rear load floor (above the lower trunk compartment) or more than 130 kg in the lower trunk compartment. Doing so can cause damage.

## Calculating Load Limits

1. Locate the statement “The combined weight of occupants and cargo should never exceed XXX kg” on the “Tire and Loading Information” label.
2. Determine the combined weight of all occupants that will ride in the vehicle.
3. Subtract the combined weight of the occupants from XXX kg (see Step 1).
4. The resulting figure equals the available cargo load capacity. For example, if the “XXX” amount equals 635 kg and there will be five 68 kg passengers in the vehicle, the amount of available cargo capacity is 295 kg (635 - 340 (5 x 68) = 295 kg).
5. Determine the combined cargo weight being loaded on the vehicle. That weight must not exceed the available cargo load capacity calculated in Step 4.

**WARNING:** Trunks are the preferred places to carry objects. In a collision, or during hard braking and sharp turns, loose items in the cabin could injure occupants.

## Example Load Limit Calculations

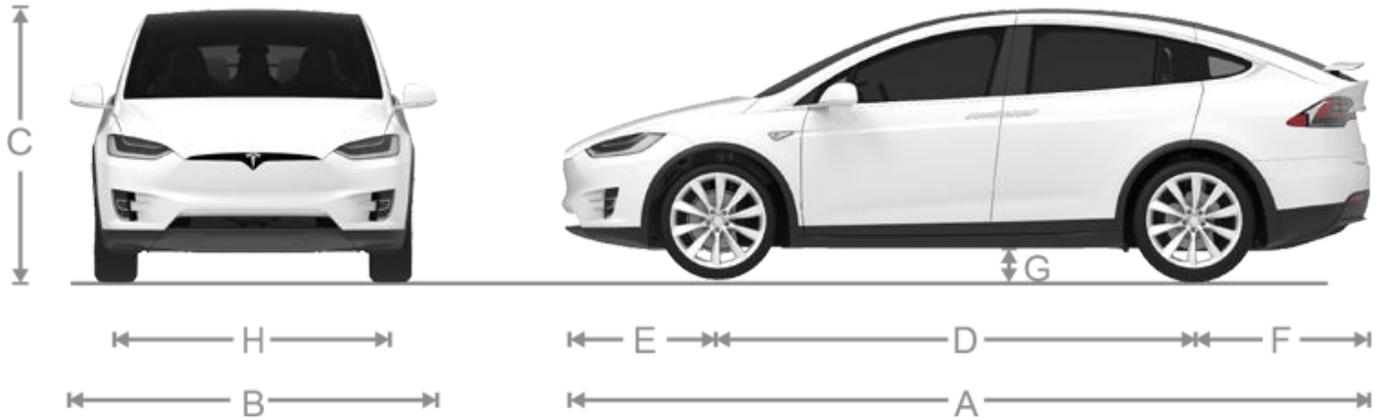
How much cargo Model X can carry depends on the number and weight of passengers. The following calculated load limit examples assume passengers weigh 68 kg. If passengers weigh more or less, available cargo weight decreases or increases respectively.

Driver and one passenger

Description	Total
Vehicle capacity weight	433 kg
Subtract occupant weight (2 x 68 kg)	136 kg
Available cargo weight	297 kg



## Exterior Dimensions



A	Overall Length	198.9 in	5,052 mm
B	Overall Width (including mirrors)	89.4 in	2,271 mm
	Overall Width (including folded mirrors)	81.6 in	2,072 mm
	Overall Width (excluding mirrors)	78.7 in	1,999 mm
C	Overall Height	66 in*	1,684 mm*
D	Wheel Base	116.7 in	2,965 mm
E	Overhang - Front	38.9 in	989 mm
F	Overhang - Rear	43.2 in	1,098 mm
G	Ground Clearance:		
	Standard, with skis	7 in	171 mm
	Standard, without skis	7 in	183 mm
	Very high, with skis	8 in	211 mm
	Very high, without skis	9 in	223 mm
H	Track - Front	67.1 in	1,705 mm
	Track - Rear	67.3 in	1,710 mm

\*Values are approximate. Dimensions can vary depending on a vehicle's options and various other factors.

## Interior Dimensions

Head Room	Front	41.7 in	1059 mm
	Rear	40.9 in	1039 mm
	Third	37.1 in	942 mm
Leg Room	Front	41.2 in	1046 mm
	Rear	38.4 in	975 mm
	Third	32.7 in	831 mm



## Dimensions and Weights

Shoulder Room	Front Rear Third	60.7 in 56.8 in 40 in	1542 mm 1442 mm 1016 mm
Hip Room	Front Rear Third	55.6 in 59 in 38.5 in	1412 mm 1498 mm 978 mm

## Cargo Volume

	Front Trunk	Rear*	Total
<b>Seven Seat Vehicles</b>	6.6 cu ft (187 L)	76.5 cu ft (2166 L)**	83.1 cu ft (2353 L)
<b>Six Seat Vehicles</b>	6.6 cu ft (187 L)	70.7 cu ft (2002 L)**	77.3 cu ft (2189 L)
<b>Five Seat Vehicles</b>	6.6 cu ft (187 L)	81.2 cu ft (2299.5 L)**	87.8 cu ft (2486.5 L)

\* Maximum cargo volume behind the front row seats. Includes the 12.6 cu ft (357 L) cargo area in the rear trunk (area behind the third row seats, if equipped).

\*\* Second row seats fully forward and/or folded.

## Weights

Refer to the certification label for mass data (see [Identification Labels on page 202](#)).

## Motor Type

Front Motor	AC permanent magnet synchronous motor, liquid-cooled, with variable frequency drive
Rear Motor	AC induction motor, liquid-cooled, with variable frequency drive
Nominal Voltage	320 volts

## Maximum Motor Power

Trim	Location	Rated Max Power*
Standard Range	Front	205 kW
	Rear	210 kW
Long Range	Front	205 kW
	Rear	210 kW
Performance	Front	205 kW
	Rear	375 kW

\*Tested in accordance with ECE R85.

## Maximum Motor Torque

Trim	Location	Nm
Standard Range	Front	420
	Rear	335
Long Range	Front	420
	Rear	335
Performance	Front	420
	Rear	720

## Transmission

Type	Specifications
Type	Single speed fixed gear



# Subsystems

Type	Specifications
Overall Final Drive Ratio	Small motor: 9.0:1 Large motor: 9.7:1
Reverse Gear	Reverse direction of motor, limited to 15 mph (24 km/h)

## Steering

Steering	Specifications
Type	Variable rack and pinion with electronic power steering, speed sensitive
Number of turns lock to lock	2.33
Turning Circle (curb to curb)	40.8 ft (12.4 m)

## Brakes

Brakes	Specifications
Type	4-wheel anti-lock braking system (ABS) with Electronic Brake Force Distribution, Integrated Advanced Stability Control and Electronic Accelerator pedal actuated regenerative braking system
Calipers	Front: Four piston, fixed Rear: Single piston, floating
Rotor Diameters (ventilated)	Front: 13.98"/355 mm Rear: 14.37"/365 mm
Front Rotor thickness	New: 1.26"/32 mm Service limit: 1.18"/30 mm
Rear Rotor thickness	New: 1.10"/28 mm Service limit: 1.02"/26 mm
Front Brake Pad Thickness (excluding back plate)	0.346"/8.8 mm
Rear Brake Pad Thickness (excluding back plate)	0.354"/9 mm
Parking brake	Electrically actuated parking brake calipers
Brake Disc Friction Pair	Front: .31"/8 mm Rear: .28"/7 mm

## Suspension

Suspension	Specifications
Front	Independent, virtual pivot double wishbone

Suspension	Specifications
Rear	Independent, virtual pivot double wishbone

## Battery - Low Voltage

Battery - 12V	Specifications
Rating	33 amp hour or higher
Voltage and Polarity	12V negative (-) ground

## Battery - High Voltage

Battery - High Voltage	Specifications
Type	Liquid-cooled lithium ion (Li-ion)
Temperature Range	Do not expose Model X to ambient temperatures above 140° F (60° C) or below -22° F (-30° C) for more than 24 hours at a time.



## Wheel Specifications (Factory)

Wheel Type	Size	Offset
20" All Season - Front	9.0J x 20	1.575" 40mm
20" All Season - Rear	9.5J x 20	1.378" 35 mm
20" Summer - Front	9.0J x 22	1.575" 40mm
20" Summer - Rear	10.0J x 20	1.378" 35 mm
22" Summer - Front	9.0J x 22	1.575" 40mm
22" Summer - Rear	10.0J x 20	1.378" 35 mm
Lug Nut Torque	129 lb. ft (175 Nm)	
Lug Nut Socket Size	21 mm	

**NOTE:** For instructions on how to jack/lift Model X, see [Jacking and Lifting on page 200](#).

## Tire Specifications (Factory)

Tire Type	Size	Load Index / Speed Rating
20" - Michelin - Front	255/45R20	105 / Y
20" - Michelin - Rear	275/45R20	110 / Y
22" - Continental, Goodyear, or Pirelli - Front	265/35R22	102 / W
22" - Continental, Goodyear, or Pirelli - Rear	285/35R22	106 / W

Refer to the tire pressures printed on the Tire and Loading Information label. This label is located on the driver's door pillar and is visible when the driver's door is open (see [Maintaining Tire Pressures on page 187](#)).

Winter tires can be purchased from a Tesla service center or may be available for purchase on the Tesla web site.



## Understanding Tire Markings

Laws require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire.



1	Tire category. P indicates that the tire is for passenger vehicles.
2	Tire width. This 3-digit number is the width (in millimeters) of the tire from sidewall edge to sidewall edge.
3	Aspect ratio. This 2-digit number is the sidewall height as a percentage of the tread width. So, if the tread width is 205 mm, and the aspect ratio is 50, the sidewall height is 102 mm.
4	Tire construction. R indicates that the tire is of Radial ply construction.
5	Wheel diameter. This 2-digit number is the diameter of the wheel rim in inches.
6	Load index. This 2 or 3-digit number is the weight each tire can support. This number is not always shown.



## Wheels and Tires

7	Speed rating. When stated, indicates the maximum speed (in mph) at which the tire can be used for extended periods. Q=99 mph (160 km/h), R=106 mph (170 km/h), S=112 mph (180 km/h), T=118 mph (190 km/h), U=124 mph (200 km/h), H=130 mph (210 km/h), V=149 mph (240 km/h), W=168 mph (270 km/h), Y=186 mph (300 km/h), (Y)=vehicle's top speed (exceeds the "Y" rating).
8	Tire composition and materials. The number of plies in both the tread area and the sidewall area indicates how many layers of rubber coated material make up the structure of the tire. Information is also provided on the type of materials used.
9	Maximum tire load. The maximum load which can be carried by the tire.
10	Maximum permissible inflation pressure. This pressure should not be used for normal driving.
11	U.S. DOT Tire Identification Number (TIN). Begins with the letters DOT and indicates that the tire meets all federal standards. The next 2 digits/letters represent the plant code where it was manufactured, and the last 4 digits represent the week and year of manufacture. For example, the number 1712 is used to represent the 17th week of 2012. The other numbers are marketing codes used at the manufacturer's discretion. This information can be used to contact consumers if a tire defect requires a recall.
12	Treadwear grade. This number indicates the tire's wear rate. The higher the treadwear number is, the longer it should take for the tread to wear down. A tire rated at 400, for example, lasts twice as long as a tire rated at 200.
13	Traction grade. Indicates a tire's ability to stop on wet roads. A higher graded tire should allow you to stop your vehicle in a shorter distance than a tire with a lower grade. Traction is graded from highest to lowest as AA, A, B, and C.
14	Temperature grade. The tire's resistance to heat is grade A, B, or C, with A indicating the greatest resistance. This grading is provided for a correctly inflated tire, which is being used within its speed and loading limits.



Tesla Roadside Assistance is available to you 24 hours a day, 365 days a year, for the duration of your warranty period. Tesla Roadside Assistance is also available to speak with roadside service professionals to answer any questions and explain the proper procedure for transporting your vehicle.

When contacting Tesla Roadside Assistance, please provide:

- The Vehicle Identification Number (VIN). The VIN is displayed when you touch **Controls** > **Software**. The VIN can also be seen on the upper dashboard by looking through the driver's side of the windshield.
- Your exact location.
- The nature of the problem.

If available in your region, you can also expedite your request, by choosing the Roadside Assistance option in the Tesla mobile app.

**NOTE:** For a detailed description of Tesla's Roadside Assistance policy, go to the support page on the Tesla web site for your region.

## Country-specific Phone Numbers

**NOTE:** The phone number is also available by touching **Controls** > **Service**.

Country	Phone Number
Andorra	<b>Toll:</b> +31 13 799 9501
Austria	<b>Local:</b> 07208 80470
Belgium	<b>Local:</b> 03 808 17 82
Bulgaria	<b>Local:</b> 024 925 455
Croatia	<b>Local:</b> 017 776 417
Cyprus	<b>Local:</b> 022 030915
Czech Republic	<b>Local:</b> 228 882 612
Denmark	<b>Local:</b> 898 869 84
Estonia	<b>Local:</b> 0880 3141
Finland	<b>Local:</b> 075 3263818
France	<b>Local:</b> 09 70 73 08 50
Germany	<b>Local:</b> 08921 093303
Gibraltar	<b>Toll:</b> +31 13 799 9513
Greece	<b>Local:</b> 02111 984867
Hungary	<b>Local:</b> 01 700 8549
Iceland	<b>Toll:</b> 5395037
Ireland	<b>Local:</b> 01 513 4727
Israel	<b>Local:</b> 97233751430
Italy	<b>Local:</b> 069 480 1252
Latvia	<b>Local:</b> 67859774
Liechtenstein	<b>Toll:</b> +31 13 799 9520
Lithuania	<b>Local:</b> 52140649
Luxembourg	<b>Local:</b> 27 86 14 16



## Contacting Tesla Roadside Assistance

Country	Phone Number
Malta	<b>Local:</b> 02778 1126
Monaco	<b>Toll:</b> +31 13 799 9524
Netherlands	<b>Local:</b> 013 799 9525
Norway	<b>Local:</b> 23 96 02 85
Poland	<b>Toll:</b> 022 307 26 45
Portugal	<b>Local:</b> 30 880 5628
Romania	<b>Local:</b> 0316 301 257
San Marino	<b>Toll:</b> +31 13 799 9531
Slovakia	<b>Local:</b> 023 300 26 43
Slovenia	<b>Local:</b> 08 288 00 33
Spain	<b>Local:</b> 911 98 26 24
Sweden	<b>Local:</b> 0775 88 80 36
Switzerland	<b>Local:</b> 061 855 30 21
UK	<b>Local:</b> 0162 845 0660



## DO NOT TRANSPORT WITH WHEELS ON THE GROUND

The front motor in Model X generates power when the wheels spin. Always transport Model X with all four tires off the ground. Ensure that the tires are unable to spin at any time during transport.

**⚠ WARNING:** NEVER TRANSPORT YOUR VEHICLE WITH THE TIRES IN A POSITION WHERE THEY CAN SPIN. DOING SO CAN LEAD TO SIGNIFICANT DAMAGE AND OVERHEATING. IN RARE CASES EXTREME OVERHEATING MAY CAUSE THE SURROUNDING COMPONENTS TO IGNITE.



Do not transport Model X using any method that is not specified by Tesla. Adhere to the instructions provided in the following sections and observe all warnings and cautions provided. Damage caused by improper transporting of your vehicle is not covered by the warranty.

**NOTE:** Tesla is not liable or responsible for reimbursing services not dispatched through Tesla Roadside Assistance.

## Approved Methods for Transporting

**NOTE:** The tires are allowed to rotate slowly (under 3 mph or 5 km/h) and for a very short distance (less than 30 feet or 10 meters) only when Transport Mode is enabled (see [Activate Transport Mode on page 216](#)) while the vehicle is being winched onto a flatbed truck or pulled out of a parking space for repositioning. Exceeding these boundaries can lead to significant damage and overheating that is not covered by the warranty.

A flatbed truck or comparable transport vehicle is the recommended method of transporting Model X. The vehicle can face either direction when using a flatbed.



If Model X must be transported without a flatbed truck, then wheel lifts and dollies must be used to ensure that all four wheels are off the ground. This method may only be used for a maximum of 35 miles (55 km), and must not exceed the manufacturer speed rating of the dollies. With this method, Tesla recommends the vehicle facing forward so that the front wheels are lifted and the rear wheels are on dollies.

**NOTE:** Transporting Model X with the front wheels on dollies is not recommended, but may be done if an external steering wheel lock is applied and care is taken to prevent the front wheels from spinning. **DO NOT TRANSPORT YOUR VEHICLE IF THERE IS ANY CHANCE OF THE FRONT WHEELS SPINNING.**



**⚠ CAUTION:** Enable Transport Mode (see [Activate Transport Mode on page 216](#)) before winching Model X onto a flatbed truck (see [Pull onto the Flatbed Truck - With Tow Eye on page 216](#)). If Transport Mode is not available or the touchscreen is not accessible, self-loading dollies or tire skates must be used to load the vehicle into the approved transportation position. Tesla is not responsible for any damage caused by or during the transport of Model X, including personal property damage or damage caused by using self-loading dollies or tire skates.

**⚠ WARNING:** Model X is equipped with high voltage components that may be compromised as a result of a collision (see [High Voltage Components on page 176](#)). Before transporting Model X, it is important to assume these components are energized. Always follow high voltage safety precautions (wearing personal protection equipment, etc.) until emergency response professionals have evaluated the vehicle and can accurately confirm that all high voltage systems are no longer energized. Failure to do so may result in serious injury.

## Disable the Self-Leveling Air Suspension System

If Model X is equipped with the air suspension system, it automatically self-levels, even when power is off. To prevent damage, you must activate Jack Mode to disable self-leveling:



# Instructions for Transporters

1. Touch **Controls** > **Suspension** on the touchscreen.
2. Press the brake pedal, then touch **Very High** to maximize height.
3. Touch **Controls** > **Service** > **Jack Mode**.

**NOTE:** Jack Mode cancels when driving speed exceeds 4 mph (7 kph).

**WARNING:** Failure to activate Jack Mode on a vehicle equipped with the air suspension system can result in the vehicle becoming loose during transport, which may cause significant damage.

## Activate Transport Mode

Transport Mode keeps the parking brake disengaged while winching Model X onto a flatbed truck. When active, Transport Mode displays a message indicating that the vehicle will remain free-rolling. The following are required to enable Transport Mode:

- 12V power is required. You are unable to use the touchscreen to activate Transport Mode if Model X has no power.
- Model X must detect a key. Transport Mode is available only when a key is detected.

To activate Transport Mode:

1. Ensure the vehicle is in Park.
2. Chock the tires or otherwise ensure Model X is secure.
3. Press and hold the brake pedal, then on the touchscreen, touch **Controls** > **Service** > **Towing**. The touchscreen displays a message reminding you how to properly transport Model X.
4. Press and hold the **Transport Mode** button until it turns blue. Model X is now free-rolling and can slowly be rolled (no faster than walking speed) or winched.

To cancel Transport Mode, shift Model X into Park.

**NOTE:** If Model X loses 12V power after Transport Mode is enabled, Transport Mode cancels.

**CAUTION:** If the electrical system is not working, and you therefore cannot use the touchscreen to activate Transport Mode, use self-loading dollies or tire skates. Before doing so, always check the manufacturer's specifications and recommended loading capacity.

## Pull onto the Flatbed Truck - With Tow Eye

1. Locate the tow eye.

2. Remove the tow eye cover by inserting a small flat screwdriver into the slot located along the top of the cover, then prying gently to release the cover from the top snap.



**NOTE:** Keep the tow eye cover in a safe place so you can replace it when towing is complete.

3. Fully insert the tow eye into the opening, then turn it counter-clockwise until securely fastened.



4. Attach the winch cable to the tow eye.
  - CAUTION:** Before pulling, make sure the tow eye is securely fastened.
5. Activate Transport Mode by touching **Controls** > **Service** > **Towing**.
6. Pull Model X slowly onto the flatbed truck.



## Pull onto the Flatbed Truck - Without Tow Eye

**CAUTION:** To avoid damage, only pull the vehicle onto a flatbed truck using a properly-installed tow eye. Using the chassis, frame, or suspension components to pull the vehicle can result in damage.

**WARNING:** If the vehicle is pulled onto the flatbed truck without a tow eye, all suspension fasteners should be checked for proper torque and all components should be visually inspected for damage prior to driving the vehicle again. If a fastener is loose, or if any damage is found, the affected component(s) should be replaced.

It is strongly recommended that you connect the winch to your vehicle's tow eye, as described previously. However, if a situation arises in which the tow eye is not available (lost, misplaced, etc.), the following instructions describe how to attach tow straps.

1. Attach the tow straps to each of the lower suspension arms underneath the front of the vehicle.



2. To protect the underbody from damage, place a protective barrier (such as a piece of wood) between the tow strap and underbody.
3. Activate Transport Mode by touching **Controls > Service > Towing**.
4. Pull Model X slowly onto the flatbed truck.

## Secure the Tires

The vehicle's tires must be secured onto the truck using the eight-point tie-down method.

- Ensure any metal parts on the tie-down straps do not contact painted surfaces or the face of the wheels.
- Do not place tie-down straps over body panels or through the wheels.

**CAUTION:** Attaching the tie-down straps to the chassis, suspension or other parts of the vehicle's body may cause damage.



Tesla provide several options to help you and your passengers have some fun!

## Entertainment

To browse a full library of games and to access video streaming services, touch the Entertainment icon in the application launcher (see [Touchscreen Overview on page 5](#)) when Model X is in Park.

The Entertainment app has two tabs: one for arcade games and another for the video streaming services that are currently supported on your Model X.

**NOTE:** Due to vehicle configuration or market region, Entertainment features may not be available on your vehicle.

## Toybox

But wait, there's more! Below is a list of toys that have been discovered so far and how to access them. To access all discovered toys, touch the Toybox icon in the application launcher (see [Touchscreen Overview on page 5](#)).

For This...	Do This...
Arcade	Feeling nostalgic? While in Park, access games from the menu to play. Note that, depending on the game, you may need to use your steering wheel buttons or a USB controller to play. <b>NOTE:</b> Depending on vehicle configuration or market region, Entertainment, Arcade, and/or Theater may not be available on your vehicle.
Santa Mode	"What have you been longing for?" Enjoy the holidays year-round with this one! Simply initiate a voice command and say "Ho Ho Ho". Or, if you are feeling extra sour, you can say "Ho Ho Ho Not Funny" instead. If Model X is equipped with a Pedestrian Warning System, music will be heard externally as well.
Rainbow Road	Need more cowbell? Visit Rainbow Road by pulling the Autopilot stalk toward you four times in quick succession while Autosteer is enabled.
Sketchpad	Channel your inner Picasso. Show us what you got! Touch <b>Publish</b> to submit your artistic compositions to Tesla for critiquing.
Mars	The map shows your Model X as a rover on the Martian landscape, and the <b>About Your Tesla</b> box displays SpaceX's interplanetary spaceship.
007	You are no longer a "Driver", you're a "Diver"! Touch <b>Controls</b> > <b>Suspension</b> to change your depth.
Ludicrous Speed (P100D vehicles only)	Press and hold the <b>Ludicrous</b> setting (touch <b>Controls</b> > <b>Driving</b> > <b>Acceleration</b> > <b>Ludicrous</b> ) for approximately five seconds. Touch <b>Yes, bring it on!</b> if you want to go fast. To display power and acceleration readings on the instrument panel, press either scroll button briefly until the available options are displayed. Then, roll the scroll button to highlight <b>Readout</b> then press the scroll button again.
The Answer to the Ultimate Question of Life, The Universe, and Everything	Rename your car to <b>42</b> (see <a href="#">Naming Your Vehicle on page 145</a> ) and notice the new name of your Model X.
Holiday Show	Park outside, turn the volume up, roll down your windows, then enjoy the show.
Rainbow Charge Port	When Model X is locked and charging, press the button on the mobile connector ten times in quick succession. Neat, huh?
Romance Mode	You can't roast chestnuts by an open fire in your car, but you can still cozy up with your loved ones by this virtual fireplace. While in Park, access Romance Mode from your Toybox. Queue the music and get your romance on!



Emissions Testing Mode	Holiday fun can come in surprising ways. Select your preferred fart style and target seat. For those lucky vehicles equipped with a Pedestrian Warning System, you can choose to broadcast externally. Use your turn signal or press the left scroll wheel when you're ready to "release" your prank.
Boombox	Joy to the world! If Model X is equipped with a Pedestrian Warning System, delight pedestrians with a variety of sounds from your vehicle's external speaker. <b>NOTE:</b> Check local laws before use in public spaces.
TRAX	It's never too late to follow your dream of becoming a world-famous DJ. With TRAX, you can turn your vehicle into your own personal music studio. While in Park, choose from an array of instruments and unique sounds to create the next hit song. Access TRAX through your Toybox on the touchscreen and get jamming. Microphone and headset not included (depending on vehicle configuration and market region, this may not be available on your vehicle).

## Boombox

Boombox, an app in Toybox, uses the Pedestrian Warning System (PWS) speakers to play custom audio externally while the vehicle is parked, when you press the horn, or when the vehicle is moving with Summon. When Boombox is enabled, external volume cannot be controlled, except when you choose **Play Current Media**. You can customize the sounds by plugging in a specifically-formatted USB drive (see [Formatting a USB drive for Boombox on page](#) ).

**NOTE:** Check local laws before use in public spaces.

1. Play current media
  - Available in Park only.
  - Volume can be controlled internally as well as externally.
  - If Camp Mode is enabled in Climate Controls, you can exit the car and control the volume with the mobile app.
2. Horn sound
  - Adjusting settings is only allowed in Park.
  - Only available in Park
  - When selecting from USB drive, the first five seconds are played.
3. Summon sound
  - Certain sounds are only available if you are logged into Spotify or Slacker.
  - Plays when in [Summon on page 127](#) or [Smart Summon on page 129](#).
  - Preview is only available in Park.

## Formatting a USB drive for Boombox

You can add your up to five custom Boombox sounds.

1. With a computer, format a USB drive to FAT32 and upload audio files to a folder named **Boombox**.
  - Supported file types: .wav and .mp3.
  - There can be as many files as you want in the folder but only five will be selected, chosen alphabetically.
  - File names, of any length, can only contain these characters: a-z, A-Z, 0-9, ( . - \_ ).
  - This drive should only contain one folder; it cannot be shared with Dashcam.
2. Plug the USB drive into a front USB port.
3. Choose sounds from your USB drive by selecting them in the **Boombox** dropdown menus.



# About this Owner Information

## Document Applicability

Owner information that displays on the touchscreen is the most comprehensive and up-to-date source of information about your vehicle (touch **Controls** > **Manual**). In addition to being updated with every software release, the touchscreen owner's manual displays content associated with your specific vehicle's configuration. In contrast, owner information that is provided in PDF format is updated less frequently and may not contain information unique to your specific vehicle. Therefore, for the most accurate and current information, always refer to the touchscreen version of the owner's manual. In addition, there may be cases in the owner's manual that may not fully describe recently released features. To display information about recently released features, view the Release Notes on the touchscreen. Release Notes are displayed on the touchscreen after a software update, and can be displayed at any time by touching **Controls** > **Software** > **Release Notes**. If the content in the owner's manual on how to use your vehicle conflicts with information in the Release Notes, the Release Notes take precedence.

## Illustrations

Illustrations are provided for demonstration purposes only. Depending on vehicle options, software version, region of purchase, and specific settings, your vehicle may appear slightly different. Although the owner information is applicable to both right-hand drive and left-hand drive vehicles, many illustrations show only left-hand drive vehicles. However, the essential information that the illustrations are providing is correct.

## Feature Availability

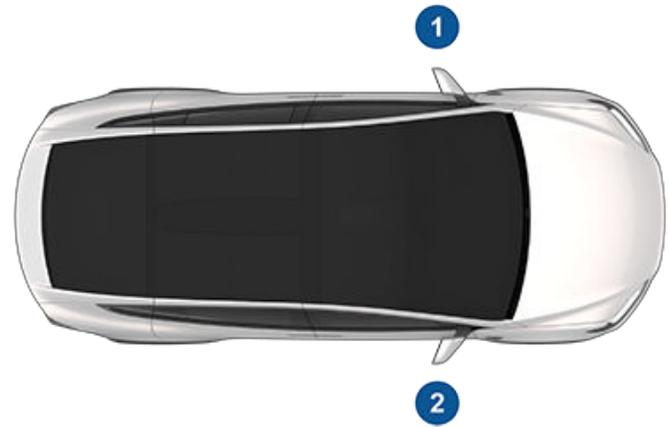
Some features are available only on some vehicle configurations and/or only in specific market regions. Options or features mentioned in the owner information does not guarantee they are available on your specific vehicle.

## Errors or Inaccuracies

All specifications and descriptions are known to be accurate at time of publishing. However, because continuous improvement is a goal at Tesla, we reserve the right to make product modifications at any time. To communicate any inaccuracies or omissions, or to provide general feedback or suggestions regarding the quality of this owner information, send an email to [OwnersManualFeedback@Tesla.com](mailto:OwnersManualFeedback@Tesla.com).

## Location of Components

Owner information may specify the location of a component as being on the left or right side of the vehicle. As shown, left (1) and right (2) represent the side of the vehicle when sitting inside.



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MODEL 3

MODEL Y

T E S L A





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## Vehicle Telematics

Model X is equipped with electronic modules that monitor and record data from various vehicle systems, including the motor, Autopilot components, Battery, braking and electrical systems. The electronic modules record information about various driving and vehicle conditions, including braking, acceleration, trip and other related information regarding your vehicle. These modules also record information about the vehicle's features such as charging events and status, the enabling/disabling of various systems, diagnostic trouble codes, VIN, speed, direction and location.

The data is stored by the vehicle and may be accessed, used and stored by Tesla service technicians during vehicle servicing or periodically transmitted to Tesla wirelessly through the vehicle's telematics system. This data may be used by Tesla for various purposes, including, but not limited to: providing you with Tesla telematics services; troubleshooting; evaluation of your vehicle's quality, functionality and performance; analysis and research by Tesla and its partners for the improvement and design of our vehicles and systems; to defend Tesla; and as otherwise may be required by law. In servicing your vehicle, Tesla can potentially resolve issues remotely simply by reviewing your vehicle's data log.

Tesla's telematics system wirelessly transmits vehicle information to Tesla on a periodic basis. The data is used as previously described and helps ensure the proper maintenance of your vehicle. Additional Model X features may use your vehicle's telematics system and the information provided, including features such as charging reminders, software updates, and remote access to, and control of, various systems of your vehicle.

Tesla does not disclose the data recorded in your vehicle to any third party except when:

- An agreement or consent from the vehicle's owner (or the leasing company for a leased vehicle) is obtained.
- Officially requested by the police or other authorities.
- Used as a defense for Tesla.
- Ordered by a court of law.
- Used for research purposes without disclosing details of the vehicle owner or identification information.
- Disclosed to a Tesla affiliated company, including their successors or assigns, or our information systems and data management providers.

For additional information regarding how Tesla processes data collected from your vehicle, please review Tesla's Privacy Notice at <http://www.tesla.com/about/legal>.

## Data Sharing

For quality assurance and to support the continuous improvement of advanced features such as Autopilot, your Model X may collect analytics, road segment, diagnostic, and vehicle usage data and send to Tesla for analysis. This analysis helps Tesla improve products and services by learning from the experience of billions of miles that Tesla vehicles have driven. Although Tesla shares this data with partners that contribute similar data, the collected information does not identify you personally and can be sent to Tesla only with your explicit consent. In order to protect your privacy, personal information is either not logged at all, is subject to privacy preserving techniques, or is removed from any reports before being sent to Tesla. You have control over what data you share by touching **Controls > Safety & Security > Data Sharing**.

For additional information regarding how Tesla processes data collected from your vehicle, please review Tesla's Privacy Notice at <http://www.tesla.com/about/legal>.

**NOTE:** Although Model X uses GPS in connection with driving and operation, as discussed in this owner's manual, Tesla does not record or store vehicle-specific GPS information, except the location where a crash occurred. Consequently, Tesla is unable to provide historical information about a vehicle's location (for example, Tesla is unable to tell you where Model X was parked/traveling at a particular date/time).

## Quality Control

You might notice a few miles/km on the odometer when you take delivery of your Model X. This is a result of a comprehensive testing process that ensures the quality of your Model X.

The testing process includes extensive inspections during and after production. The final inspection takes place at Tesla and includes a road test conducted by a technician.



## Contacting Tesla

For detailed information about your Model X, go to [www.tesla.com](http://www.tesla.com), and log on to your Tesla Account, or sign up to get an account.

If you have any questions or concerns about your Model X, call Tesla. To find the number for your region, go to [www.tesla.com](http://www.tesla.com), select your region at the bottom of the page, then view contact information.

**NOTE:** You can also use voice commands to provide feedback to Tesla. Say "Note", "Report", "Bug note", or "Bug report" (in the English language) followed by brief comments in your language of choice. Model X takes a snapshot of its systems, including your current location, vehicle diagnostic data, and screen captures of the touchscreen and instrument panel. Tesla periodically reviews these notes and uses them to continue improving Model X.



# Declarations of Conformity

## Key and Passive Unlocking System

### FCC Certification

Model Number	Mfr	Frequency	Tested For
Key fob 1048598	Tesla	2.4 GHz	USA Canada Mexico Taiwan
WC1	Tesla	127.7KHz	Global

The devices listed above comply with Part 15 of the FCC rules, Industry Canada's license-exempt RSS Standard(s) and EU Directive 2014/53/EU.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void your authority to operate the equipment.

### Radiation Exposure Statement

The product complies with FCC/IC RF Exposure for Low Power Consumer Wireless Power Transfer. The RF exposure limit set forth for an uncontrolled environment is safe for the operations intended, as described in this manual. Compliance was demonstrated at a distance of 20 cm or greater between the human body and the device. If the function is available, the device's output power could be lowered.

## Compliance Label - Singapore

Model A-0749G11:	Model A-0749G01:
<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: auto;"> <p><b>Complies with IDMA Standards N1160-18</b></p> </div>	<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: auto;"> <p><b>Complies with IDMA Standards N0933-14</b></p> </div>

## Central Body Controller

### FCC Certification

Model Number	Mfr	MHz / GHz	Tested For
Central Body Controller 1031503	Tesla	315 / 2.4	USA Canada

Per FCC ID 2AEIM-1031503, the devices listed above comply with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and



2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void your authority to operate the equipment.

## Integral Component Only

The Central Body Controller is an integral part of the vehicle that is installed and secured around other interior trim components. The Central Body Controller is designed and intended for use only as an integral component and cannot be sold and/or marketed separately.

## Tire Pressure Monitoring System

FCC IDs: TZSTPMS201, Z9F-201FS43X

IC ID: 11852A-201FS4X

The tire pressure monitoring system (TPMS) complies with Part 15 of the FCC rules and RSS-210 of Innovation, Science and Economic Development Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void your authority to operate the equipment.

## HomeLink

This device complies with Part 15 of the FCC rules, RSS-210 Industry Canada, and with EU Directive 2014/53/EU.

Operation is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications to the device not expressly approved by the manufacturer or Tesla could void your authority to operate the equipment.

## Radio Frequency Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



# Declarations of Conformity

## RF Modules

The devices described above comply with CE standards. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Tesla could void your authority to operate the equipment.

Description	Frequency Band	Power Level	Antenna Location
Keyfob	Transmit/Receive - 2.4 GHz Receive - 22 kHz	10 dB @ 2.4 GHz	n/a
Body/Security Controller	Transmit - 22 kHz Receive (NA) - 315 MHz Receive (EU) - 433 MHz Transmit/Receive -2.4 GHz	n/a (magnetic field)	Front passenger footwell
TPMS Sensor	433.9 MHz	2.5 mW	Each wheel
TPMS Module/Antenna	Receive - 433.9 MHz	n/a (Receive only)	Center spine
FM	88-108 MHz	n/a (Receive only)	Rear Window
DAB	174-241 MHz	n/a (Receive only)	Rear Window
Homelink	433.9 MHz	10 mW	Above front bumper beam
Bluetooth	2402-2480 MHz	2.5 mW max.	Left of center display
GSM (band 5/8)	Transmit - 824-849, 880-915 MHz Receive - 864-894, 925-960 MHz	2 W	Transmit - Right side mirror Receive - Right side mirror
GSM (band 2/3)	Transmit - 1710-1785, 1850-1910 MHz Receive - 1805-1880, 1930-1990 MHz	1 W	Transmit - Right side mirror Receive - Right side mirror
WCDMA (Band 5/6/19/8)	Transmit - 824-849, 880-915 MHz Receive - 864-894, 925-960 MHz	250 mW	Transmit - Right side mirror Receive - Right side mirror
WCDMA (Band 1/2/3/4)	Transmit - 1710-1785, 1850-1910, 1920-1980 MHz Receive - 1805-1880, 1930-1990, 2110-2170 MHz	250 mW	Transmit - Right side mirror Receive - Right side mirror
LTE (band 5/19/26/8/20/28)	Transmit - 703-748, 814-849, 832-862, 880-915 MHz Receive - 758-803, 791-821, 859-894, 925-960 MHz	200 mW	Transmit - Right side mirror Receive - Right side mirror

# Declarations of Conformity



Description	Frequency Band	Power Level	Antenna Location
LTE (band 21/32)	Transmit - 1447.9-1462.9 MHz Receive - 1452-1510.9 MHz	200 mW	Transmit - Right side mirror Receive - Right side mirror
LTE (band 1/2/3/4)	Transmit - 1710-1785, 1850-1910, 1920-1980 MHz Receive - 1805-1880, 1930-1990, 2110-2170 MHz	200 mW	Transmit - Right side mirror Receive - Right side mirror
LTE (band 7)	Transmit - 2500-2570 MHz Receive - 2620-2690 MHz	200 mW	Transmit - Right side mirror Receive - Right side mirror
Wi-Fi	2400-2483.5 MHz 5180-5825 MHz	100 mW	Left side mirror Left side mirror/B-header in the middle ceiling
GPS	1593-1610 MHz	n/a (Receive only)	Between windshield and rear view mirror
Drivers Assistance Radar	77 GHz	22 W	Behind lower grill and front bumper



# Declarations of Conformity

## Key and Passive Entry System

This device has been evaluated against the essential requirements of the 2014/53/EU Directive.

Bulgarian	С настоящето Tesla Inc. декларира, че KEY FOB and PASSIVE ENTRTY SYSTEM отговаря на съществените изисквания и другите приложими изисквания на Директива 2014/53/ЕС.
Croatian	Ovime Tesla Inc. ", izjavljuje da je ovaj KEY FOB and PASSIVE ENTRY SYSTEM je u skladu s osnovnim zahtjevima i drugim relevantnim odredbama Direktive 2014/53/EU.
Czech	Tesla Inc. tímto prohlašuje, že tento KEY FOB and PASSIVE ENTRY SYSTEM je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/EU.
Danish	Undertegnede Tesla Inc. erklærer herved, at følgende udstyr KEY FOB and PASSIVE ENTRY SYSTEM overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU.
Dutch	Hierbij verklaart Tesla Inc. dat het toestel KEY FOB and PASSIVE ENTRY SYSTEM in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU.
English	Hereby, Tesla Inc., declares that this KEY FOB and PASSIVE ENTRY SYSTEM is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.
Estonian	Käesolevaga kinnitab Tesla Inc. seadme KEY FOB and PASSIVE ENTRY SYSTEM vastavust direktiivi 2014/53/EL põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
German	Hiermit erklärt Tesla Inc., dass sich das Gerät KEY FOB and PASSIVE ENTRY SYSTEM in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 2014/53/EU befindet.
Greek	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Tesla Inc. ΔΗΛΩΝΕΙ ΟΤΙ KEY FOB and PASSIVE ENTRY SYSTEM ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/EU.
Hungarian	Alulírott, Tesla Inc. nyilatkozom, hogy a KEY FOB and PASSIVE ENTRY SYSTEM megfelel a vonatkozó alapvető követelményeknek és az 2014/53/EU irányelv egyéb előírásainak.
Finnish	Tesla Inc. vakuuttaa täten että KEY FOB AND PASSIVE ENTRY SYSTEM tyyppinen laite on direktiivin 2014/53/EU oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
French	Par la présente Tesla Inc. déclare que l'appareil KEY FOB and PASSIVE ENTRY SYSTEM est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/UE.
Icelandic	Hér með lýsir Tesla Inc. yfir því að KEY FOB and PASSIVE ENTRY SYSTEM er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/53/ESB.
Italian	Con la presente Tesla Inc. dichiara che questo KEY FOB and PASSIVE ENTRY SYSTEM è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53/UE.
Latvian	Ar šo Tesla Inc. deklarē, ka KEY FOB and PASSIVE ENTRY SYSTEM atbilst Direktīvas 2014/53/ES būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lithuanian	Šiuo Tesla Inc. deklaruoja, kad šis KEY FOB and PASSIVE ENTRY SYSTEM atitinka esminius reikalavimus ir kitas 2014/53/ES Direktyvos nuostatas.
Maltese	Hawnhekk, Name of Manufacturer, jiddikjara li dan KEY FOB AND PASSIVE ENTRY SYSTEM jikkonforma mal-htigijiet essenzjali u ma provvedimenti oħrajn rilevanti li hemm fid-Dirrettiva 2014/53/UE.
Norwegian	Tesla Inc. erklærer herved at utstyret KEY FOB and PASSIVE ENTRY SYSTEM er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EU.
Polish	Niniejszym Tesla Inc. oświadcza, że KEY FOB and PASSIVE ENTRY SYSTEM jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53/UE.
Portuguese	Tesla Inc. declara que este KEY FOB and PASSIVE ENTRY SYSTEM está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53/UE.
Slovak	Tesla Inc. týmto vyhlasuje, že KEY FOB and PASSIVE ENTRY SYSTEM spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53/EÚ.

# Declarations of Conformity



Slovenian	Tesla Inc. izjavlja, da je ta KEY FOB and PASSIVE ENTRY SYSTEM v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53/EU.
Spanish	Por medio de la presente Tesla Inc. declara que KEY FOB y PASSIVE ENTRY SYSTEM cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53/UE.
Swedish	Härmed intygar Tesla Inc. att denna KEY FOB and PASSIVE ENTRY SYSTEM står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU.

(APP\_w207)

## Autosteer temporarily unavailable

Autosteer is currently unavailable. This could be a temporary condition due to external conditions that include:

- Missing or faded lane markers
- Narrow or winding roads
- Poor visibility due to rain, snow, fog, or other weather conditions
- Extremely hot or cold temperatures
- Bright light due to other vehicle headlights, direct sunlight, or other light sources

If the alert is caused by a temporary factor like these, no action or service is typically needed. Continue to your destination. The alert will clear and Autosteer will be available once the condition is no longer present.

Please note that the minimum speed to initiate Autosteer when there is no vehicle detected ahead of you and while driving on a road with visible lane markings is 18 mph (30 km/h), unless certain vehicle and environmental conditions are met. If a vehicle is detected ahead of you:

- You can initiate Autosteer at any speed under 90 mph (150 km/h).
- You can even initiate Autosteer when stationary, provided the other vehicle is at least 5 feet (150 cm) in front of you.

This alert will be present if you have temporarily exceeded 90 mph (150 km/h) with Autosteer active, and Autosteer will not be available for the rest of your current drive.

**NOTE:** If this alert becomes active while you are driving in Germany, Autosteer should again be available once your vehicle is traveling below 90 mph (150 km/h).

If Autosteer is not available by the time you reach your destination, and remains unavailable during your next planned drive, the problem might be one of these issues:

- Damage or obstruction caused by mud, ice, snow, or other environmental factors
- Obstruction caused by an object mounted on the vehicle, like a bike rack
- Obstructions caused by adding paint or adhesive products like wraps, stickers, or rubber coatings to your vehicle
- A damaged or misaligned bumper

The solution might be as simple as washing your vehicle. If you do not find any obvious obstructions or you find damage to the vehicle, schedule service at your convenience. Your vehicle is OK to drive in the meantime.

For more information, see [Autosteer on page 112](#).

(APP\_w218)

## Autosteer speed limit exceeded

### Take control of steering wheel

Autosteer is unavailable because your vehicle has exceeded the maximum speed limit for this driver assistance feature. Autosteer is only available at speeds up to 90 mph (150 km/h).

Take immediate control of the steering wheel and maintain control until you reach your destination. Your vehicle is OK to drive.

In most cases, Autosteer will not be available for the rest of your current drive. To reset it, you will need to bring the vehicle to a complete stop and shift into Park. When you shift into Drive to travel to your next destination, Autosteer should again be available.



Please note that the minimum speed to initiate Autosteer when there is no vehicle detected ahead of you and while driving on a road with visible lane markings is 18 mph (30 km/h), unless certain vehicle and environmental conditions are met.

If a vehicle is detected ahead of you:

- You can initiate Autosteer at any speed under 90 mph (150 km/h).
- You can even initiate Autosteer when stationary, provided the other vehicle is at least 5 feet (150 cm) in front of you.

**NOTE:** If this alert becomes active while you are driving in Germany, Autosteer should again be available once your vehicle is traveling below 90 mph (150 km/h).

If Autosteer is not available during your next drive, and remains unavailable throughout subsequent drives, schedule service at your convenience. Your vehicle is OK to drive in the meantime.

For more information, see [Autosteer on page 112](#).

## (APP\_w221)

### **Cruise control unavailable Reduced front radar visibility**

Traffic-Aware Cruise Control and Autosteer are unavailable because the radar located in the front bumper area of your vehicle has no or low visibility. Continue to your destination. Your vehicle is OK to drive.

Traffic-Aware Cruise Control and Autosteer will remain unavailable as long as the radar lacks adequate visibility. This could be a temporary obstruction caused by factors like snow, ice, dirt, or mud. If the alert is caused by a temporary factor like these, no action might be needed: the condition might clear during your drive.

If the alert persists throughout your drive, examine the front bumper before your next planned drive and attempt to clear any obstruction.

- See the [About Autopilot on page 103](#) sections “How It Works” and “Cleaning Cameras and Sensors” for more on the radar location and care needed if clearing dirt / debris from that area of the vehicle.
- See [Cleaning on page 193](#) for general cleaning tips and cautions.

Once the radar regains adequate visibility, the alert will clear and both Traffic-Aware Cruise Control and Autosteer should again be available.

If this alert persists throughout subsequent drives but no obstruction is visible on the front bumper where the radar is located, schedule service at your earliest convenience. Your vehicle is OK to drive in the meantime.

## (APP\_w222)

### **Cruise control unavailable Reduced front camera visibility**

Traffic-Aware Cruise Control and Autosteer are unavailable because one or more of the front cameras in your vehicle is blocked or blinded by external conditions. Continue to your destination. Your vehicle is OK to drive.

Traffic-Aware Cruise Control and Autosteer will remain unavailable while a front camera lacks adequate visibility. Cameras can be blocked or blinded due to many factors that include:

- Dirt or debris on the camera surface
- Environmental conditions like rain, fog, snow, or dew
- Bright sunlight or glare from another light source
- Condensation (water droplets or mist) on the camera surface

# Troubleshooting Alerts

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This is often a temporary issue that will clear up when condensation evaporates or a particular environmental condition is no longer present.

If the alert does not clear by the end of your drive, inspect and clean the front camera area at the top center of the windshield before your next planned drive. Check the camera surface for condensation, dirt, or other debris and attempt to clear any obstruction. See the [About Autopilot on page 103](#) sections “How It Works” and “Cleaning Cameras and Sensors” for more on front camera location and tips for careful cleaning.

Although condensation on the inside of the front camera enclosure cannot be wiped clean, you can usually clear it quicker by following these steps:

1. Pre-condition the cabin with the temperature set to High and A/C turned ON.
2. Turn on the front windshield defroster.

Once all front cameras regain adequate visibility, the alert will clear and both Traffic-Aware Cruise Control and Autosteer should again be available.

If this alert persists throughout subsequent drives but no front camera obstruction is visible, schedule service at your earliest convenience. Your vehicle is OK to drive in the meantime.

**(APP\_w224)**

## **Cruise control unavailable Continue driving to allow cameras to calibrate**

Traffic-Aware Cruise Control and Autosteer are unavailable because the cameras on your vehicle are not fully calibrated. Continue to your destination. Your vehicle is OK to drive.

Traffic-Aware Cruise Control and Autosteer will remain unavailable until camera calibration is complete.

Your vehicle must maneuver with great precision when features like Traffic-Aware Cruise Control and Autosteer are active. Before these features can be used for the first time, the cameras must complete an initial self-calibration. Occasionally, one or more cameras can become uncalibrated.

Calibration typically completes after your vehicle has driven 20–25 miles (32–40 km), but the distance varies depending on road and environmental conditions. For example, driving on a straight road with highly visible lane markings helps the cameras calibrate quicker.

See [Drive to Calibrate Cameras on page 104](#) for more information.

When calibration is complete, Traffic-Aware Cruise Control and Autosteer should be available.

If the alert persists and camera calibration has not completed after your vehicle has driven 100 miles (160 km) or more, or Traffic-Aware Cruise Control and Autosteer remain unavailable despite successful camera calibration, contact Tesla Service at your earliest convenience. Your vehicle is OK to drive in the meantime.

**(APP\_w304)**

## **Camera blocked or blinded Clean camera or wait for it to regain visibility**

One or more of the vehicle cameras is blocked or blinded due to external conditions. When the cameras cannot provide accurate visual information, some or all Autopilot features may be temporarily unavailable.

Cameras can be blocked or blinded due to many factors, including:

- Dirt or debris on the camera surface
- Environmental conditions like rain, fog, snow, or dew
- Bright sunlight or glare from another light source
- Condensation (water droplets or mist) on the camera surface



Continue to your destination. Your vehicle is OK to drive.

This is often a temporary issue that will be resolved when condensation evaporates or a particular environmental condition is no longer present.

If the alert does not clear by the time you reach your destination, check camera surfaces for condensation, dirt, or other debris.

For camera locations, see [About Autopilot on page 103](#).

Clean the cameras as necessary before your next planned drive. For recommended cleaning procedures, see [Cleaning Cameras and Sensors on page 105](#).

If you continue to see this alert after cleaning the cameras, check the inside surfaces of the door pillar camera enclosures for condensation.

Although condensation inside the camera enclosures cannot be wiped clean, you can usually clear it faster by following these steps:

1. Pre-condition the cabin with the temperature set to High and A/C turned ON.
2. Turn on the front windshield defroster.
3. Direct the air vents toward the door pillar cameras.

For more information on clearing condensation from camera enclosures, see [Cleaning Cameras and Sensors on page 105](#).

If the alert does not clear by the end of your next planned drive, despite cleaning the indicated camera(s) and following recommended steps to clear condensation, schedule service at your next convenient opportunity. Your vehicle is OK to drive in the meantime.

## (CC\_f001)

### **Unable to charge - Insufficient grounding Proper wiring or outlet grounding must be verified**

#### **What this alert means:**

No ground connection detected in the Wall Connector.

#### **What to do:**

Have the Wall Connector inspected by an electrician to make sure it is properly grounded. Your electrician should ensure there is proper grounding at your circuit breaker or power distribution box and also ensure that appropriate connections are made to the Wall Connector.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f002)

### **Unable to charge - Insufficient grounding Disconnect and retry or use different equipment**

#### **What this alert means:**

Ground fault. Current is leaking through an unsafe path. Possible Line to ground or Neutral to ground fault.

#### **What to do:**

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle. If the issue persists, consult your electrician or contact Tesla.

For more information, see the [installation guide](#) for your Wall Connector.

**(CC\_f003)**

## Unable to charge - Wall Connector GFCI tripped Disconnect and retry or use different equipment

**What this alert means:**

Ground fault. Current is leaking through an unsafe path. Possible Line to ground or Neutral to ground fault.

**What to do:**

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle. If the issue persists, consult your electrician or contact Tesla.

For more information, see the [installation guide](#) for your Wall Connector.

**(CC\_f004)**

## Unable to charge - Wall Connector issue Wall Connector needs service

**What this alert means:**

Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

**What to do:**

An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.
2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.
4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

**(CC\_f005)**

## Unable to charge - Wall Connector GFCI tripped Disconnect and retry or use different equipment

**What this alert means:**

Ground fault. Current is leaking through an unsafe path. Possible Line to ground or Neutral to ground fault.

**What to do:**



Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle. If the issue persists, consult your electrician or contact Tesla.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f006)

### **Unable to charge - Wall Connector overcurrent Disconnect and retry or use different equipment**

#### **What this alert means:**

Over current protection.

#### **What to do:**

Reduce the vehicle's charge current setting. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f007)

### **Unable to charge - Input voltage too high Voltage must be within Wall Connector rating**

#### **What this alert means:**

Over or under voltage protection.

#### **What to do:**

Consult your electrician to ensure appropriate voltage on the circuit breaker that services the Wall Connector.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f008)

### **Unable to charge - Input voltage too low Voltage must be within Wall Connector rating**

#### **What this alert means:**

Over or under voltage protection.

#### **What to do:**

Consult your electrician to ensure appropriate voltage on the circuit breaker that services the Wall Connector.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f009)

### **Unable to charge - Input wired incorrectly Input wiring to Wall Connector must be corrected**

#### **What this alert means:**

Input miswired: possibly Line and Neutral are swapped.

#### **What to do:**

The wiring between the wall power and the Wall Connector has been incorrectly installed. Consult your electrician.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f010) Unable to charge - Wall Connector issue Wall Connector needs service

### What this alert means:

Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

### What to do:

An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.
2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.
4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f011) Unable to charge - Wall Connector too hot Let Wall Connector cool and try again

### What this alert means:

Over temperature protection (latchoff).

### What to do:

Make sure the Wall Connector is not covered by anything and that there is no heat source nearby. If the problem persists in normal ambient temperatures (under 100°F or 38°C), service is required.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f012) Unable to charge - Wall connection too hot Outlet or Wall Connector wiring must be checked

High temperature detected by Wall Connector alerts indicate the building connection to the Wall Connector is getting too warm, so charging has stopped to protect the wiring and Wall Connector.



This is not typically an issue with your vehicle or your Wall Connector, but rather an issue with the building wiring. This may be caused by a loose building wiring connection to the Wall Connector and can be fixed quickly by an electrician.

To regain normal charge operation, try the following steps.

If the Wall Connector is plugged into a wall outlet, make sure:

- The plug is fully inserted into the receptacle / outlet
- The plug / outlet area is not blocked or covered by anything
- There is no heat source nearby

If the issue persists or the Wall Connector is hard-wired, contact an electrician to inspect the building wiring connection to the Wall Connector. They should make sure that all wires are properly connected and torqued according to the installation guide for the Wall Connector.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f013)

### Unable to charge - Charge handle too hot Check charge handle or charge port for debris

#### What this alert means:

Over temperature protection (latchoff).

#### What to do:

Make sure the connector is fully inserted into the charge inlet in the vehicle's charging port, is not covered by anything, and there is no heat source nearby. If the issue persists in normal ambient temperatures (under 100°F or 38°C), service is required.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f014)

### Unable to charge - Wall Connector issue Wall Connector needs service

#### What this alert means:

Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

#### What to do:

An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.
2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.



## Troubleshooting Alerts

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4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

### (CC\_f015)

#### Unable to charge - Vehicle connection issue

#### Insert charge handle fully into charge port

##### What this alert means:

A communication error occurred between the Wall Connector and the vehicle.

##### What to do:

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

1. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle.
2. If the issue persists and other charging equipment is available, plug the vehicle into another Wall Connector or a Mobile Connector to determine if the vehicle is able to communicate with other charging equipment.
3. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

### (CC\_f016)

#### Unable to charge - Vehicle connection issue

#### Insert charge handle fully into charge port

##### What this alert means:

A communication error occurred between the Wall Connector and the vehicle.

##### What to do:

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

1. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle.
2. If the issue persists and other charging equipment is available, plug the vehicle into another Wall Connector or a Mobile Connector to determine if the vehicle is able to communicate with other charging equipment.
3. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

### (CC\_f017)

#### Unable to charge - Vehicle connection issue

#### Insert charge handle fully into charge port

##### What this alert means:

A communication error occurred between the Wall Connector and the vehicle.

##### What to do:



Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

1. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle.
2. If the issue persists and other charging equipment is available, plug the vehicle into another Wall Connector or a Mobile Connector to determine if the vehicle is able to communicate with other charging equipment.
3. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f018)

### **Unable to charge - Vehicle connection issue Insert charge handle fully into charge port**

#### **What this alert means:**

A communication error occurred between the Wall Connector and the vehicle.

#### **What to do:**

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

1. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle.
2. If the issue persists and other charging equipment is available, plug the vehicle into another Wall Connector or a Mobile Connector to determine if the vehicle is able to communicate with other charging equipment.
3. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f019)

### **Unable to charge - Vehicle connection issue Insert charge handle fully into charge port**

#### **What this alert means:**

A communication error occurred between the Wall Connector and the vehicle.

#### **What to do:**

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

1. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle.
2. If the issue persists and other charging equipment is available, plug the vehicle into another Wall Connector or a Mobile Connector to determine if the vehicle is able to communicate with other charging equipment.
3. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

## (CC\_f020)

### **Unable to charge - Wall Connector issue Wall Connector needs service**

#### **What this alert means:**



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Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

### What to do:

An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.
2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.
4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

### (CC\_f021)

## Unable to charge - No primary Wall Connector Check that primary unit is powered and available

### What this alert means:

Load sharing (circuit breaker sharing) network: Need one (and only one) Wall Connector set as primary.

### What to do:

Only one Wall Connector can be set to a primary configuration. Have your electrician confirm:

1. Only one of the Wall Connectors is set as primary.
2. All other Wall Connectors linked to the primary unit are set to paired position (position F).

For more information, see the [installation guide](#) for your Wall Connector.

### (CC\_f022)

## Unable to charge - More than 1 primary unit Ensure only 1 Wall Connector is set as primary

### What this alert means:

Load sharing (circuit breaker sharing) network: Need one (and only one) Wall Connector set as primary.

### What to do:

Only one Wall Connector can be set to a primary configuration. Have your electrician confirm:

1. Only one of the Wall Connectors is set as primary.
2. All other Wall Connectors linked to the primary unit are set to paired position (position F).

For more information, see the [installation guide](#) for your Wall Connector.



(CC\_f023)

## Unable to charge - Too many Wall Connectors Ensure no more than 3 units paired with primary

### What this alert means:

Load sharing (circuit breaker sharing) network: More than three Wall Connectors are paired with the same primary unit.

### What to do:

Consult your electrician to have one or more paired Wall Connectors moved to a different circuit and disconnected (unpaired) from this load sharing (circuit breaker sharing) network.

For more information, see the [installation guide](#) for your Wall Connector.

(CC\_f024)

## Unable to charge - Low Wall Connector current Primary unit current setting must be increased

### What this alert means:

Incorrect rotary switch setting.

### What to do:

Have your electrician adjust the Wall Connector's internal rotary switch to a valid operating current setting. They should first make sure there is no power to the Wall Connector. The correlation between switch setting and current should be printed on the inside of the Wall Connector. Your electrician should also refer to the Set the Operating Current section in the Wall Connector Installation Manual.

If the Wall Connector is set up for load sharing (circuit breaker sharing) and paired with other Wall Connectors, the rotary switch of the primary unit must be set to an operating current setting that allows each paired Wall Connector to receive at least 6A of charge current.

Example: Three Wall Connectors are paired for load sharing. The primary unit needs to be set to a current of at least  $3 * 6A = 18A$  or greater.

For more information, see the [installation guide](#) for your Wall Connector.

(CC\_f025)

## Unable to charge - Wall Connector issue Wall Connector needs service

### What this alert means:

Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

### What to do:

An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

## Troubleshooting Alerts

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2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.
4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

### **(CC\_f026)** **Unable to charge - Wall Connector issue** **Wall Connector needs service**

#### **What this alert means:**

Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

#### **What to do:**

An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.
2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.
4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

### **(CC\_f027)** **Unable to charge - Wall Connector issue** **Wall Connector needs service**

#### **What this alert means:**

Wall Connector hardware issue. Possible issues include:

1. Contactor not working
2. Self-test of internal ground fault monitoring circuit failed
3. Thermal sensor disconnected
4. Other hardware component issues

#### **What to do:**



An internal issue was detected by the Wall Connector.

1. Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.
2. If the issue persists, turn OFF the circuit breaker for the Wall Connector, wait 10 seconds, and turn the circuit breaker ON again. Then try reconnecting the Wall Connector to the vehicle.
3. If the issue persists, have an electrician make sure all wires are properly connected and torqued according to the instructions in the Wall Connector Installation Manual.
4. Once your electrician has completed all work and restored power to the Wall Connector, try charging again by reconnecting the Wall Connector to the vehicle.
5. If the issue persists, the Wall Connector requires service.

For more information, see the [installation guide](#) for your Wall Connector.

**(CC\_f028)**

## Unable to charge - Incorrect switch setting Wall Connector rotary switch must be adjusted

### What this alert means:

Incorrect rotary switch setting.

### What to do:

Have your electrician adjust the Wall Connector's internal rotary switch to a valid operating current setting. They should first make sure there is no power to the Wall Connector. The correlation between switch setting and current should be printed on the inside of the Wall Connector. Your electrician should also refer to the Set the Operating Current section in the Wall Connector Installation Manual.

If the Wall Connector is set up for load sharing (circuit breaker sharing) and paired with other Wall Connectors, the rotary switch of the primary unit must be set to an operating current setting that allows each paired Wall Connector to receive at least 6A of charge current.

Example: Three Wall Connectors are paired for load sharing. The primary unit needs to be set to a current of at least  $3 * 6A = 18A$  or greater.

For more information, see the [installation guide](#) for your Wall Connector.

**(CC\_f029)**

## Unable to charge - Vehicle connection issue Insert charge handle fully into charge port

### What this alert means:

A communication error occurred between the Wall Connector and the vehicle.

### What to do:

Try charging again by disconnecting the Wall Connector from the vehicle and reconnecting.

1. If the issue persists, turn OFF the circuit breaker servicing the Wall Connector, wait 10 seconds, turn the circuit breaker ON again, then try reconnecting the Wall Connector to the vehicle.
2. If the issue persists and other charging equipment is available, plug the vehicle into another Wall Connector or a Mobile Connector to determine if the vehicle is able to communicate with other charging equipment.
3. If the issue persists, service is required.

For more information, see the [installation guide](#) for your Wall Connector.

(CC\_f030)

## Unable to charge - Primary / paired unit mismatch Wall Connector current ratings must match

**What this alert means:**

Load sharing (circuit breaker sharing) network: The paired Wall Connectors have different maximum current capabilities.

**What to do:**

Only Wall Connectors with the same maximum current capabilities can be paired in a load sharing (circuit breaker sharing) network. Have your electrician inspect the type labels on the Wall Connectors and make sure the current capabilities match. It is further recommended that your electrician only pair Wall Connectors with the same part number, as an easy way to make sure paired units are compatible.

For more information, see the [installation guide](#) for your Wall Connector.

(CC\_f041)

## Charge rate reduced - Wall connection hot Outlet or Wall Connector wiring must be checked

High temperature detected by Wall Connector alerts indicate the building connection to the Wall Connector is getting too warm, so charging has been slowed to protect the wiring and Wall Connector.

This is not typically an issue with your vehicle or your Wall Connector, but rather an issue with the building wiring. This may be caused by a loose building wiring connection to the Wall Connector and can be fixed quickly by an electrician.

To regain normal charge speed, contact an electrician to inspect the building wiring connection to the Wall Connector. They should make sure that all wires are properly connected and torqued according to the installation guide for the Wall Connector.

For more information, see the [installation guide](#) for your Wall Connector.

(CHG\_f035)

## Charging equipment communication error Try again or try different equipment

Your vehicle is unable to charge because it cannot communicate effectively with the external charging equipment. It cannot sense a valid control pilot signal coming from the charging equipment.

First, confirm the lack of effective communication is caused by the external charging equipment rather than an issue with your vehicle. This is usually the case.

Try charging the vehicle using different external charging equipment (including charge cable, charging station, or charging stall).

- If the vehicle begins charging, the issue was likely with the equipment.
- If the vehicle still does not charge, the issue may be with the vehicle.

If the issue is suspected to be with the vehicle, inspect the charge port inlet and the charge cable connector for any obstructions (use a flashlight as necessary). Debris, moisture, and/or foreign objects present in the charge port inlet or the charge cable connector can prevent the charge port from properly communicating with the charging equipment.

It is recommended that any debris / foreign objects be removed and any moisture be allowed to dry. Afterward, try re-inserting the cable into the charge port. Charging should now be possible.



As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with multiple, different types of charging equipment.
- Make sure any charge port inlet obstruction has been removed.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

For more information on charging, see [Charging Instructions on page 180](#).

## (CHG\_f091)

### **Charging equipment not recognized Try again or try different equipment**

The charge port is unable to detect whether a charge cable is inserted or the type of charge cable connected.

If this alert appears while a charge cable **is** connected, it should be determined whether the issue is caused by the charging equipment or the vehicle. Try charging the vehicle using different external charging equipment (charge cable, charging station, charging stall, etc.).

- If the vehicle begins charging, the issue was likely with the equipment.
- If the vehicle still does not charge, the issue may be with the vehicle.

If this alert appears while a charge cable is **not** connected or if the issue is suspected to be with the vehicle, inspect the charge port inlet and the charge cable connector for any obstructions (use a flashlight as necessary). Debris, moisture, and/or foreign objects present in the charge port inlet or the charge cable connector can prevent the charge port from properly detecting charge cables.

It is recommended that any debris / foreign objects be removed and any moisture be allowed to dry. Afterward, try re-inserting the cable into the charge port. Charging should now be possible.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with multiple, different types of charging equipment.
- Make sure any charge port inlet obstruction has been removed.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

For more information on charging, see [Charging Instructions on page 180](#).

## (CHG\_u001)

### **Charge rate reduced - Unexpected voltage drop Remove extension cords / Have wiring inspected**

Charging speed has been reduced because the onboard charger in your vehicle has detected a large voltage drop during charging.

Likely causes of this issue include:

- Problems with the building wiring and/or the wall outlet.
- An extension cord or other wiring that cannot support the requested charge current.

This issue can also result from turning on electric devices that draw a lot of power from the same branch circuit while the vehicle is charging.

If this issue has occurred multiple times at your normal charging location, contact an electrician to inspect the electrical installation. They should check the following:

- Any installed charging equipment and its connection to the building wiring.
- The building wiring, including any wall outlet used with a Mobile Connector.
- The electrical connection to the power utility line where it enters the building.

Discuss with the electrician whether the charge current on the vehicle should be lowered, or if the installation should be upgraded to support a higher charge current.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with multiple, different types of charging equipment at different locations.
- Contact an electrician to inspect the wiring and equipment at your normal charging location.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

## (CHG\_u002)

### Charging stopped due to large voltage drop

### Remove extension cords / Have wiring inspected

Charging has been interrupted because the onboard charger in your vehicle has detected an unusually large voltage drop.

Likely causes of this issue include:

- Problems with the building wiring and/or the wall outlet.
- An extension cord or other wiring that cannot support the requested charge current.

This issue can also result from turning on electric devices that draw a lot of power from the same branch circuit while the vehicle is charging.

If this issue has occurred multiple times at your normal charging location, contact an electrician to inspect the electrical installation. They should check the following:

- Any installed charging equipment and its connection to the building wiring.
- The building wiring, including any wall outlet used with a Mobile Connector.
- The electrical connection to the power utility line where it enters the building.

Discuss with the electrician whether the charge current on the vehicle should be lowered, or if the installation should be upgraded to support a higher charge current.



As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with multiple, different types of charging equipment at different locations.
- Contact an electrician to inspect the wiring and equipment at your normal charging location.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

## (CHG\_u004)

### **Charging stopped - Power lost while charging** **Check power source and charging equipment**

Power has been lost during charging. This could result from the charging equipment losing power from the source (for example, a wall outlet) or from an issue with the charging equipment.

This alert is often accompanied by other alerts that can help you identify and troubleshoot the issue. Start by investigating any other displayed alerts that relate to charging issues.

Alternatively, you can check Mobile Connector or Wall Connector status lights to confirm power to the device, and also refer to the product owner's manual for troubleshooting information based on blink codes. If using other (non-Tesla) external charging equipment, check for a display or other user interface that provides troubleshooting help.

If there is clearly no power to the charging equipment, check the circuit breaker for the wall outlet / Wall Connector to make sure it has not tripped.

Further troubleshooting tips based on equipment type:

- If using a Mobile Connector, try charging the vehicle with a different wall outlet.
  - If the vehicle starts to charge, the issue was likely with the original wall outlet. It is recommended that you contact an electrician to inspect the building wiring connection to that outlet.
  - If the vehicle still does not charge, the issue may be with the Mobile Connector.
- If using a Wall Connector, try charging the vehicle with different charging equipment like a Mobile Connector powered by a separate wall outlet.
  - If the vehicle starts to charge, the issue was likely with the Wall Connector. Contact an electrician to inspect the building wiring connection to the Wall Connector. They should make sure that all wires are properly connected and torqued according to the installation guide for the Wall Connector.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with different wall outlets.
- Try charging with different charging equipment.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

(CHG\_u005)

## Unable to charge - Charge station not powered Check power source or try a different station

Charging cannot begin because the charging equipment is not ready. A charge handle is detected, but the charging station is not communicating with the vehicle. This issue could occur because:

- The charging station is not powered.
- The control pilot signal between the charging station and the vehicle is interrupted.

Try charging the vehicle with different charging equipment or at a different charging station.

If the vehicle starts to charge, the issue was likely with the equipment.

If using a Tesla Mobile Connector or Wall Connector, first check the status lights on the front. If no status lights are visible, check the power source and contact an electrician to inspect the building wiring connection to the wall outlet or the Wall Connector to confirm that all wires are properly connected and torqued.

If using other external charging equipment, consult the product's owner's manual to learn how to confirm that the station is powered. Contact an electrician to inspect the building wiring and charging equipment as necessary.

If the vehicle still does not charge, the issue may be with the vehicle.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with different charge equipment / at different stations.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

(CHG\_u007)

## Charging equipment reports error Check equipment for error code or message

Charging was interrupted because the external charging equipment has reported a fault that prevents the vehicle from charging.

Inspect the external charging equipment and look for status lights, displays, or other status indicators on the equipment. Consult the equipment owner's manual for further troubleshooting instructions.

Try charging the vehicle with different charging equipment or at a different charging station.

- If the vehicle starts to charge, the issue was likely with the equipment.
- If the vehicle still does not charge, the issue may be with the vehicle.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with different charge equipment / at different stations.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.



For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

## (CHG\_u013)

### Charging equipment communication lost

#### Check power source and charging equipment

Charging stopped because communication between the vehicle and the external charging equipment was interrupted.

Confirm whether the external charging equipment is powered by looking for any status lights, displays, or other indicators on the equipment.

If the equipment is **not** powered, try to restore the external charging equipment's power source.

- If attempting to charge at a public station and power is unable to be restored, contact the station operator.
- If attempting to charge at a private station (for example: charging at home) and power is unable to be restored, contact an electrician.

If the equipment is powered, try charging the vehicle using different external charging equipment.

- If the vehicle begins charging, the issue was likely with the equipment.
- If the vehicle still does not charge, the issue may be with the vehicle.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Make sure the external charging equipment is powered.
- Try charging with multiple, different types of charging equipment.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

## (CHG\_u014)

### Charging equipment reports error

#### Check equipment for error code or message

Charging was interrupted because the external charging equipment has reported a fault that prevents the vehicle from charging.

Inspect the external charging equipment and look for status lights, displays, or other status indicators on the equipment. Consult the equipment owner's manual for further troubleshooting instructions.

Try charging the vehicle with different charging equipment or at a different charging station.

- If the vehicle starts to charge, the issue was likely with the equipment.
- If the vehicle still does not charge, the issue may be with the vehicle.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:



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- Try charging with different charge equipment / at different stations.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

### (CHG\_w032)

#### **Charge rate reduced - Wall connection hot Outlet or Wall Connector wiring must be checked**

High temperature detected by Wall Connector alerts indicate the building connection to the Wall Connector is getting too warm, so charging has been slowed to protect the wiring and Wall Connector.

This is not typically an issue with your vehicle or your Wall Connector, but rather an issue with the building wiring. This may be caused by a loose building wiring connection to the Wall Connector and can be fixed quickly by an electrician.

To regain normal charge speed, contact an electrician to inspect the building wiring connection to the Wall Connector. They should make sure that all wires are properly connected and torqued according to the installation guide for the Wall Connector.

Wall Connector installation guides can be found [here](#).

### (CHG\_w037)

#### **Unable to charge - Wall connection too hot Outlet or Wall Connector wiring must be checked**

High temperature detected by Wall Connector alerts indicate the building connection to the Wall Connector is getting too warm, so charging has stopped to protect the wiring and Wall Connector.

This is not typically an issue with your vehicle or your Wall Connector, but rather an issue with the building wiring. This may be caused by a loose building wiring connection to the Wall Connector and can be fixed quickly by an electrician.

To regain normal charge operation, contact an electrician to inspect the building wiring connection to the Wall Connector. They should make sure that all wires are properly connected and torqued according to the installation guide for the Wall Connector.

Wall Connector installation guides can be found [here](#).

### (CP\_w043)

#### **Charge port door sensor fault Charge port may not operate as expected**

One of the charge port door sensors is not functioning normally. When this occurs, the charge port may be unable to accurately sense the charge port door position and the charge port may not operate as expected.

- The charge port latch may intermittently remain engaged when the charge port door is opened.
- The charge port light may illuminate only intermittently when the charge port door is opened.

If you encounter these or similar behaviors while the alert is present, try closing the charge port door and then opening it again to restore normal function.

For more information, see [Opening the Charge Port on page 180](#).



For more information on charging, see [Charging Instructions on page 180](#).

## (CP\_w054)

### Charge port latch not engaged Fully insert charge cable or check for obstruction

The charge port latch is unable to latch the charge cable in the charge port inlet. If the latch is not engaged, AC charging (for example, charging with a Tesla Mobile Connector or Wall Connector) will be limited to 16A and DC Fast Charging / Supercharging will be unavailable.

The charge port light will pulse amber if this alert appears during AC charging and will be solid amber if this alert appears when attempting to DC Fast Charge / Supercharge.

If your vehicle begins charging and the charge port light pulses green, the charge cable may not have been fully inserted before. The latch may not have engaged during previous attempts because the cable was not fully inserted. AC charging should no longer be limited, and DC Fast Charging / Supercharging should be available.

If charging is still limited or the vehicle will not charge at all, inspect the charge port inlet and the charge cable connector for any obstructions (use a flashlight as needed). Debris and/or foreign objects in the charge port inlet or the charge cable connector can prevent you from fully inserting the charge cable. If the cable is not fully inserted, the charge port latch will not engage.

It is recommended that any debris / foreign objects be removed. Afterward, try re-inserting the cable into the charge port inlet. AC charging should no longer be limited, and DC Fast Charging / Supercharging should be available.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Make sure the charge cable is fully inserted during charging.
- Make sure any charge port inlet obstruction has been removed.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector or Wall Connector status lights, refer to the product's Owner's Manual at [Charging & Adapter Product Guides](#). If using other external charging equipment, refer to the manufacturer's provided documentation for troubleshooting tips.

For more information on charging, see [Charging Instructions on page 180](#).

## (DI\_u015)

### Cruise control unavailable

Cruise Control, including Traffic-Aware Cruise Control, is currently unavailable. Take control and drive your vehicle manually.

Continue to your destination. Your vehicle is OK to drive.

Cruise Control might become unavailable due to many factors, including:

- Driver input or behavior:
  - Unbuckling the driver's seat belt
  - Not closing the doors, front trunk, or trunk
  - Canceling a Cruise Control request
  - Trying to activate Cruise Control below minimum speed of 18mph (30 km/h)
- Environmental / external conditions
- Vehicle System Restraints:

- May include camera or radar lack of visibility
- Valet Mode is active:
  - For more information, see [Valet Mode on page 55](#).

When any condition preventing Cruise Control activation is no longer present, Cruise Control should be available.

If this alert persists throughout subsequent drives, schedule service at your convenience. Your vehicle is OK to drive in the meantime.

For more information, see [Traffic-Aware Cruise Control on page 106](#).

## (DI\_u024) Autopark canceled Take control

Autopark has been canceled. You need to park or finish parking your vehicle manually.

Once the parking maneuver is complete, apply the brakes and shift into Park. Your vehicle will otherwise remain free-rolling.

Autopark can be canceled due to many factors, including the following:

- Driver input or behavior
  - Using the gear stalk
  - Moving the steering wheel
  - Pressing the accelerator pedal
  - Pressing the brake pedal
  - Opening a door and/or exiting the vehicle
  - Pressing the Cancel button on the touchscreen
- Environmental / external conditions
  - Steep slope / grade
  - Weather conditions affecting visibility / sensor function
  - Curb cannot be detected
- A trailer is attached to the vehicle
- Vehicle system constraints

Autopark should be available again during your next drive.

If this alert persists throughout subsequent drives, schedule service at your earliest convenience. Your vehicle is OK to drive in the meantime.

For more information, see [To Cancel Parking on page 125](#) and [Limitations on page 126](#).

## (DI\_u025) Autopark aborted

Autopark has aborted and the Electronic Parking Brake has been applied. You need to park or finish parking your vehicle manually.

Once the parking maneuver is complete, apply the brakes and shift into Park. Your vehicle will otherwise remain free-rolling.

Autopark can abort due to many factors, including the following:



- Driver input or behavior
  - Using the gear stalk
  - Moving the steering wheel
  - Pressing the accelerator pedal
  - Pressing the brake pedal
  - Opening a door and/or exiting the vehicle
  - Pressing the Cancel button on the touchscreen
- Environmental / external conditions
  - Steep slope / grade
  - Weather conditions affecting visibility / sensor function
  - Curb cannot be detected
- A trailer is attached to the vehicle
- Vehicle system constraints

Autopark should be available again during your next drive.

If this alert persists throughout subsequent drives, contact Tesla Service at your earliest convenience. Your vehicle is OK to drive in the meantime.

For more information, see [To Cancel Parking on page 125](#) and [Limitations on page 126](#).

## (DI\_w039) Regenerative braking temporarily reduced Regen will increase as vehicle is driven

Regenerative braking performance has been temporarily reduced to below 65% of its full capacity. The exact reduction is indicated by the dashed lines on the power meter.

While this alert is present, the deceleration rate of the vehicle due to regenerative braking will be reduced and more brake pedal application will be required to slow the vehicle (similar to what is needed in a gas-powered, non-electric, vehicle).

This alert is expected under the following conditions:

- Battery is near full charge:
  - Regenerative braking is reduced when the battery is at 95% charge or higher.
- Battery is cold:
  - The battery may not be warm enough for full regenerative braking performance (possibly at the beginning of a drive).
  - In extremely cold climates, this alert may remain present indefinitely and regenerative braking may remain reduced, as driving the vehicle may not warm the battery enough to fully restore performance.

Typically, driving will clear this alert because it will reduce the battery charge level below 95% and sufficiently warm the battery.

This is a completely normal part of vehicle operation and should not cause alarm. The notice on the screen is for your information only.

For more information on regenerative braking, see the Regenerative Braking section in the Owner's Manual. [Regenerative Braking on page 75](#).

(DI\_w168)

## **Vehicle Hold feature unavailable Keep brake pedal pressed while stopped**

Vehicle Hold is currently unavailable due to system constraints. When stopping, use the brake pedal to bring your vehicle to a complete stop and keep your vehicle stationary.

Continue to your destination. Your vehicle is OK to drive.

If Vehicle Hold is not available during your next drive, contact Tesla Service. Your vehicle is OK to drive in the meantime.

For more information, see [Vehicle Hold on page 81](#).

(DI\_w172)

## **Powertrain requires service Avoid hard acceleration**

An issue has been detected in the powertrain system. The vehicle is OK to drive, but you should schedule service as soon as possible for a powertrain inspection.

Your vehicle has detected excessive backlash (lash) between the drive unit and the wheels. High, or excessive, lash is indicative of mechanical wear.

There are many possible causes, so a powertrain inspection is needed.

Your vehicle is OK to drive to your immediate destination and to a service center. Avoid hard or heavy acceleration, as this puts more stress on the powertrain.

Schedule a service appointment at your earliest opportunity. If this issue is not addressed, your vehicle might unexpectedly stop while you are driving.

(GTW\_w017)

## **Electrical system power reduced Non-essential features may be unavailable**

Some non-essential features, like seat heaters or cabin heating / cooling, may be unavailable or may operate at a reduced level. This is expected behavior designed to help your vehicle maintain adequate electrical power for essential functions.

This alert may be present due to various vehicle conditions. For more information and further recommended actions, check for other alerts specific to conditions affecting your vehicle's electrical system.

(GTW\_w018)

## **Electrical system power reduced Non-essential features may be unavailable**

Some non-essential features, like seat heaters or cabin heating / cooling, may be unavailable or may operate at a reduced level. This is expected behavior designed to help your vehicle maintain adequate electrical power for essential functions.

This alert may be present due to various vehicle conditions. For more information and further recommended actions, check for other alerts specific to conditions affecting your vehicle's electrical system.



(GTW\_w174)

## 12V battery must be replaced - Schedule service Software will not update until battery is replaced

The low voltage battery, also known as the 12V battery, is showing degraded performance and needs to be replaced. Until the low voltage battery is replaced, vehicle software updates will not complete.

It is recommended that you have the low voltage battery replaced at your earliest convenient opportunity.

You can schedule service via your Tesla Mobile App, or with an independent service provider that offers low voltage battery replacement for your vehicle. Please note that independent service provider options may vary, based on your vehicle configuration and your location.

Your vehicle is OK to drive with this alert present. However, if you delay the low voltage battery replacement, your vehicle may eventually not have enough electrical power to start or to restart after a recent drive.

If the low voltage battery does not have enough electrical power to turn on your vehicle or open the doors, see [Battery Care on page 179](#) for recommended actions.

For more information on the battery system, see [Battery Information on page 179](#).

(GTW\_w360)

## Assist for low brake performance activated To stop, keep brake pedal firmly pressed

Hydraulic Fade Compensation is active. This brake assist function activates temporarily to make sure you have full braking capability in conditions where reduced braking performance is detected by your vehicle.

Continue to press the brake pedal as you normally would, and do not "pump" (repeatedly press and release) the pedal as this will interrupt the function.

This alert will clear when your vehicle comes to a stop or you are no longer pressing the brake pedal. It may still be displayed for up to 5 seconds afterward.

When this assist function activates, you may feel the brake pedal pull away from your foot and notice a strong increase in brake pressure. You may also hear a pumping sound coming from the brake hydraulic unit at the front of the vehicle. This will usually last for a few seconds, depending on road surface and vehicle speed. This is completely normal and does not indicate any issue with your vehicle.

Reduced braking performance is usually temporary, and can occur for a number of reasons including high brake temperatures after heavy brake use, or driving in extremely cold or wet conditions. It can also indicate that your brake pads or rotors have worn to the point that normal replacement is needed.

If you continue to experience reduced braking performance which does not improve over time, please contact Tesla service at your convenience for a brake inspection.

For more information, see [Hydraulic Fade Compensation on page 75](#).

(GTW\_w405)

## Electrical system power reduced Vehicle may shut down unexpectedly

The electrical system cannot maintain the voltage required to support all vehicle features.

If this alert is present while you are driving, it is possible your vehicle will shut down unexpectedly.

It is also possible that your vehicle will not restart after the current drive.

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It is recommended that you eliminate or reduce your use of any non-essential features. This can help your vehicle maintain adequate electrical power for essential functions. It may also prevent your vehicle from shutting down before you reach your immediate destination, although this is not guaranteed.

If this alert remains active, schedule service immediately. Without service, your vehicle may shut down unexpectedly or may not restart.

**(MCU\_u019)**

### **Active service connection to vehicle Service performing remote diagnostics**

A service technician is remotely logged into your vehicle for diagnosis or repair. You may notice some loss of Infotainment functionality while the connection persists, but this alert does not indicate an issue with your vehicle.

Your vehicle is OK to drive.

This alert should clear automatically after the technician completes vehicle diagnosis or repair. You may find it necessary to restart your touchscreen to restore full Infotainment functionality after the alert has cleared. For more information, see [Restarting the Touchscreen](#) in your vehicle's [Do It Yourself Guide](#).

If this alert does not clear after 24 hours, it is recommended that you schedule service via your Tesla Mobile App or with an independent service provider. Please note that independent service provider options may vary, based on your vehicle configuration and your location.

**(MCU\_w008)**

### **Air pressure in tires very low PULL OVER SAFELY - Check for flat tire**

This alert indicates that one or more of the tires on your vehicle is extremely low or flat.

The Tire Pressure Monitoring System (TPMS) has detected that the air pressure in one or more of your tires is significantly lower than the recommended cold tire pressure. This recommended cold pressure (RCP) is displayed on the Tire and Loading information label.

You should pull over carefully as soon as possible. In a safe location, check for a flat tire.

You can request Tesla roadside assistance options (mobile tire, loaner wheel, tow) if required. See [Contacting Tesla Roadside Assistance on page 213](#) for more information.

In a non-emergency situation, it is recommended that you visit a local tire shop for assistance or schedule service using your Tesla Mobile App

You can display currently measured tire pressures on the instrument panel by choosing to display Car Status using the right or left steering wheel buttons.

**NOTE:** Due to market region and vehicle configuration, this feature may not be available on your vehicle.

See [Maintaining Tire Pressures on page 187](#) for detailed information on how to keep the tires properly inflated.

The alert will clear once the TPMS has a consistent tire pressure measurement for each of your tires within 3 psi of the recommended cold pressure.

- The alert and Tire Pressure indicator light may still be present immediately after you have filled your tires to the recommended cold pressure, but both should clear once you have driven a short distance.
- You may need to drive over 15 mph (25 km/h) for at least 10 minutes for the Tire Pressure Monitoring System to measure and report your updated tire pressures.

For more information on tire pressure, inflation, and maintenance, see [Tire Care and Maintenance on page 187](#).



(MCU\_w010)

## Air pressure below recommendation for tires Check pressure and refill air as needed

This alert does NOT indicate that there is a flat tire.

The tire pressure monitoring system (TPMS) has detected that the air pressure in one or more of your tires is at least 20% lower than the recommended cold tire pressure. This recommended pressure should be displayed on the Tire and Loading information label.

You can display currently measured tire pressures on the instrument panel by choosing to display Car Status using the right or left steering wheel buttons.

**NOTE:** Due to market region and vehicle configuration, this feature may not be available on your vehicle.

See [Maintaining Tire Pressures on page 187](#) for detailed information on how to keep the tires properly inflated.

This alert may appear in cold weather because the air in your tires naturally contracts when it becomes cold, decreasing tire pressures.

- Although drops in tire pressure are expected in colder weather, air should still be added to maintain the recommended cold tire pressure.
- The alert may clear as the vehicle is driven. This is because the tires will warm up and the tire pressure will increase.
  - Even if the alert clears, the tires should still be refilled with air once they have cooled. For the best experience with your vehicle, the recommended cold tire pressure should be maintained at all times.

The alert should clear once the Tire Pressure Monitoring System detects that each of your tires is inflated to the recommended cold pressure.

- The alert and Tire Pressure indicator light may still be present immediately after you have filled your tires to the recommended cold pressure, but both should clear once you have driven a short distance.
- You may need to drive over 15 mph (25 km/h) for at least 10 minutes for the Tire Pressure Monitoring System to measure and report your updated tire pressures.

If you repeatedly see this alert for the same tire, have the tire inspected for a slow leak. You can visit a local tire shop or schedule service using your Tesla Mobile App.

For more information on tire pressure and inflation, see [Tire Care and Maintenance on page 187](#).

(MCU\_w029)

## Service is required Schedule service now

This alert is set remotely by Tesla when a condition requiring service is detected on your vehicle.

This alert can be set due to various conditions. When you schedule service, more information should be available.

This alert can only be cleared by a service technician after your vehicle has been serviced.

As this alert can be present due to various conditions, it is recommended that you schedule service at your earliest convenience.

(THC\_u0005)

## Air conditioning temporarily reduced Vehicle systems being cooled

Cabin air conditioning performance has been temporarily reduced because your vehicle needs to focus on cooling the high voltage battery (Battery) and/or powertrain. This is completely normal and does not indicate a problem with your vehicle or the air conditioning (A/C) system.

In addition to cooling the vehicle interior, the A/C system also cools the Battery. The A/C system's priority is to cool the Battery to make sure it stays within an optimal temperature range that supports longevity and best performance.

In high temperature environments, it is normal for your vehicle to focus more for brief periods on cooling the Battery. When this happens, it is most often because the vehicle is supercharging in hot weather.

No action is required. Your vehicle is OK to drive.

The alert should clear in a short time, and cabin air conditioning performance should return to normal. In some cases, the alert and vehicle behavior will continue until supercharging is complete.

If the alert persists over multiple drives and is accompanied by other alerts that indicate potential issues with the A/C system, contact Tesla Service at your convenience to schedule an A/C system inspection.

(UMC\_w002)

## Unable to charge - Mobile Connector GFCI tripped Disconnect and retry or use different equipment

The vehicle cannot charge because the ground-fault circuit interrupter (GFCI) in the Mobile Connector has tripped.

Like the GFCI in a wall outlet, this feature is designed to stop the flow of electricity when there is a problem. It has interrupted charging to protect your vehicle and the charging equipment.

This could happen for many reasons. The problem could be in the charge cable, the charge handle, the charge port, or even an onboard vehicle component.

Inspect the charge port as well as the charge handle for pooled water or unusual levels of moisture.

- If you find excessive moisture, wait and let both the inside area of the charge port and the exposed portion of the charge handle dry sufficiently before trying again.

Inspect the charge equipment for damage.

- If the cable is in any way damaged or deteriorated, **do not use it**. Try different charging equipment instead.
- If the cable is in good condition, try charging again with the same Mobile Connector.

If the issue persists and prevents charging, try charging with different charging equipment.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with multiple, different types of charging equipment.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector status lights and charging issues, refer to the [product's owner's manual](#).



(UMC\_w004)

## Unable to charge with Mobile Connector Voltage too high / Try a different wall outlet

The vehicle cannot charge, or charging is interrupted, because **either** the Mobile Connector:

- Detects the wall outlet voltage is too high.

OR

- Detects an unexpected increase in supply voltage from the wall outlet.

Try charging the vehicle with a different wall outlet.

If the vehicle starts to charge, the issue was likely with the original wall outlet. It is recommended that you contact an electrician to inspect the building wiring connection to that outlet.

If the vehicle still does not charge when you try a different wall outlet, try charging at a different location.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with different wall outlets.
- Try charging with different charging equipment.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector status lights and charging issues, refer to the [product's owner's manual](#).

(UMC\_w005)

## Unable to charge with Mobile Connector Voltage too low / Try a different wall outlet

The vehicle cannot charge, or charging is interrupted, because **either** the Mobile Connector:

- Does not detect enough supply voltage from the wall outlet.

OR

- Detects an unexpected drop in supply voltage from the wall outlet.

Try charging the vehicle with a different wall outlet.

If the vehicle starts to charge, the issue was likely with the original wall outlet. It is recommended that you contact an electrician to inspect the building wiring connection to that outlet.

If the vehicle still does not charge when you try a different wall outlet, try charging at a different location.

As this alert is usually specific to external charging equipment and power sources, and it does not typically indicate an issue with your vehicle that can be resolved by scheduling service, it is recommended that you:

- Try charging with different wall outlets.
- Try charging with different charging equipment.

You can also try charging your vehicle using a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area to help you to pinpoint the issue.

For more information on troubleshooting Mobile Connector status lights and charging issues, refer to the [product's owner's manual](#).

## (UMC\_w008)

### **Unable to charge - Wall plug temperature high Wall outlet and wiring inspection recommended**

High temperature detected by Mobile Connector alerts indicate the outlet used to charge is becoming too warm, so charging has stopped to protect the outlet.

This is not typically an issue with your vehicle or your Mobile Connector, but rather an issue with the outlet. A warm outlet may be caused by a plug that is not fully inserted, a loose building wiring connection to the outlet, or an outlet that is beginning to wear out.

To regain normal charge operation, make sure your adapter is fully plugged into the outlet. If charging speed does not return to normal, contact an electrician to inspect the outlet and building wiring connections to the outlet and complete any repairs needed.

If the outlet is worn, it should be replaced with a high-quality outlet. Consider upgrading to a Tesla Wall Connector for greater convenience and highest charging speed.

## (UMC\_w013)

### **Wall plug adapter error - Charge rate reduced Plug adapter fully into Mobile Connector and retry**

Your Mobile Connector is unable to communicate with the wall plug adapter. Because your Mobile Connector cannot monitor the wall plug adapter temperature, charge current is automatically reduced to 8A.

It is recommended that you try the following troubleshooting steps:

1. Unplug your Mobile Connector, including the wall plug adapter, completely from the wall outlet.
2. Make sure the connection between the wall plug adapter and the main body of your Mobile Connector is secure.
  - a. Disconnect the wall plug adapter completely from the main body of your Mobile Connector.
  - b. Fully reinsert the wall plug adapter into the main body of your Mobile Connector by pushing it into the socket until it snaps into place.
3. Try charging again by plugging the Mobile Connector, including wall plug adapter, fully into the wall outlet.
4. If the alert persists, try using a different wall plug adapter (see steps above to make sure the adapter is fully connected to your Mobile Connector).
  - a. If the alert is no longer present, the issue is likely with the wall plug adapter you were using previously.
  - b. If the alert persists, the issue is likely with your Mobile Connector.

It is recommended that you obtain another wall plug adapter or Mobile Connector as needed, based on the troubleshooting steps above.

In the meantime, you can continue to charge with the same equipment. The charge rate will be reduced, as charge current will be limited to 8A while this condition persists.

You can also use other charging methods / equipment, including a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page](#) for more details. Additional third-party charging stations may also be available in your area.

For more information on troubleshooting Mobile Connector status lights and charging issues, refer to the [product's owner's manual](#).



(UMC\_w014)

## Wall plug adapter error - Charge rate reduced Plug adapter fully into Mobile Connector and retry

Your Mobile Connector is unable to communicate with the wall plug adapter. Because your Mobile Connector cannot identify the type of wall outlet the wall plug adapter is connected to, charge current is automatically reduced to 8A.

It is recommended that you try the following troubleshooting steps:

1. Unplug your Mobile Connector, including the wall plug adapter, completely from the wall outlet.
2. Make sure the connection between the wall plug adapter and the main body of your Mobile Connector is secure.
  - a. Disconnect the wall plug adapter completely from the main body of your Mobile Connector.
  - b. Fully reinsert the wall plug adapter into the main body of your Mobile Connector by pushing it into the socket until it snaps into place.
3. Try charging again by plugging the Mobile Connector, including wall plug adapter, fully into the wall outlet.
4. If the alert persists, try using a different wall plug adapter (see steps above to make sure the adapter is fully connected to your Mobile Connector).
  - a. If the alert is no longer present, the issue is likely with the wall plug adapter you were using previously.
  - b. If the alert persists, the issue is likely with your Mobile Connector.

It is recommended that you obtain another wall plug adapter or Mobile Connector as needed, based on the troubleshooting steps above.

In the meantime, you can continue to charge with the same equipment. The charge rate will be reduced, as charge current will be limited to 8A while this condition persists.

You can also use other charging methods / equipment, including a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page 87](#) for more details. Additional third-party charging stations may also be available in your area.

For more information on troubleshooting Mobile Connector status lights and charging issues, refer to the [product's owner's manual](#).

(UMC\_w015)

## Wall plug adapter error - Charge rate reduced Plug adapter fully into Mobile Connector and retry

Your Mobile Connector is unable to communicate with the wall plug adapter. Because your Mobile Connector cannot identify the type of wall outlet the wall plug adapter is connected to, charge current is automatically reduced to 8A.

It is recommended that you try the following troubleshooting steps:

1. Unplug your Mobile Connector, including the wall plug adapter, completely from the wall outlet.
2. Make sure the connection between the wall plug adapter and the main body of your Mobile Connector is secure.
  - a. Disconnect the wall plug adapter completely from the main body of your Mobile Connector.
  - b. Fully reinsert the wall plug adapter into the main body of your Mobile Connector by pushing it into the socket until it snaps into place.
3. Try charging again by plugging the Mobile Connector, including wall plug adapter, fully into the wall outlet.
4. If the alert persists, try using a different wall plug adapter (see steps above to make sure the adapter is fully connected to your Mobile Connector).
  - a. If the alert is no longer present, the issue is likely with the wall plug adapter you were using previously.
  - b. If the alert persists, the issue is likely with your Mobile Connector.



## Troubleshooting Alerts

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It is recommended that you obtain another wall plug adapter or Mobile Connector as needed, based on the troubleshooting steps above.

In the meantime, you can continue to charge with the same equipment. The charge rate will be reduced, as charge current will be limited to 8A while this condition persists.

You can also use other charging methods / equipment, including a Tesla Supercharger or Destination Charging location, all of which can be located through the map on your vehicle's touchscreen display. See [Range Assurance on page 87](#) for more details. Additional third-party charging stations may also be available in your area.

For more information on troubleshooting Mobile Connector status lights and charging issues, refer to the [product's owner's manual](#).

**(UMC\_w017)**

### **Charge rate reduced - Wall plug temperature high Wall outlet and wiring inspection recommended**

High temperature detected by Mobile Connector alerts indicate the outlet used to charge is becoming too warm, so charging has been slowed to protect the outlet.

This is not typically an issue with your vehicle or your Mobile Connector, but rather an issue with the outlet. A warm outlet may be caused by a plug that is not fully inserted, a loose building wiring connection to the outlet, or an outlet that is beginning to wear out.

To regain normal charge speed, make sure your adapter is fully plugged into the outlet. If charging speed does not return to normal, contact an electrician to inspect the outlet and building wiring connections to the outlet and complete any repairs needed.

If the outlet is worn, it should be replaced with a high-quality outlet. Consider upgrading to a Tesla Wall Connector for greater convenience and highest charging speed.

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